

ALASKA LEGISLATURE COMMITTEE FILES 1999-2000 8672

9930 HOUSE LABOR & COMMERCE

A M E N D M E N T

OFFERED IN THE HOUSE

TO: CSSB 183(L&C)

1 Page 1, lines 1 - 3:

2 Delete "relating to the chair of the Alaska Public Utilities Commission; relating
3 to membership on the Alaska Public Utilities Commission; relating to political conduct
4 by and removal of members of the Alaska Public Utilities Commission;"

5 Insert "relating to the chair and members of the Alaska Public Utilities
6 Commission; relating to removal of members of the Alaska Public Utilities
7 Commission;"

8 Page 1, lines 4 - 6:

9 Delete "relating to hearings held by the Alaska Public Utilities Commission;
10 relating to timely action by the Alaska Public Utilities Commission; relating to
11 procedural motions of the Alaska Public Utilities Commission;"

12 Insert "relating to the conduct of proceedings of the Alaska Public Utilities
13 Commission;"

14 Page 1, lines 7 - 8:

15 Delete "permitting arbitrators to conduct formal hearings before the Alaska
16 Public Utilities Commission;"

A M E N D M E N T

OFFERED IN THE HOUSE

TO: CSHB 183(L&C), Draft Version "K"

1 Page 1, line 8, following ";":

2 Insert "relating to regulatory cost charges;"

3 Page 5, following line 17:

4 Insert new bill sections to read:

5 ** Sec. 12. AS 42.05.254(b) is amended to read:

6 (b) The commission shall by regulation establish a method to determine
7 annually the amount of the regulatory cost charge for a public utility based on the
8 utility sector to which the utility belongs. In determining the regulatory cost
9 charge for individual public utilities, the total cost for regulation of public
10 utilities under this chapter shall be allocated among the public utility sectors in
11 proportion to the cost of regulating each sector. If the amount the commission
12 expects to collect under (a) of this section and under AS 42.06.286(a) exceeds the
13 authorized budget of the commission, the commission shall, by order, reduce the
14 percentages set out in (a) of this section proportionately so that the total amount of
15 the fees collected approximately equals the authorized budget of the commission for
16 the fiscal year.

17 * Sec. 13. AS 42.06.286(b) is amended to read:

18 (b) The commission shall by regulation establish a method to determine
19 annually the amount of the regulatory cost charge. In determining the regulatory
20 cost charge for a pipeline, the cost for regulation of pipelines under this chapter
21 shall be allocated to the pipeline sector. If the amount the commission expects to
22 collect under (a) of this section and under AS 42.05.254(a) exceeds the authorized
23 budget of the commission, the commission shall, by order, reduce the percentage set
24 out in (a) of this section proportionately so that the total amount of the fees collected

1 approximately equals the authorized budget of the commission for the fiscal year."

2 Renumber the following bill sections accordingly.

5/3/99 ~~held~~ down

I-LS0764V.4
Cramer
4/30/99

AMENDMENT

OFFERED IN THE HOUSE

TO: CSHB 183(L&C), Draft Version "I"

1 Page 2, lines 19 - 23:

2 Delete "Qualifications of members; prohibited conduct. (a) No more than two
3 members of the commission may be members of the same political party. A person may not
4 be appointed or reappointed to the commission for one year after changing political party
5 membership.

6 (b)"

7 Insert "Prohibited conduct."

A M E N D M E N T

OFFERED IN THE HOUSE

TO: CSHB 183(L&C)

1 Page 1, lines 1 - 3:

2 Delete "relating to the chair of the Alaska Public Utilities Commission; relating
3 to membership on the Alaska Public Utilities Commission; relating to political conduct
4 by and removal of members of the Alaska Public Utilities Commission;"

5 Insert "relating to the chair and members of the Alaska Public Utilities
6 Commission; relating to removal of members of the Alaska Public Utilities
7 Commission;"

8 Page 1, lines 4 - 6:

9 Delete "relating to hearings held by the Alaska Public Utilities Commission;
10 relating to timely action by the Alaska Public Utilities Commission; relating to
11 procedural motions of the Alaska Public Utilities Commission;"

12 Insert "relating to the conduct of proceedings of the Alaska Public Utilities
13 Commission;"

14 Page 1, lines 7 - 8:

15 Delete "permitting arbitrators to conduct formal hearings before the Alaska
16 Public Utilities Commission;"



**FACSIMILE TRANSMISSION COVER
SHEET**

Fair Business Practices Section

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PHONE: (907) 269-5200

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DATE: MAY 4, 1999

TO: ATTN: JANET SEITZ

FOR REP. NORMAN ROKEBERG FAX: 907-465-2040

FROM: RON ZOBEL

NUMBER OF PAGES INCLUDING THIS SHEET: 3

MESSAGE:

MAY 04 1999

The information contained in this FAX is confidential and/or privileged. This FAX is intended to be reviewed initially by only the individual named above. If the reader of this TRANSMITTAL PAGE is not the intended recipient or a representative of the intended recipient, you are hereby notified that any review, dissemination, or copying of this FAX or the information contained herein is prohibited. If you have received this FAX in error, please immediately notify the sender by telephone and return the FAX to the sender at the above address. Thank you.

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IF YOU DO NOT RECEIVE THIS TRANSMISSION IN FULL.
(907) 269-5200 ASK FOR: MARY**

DEPARTMENT OF LAW

OFFICE OF THE ATTORNEY GENERAL

May 4, 1999

TONY KNOWLES, GOVERNOR

PLEASE REPLY TO:

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VIA FACSIMILE & U.S. MAIL

The Honorable Norman Rokeberg
Alaska State Legislature
House of Representatives
Alaska State Capitol, Room 24
Juneau, Alaska 99801

Re: Amendment AS 42.05.171
House Bill 183(L&C)

Dear Rep. Rokeberg:

Chairman Cotten has raised the issue of whether the draft amendment to AS 42.05.171 sent yesterday would relieve Commissioners of the obligation to hear or read the testimony when commissioners hear the case themselves and make a decision rather than referring the matter to a hearing officer. We believe it is implied that any person who hears a case and makes findings will have heard or read the testimony and argument. In order to remove any doubt, you will find an attached revision that makes it clear that only when the matter has been delegated to a hearing officer or arbitrator for hearing and proposed decision, can a commissioner approve a decision without hearing or reading the testimony and transcript.

We hope this clarifies the meaning of the provision.

Very truly yours

BRUCE M. BOTELHO
ATTORNEY GENERAL

By: 

Ron Zobel

Assistant Attorney General

Enclosure:

MS 42.05.171 is amended to read:

Sec. 42.05.171 Formal hearing. (a) A formal hearing that the commission has the power to hold may be held by or before three or more commissioners, a hearing officer, an administrative law judge, or arbitrator as assigned [DESIGNATED FOR THE PURPOSE] by the chair of the commission. The testimony and evidence in a formal hearing may be taken by the commissioners, [by the] hearing officer, [by the] administrative law judge, or arbitrator to whom the hearing has been assigned. Except as provided in (b) of this section, a [A] commissioner who has not heard or read the testimony and [, INCLUDING THE] argument, may not participate in making a decision of the commission. In determining the place of a hearing, the commission shall give preference to holding the hearing at a place most convenient for those interested in the subject of the hearing.

(b) If a hearing is held before a hearing officer, an administrative law judge, or an arbitrator alone, the hearing officer, administrative law judge, or arbitrator shall prepare a proposed decision in a form that may be adopted by the commissioners assigned. A copy of the decision shall be filed in the record of the proceedings and served on each party. The commissioners assigned may adopt the proposed decision in its entirety, or may reduce a proposed penalty and adopt the balance of the decision.

(c) If the proposed decision is not adopted as provided in (b) of this section, the commissioners assigned may decide the case upon the record, with or without taking additional evidence or argument, or may remand the case to the same or another hearing officer or arbitrator to take additional evidence. If the case is so remanded, the hearing officer or arbitrator shall prepare a proposed decision as provided in (b) of this section upon the additional evidence and the record of the earlier hearing. A commissioner who has not heard or read the testimony and argument may not participate in making a decision under this subsection.

5/3/99 Halco moved

CORRECTED

HOLD

AMENDMENT # 8 as amended

OFFERED IN THE HOUSE

BY REPRESENTATIVE HALCRO

5/3/99 adopted

TO: CSHB 183 (URS)

1. Page 1, line 8, following "(b) The" delete "governor shall designate one member
2. of the commission as chair. The chair shall serve as chair for a term of four
3. years, but may be appointed for successive terms." and insert "commission shall
4. select one member of the commission to serve as chair for a term of two years. A
5. commissioner may be elected to successive terms as chair of the commission."

5/3/99 Halco Conceptual
consider w/ SB133

line 4 after "years."
"Gov shall select one member of the commission to serve as chair."

~~same~~
~~same SB133~~
language

"The gov may reject comm selection
as chair"

adopted 5/3/99

Harris moved 5/3/99 adopted

I-LS0764V.1
Cramer
4/28/99

AMENDMENT #1 amended

OFFERED IN THE HOUSE

TO: CSHB 183(L&C), Draft Version "I"

1 Page 1, line 5, following ";;":

2 Insert "relating to timely action by the Alaska Public Utilities Commission;"

3 Page 3, line 26:

4 Delete "a new subsection"

5 Insert "new subsections"

6 Page 3, lines 28 - 30:

7 Delete ", the chair of the commission shall promptly fix a date for hearing when a
8 hearing is appropriate. The hearing shall be held without undue delay. The"

9 Insert "for which a hearing is clearly warranted, the chair of the commission shall
10 assign a priority rating to the issue and promptly fix a date for hearing. The hearing shall
11 be expedited in accordance with the priority rating. Regardless of the priority rating, a"

12 ~~Page 4, line 2:~~

13 ~~Delete "60"~~

14 ~~Insert "30"~~

Deleted by amendment adopted 5/10/99

15 Page 4, following line 2:

16 Insert a new subsection to read:

17 "(e) Unless to do so would violate the due process rights of a party, the
18 commission shall ensure that its dockets are closed in a timely fashion and not
19 delayed due to inaction, complexity of issues, or another reason. Failure of a
20 commission member to comply with this subsection constitutes grounds for removal
21 from the commission under AS 42.05.035. The chair of the commission may dismiss

20010201

M. Kowalski

AMC

Munkow adopted

*hm L 19
L*

delete after inaction, "complexity of issues, or another reason." adopted 5/3/99

1

a commission employee for failure to comply with this subsection."]

5/3199 laid down to rest

1-1-S17641.2
Cramer
4/28/99

AMENDMENT #2

OFFERED IN THE HOUSE

TO: CSHB 183(L&C), Draft Version "I"

1 Page 1, line 8, following "Commission;":

2 Insert "relating to regulatory cost charges;"

3 Page 5, following line 13:

4 Insert new bill sections to read:

5 * Sec. 12. AS 42.05.254(a) is amended to read:

6 (a) A regulated public utility operating in the state shall pay to the
7 commission an annual regulatory cost charge in an amount not to exceed the
8 maximum percentage of adjusted gross revenue that applies to the utility sector
9 of which the utility is a part. The total regulatory cost charges that the
10 commission expects to collect from all regulated public utilities and regulated
11 pipeline carriers may not exceed .8 percent of the total adjusted gross revenue of
12 all regulated public utilities and the total gross revenue of all regulated pipeline
13 carriers [DERIVED FROM OPERATIONS IN THE STATE, AS MODIFIED
14 UNDER (c) OF THIS SECTION IF APPROPRIATE]. An exempt utility shall pay
15 the actual cost of services provided to it by the commission.

16 * Sec. 13. AS 42.05.254(b) is amended to read:

17 (b) The commission shall by regulation establish a method to determine
18 annually the amount of the regulatory cost charge for a public utility. If the amount
19 the commission expects to collect under (a) of this section and under AS 42.06.286(a)
20 exceeds the authorized budget of the commission, the commission shall, by order,
21 reduce the percentages determined under (i) [SET OUT IN (a)] of this section so
22 that the total amount of the fees collected approximately equals the authorized budget
23 of the commission for the fiscal year.

24 * Sec. 14. AS 42.05.254(h) is amended by adding a new paragraph to read:

1 (5) "adjusted gross revenue" means the gross revenue of a utility as
2 modified under (c) of this section, if appropriate.

3 * Sec. 15. AS 42.05.254 is amended by adding a new subsection to read:

4 (i) The commission shall by regulation establish a method to determine
5 annually the maximum percentage of adjusted gross revenue that will apply to each
6 regulated public utility sector and the maximum percentage of gross revenue that will
7 apply to each regulated pipeline carrier sector. The method established shall allocate
8 the commission's costs, other than the cost of services provided to exempt utilities,
9 among the regulated public utility sectors and the regulated pipeline carrier sector
10 based on the relative amount of the commission's annual costs that is attributable to
11 regulating each sector.

12 * Sec. 16. AS 42.06.286(a) is amended to read:

13 (a) A pipeline carrier operating in the state shall pay to the commission an
14 annual regulatory cost charge in an amount not to exceed the maximum percentage
15 of gross revenue that applies to regulated pipeline carriers. The total regulatory
16 cost charges that the commission expects to collect from all regulated pipeline
17 carriers and regulated public utilities may not exceed .8 percent of the total gross
18 revenue of all regulated pipeline carriers and the total gross revenue of all
19 regulated public utilities [DERIVED FROM OPERATIONS IN THE STATE]. A
20 regulatory cost charge may not be assessed on pipeline carrier operations unless the
21 operations are within the jurisdiction of the commission.

22 * Sec. 17. AS 42.06.286(b) is amended to read:

23 (b) The commission shall by regulation establish a method to determine
24 annually the amount of the regulatory cost charge. If the amount the commission
25 expects to collect under (a) of this section and under AS 42.05.254(a) exceeds the
26 authorized budget of the commission, the commission shall, by order, reduce the
27 percentage determined under (D) [SET OUT IN (a)] of this section so that the total
28 amount of the fees collected approximately equals the authorized budget of the
29 commission for the fiscal year.

30 * Sec. 18. AS 42.06.286 is amended by adding a new subsection to read:

31 (f) The commission shall by regulation establish a method to determine
32 annually the maximum percentage of gross revenue that will apply to each regulated

- 1 pipeline carrier sector and the maximum percentage of gross revenue that will apply
- 2 to the regulated public utility sector in accordance with AS 42.05.254(i)."

- 3 Renumber the following bill sections accordingly.

4/28/99

I-LS0764V.3 ✓

Cramer
4/28/99

adopted

AMENDMENT #3

OFFERED IN THE HOUSE

TO: CSHB 183(L&C), Draft Version "I"

- 1 Page 4, line 29, following ".":
- 2 Insert "A decision of an arbitrator is not final until approved by the commission."

4/28/99 adopted as working document

1-LS0764V
Cramer
4/28/99

CS FOR HOUSE BILL NO. 183(L&C)

IN THE LEGISLATURE OF THE STATE OF ALASKA

TWENTY-FIRST LEGISLATURE - FIRST SESSION

BY THE HOUSE LABOR AND COMMERCE COMMITTEE

Offered:

Referred:

Sponsor(s): **HOUSE SPECIAL COMMITTEE ON UTILITY RESTRUCTURING**

A BILL

FOR AN ACT ENTITLED

1 "An Act relating to the powers and duties of the chair of the Alaska Public
2 Utilities Commission; relating to membership on the Alaska Public Utilities
3 Commission; relating to political conduct by and removal of members of the
4 Alaska Public Utilities Commission; relating to hearings held by the Alaska
5 Public Utilities Commission; relating to procedural motions of the Alaska Public
6 Utilities Commission; relating to provisions for the resolution of consumer
7 complaints; permitting arbitrators to conduct formal hearings before the Alaska
8 Public Utilities Commission; relating to a management information system;
9 relating to the annual report of the Alaska Public Utilities Commission; and
10 providing for an effective date."

11 **BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF ALASKA:**

12 * Section 1. AS 42.05.020(b) is amended to read:

1 (b) The governor shall designate one member of the commission as chair
2 [CHAIRMAN] of the commission. This member shall serve as chair [CHAIRMAN]
3 for a term of four years, but may be appointed for successive terms. The chair is
4 responsible for the administration of the commission and commission employees.

5 * Sec. 2. AS 42.05.035 is repealed and reenacted to read:

6 **Sec. 42.05.035. Removal of commissioner.** The governor may remove a
7 commissioner from office only for cause, including incompetence, neglect of duty, or
8 misconduct in office, or because the member, while serving on the commission, is
9 convicted of a misdemeanor for violating a statute or regulation related to public
10 utilities or is convicted of a felony. The governor shall deliver to the commissioner
11 a copy of the charges against the commissioner. The commissioner shall have an
12 opportunity to present a defense in person or through counsel at a public hearing
13 before the governor or the governor's designee. The commissioner shall be informed
14 of the hearing by registered mail at least 10 days before the hearing date. At the
15 hearing, the commissioner may confront and cross-examine adverse witnesses. Upon
16 removal of the commissioner, the findings and a complete statement of all charges
17 made against the commissioner shall be filed in the Office of the Lieutenant Governor.

18 * Sec. 3. AS 42.05.040 is repealed and reenacted to read:

19 **Sec. 42.05.040. Qualifications of members; prohibited conduct.** (a) No
20 more than two members of the commission may be members of the same political
21 party. A person may not be appointed or reappointed to the commission for one year
22 after changing political party membership.

23 (b) A member of the commission may not participate in

24 (1) political management or in a political campaign for a candidate for
25 election to federal, state, or local office regardless of whether the campaign is partisan
26 or nonpartisan or for passage or defeat of a ballot measure of any type;

27 (2) the campaign of, or attend campaign fund-raising events for, a
28 candidate for governor or the legislature;

29 (3) a fund-raising event held on behalf of a political party or attend a
30 political party fund-raising event; or

31 (4) lobbying activities that would require a person to register as a

1 lobbyist.

2 * Sec. 4. AS 42.05.101(a) is amended to read:

3 (a) The chair of the commission shall establish for the commission a
4 principal office and branch offices necessary to discharge its business efficiently. For
5 the convenience of the public or of parties to a proceeding, the commission may hold
6 meetings, hearings, or other proceedings at other locations.

7 * Sec. 5. AS 42.05.111(b) is amended to read:

8 (b) The chair of the commission may employ temporary legal counsel for the
9 commission from time to time in proceedings before the commission in which the
10 attorney general is representing the public interest or a party before the commission.

11 * Sec. 6. AS 42.05.121 is amended to read:

12 **Sec. 42.05.121. Employment of commission personnel.** (a) The commission
13 may employ an executive director who shall have had at least five years of experience
14 in public utility management or regulation, law, accounting, engineering, or an allied
15 field. The executive director is responsible for directing the administrative functions
16 of the commission and carrying out the policies as set by the commission. The chair
17 of the commission may employ engineers, hearing officers, administrative law judges
18 to the extent provided by AS 42.06.140(b), experts, clerks, accountants, and other
19 agents and assistants considered [IT CONSIDERS] necessary by the commission.
20 Employees and agents of the commission who are not partially exempt under
21 AS 39.25.120, other than legal counsel, are in the classified service under
22 AS 39.25.100.

23 (b) In addition to the [ITS] staff of regular employees, the chair of the
24 commission may contract for and engage the services of consultants and experts the
25 commission considers necessary.

26 * Sec. 7. AS 42.05.141 is amended by adding a new subsection to read:

27 (d) On the filing of a petition, application, or complaint concerning a matter
28 within the jurisdiction of the commission under this chapter, the chair of the
29 commission shall promptly fix a date for hearing when a hearing is appropriate. The
30 hearing shall be held without undue delay. The hearing may not be scheduled to begin
31 later than five months after the petition, application, or complaint was filed unless the

1 commission approves an extension of time for good cause. After the conclusion of the
2 hearing, the commission shall enter its order within 60 days.

3 * Sec. 8. AS 42.05.151(b) is amended to read:

4 (b) The commission shall adopt regulations governing practice and procedure,
5 consistent with due process of law, including the conduct of formal and informal
6 investigations, prehearing [PRE-HEARING] conferences, hearings, mediation,
7 arbitration, and proceedings, and the handling of procedural motions by a single
8 commissioner. The commission, or an assigned commissioner, shall enter an order
9 on procedural motions within 10 days after the close of the applicable briefing
10 period. Technical rules of evidence need not apply to investigations, prehearing
11 [PRE-HEARING] conferences, hearings, mediation, arbitration, and proceedings
12 before the commission. The commission shall provide for representation by out-of-
13 state attorneys substantially in accordance with Rule 81, Alaska Rules of Civil
14 Procedure.

15 * Sec. 9. AS 42.05 is amended by adding a new section to read:

16 Sec. 42.05.165. **Consumer complaints.** The commission shall by regulation
17 provide for

- 18 (1) the expedited hearing and resolution of consumer complaints; and
19 (2) penalties against a party to a complaint who causes unjustified
20 delays in a consumer complaint proceeding.

21 * Sec. 10. AS 42.05.171 is amended to read:

22 Sec. 42.05.171. **Formal hearings.** \ formal hearing that the commission has
23 power to hold may be held by or before three or more commissioners, a hearing
24 officer, or an administrative law judge designated for the purpose by the commission.
25 In appropriate cases, a formal hearing may be held before an arbitrator
26 designated for the purpose by the commission. The testimony and evidence in a
27 formal hearing may be taken by the commissioners, by the hearing officer, [OR] by
28 the administrative law judge, or by the arbitrator to whom the hearing has been
29 assigned. A commissioner who has not heard or read the testimony, including the
30 argument, may not participate in making a decision of the commission. In determining
31 the place of a hearing, the commission shall give preference to holding the hearing at

1 a place most convenient for those interested in the subject of the hearing.

2 * Sec. 11. AS 42.05.211 is amended to read:

3 Sec. 42.05.211. **Annual report.** The commission shall, by February 1 [15] of
4 each year, publish an annual report reviewing its work and notify the legislature that
5 the report is available. The report must contain

6 (1) information and data that bear a significant relationship to the
7 development and regulation of public utility services in the state;

8 (2) [AND INCLUDE] an outline of the commission's program for the
9 development and regulation of public utility services in the forthcoming year;

10 (3) a summary of the activities of the commission during the
11 previous year; and

12 (4) a report on and evaluation of the timeliness of the commission's
13 action on dockets during the previous year.

14 * Sec. 12. AS 42.05.050 is repealed.

15 * Sec. 13. **MANAGEMENT INFORMATION SYSTEM.** The legislature encourages the
16 Alaska Public Utilities Commission to continue to develop its management information system
17 and to make the system accessible by the general public through the Internet for the purpose
18 of tracking, scheduling, and managing all dockets within the commission.

19 * Sec. 14. The provisions of AS 42.05.035, repealed and reenacted by sec. 2 of this Act,
20 apply to a member of the Alaska Public Utilities Commission serving on the effective date
21 of this Act. This Act is intended to extinguish any existing right of a sitting commissioner
22 to the removal procedure specified in former AS 42.05.035.

23 * Sec. 15. The provisions of AS 42.05.141(d), enacted by sec. 7 of this Act, apply to
24 petitions, applications, and complaints first filed with the commission on or after the effective
25 date of this Act.

26 * Sec. 16. This Act takes effect immediately under AS 01.10.070(c).

CONCEPTUAL AMENDMENT #1 *adopted*

OFFERED IN THE HOUSE

BY REP. MURKOWSKI

TO: CSHB 183 (URS)

Page 2, line 1: After "only for"

DELETE: inefficiency, neglect of duty, or misconduct in office,

INSERT: cause, including but not limited to incompetence, neglect of
duty or misconduct in office,

AMENDMENT

#2 as amended

ADOPTED

OFFERED IN THE HOUSE

BY REPRESENTATIVE ROKEBERG

TO: CSHB 183(URS)

- 1 Page 1, line 5, following ";":
- 2 Insert "relating to a management information system;"

- 3 Page 4, following line 1:
- 4 Insert a new bill section to read:
- 5 "Sec. 9. MANAGEMENT INFORMATION SYSTEM. The legislature encourages the
- 6 Alaska Public Utilities Commission to continue to develop its management information
- 7 system and to make the system ~~available to utilities and to the public~~ accessible by
- 8 the general public through the Internet, for the purpose of tracking, scheduling and managing all dockets within the commission."
- 8 Renumber the following bill sections accordingly.

*Done
"shall"
instead of
"encourages"*

AMENDMENT #3 ADOPTED

OFFERED IN THE HOUSE

BY REPRESENTATIVE ROKEBERG

TO: CSHB 183(URS)

1 Page 1, line 5, following ";":

2 Insert "relating to provisions for the resolution of consumer complaints;"

3 Page 3, following line 19:

4 Insert a new bill section to read:

5 ** Sec. 7. AS 42.05 is amended by adding a new section to read:

6 Sec. 42.05.165. Consumer complaints. The commission shall by regulation
7 provide for

8 (1) the expedited hearing and resolution of consumer complaints; and

9 (2) penalties against a party to a complaint who causes unjustified

10 delays in a consumer complaint proceeding."

11 Renumber the following bill sections accordingly.

A M E N D M E N T #4

WITHDRAWN

OFFERED IN THE HOUSE

BY REPRESENTATIVE ROKEBERG

TO: CSHB 183(URS)

- 1 Page 2, line 13, following "(a)":
2 Insert "Members shall be qualified as follows:
3 (1) three members shall be at least one of the following:
4 (A) a graduate of an accredited school of law;
5 (B) a graduate of an accredited university with a major in
6 engineering; or
7 (C) a graduate of an accredited university with a major in
8 finance, accounting, or business administration; and *economics, public
9 (2) two members shall be consumers. administration
10 (b)"
- 11 Reletter the following subsection accordingly.

AMENDMENT #5 as amended ADOPTED

OFFERED IN THE HOUSE
TO: CSHB 183(URS)

BY REPRESENTATIVE ROKEBERG

- 1 Page 1, line 4, following ";;";
2 Insert "relating to hearings held by the Alaska Public Utilities Commission;"
- 3 Page 3, following line 19:
4 Insert a new bill section to read:
5 "§ Sec. 7. AS 42.05.141 is amended by adding a new subsection to read:
6 (d) On the filing of a petition, application, or complaint concerning a matter
7 within the jurisdiction of the commission under this chapter, the chair of the
8 commission shall promptly fix a date for hearing/ ^{when a hearing is appropriate} The hearing shall be held without
9 undue delay. The hearing may not be scheduled to begin later than five months after
10 the petition, application, or complaint was filed unless the commission approves an
11 extension of time for good cause. After the conclusion of the hearing, the
12 commission shall enter its order within ⁶⁰~~30~~ days."
- 13 Renumber the following bill sections accordingly.
- 14 Page 4, following line 5:
15 Insert a new bill section to read:
16 "§ Sec. 11. The provisions of AS 42.05.141(d), enacted by sec. 7 of this Act, apply to
17 petitions, applications, and complaints first filed with the commission on or after the effective
18 date of this Act."
- 19 Renumber the following bill section accordingly.

*4/28/99 Pat Carter
DUE doesn't use
Amelines in state.
adopt in resp.*

A M E N D M E N T #6 ADOPTED as amended

OFFERED IN THE HOUSE
TO: CSHB 183(URS)

BY REPRESENTATIVE ROKEBERG

1 Page 1, line 4, following ";":

2 Insert "relating to procedural motions of the Alaska Public Utilities Commission;"

3 Page 3, following line 19:

4 Insert a new bill section to read:

5 ** Sec. 7. AS 42.05.151(b) is amended to read:

6 (b) The commission shall adopt regulations governing practice and procedure,
7 consistent with due process of law, including the conduct of formal and informal
8 investigations, prehearing [PRE-HEARING] conferences, hearings, ^{mediation, arbitration} and proceedings,
9 and the handling of procedural motions by a single commissioner. The commission,
10 or an assigned commissioner, shall enter an order on procedural motions within
11 10 days after the close of the applicable briefing period. Technical rules of
12 evidence need not apply to investigations, prehearing [PRE-HEARING] conferences,
13 ^{mediation, arbitration,} hearings, and proceedings before the commission. The commission shall provide for
14 representation by out-of-state attorneys substantially in accordance with Rule 81,
15 Alaska Rules of Civil Procedure."

16 Renumber the following bill sections accordingly.

A M E N D M E N T #7

ADOPTED

OFFERED IN THE HOUSE

BY REPRESENTATIVE ROKEBERG

TO: CSHB 183(URS)

1 Page 1, line 4, following ";;":

2 Insert "permitting arbitrators to conduct formal hearings before the Alaska Public
3 Utilities Commission;"

4 Page 3, following line 19:

5 Insert a new bill section to read:

6 ** Sec. 7. AS 42.05.171 is amended to read:

7 Sec. 42.05.171. Formal hearings. A formal hearing that the commission has
8 power to hold may be held by or before three or more commissioners, a hearing
9 officer, or an administrative law judge designated for the purpose by the commission.
10 In appropriate cases, a formal hearing may be held before an arbitrator
11 designated for the purpose by the commission. The testimony and evidence in a
12 formal hearing may be taken by the commissioners, by the hearing officer, [OR] by
13 the administrative law judge, or by the arbitrator to whom the hearing has been
14 assigned. A commissioner who has not heard or read the testimony, including the
15 argument, may not participate in making a decision of the commission. In
16 determining the place of a hearing, the commission shall give preference to holding
17 the hearing at a place most convenient for those interested in the subject of the
18 hearing."

19 Renumber the following bill sections accordingly.

FISCAL NOTE

STATE OF ALASKA
1999 LEGISLATIVE SESSION

BILL NO. HB 183

Revision Date/Time (Note if correction) _____ Dept. Affect: DCED
 Title Alaska Public Utilities Commission BRU AK Public Utilities Commission
 Component APUC Operations
 Sponsor Utility Restructuring
 Requester Rep. Hudson Component Serial No. 346

Expenditures/Revenues (Thousands of Dollars)

Note: Amounts do not include inflation unless otherwise noted below.

OPERATING EXPENDITURES	FY 2000	FY 2001	FY 2002	FY 2003	FY 2004	FY 2005
Personal Services	0.0	0.0	0.0	0.0	0.0	0.0
Travel	0.0	0.0	0.0	0.0	0.0	0.0
Contractual	0.0	0.0	0.0	0.0	0.0	0.0
Supplies	0.0	0.0	0.0	0.0	0.0	0.0
Equipment	0.0	0.0	0.0	0.0	0.0	0.0
Land & Structures	0.0	0.0	0.0	0.0	0.0	0.0
Grants & Claims	0.0	0.0	0.0	0.0	0.0	0.0
Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0
TOTAL OPERATING	0.0	0.0	0.0	0.0	0.0	0.0

CAPITAL EXPENDITURES						
-----------------------------	--	--	--	--	--	--

CHANGE IN REVENUES ()	0.0	0.0	0.0	0.0	0.0	0.0
-------------------------------	------------	------------	------------	------------	------------	------------

FUND SOURCE (Thousands of Dollars)

1002 Federal Receipts						
1003 GF Match						
1004 GF						
1005 GF/Program Receipts						
1037 GF/Mental Health						
Other (Specify Type)	0.0	0.0	0.0	0.0	0.0	0.0
TOTAL	0.0	0.0	0.0	0.0	0.0	0.0

Estimate of any current year (FY99) cost: _____

POSITIONS

Full-time	0	0	0	0	0	0
Part-time	0	0	0	0	0	0
Temporary	0	0	0	0	0	0

ANALYSIS: (Attach a separate page if necessary)

This bill would have no fiscal impact on the Alaska Public Utilities Commission.

Prepared by Robert A. Lohr Phone 263-2174
 Division APUC Date/Time _____
 Approved by Commissioner Deborah B. Sedwick Date 4.14.99
 Agency _____

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APR 06 1999

TONY KNOWLES, GOVERNOR

**DEPARTMENT OF COMMERCE AND
ECONOMIC DEVELOPMENT**

ALASKA PUBLIC UTILITIES COMMISSION

1016 WEST SIXTH AVENUE, SUITE 400
ANCHORAGE, ALASKA 99501-1963
PHONE: (907) 276-6222
FAX: (907) 276-0160
TTY: (907) 276-4533

Rep. Norm Rokeberg, Chairman,
House Labor and Commerce Committee
Alaska State Legislature

Dear Rep. Rokeberg,

The following motion was offered by Commissioner Cook and passed by a vote of 3-2. Commissioners Cook, Ornquist and Hanley voted yes, Commissioners Cotten and Posey voted no.

"The APUC urges the Legislature to extend the sunset date of this Commission and to incorporate only one change in the laws that govern the commission. The only change that this Commission believes is warranted is to amend AS 42.05.020 to read "The COMMISSION shall designate one member as Chairman..." This change will allow the Commission to select its chairman, rather than having the Governor select the Chair."

Sincerely,


Sam Cotten, Chairman
APUC

ALASKA PUBLIC UTILITIES COMMISSION

Annual Report

Fiscal Year 1998



**Alaska Public Utilities Commission
1016 West Sixth Avenue, Suite 400
Anchorage, Alaska 99501-1963**

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**FY98 statistical data will be available at APUC's web site shortly after
the release of this printed volume.**

STATE OF ALASKA

TONY KNOWLES, GOVERNOR

DEPARTMENT OF COMMERCE AND ECONOMIC DEVELOPMENT

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February 5, 1999

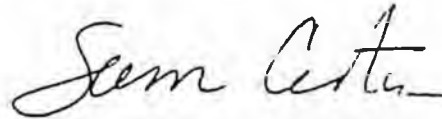
Honorable Brian Porter
Speaker of the House
and
Honorable Drue Pearce
President of the Senate

Dear Speaker Porter and President Pearce:

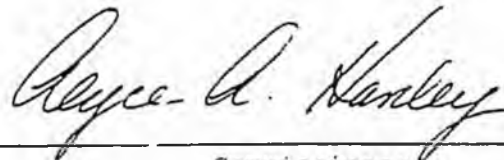
On behalf of the Alaska Public Utilities Commission, we are pleased to submit to the Alaska State Legislature the Twenty-ninth Annual Report of the Alaska Public Utilities Commission, covering the fiscal year ending June 30, 1998. This is filed pursuant to AS 42.05.211 and AS 42.06.220.

Respectfully yours,

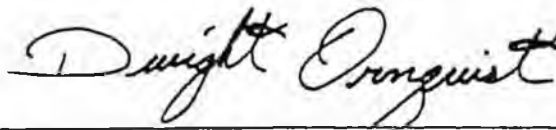
ALASKA PUBLIC UTILITIES COMMISSION



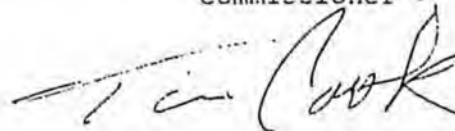
Chairman



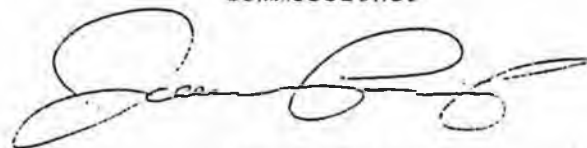
Commissioner



Commissioner



Commissioner



Commissioner

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CORRECTION

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ALASKA PUBLIC UTILITIES COMMISSION

Annual Report

Fiscal Year 1998



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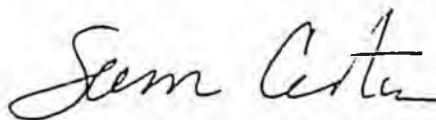
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Speaker of the House
and
Honorable Drue Pearce
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Dear Speaker Porter and President Pearce:

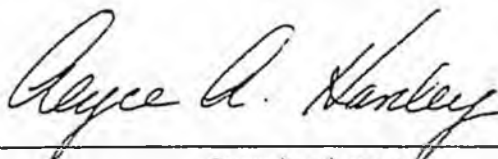
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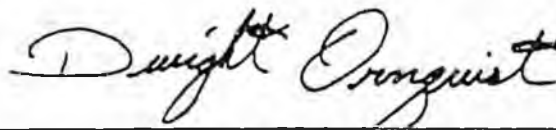
ALASKA PUBLIC UTILITIES COMMISSION



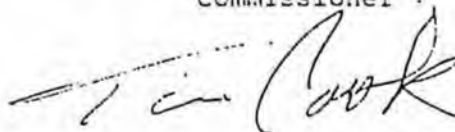
Chairman



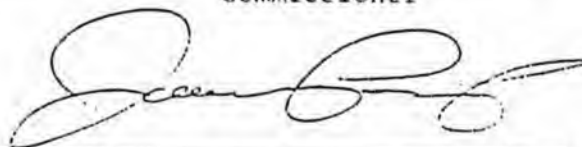
Commissioner



Commissioner



Commissioner



Commissioner

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Mission statement

The Alaska Public Utilities Commission (APUC) protects and promotes the public interest by certifying and economically regulating only qualified public utilities and pipeline carriers. It oversees the availability, affordability and quality of the utility services that are essential to Alaska's economic development.

The Commission does this by making timely decisions that balance the competing interests of various parties fairly, while keeping red tape to a minimum.

**The Commissioners of the Alaska
Public Utilities Commission**



Chairman Cotten (center) is flanked (left to right) by Commissioners Posey, Hanley, Ornquist and Cook

Message from the Chairman

The utility industries in Alaska and throughout the country are in a period of major change. Major events such as the passage of the Telecommunications Act of 1996, the several proposed pieces of federal legislation dealing with electric industry restructuring along with the restructuring experiences and experiments of states like California have combined to make industry and regulators think in new terms.

We are breaking new ground in Alaska when it comes to competition in the telephone business. In addition to competition, the ownership of the majority of the local phone lines in our state have changed hands or are posed to do so. The APUC has seen a huge increase in filings dealing with disputes, new offerings and transfer of certificate applications. The Commission has also found it necessary to write new regulations to deal with the new competitive environment as opposed to the monopoly system under which we have been operating since before statehood.

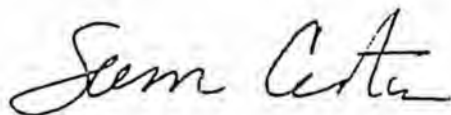
The APUC has been working closely with the State Legislature on many issues, most recently jointly awarding a contract for a study of electricity restructuring in Alaska. The Commission continues to offer its expertise as a resource to the Legislature.

The Alaska Public Utilities Commission has taken steps to improve its ability to deal with a workload that has doubled over the past five years. In addition to adding to our professional staff, the commission is putting more emphasis on training and is improving efficiency through a move toward electronic filing and other technology enhanced operations.

The consumer protection division of the Commission is one of our busiest and most important. Our consumer specialists report 706 consumer complaints, a 23 percent increase over the previous year. As one of the few consumer response sections in state government, we feel it is essential to have more resources in this area.

The number of changes in the utility and pipeline industries in Alaska and the resulting challenges presented to the Commission continue to grow. We are committed to meeting those challenges.

Sincerely,



Sam Cotten
Chairman

Biographies



Sam Cotten,
Chairman

Commissioner Sam Cotten was appointed by Gov. Tony Knowles on November 13, 1995, and appointed as Chair on August 12, 1996. Chairman Cotten's term ends on March 1, 1999.

Mr. Cotten owns and operates a commercial salmon seining business in lower Cook Inlet. A former Speaker of the House of Representatives and State Senator, Sam Cotten served 16 years in the Alaska State Legislature. Other public and community service has included a position as Commissioner of the Anchorage Planning and Zoning Commission, Chugiak-Eagle River Chamber of Commerce Board of Directors, Anchorage Ski Club Board of Directors, and Harry J. McDonald Memorial Center, Board of Directors. Mr. Cotten served in the U.S. Navy from 1965 through 1969, including two tours of duty in Viet Nam. Mr. Cotten and his wife Martha T. Cotten, M.D. have two sons, Sammy and Gus, and reside in Eagle River and Halibut Cove.

On November 1, 1993, Gov. Walter Hickel appointed Commissioner Alyce Hanley to one of the consumer seats of the APUC, with a term expiring March 1, 2000.

Mrs. Hanley served as Representative in the Alaska State Legislature from 1985 through 1991. She was a member of the Anchorage School Board from 1981 through 1984. In Anchorage, Mrs. Hanley has been a volunteer in numerous organizations. She was serving as a member of the Executive Clemency Commission and the Americans with Disabilities Act Advisory Commission at the time of her appointment. She is a member of the National Association of Regulatory Utility Commissioners Committee on Water.

The Hanley's, Monte and Alyce, and their five sons moved to Anchorage's Sand Lake area in 1971. Alaska continues to be home for the entire family which now includes four daughters-in-law and six grandchildren.



Alyce A. Hanley,
Commissioner

Biographies (continued)

Dwight Ormquist was appointed to the APUC by Gov. Walter Hickel in October 1993. Commissioner Ormquist holds the engineering seat on the Commission until his term expires on March 1, 2000.

Commissioner Ormquist is an Information Systems Engineer and has been designing, developing and implementing information and communication systems since 1975 when he graduated from the Alexandria Technical Institute in Minnesota with a degree in Computer Science. That same year Mr. Ormquist moved to Anchorage, Alaska. In 1978 he married Gena, a high school English teacher he met in Alaska. In 1985 they moved to Palmer where they currently reside with their four children, Micah (18), Danielle (15), Jeremiah (13) and Christopher (13).

Commissioner Ormquist is a member of the National Association of Regulatory Utility Commissioners (NARUC), the Institute of Electrical and Electronic Engineers (IEEE), the Alaska Department of Education Technology Task Force, and is the Vice Chairman of the NARUC Finance and Technology Committee. He also serves on the adjunct faculty of the University of Alaska/Mat-Su, and works very closely with the NARUC Staff Subcommittee on Computers promoting agency automation. He is a leader in actively promoting utility competition, in a manner that will benefit consumers, when and where possible.



Dwight D. Ormquist,
Commissioner



Tim Cook,
Commissioner

Tim Cook was appointed to the APUC in 1994. His appointment was the subject of a balance of powers debate regarding the confirmation authority of the Alaska Legislature. In August 1996, the Alaska Supreme Court ruled unanimously in favor of Mr. Cook and returned him to the APUC. His term expires on March 1, 2001.

Mr. Cook came to the APUC after serving as the Associate Director of the State of Alaska's Washington, D.C. office. While in Washington, Mr. Cook was responsible for developing and advocating State policy on environmental, fisheries, telecommunications, and energy issues. This position required Mr. Cook to develop close working relationships with the Alaska Congressional delegation, other members of Congress, and with the Executive departments.

During his tenure on the APUC, Commissioner Cook has been very active in telecommunication deregulation and competition issues. He continues to be a strong advocate of Universal Service and communications parity with the lower 48 states. Because of his interest in telecommunications he was appointed to chair the Telecommunications Committee of the Western Conference of Public Service Commissioners.

Mr. Cook is a licensed attorney. He has passed the Bar in both Texas and Alaska, and is eligible for admission in a number of other districts. He is an active member of the Bar and is involved with several professional organizations. He has also worked as an engineer on the North Slope of Alaska.

Mr. Cook worked his way through law school commercial fishing and continues to be active in that industry. His formal education includes an earned Juris Doctorate, Masters of Business Administration degree, and double Bachelors Degrees.

Tim is an active sportsman and pilot. He lives in Wasilla and is an 18-year resident of Alaska. He speaks fluent Spanish, and has extensive experience living in remote and culturally diverse areas. His wife, Dr. Alicia Martinez is a nationally recognized leader in bilingual/bicultural education. She has been a professor at George Washington University and the University of Houston.

Biographies (continued)



James M. Posey,
Commissioner

Commissioner James M. Posey was appointed to the consumer seat of the Commission on January 21, 1997. Prior to joining the Alaska Public Utilities Commission, he worked for the Municipality of Anchorage as the manager of the Building Safety Division, Department of Public Works. Mr. Posey retired from ARCO Alaska, Inc. in 1995 after working more than twenty years in the oil and gas industry as Land Manager, Issues Advocacy Manager, and Attorney.

He is a 19-year resident of Alaska and has been active in several community organizations. He has served on the boards for Anchorage Center for Families and Junior Achievement of Alaska. Mr. Posey is a founding member of the American Association of Blacks in Energy and currently serves on the board for Anchorage Youth Court. He served as the President of the Bayshore/Klatt Community Council for several years and is a member of the Anchorage Downtown Rotary Club.

In 1975, Mr. Posey graduated from the University of Kansas School of Law. In 1972, he graduated from Wichita State University with a degree in History. He hails from Beaumont, Texas. Mr. Posey served in the United States Air Force from 1966 to 1970.

He and his wife, Sandi, have three daughters and two sons and live in south Anchorage.

Bob Lohr has served as executive director of the APUC since 1991. He has a Masters Degree in Public Administration from Harvard University's John F. Kennedy School of Government with concentrations in Public Management and Negotiation. He earned his B.A. degree in Economics and International Relations at Swarthmore College in Pennsylvania.

Mr. Lohr has more than 22 years of experience directing, managing and advising development-oriented agencies in Alaska. From 1989 to 1990 he served as executive director of Advocacy Services in Alaska, the legal protection and advocacy agency representing persons with developmental disabilities. From 1979 to 1986 he held various positions with Rural Alaska Community Action Program Inc. (RurAL CAP), including executive director from 1982 through 1986. RurAL CAP addresses wide-ranging needs of low-income Alaskans including energy policy, child development, natural resources, alcohol/drug abuse prevention, and community development. From 1975 through 1979, he directed the Upper Tanana Development Corporation in Tok. He has also served as a consultant to human services organizations and Native corporations. Mr. Lohr is married to Celia Foley, and they have three children: Emma, Noah, and Joseph.



Robert A. Lohr,
Executive Director

Former APUC Commissioners

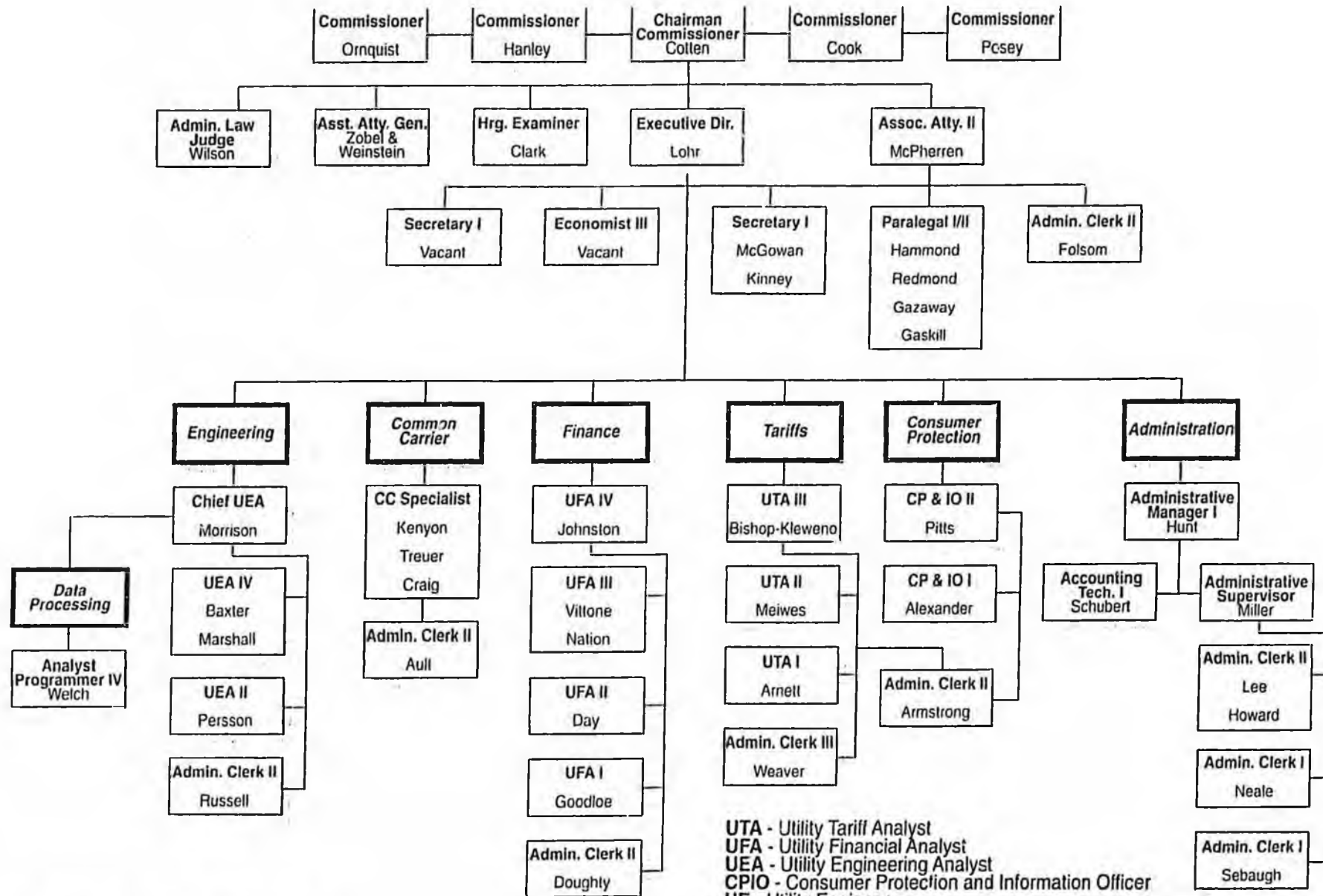
Commissioner	Dates of service
Clyde Courtnage	1960 - 1963
Charles Herbert	1960 - 1963
Karl Walter, Jr.	1960 - 1964
Joseph Fitzgerald	1964 - 1965
Maurice Chertkov	1965 - 1965
Harold Moats	1965 - 1966
T. Stanton Wilson	1966 - 1966
James R. Clouse, Jr.	1967 - 1971
Loren H. Lounsbury	1967 - 1971
John M. Stern, Jr.	1971 - 1973
James R. Hendershot	1971 - 1975
B. Richard Edwards	1974 - 1976
Gordon J. Zerbetz	1963 - 1981
Stuart C. Hall	1976 - 1983
Diana E. Snowden	1981 - 1985
Marvin R. Weatherly	1975 - 1987
Carolyn S. Guess	1975 - 1989
Louis E. Agi	1983 - 1989
Kathleen E. Whiteaker	1985 - 1990
Peter Sokolov	1987 - 1991
Don May	1990 - 1992
Susan M. Knowles	1975 - 1993
Mark A. Foster	1990 - 1993
Daniel Patrick O'Tierney	1989 - 1994
James E. Carter, Sr.	1992 - 1995
G. Nanette Thompson	1995 - 1996
Don Schröer	1991 - 1997

APUC roster (10/13/98)

Alexander, Tamara	Consumer Protection & Information Officer I
Armstrong, Mark	Administrative Clerk II
Arnett, Wendy	Utility Tariff Analyst I
Ault, Lee	Administrative Clerk II
Baxter, Donald	Utility Engineer Analyst IV
Bishop-Kleweno, Dawn	Utility Tariff Analyst III (Chief)
Clark, Patricia	Hearing Examiner
Cook, Tim	Commissioner
Cotten, Sam	Commissioner (Chairman)
Craig, Lew	Common Carrier Specialist
Day, Keith	Utility Financial Analyst II
Doughty, Balassa	Administrative Clerk II
Folsom, Hillary	Administrative Clerk II
Gaskill, Karlee	Paralegal I
Gazaway, Richard	Paralegal I
Goodloe, Toni	Utility Financial Analyst I
Hammond, Anita	Paralegal II
Hanley, Alyce	Commissioner
Howard, Tricia	Administrative Clerk II
Hunt, Diane	Administrative Manager I
Johnston, Mark	Utility Financial Analyst IV (Chief)
Kenyon, Lorraine	Common Carrier Specialist
Kinney, Sue	Secretary I
Lee, Ruthie	Administrative Clerk II
Lohr, Bob	Executive Director
Marshall, Bill	Utility Engineer Analyst IV
McGowan, Joyce	Secretary I
McPherran, Jeanne	Associate Attorney II*
Meiwes, Jennifer	Utility Tariff Analyst II
Miller, Barb	Administrative Supervisor
Morrison, Paul	Utility Engineer Analyst V (Chief)
Nation, Parker	Utility Financial Analyst III
Neale, Pamela	Administrative Clerk I
Ornquist, Dwight	Commissioner
Persson, Brad	Utility Engineer Analyst II
Pitts, Agnes	Consumer Protection & Info. Officer (Chief)
Posey, Jim	Commissioner
Redmond, Rosemary	Paralegal I
Russell, Neci	Administrative Clerk II
Schubert, Ed	Accounting Technician
Sebaugh, Chrissy	Administrative Clerk I, Receptionist
Treuer, Phil	Common Carrier Specialist
Vittone, Mary	Utility Financial Analyst III
Weaver, Rose	Administrative Clerk III
Weinstein, Marty	Assistant Attorney General*
Welch, Bert	Programmer/Analyst IV
Wilson, Jan	Administrative Law Judge
Zobel, Ron	Assistant Attorney General*

* Employee of the Department of Law contracted to the Commission

Organizational chart



Approved: /s/ Robert A. Lohr
 Robert A. Lohr, Executive Director

Effective date: 10/13/98

UTA - Utility Tariff Analyst
 UFA - Utility Financial Analyst
 UEA - Utility Engineering Analyst
 CPIO - Consumer Protection and Information Officer
 UE - Utility Engineer
 CC - Common Carrier

- Positions funded under contract

All positions located in Anchorage.

Staff responsibilities

The Commission staff is divided into six major sections: administration, engineering, common carrier, consumer protection, finance, and tariffs. The APUC employs 46 people with an FY98 operating budget of \$4,459,659.

Administration

An executive director, hired by the Commission, is responsible for directing all staff functions and serves as a liaison between staff and Commissioners, and between the Commission and the legislature. He or she is responsible for records and document management, fiscal and personnel administration and budget preparation. The executive director is aided by an administrative manager, documents processing and accounting personnel, and other clerical support staff.

Engineering

This section is responsible for certification proceedings, investigations of utility and pipeline carrier procedures and practices affecting service quality. It also reviews legal descriptions for service areas, plans for plant expansion, plant-in-service schedules, and depreciation schedules. Engineering evaluations are presented in proceedings before the Commission. The Commission's data processing function is housed in the engineering section.

Common Carrier

This section was established to develop, recommend and administer policies concerning rates, services, accounting and facilities of communications common carriers within Alaska involving the use of wire, cable, radio, and space satellites.

Consumer Protection

Major responsibilities for this section include investigation and resolution of consumer complaints, public relations and information dissemination.

Finance

This section examines, analyzes and evaluates financial statements submitted for rate cases. It audits financial records of utilities and pipeline carriers and examines historical operating year data and pro forma financial adjustments made by the utilities and pipeline carriers. The Finance section provides analyses of this information in proceedings before the Commission.

Tariff

This section examines, analyzes and investigates tariff filings and presents recommendations to the Commission at biweekly tariff action meetings. Administrative functions include organizing tariff meetings as well as complying with all public notice requirements on tariff filings and maintaining current master tariffs for all utilities and pipeline carriers.

APUC FY98 overview

Since statehood in 1959, the Alaska Public Utilities Commission has been working with the hundreds of public utilities in Alaska with the same mission in mind - to ensure continued service, sound management, and fair rates for residents in all corners of the state. The Commission regulates utilities that bring water, electricity, gas and telecommunications into our homes, as well as overseeing services that collect and dispose of our waste. In 1981, the APUC's role was expanded to include oversight of pipeline carriers and pipelines when it merged with the Alaska Pipeline Commission.

Utility commissions were originally created to protect consumers, since most utilities were monopolies. Today, Commissioners are faced with the challenge of evaluating regulations and considering policy changes to encourage competition while continuing to maintain consumer protection as a primary goal.

In situations where monopolies exist, the Commission monitors the utility to ensure fair practices, reasonable service, financial stability, and accountability. The Commission balances the legitimate need for utilities and pipeline carriers to show a profit for their investment and the public's right to receive fair service for its money. Commissions in all 50 states serve the same general mission, regulating the relationship between the utilities and the consumers they serve.

The Commission achieves this balance by issuing "certificates of public convenience and necessity" to qualified service providers. A certificate essentially acts as a license to operate and details how the utility or pipeline carriers must conduct business with consumers or shippers concerning rates. The Commission establishes rates, terms and conditions of service while overseeing the practices, services and facilities of regulated utilities and pipeline carriers. In the next few years, new approaches and a broader perspective will be necessary as the Commission works to address complex issues and to make appropriate regulatory decisions for all Alaskans.

The APUC has jurisdiction over the operation of:

- electric utilities
- natural gas utilities
- refuse (garbage) collection
- wastewater (sewer) treatment
- steam producers
- telephone companies (local and in-state services)
- water utilities
- oil and gas pipeline carriers.

The Commission has issued 476 certificates of public convenience and necessity (certificates) held by utilities and pipeline carriers.

Approximately one-third of the 476 certificates are for utilities whose services and operations are fully regulated by the Commission. The authority to regulate some types and sizes of utilities is limited under law. Many electric utilities in bush communities are exempt from regulation because of their small size. Some cooperatives and government-owned utilities are also exempt because they have alternative means of accountability to the consumer. Of the 476 certificates held, the Commission currently regulates the rates, services, practices or facilities of 161 utilities and 18 pipeline carriers.

In addition, the Commission is responsible for computing the power costs and resultant state assistance amounts for customers of electric utilities participating in the Power Cost Equalization (PCE) program.

The Commission carries out its regulatory responsibilities through several means. It conducts audits, investigations, public meetings, tariff action meetings, formal adjudicatory

APUC FY98 overview (continued)

proceedings, informal meetings, and conferences. The Commission resolves complaints by telephone, mail, meeting or adjudication.

The Commission functions as a quasi-judicial body when rendering decisions in formal proceedings and as a quasi-legislative body when promulgating regulations. Its proceedings and determinations are governed by the statutes and regulations of the state.

Funding

In 1992 following the legal mandate of the legislature, the Commission enacted regulations allowing it to recover its operating costs through an assessment on the revenues of the utilities and pipeline carriers it regulates. That Regulatory Cost Charge (RCC) shows up as a surcharge on the monthly billing statements to consumers and shippers.

The legislature appropriated and the governor approved a FY99 budget of \$4.5 million, funded 100 percent from program receipts, in the form of the RCC. There are no unrestricted general funds in the FY99 appropriation.



APUC Commissioners and staff

Operating budget FY98 (7/1/97 to 6/30/98)

	FY97	FY98	Percent change
Appropriations			
Personal services	\$2,592,700	\$2,567,600	
Travel	53,600	35,000	
Contractual	1,132,800	1,780,759	
Commodities	65,700	62,500	
Equipment	133,387	13,800	
Totals	\$3,978,187	\$4,459,659	10.8%
Expenditures			
Personal services	\$2,601,574	\$2,628,190	
Travel	45,225	51,346	
Contractual	1,088,020	960,596	
Commodities	78,344	71,868	
Equipment	95,489	16,172	
Totals	\$3,908,652	\$3,728,172	-4.8%
Revenue receipts¹			
APUC receipts:	\$3,908,652*	\$3,728,172*	
Total revenues	\$3,908,652	\$3,728,172	-4.8%

¹ The Commission received revenues under various provisions of its statutes including copying and postage charges (AS 42.05.201) and cost allocations in proceedings (AS 42.05.651/AS 42.06.610).

* Fourth quarter revenue is recognized as of June, but paid during July.

Regulation and economic development

Three aspects of utility service are essential to a business owner: availability, affordability and reliability. The Commission promotes the availability of utility services through certifying utilities to operate; promotes affordability through rate decisions; and promotes quality or reliability through service and safety standards. These same considerations apply to oil and gas pipeline services.

The Commission promotes in-state economic development through a variety of major activities including certification proceedings and regulation of rates.

Certification proceedings

Certification proceedings consider an applicant's financial, technical and management capability of meeting present and future customer and shipper service demands within Alaska. A successful applicant must demonstrate its ability to provide safe, reliable and adequate service at a reasonable cost. Meeting the requirements of certification ensures that customer demands are met and that service infrastructure is available. Adequate utility service at a reasonable cost is an essential precursor to sound economic development. The availability of reliable pipeline carrier service at reasonable rates promotes development of the state's natural resources.

Regulation of rates

One purpose of Commission regulation is to assure that rates charged by regulated utilities and pipeline carriers are just and reasonable (AS 42.05.381/AS 42.06.370). Criteria determining rates include: reasonable and appropriate operating expenses and plant investments; depreciation expense that falls within the Commission approved lives of usefulness; and a reasonable return. A reasonable return permits the cost of long-term borrowing to be recovered and the opportunity to earn profits for the owner's or shareholders' equity. Rates must be high enough to allow a reasonable return but not so high as to allow an excessive return that could deter development of businesses that rely on the service.

Reasonable rates and reliable service can enhance economic development and be determining factors in business decisions to start operation or relocate to Alaska.

Fiscal Year 1999 plan

Y2K Concerns

The Commission has ordered all Alaskan public utilities and pipeline carriers to report to it their plans to continue providing reliable service into the next century. Potential problems with the rollover of dates in computers and embedded chips must be addressed. The Commission will work with the Department of Administration and a contractor to follow up these utility responses and to independently validate and verify their readiness.

Pipeline

The Commission will be acting on applications for certificates of public convenience and necessity for two new pipelines being built to transport oil from North Slope fields now under development to the Trans Alaska Pipeline System (TAPS). In addition, the Commission will be conducting several TAPS proceedings including a shipper challenge to several aspects of the TAPS Settlement Methodology (TSM), discrimination issues pertaining to intrastate delivery points, TAPS ramp-down and capacity allocation, TAPS connection policy and the TAPS Quality Bank. The Commission will also be addressing concerns about the future dismantling of pipelines in the state.

Electricity

During Fiscal Year 1999, the Commission will continue to address significant issues facing the electrical industry in Alaska's urban and rural areas. The Commission, in conjunction with the Joint Committee on Electric Restructuring, is sponsoring a study on the risks/rewards and costs/benefits of electric restructuring which will be performed by the consulting firm of CH2M Hill. The draft report will be made available during the legislative session. The Legislature passed a concurrent resolution establishing a Joint Committee on Electric Utility Restructuring. The Commission plans to work closely with the Legislature to both study and advise the Legislature on the issues of electrical restructuring. The Commission has opened a regulatory docket (R-97-10) to define the future market structure of the electric industry in Alaska and to recommend changes to regulations if any. The Commission is considering an application to establish a pilot program to allow limited competitive electric service in the Anchorage area (U-98-114). The Commission will also continue to study the feasibility of a Railbelt Power Pool (U-97-140), based on the results of a study completed by Black & Veatch International in the first quarter of FY99. During FY99, the Commission anticipates a revenue requirement and a cost-of-service study from Alaska Power Company, a subsidiary of Alaska Power & Telephone, and other utilities.

The Commission continues to work with small electric providers to certificate them where they are providing service to ten or more customers for compensation and annual revenues exceeding \$50,000.

Fiscal Year 1999 plan (continued)

Refuse

The Commission will continue to address issues related to implementation of competition where deemed appropriate. Given that a single company has purchased refuse utilities in every major market in Alaska, the Commission will be reviewing market power issues associated within a competitive refuse industry. Continued transfers of Certificates are anticipated.

Natural Gas

The Commission has conditionally approved Alaska Intrastate Gas Company's application to provide natural gas service to 17 coastal Southeast and Southcentral communities. The communities include Angoon, Cordova, Craig, Haines, Juneau, Kake, Ketchikan, Klawock, Klukwan, Kodiak, Metlakatla, Petersburg, Sitka, Skagway, Valdez, Wrangell and Yukatat. The Commission will also be reviewing the application filed for a natural gas pipeline between ARCO's Alpine field and the village of Nuiqsut.

Water and Sewer

The Commission continues to receive numerous complaints concerning the quality of service provided by small water utilities. The complaints have primarily involved water shortage and water quality issues.

The Commission anticipates three to five new proceedings involving rate increases and/or rate redesigns for large water and sewer utilities. The large utilities are most likely to make such filings, which will make the rate cases complex. New certificates will continue to be issued as new construction continues. In addition, transfers of certificates from small utilities are expected.

Telecommunications

To accomplish its duties under the federal Telecommunications Act of 1996, this Commission has previously initiated rulemakings in the areas of intrastate access charge reform, universal service and market structure rules for competitive local exchange service.

Access Charge Reform

The Commission will complete the first phase of intrastate interexchange access charge reform and adopt new regulations. The Commission will begin the next phase to implement and further refine the rules.

Universal Service

In conjunction with Access Charge Reform, the Commission will complete the first phase of Universal Service Reform; adopt regulations and continue to investigate the impact of new federal rules that change the allocation and prioritization of U.S. funds among telecommunications companies and types of users (schools, libraries, and medical facilities).

Fiscal Year 1999 plan (continued)

Market Structure

The Commission will develop new rules to govern the competitive local exchange market as well as interconnection between local telephone companies and competitive providers of telecommunications service.

Rural incumbent telephone companies are exempt from certain interconnection requirements of the Telecommunications Act of 1996 that apply to larger local exchange companies. Following any bona fide request for interconnection with a rural incumbent telephone company, the Commission must determine whether to maintain or terminate the exemption.

The Commission will also reexamine its existing competitive rules for the intrastate long distance market regarding facility restrictions, facility modernization, wholesale rates and access to interexchange networks.

The Commission will continue to investigate the issue of public interest pay telephones and propose a remedy to any inconsistencies between Alaska's existing pay telephone regulations and new Federal regulations adopted as part of the Telecommunications Act.

The Commission will complete its investigation of telecommunications relay service and adopt new regulations regarding this service.

The Commission will propose regulations to reform its current directory assistance regulations which will provide a pro-competitive directory assistance structure.

The Commission, on an ongoing basis, will evaluate and monitor the quality and adequacy of telecommunications service throughout Alaska.

The Commission will, in the next year, address three to five new rate cases involving rate increases and/or rate redesigns for local service.



Executive director Robert A. Lohr, administrative manager Diane Hunt and receptionist Christine Sebaugh

The Telecommunications Act of 1996

The Telecommunications Act of 1996 (Telecommunications Act) passed into law on February 8, 1996. The new law mandates competition in the last area of telecommunications monopoly, the local exchange. At the same time, it attempts to set up a structure to maintain and enhance universal service. As interpreted by the Federal Communications Commission (FCC) competition under the Telecommunications Act consists of a trilogy — interconnection, universal service and access charge reform. The Telecommunications Act preempts state authority in many respects, however, it also places significant new responsibilities on state commissions to implement new federal statutes and pending federal regulations. The legislation is based on the premise that deregulation will: promote competition; increase telecommunication services; increase the options for provision of services; and ultimately lower the costs of services offered.

To carry out its responsibilities under the Telecommunications Act the FCC has initiated a variety of rulemakings, many of which have an effect on the states. The FCC has issued Orders setting rules and procedures governing: interconnection between local telephone companies and competitive telecommunications providers; universal service; access charge reform; and private pay telephones. The Commission is in various stages of implementing the requirements of the Telecommunications Act and the rules of the FCC.

The Commission has initiated rulemaking dockets addressing reform of local exchange market structure, universal service, intrastate access charges, private pay telephones and directory assistance.

In May of 1998, the Commission issued an order adopting competitive local exchange regulations which became effective for the Anchorage area on June 21, 1998. The Commission views these regulations as a transitional measure while continuing to evaluate competitive issues such as carrier of last resort, arbitration pricing standards and quality of service.



Accounting technician Ed Schubert

The Telecommunications Act of 1996 (continued)

Access charges are the charges that long distance companies pay local telephone companies to complete long distance calls over the telephone networks of the local telephone company. The Telecommunications Act requires access charge reform because the current access charge system was not designed for more than one local telephone company in any one serving area and access charge rates incorporate implicit subsidies that help to keep rates for local and long distance service in high cost areas reasonable. Both of these features of the current access charge system are inconsistent with the Telecommunications Act and FCC regulations.

The Commission's goal in the current phase of this docket is to identify the immediate changes necessary to ensure that the intrastate access charge structure remains workable during the transition to the new, competitive model envisioned by Congress, while at the same time, preserving and maintaining universal service. Some further long term reforms will be needed in a later phase of these dockets as the FCC continues to modify the interstate access charge and universal service system, particularly for rural local exchange telephone companies.

Market entrants will be attracted to services and sectors with the highest profit margins which puts increased pressure on the incumbent local telephone company to reduce rates closer to "cost" in competitive areas and raise rates in non-competitive areas. In a competitive market with multiple providers, the Commission will need to ensure that there is a carrier of last resort to ensure the continued availability of services to all customers.



Common carrier specialists Lorraine Kenyon, Phil Treuer and Lew Craig; administrative clerk Lee Ault

FY98 significant events

Telecommunications Service

Market Structure Rules Governing Local Exchange Telephone Competition in Alaska

The Telecommunications Act of 1996 (Telecommunications Act) establishes a pro-competitive, deregulated national policy framework for the telecommunications industry in the United States and places significant responsibilities on state commissions to implement the revised federal statutes. In November of 1997, the Commission issued a notice of inquiry (Docket R-97-12) to address market structure rules for local exchange telephone competition, including: issues related to pricing flexibility; the issue of market power and dominance; and arbitration pricing standards for interconnection between incumbent and new entrant local exchange telephone companies. Comments and Reply Comments were filed by February 24, 1998.

The Commission acknowledged that due to the comprehensive nature of its rulemaking to establish competitive rules for the local telephone market (Docket R-97-12), considerable time would ensue before all of the relevant issues had been addressed. Therefore, the Commission considered a proposal by Anchorage Telephone Utility (Docket R-97-9) to adopt as an interim measure, regulations derived from the Commission's competitive long distance company regulations.

The Commission noted that with three local exchange telephone companies authorized to provide competitive local exchange service in the Anchorage market, rules to govern at least the Anchorage area were desirable as soon as possible. Therefore, the Commission held a public hearing in February 1998, which led to proposed regulations as a transitional measure in service areas where more than one telephone company is authorized to provide local exchange telephone service. In May of 1998, the Commission issued an order adopting competitive local exchange regulations which became effective for the Anchorage area on June 21, 1998. (R-97-9/R-97-12)



Utility financial analysts Parker Nation, Mark Johnston, Toni Goodloe, Mary Vittone and Keith Day

FY98 significant events (continued)

Alaska Intrastate Long Distance Market Structure Rulemakings

As part of its investigation into long distance market structure rules, the Commission will address wholesale pricing issues. Wholesale services are generally bulk, or discounted services offered by facilities based carriers to other telecommunications companies which later resell the services to the general public.

Allegations have been made criticizing the existing market relationships between retail and wholesale rates. Depending in part on the results of its generic investigation into wholesale rate issues, the Commission may also investigate the specific rates of the Alaska facilities based long distance carriers, AT&T Alascom and GCI. The Commission initiated its intrastate long distance market structure proceeding on May 1, 1998. The tentative schedule for this case anticipates a final Commission order resolving all issues by June 1999.

Access Charge Reform

Access charges are the charges that long distance companies pay local exchange telephone companies to complete long distance calls over the telephone networks of the local telephone company. The Telecommunications Act requires access charge reform because the current access charge system was not designed for more than one local exchange telephone company in any one serving area and access charge rates incorporate implicit subsidies that help to keep rates for local and long distance service in high cost areas reasonable. Both of these features of the current access charge system are inconsistent with the Telecommunications Act and Federal Communications Commission (FCC) regulations.

The Commission's goal in the current phase of this docket is to identify the immediate changes necessary to ensure that the intrastate access charge structure remains workable during the transition to the new competitive model envisioned by Congress, while at the same time, preserving and maintaining universal service. Some further long term reforms will be needed in a later phase of these dockets as the FCC continues to modify the interstate access charge and universal service system, particularly for rural local exchange telephone companies. On May 29, 1998, the Commission issued proposed regulations (R-97-5/6(3)) for comment. Comments were filed on June 30, 1998. Reply comments and a public hearing were scheduled for July 31 and August 17, 1998, respectively. (R-97-5)

Universal Service Reform

The purpose of this docket is to make the state's universal service system consistent with the Universal Service principles under the Telecommunications Act. The initial phase of this proceeding involved identifying current subsidies that are implicit in access charges and if necessary, recovering them in an explicit manner. Making subsidies explicit may well require establishment of a state universal fund. Rules for such a fund will need to consider the fund's administrative structure, method and source of funding, services and providers to be supported, and the amount of support for each eligible service.

Because access charge and universal service reform are inextricably tied together at this point, the issues in the two dockets have been addressed in concurrent orders. Once the current phase of the access charge proceeding is complete, the Commission will begin to address universal service issues more independently. (R-97-6)

FY98 significant events (continued)

Public Interest Pay Telephones

This docket was opened to remedy any inconsistencies between Alaska's pay telephone regulations and federal pay telephone regulations adopted pursuant to the Telecommunications Act. Federal rules currently require states to review their rules and: 1) remove rules that impose entry and exit restrictions; 2) provide for public interest pay telephones. Generally, public interest pay telephones are pay telephones necessary to maintain public health, safety and welfare but which the private market is unwilling or unable to provide. The Commission recently sought additional comment on the public interest pay telephone proposal of the local exchange telephone company, Bristol Bay Telephone Cooperative, Inc. (R-97-3)

Directory Assistance (DA)

This docket was opened because the Commission has concluded that current state regulations requiring the provision of directory services through a monopoly statewide directory assistance bureau is inconsistent with the competitive framework envisioned by the Telecommunications Act. Therefore, the Commission has initiated this proceeding to repeal the current directory assistance regulations and adopt alternative regulations which will establish a pro-competitive directory assistance structure. Proposed rules have been issued for comment and a public hearing held. (R-97-7)

Debit Card Service

On July 27, 1997, the Commission issued an order adopting regulations governing debit card services and long distance services provided by *de minimis* carriers. These regulations for the most part will relax standards applied to *de minimis* carriers and to debit card services. (R-94-3)

Rural Facilities Restrictions Regulation

In February 1997, GCI filed a petition before the Commission seeking a declaratory ruling that the Commission's regulations restricting long distance facilities construction to certain rural locations were invalid under the Telecommunications Act and would not be enforced. After review the Commission determined GCI's conclusions ignored key policy issues, including universal service, that the Commission believed must be evaluated to protect the public interest. The Commission expects to reach a final decision on the GCI request pending receipt of responses in its long distance market structure rulemaking and other data to be filed by GCI and Alascom. (R-97-1)

GCI recently filed a petition before the FCC requesting preemption of the Commission's facilities restriction in rural Alaska. On February 27, 1998, the Commission filed opposition to GCI's request. No date has been given for an FCC decision on this matter. (CC Docket 98-4)

Bristol Bay Telephone Cooperative, Inc., Granted Postage Stamp Rates for Local Exchange Services

During fiscal year 1998, Bristol Bay Telephone proposed redesigning (with no overall increase or decrease) its local exchange rates to a postage stamp structure in its service area. The Commission approved the request. (U-97-241)

FY98 significant events (continued)

Copper Valley Telephone Cooperative, Inc., Cost of Service Study, Rate Redesign and Tariff Re-Write for Local Exchange Services

In 1995, Copper Valley Telephone Cooperative, Inc. (CVTC) filed a cost-of-service study and proposed rate redesign for its local exchange services. In addition, CVTC proposed rewriting its entire local exchange services tariff. These filings were made in connection with the proceedings begun in 1994. During FY98, the Commission approved the cost-of-service study, a rate redesign and tariff rewrite. (U-94-24)

Copper Valley Telephone Cooperative, Inc., Rate Increase Request

During FY98, Copper Valley Telephone Cooperative, Inc. (CVTC) requested and was granted an interim rate increase of 35 percent to local exchange services and 30 percent to local special access services. CVTC also requested permanent increases of 52.28 percent to local exchange services and 44.86 percent to local special access services. The Commission suspended CVTC's permanent request and is considering it. (U-98-48)

GTE Alaska, Inc., Cost of Service Study and Rate Redesign for Local Exchange Services

In FY97, GTE Alaska, Inc. (GTE) filed a proposed cost of service study and rate redesign for its local exchange services. GTE originally proposed a permanent general rate increase of 22.5 percent and postage stamp rates for all of its certificated area. During FY98, the Commission approved a permanent 13.25 percent rate increase and GTE's postage stamp rates. This was GTE's first major rate change to its local exchange services. (U-97-87)

Summit Telephone Company

During FY98, the Commission granted Summit Telephone Company's (Summit) request for an interim rate increase of 10.00 percent to local exchange services and 10.2 percent to local special access services. The Commission suspended Summit's request for a permanent increase of 15.99 percent to local exchange services and 10.00 percent to local special access services. That request is currently being considered. (U-98-20)

Commission Approves Sale of FMUS' Water/Sewer, Electric, District Heat and Telecommunication Utilities

In September of 1997, the Commission approved the transfer of controlling interest in the water/sewer, electric service area, and telecommunication utilities owned and operated by the City of Fairbanks d/b/a Fairbanks Municipal Utilities System (FMUS). The Commission subsequently approved the transfer of the district heat utility and a Power Sales Agreement later that same calendar year. The applications were part of a combined overall transaction whereby the City of Fairbanks divested itself of its telecommunications, electric, district heat and water/sewer operations. The sale of the FMUS utilities was approved by a vote of Fairbanks citizens on October 8, 1996. The Commission made its decision after a lengthy public hearing process that lasted 16 days. (U-96-114 through U-96-121, U-97-44, and U-97-139)

FY98 significant events (continued)

Natural Gas Service

Commission Grants ENSTAR's Application to Serve In and Around Homer and Seward

In response to an application filed by Alaska Intrastate Gas Company (AIGC), in October of 1996, ENSTAR Natural Gas Company (ENSTAR) filed an application to provide natural gas utility service to Seward, Homer, Anchor Point and Ninilchik. Also in October of 1996, Homer Gas, a division of Homer Electric Association, Inc. (HEA), filed an application to provide gas utility service to Homer. AIGC subsequently filed a notice of intent to withdraw its application to serve Seward and Homer.

On April 28, 1997, the Commission held a hearing to address the competing applications filed by ENSTAR and HEA to serve Homer and the uncontested application filed by ENSTAR to serve Seward. On November 3, 1997, the Commission issued an order granting ENSTAR's application for amendments to its certificate provided it begins providing service by December 31, 2000. (U-96-108/U-96-109)

Natural Gas Public Utility Service to Small Alaskan Communities

In August of 1995, Alaska Intrastate Gas Company (AIGC) filed an application for a Certificate of Public Convenience and Necessity (Certificate) to provide natural gas public utility service to all of Alaska, except for those areas certificated by other gas utilities. The scope of AIGC's application was subsequently reduced to Seward and Homer and 17 communities in Southeast and Southcentral Alaska. AIGC proposed to serve these communities by utilizing liquefied natural gas (LNG) manufactured at a proposed liquefaction plant in Whittier, transported to the communities by barge, and revaporized for distribution in underground piping systems at each community.

As indicated above in October of 1996, ENSTAR and Homer Gas filed competing applications to serve areas in and around Homer and Seward. AIGC subsequently filed a motion to bifurcate the uncontested areas of its application and for issuance of a conditional certificate to serve the uncontested communities. In March of 1997 the Commission issued an order which granted the bifurcation, denied the request for a conditional certificate, opened Docket U-97-46 to address the 17 uncontested communities and required that AIGC file an amended application. On March 19, 1997 AIGC filed a notice of intent to withdraw Seward and Homer from its service area.

In May of 1997, AIGC filed its amended application to serve the 17 uncontested communities and a request for a nine-month time extension to verify market conditions and determine the financial feasibility of its plans. In the amended application, AIGC proposes to utilize a different supplier of LNG which intends to construct an LNG plant in British Columbia, Canada, rather than in Whittier, for AIGC's LNG supply. The Commission granted AIGC's request for a nine-month time extension and required AIGC to file the results of the marketing and economic studies it intended to conduct to verify the viability of its proposed operations. AIGC timely filed its studies on February 19, 1998. At the Commission's Public Meeting of April 8, 1998, AIGC gave a presentation regarding its proposed plans to implement gas utility service. On April 13, 1998, AIGC filed the results of the marketing and economic studies conducted in support of its February 19, 1998, filing. A decision on AIGC's application is pending. (U-95-82/U-97-46)

Natural Gas Public Utility Service in Fairbanks

In September of 1997, the Commission approved the application of Fairbanks Natural Gas, LLC (FNG), a subsidiary of Northern Eclipse, LLC (NELLC), to provide natural gas public utility service to selected areas of Fairbanks. NELLC is a natural gas liquefaction and distri-

FY98 significant events (continued)

bution company which operates a small LNG plant located across Knik Arm from Anchorage. NELLC purchases gas from Cook Inlet suppliers which is transported via ENSTAR Natural Gas Company's pipeline system to its LNG plant where the gas is liquefied. The LNG is transported to Fairbanks by truck and cryogenic trailer. In Fairbanks, ownership of the gas is transferred to FNG as it is offloaded into LNG storage tanks. From the storage tanks, FNG revaporizes the LNG and distributes the resulting gas to its service area through a conventional gas transmission and distribution system. (U-96-129)

Electric Service

Coordinate Energy Resource Conservation and Efficiency Program (CERCE) & Power Pool Study

This proceeding was opened as a result of the findings in Docket R-94-6 which considered standards regarding Integrated Resource Planning, Investments in Conservation and Demand-Side Management, and Energy Efficiency Investments in Power Generation and Supply for Electric Utilities, as required by Section 111 of the Energy Policy Act of 1992 (EPAAct). In R-94-6(4), the Commission declined to adopt the standards as set forth in the EPAAct because the standards were not applicable to all Alaskan regulated electric utilities. The Commission determined that energy conservation practices would be addressed in Alaska through a more tailored program to address the unique needs of Alaska's regulated electric utilities, where applicable. For this investigation the Commission opened Docket R-96-1.

After holding a workshop and several briefings, in September of 1998, the Commission issued an order which directed a study of power pooling to be done within the railbelt. As the study was only applicable to the railbelt utilities and AEG&T indicated willingness to fund it, the study was moved into a new proceeding (U-97-140). The scope of work for the study and the engineering consulting firm Black and Veatch were agreed upon by the Railbelt utilities. To ensure that the study was conducted in a completely impartial manner, the Commission designated its staff as the project director for the study. Staff was charged with reviewing the materials prepared by the consultant and overseeing the preparation of the consultant's report on the power pool study. However, Staff was prohibited from exercising financial oversight of the project; such oversight was AEG&T's responsibility. The Power Pool Study is expected to be completed in the fall of 1998. (R-96-1/U-97-140)

Commission Upholds Exclusive Service Areas

On October 13, 1997, the Municipality of Anchorage, d/b/a Municipal Light & Power (ML&P), filed a complaint alleging that Chugach Electric Association, Inc. (Chugach), offered to provide electric power to customers located in ML&P's service area. In its response, Chugach admitted that it offered to sell electric power to customers within ML&P's service area. However, Chugach contended that its sales to the customers are legal and that ML&P's refusal to wheel power over the latter's transmission and distribution systems on Chugach's behalf to customers located in ML&P's certificated service area violates federal antitrust law. Chugach requested that the Commission declare that neither Alaska law nor any of the Commission's previous orders clearly articulate a policy permitting ML&P to monopolize sales of electric power in ML&P's certificated service area. Chugach also requested that ML&P be required to establish a tariff by which Chugach could wheel power over ML&P's lines. In U-97-201(3) the Commission rejected Chugach's argument that federal antitrust law required ML&P to wheel power over its transmission and distribution systems so Chugach could serve customers located in ML&P's service area and affirmed that ML&P retains an exclusive right to sell power

FY98 significant events (continued)

to customers in its certificated service territory. (U-97-201)

Aurora Power Resources Files a Pilot Program

In June of 1998, Aurora Power Resources, Inc. (Aurora Power) filed an application which proposes to establish a limited pilot program to permit the limited competitive sale of electric power by power marketers to consumers in the Chugach Electric Association, Inc. and ML&P service areas. Among other things, the application recommends minimum qualifications and requirements for the power marketer. The application also proposes the pilot program be limited to 35 megawatts of load, with 3.5 megawatts reserved for residential consumers for a two-year term.

Aurora Power indicates the pilot program will provide consumers the benefits of competitive choice and reduced electric costs. Aurora Power also indicates the pilot program will provide an opportunity for the Commission and its Staff to introduce competitive choice on a limited basis and thereby gain the knowledge necessary to consider the public interest in allowing full electric retail competition in Alaska. An investigation on the application by the Commission and its Staff is ongoing. (U-98-114)

Legislative Action

The Legislature passed HCR 34 establishing a Joint Committee on Electric Utility Restructuring. The Commission will be following this proceeding.

Copper Valley Electric Association, Inc.

During FY98, after a significant public input process through public meetings, Copper Valley Electric Association, Inc. (CVEA) requested a permanent 7.3 percent rate decrease and rate redesign. The Commission approved a staff report to which CVEA concurred, and granted CVEA a permanent rate decrease of 7.3 percent and redesigned rates. (U-98-24)

Homer Electric Association, Inc.

Homer Electric Association, Inc. (HEA) files quarterly simplified rate filings pursuant to 3 AAC 48.700 - 3 AAC 48.790. During FY98, HEA requested and was granted a 0.48 percent rate reduction and a 1.77 percent rate reduction. HEA continues to file simplified rate filings quarterly.

Matanuska Electric Association, Inc.

Matanuska Electric Association, Inc. (MEA) files quarterly simplified rate filings pursuant to 3 AAC 48.700 - 3 AAC 48.790. During FY98, MEA requested and was granted a 1.00 percent rate reduction. MEA continues to file simplified rate filings quarterly.

FY98 significant events (continued)

Two Qualifying Facilities Debate PURPA Responsibilities Copper Valley Electric Association, Inc. v. Alaska Cogeneration Systems, Inc. and Matanuska Electric Association, Inc. v. South Fork Hydro, LLC

Frank J. Bettine and Alaska Cogeneration Systems, Inc., collectively referred to as ACSI, filed a formal complaint against Copper Valley Electric Association, Inc. (CVEA) alleging among other things that CVEA failed to provide its firm and nonfirm avoided-cost information and that CVEA violated the Public Utility Regulatory Policies Act (PURPA). Early on in the proceeding the Commission determined that CVEA should enter into good-faith negotiations and report the results of those negotiations to the Commission. The Commission also determined that ACSI should provide CVEA with engineering and financial information. The Commission also granted the Petro Star Valdez Refinery intervention in the case.

As directed by the Commission, on August 29, 1997, CVEA filed its best estimate of an initial avoided cost. According to CVEA, its true avoided cost is highly dependent on the operating and cost characteristics of an actual qualifying facility (QF). In U-94-21(9)/U-95-3(6) dated April 30, 1998, the Commission determined that CVEA had provided enough data for ACSI to prepare the information needed to calculate the avoided cost factors addressed by the Commission's regulations. The Commission directed ACSI to provide the information by December 1, 1998, and for CVEA to update its avoided cost information 30 days hence.

In another case South Fork Hydro, LLC (South Fork), a QF, filed a complaint against Matanuska Electric Association, Inc. (MEA), to establish MEA's avoided firm cost of power. South Fork maintained that it proposed to sell the power from its hydroelectric project, located on the South Fork of the Eagle River, to MEA at the price it purchases power from Chugach Electric Association, Inc. (Chugach) over a period of fifteen or twenty years. South Fork also asserted that MEA had declined to negotiate with South Fork and had claimed that South Fork must negotiate with Chugach. South Fork requested that the Commission direct MEA to enter into good-faith negotiations with South Fork for the purchase of power based on MEA's current and future cost of power. MEA asserts among other things that it was complying with state law. MEA states that it, Chugach and Alaska Electric Generation and Transmission Cooperative, Inc. (AEG&T), have entered into an agreement, commonly referred to as the A Tripartite Agreement. MEA contends that the agreement, which was approved by the Commission, determines the method of dealing with PURPA resources which is to encourage them to negotiate with Chugach.

In U-96-93(4) dated November 14, 1997, the Commission named Chugach and AEG&T as parties to the proceeding and asked the parties how to apply the Tripartite Agreement, PURPA, and the Commission's regulations in this case. A decision is pending. (U-96-93)

Water/Sewer Service

Temporary Suspension of Water and Sewer Certificates in Haines

In response to a formal complaint, the Commission temporarily suspended certificates of public convenience & necessity (Certificate) previously granted to the City of Haines (Haines) for the provision of water and sewer service. Haines was requiring new customers to be annexed into the Haines city limits as a condition of water and sewer service. The Commission determined that the annexation requirement was discriminatorily applied, particularly as it applied to several existing customers receiving service outside the Haines city limits. The Commission suspended Haines' certificates for that portion of its service territory for which it was not currently providing public utility service and/or has declined service without annexation. The Commission determined that suspension, rather than revocation, would protect potential consumers who reside within the service territory but outside the city limits. The

FY98 significant events (continued)

Commission also determined that if another applicant can demonstrate that it meets the requirements for certification, and can provide water and sewer public utility service without discrimination, then Haines' certificate may be partially revoked for those areas the new applicant intends to serve. (U-95-87)

On October 30, 1995, Crystal Cathedrals Water System, Inc. (CCWS), filed an application for a certificate to operate as a water public utility in the Haines area and on September 3, 1996 CCWS filed a second application for a certificate to operate as a sewer public utility. The Commission reviewed the application of CCWS and Haines' and after a hearing issued U-95-79(3)/U-96-101(3)/U-95-87(9) dated March 26, 1998, which found CCWS to be more fit, willing, and able to provide the proposed service. The order approved CCWS' application with conditions. (U-95-79/U-96-101/U-95-87)

Dawn Development Corporation

During FY98, Dawn Development Corporation requested a rate increase of 50 percent to its residential customers and a change from a flat rate to a metered rate for its bulk customer which resulted in an increase in excess of 50 percent for the bulk customer. The Commission approved interim rate increases of 25.23 percent for residential customers and 50 percent for bulk water customers. The Commission is considering the permanent rate increase. (U-98-19)

Refuse Service

Mergers and Acquisitions

USA Waste of Alaska (UWA), a subsidiary of Waste Management, Inc., has filed joint applications to acquire controlling interest in the following utilities in the communities served:

- Anchorage Refuse, Inc. (ARI): Anchorage, excluding areas served by the Municipality of Anchorage
- Arrow Refuse, Inc. (Arrow): Douglas and Juneau
- C&S - Cleanaway (C&S): Kalifonsky, Kasilof, Kenai, Salamatof, Soldotna and Sterling
- Drake's Sanitation, Inc. (Drake's): North Pole
- Hite Construction, Inc. (Hite): Fairbanks
- Eagle River Refuse, Inc. (ERRI): Chugiak, Eagle River and Peters Creek
- Peninsula Sanitation Company, Inc. (PSI): Anchor Point, Bird, Clam Gulch, Cooper Landing, Girdwood, Homer, Hope, Indian, Kachemak, Kalifonsky, Kasilof, Kenai, Moose Pass, Nikiski, Ninilchik, Salamatof, Soldotna and Sterling
- Star Sanitation, Inc. (STAR): Fairbanks
- Wasilla Refuse, Inc. (WRI): Provides service to Big Lake, Knik, Lake Louise, Palmer, Sutton, Talkeetna, Wasilla and Willow

The applications to transfer ARI/ERRI, Arrow, Star and WRI to UWA have been approved. The other applications are pending before the Commission.

FY98 significant events (continued)

Pipelines

New North Slope Pipelines

The Commission granted certificates of public convenience and necessity to three new North Slope pipelines. In November 1997 the Commission issued certificates to two pipelines connected with the Badami oil field located 25 miles east of Prudhoe Bay: the Badami Oil Pipeline which transports oil to the Endicott Pipeline for further transportation to the Trans Alaska Pipeline System (TAPS) and the Badami Gas and Products Pipeline which transports gas and later will transport miscible injectant from the Endicott oil field to the Badami oil field for use in the Badami field. In February 1998 the Commission issued a certificate to the Alpine Pipeline which will transport oil from the Alpine field located 55 miles west of Prudhoe Bay to the Kuparuk Pipeline for further transportation to TAPS.

Trans Alaska Pipeline System (TAPS)

In December 1997, the Commission accepted an uncontested settlement resolving proceedings concerning the pumpability factors used to calculate differential rates for different types of petroleum shipped on TAPS based on the viscosity of those different types of petroleum. As a result of that settlement, all types of petroleum are now transported at the same rate on TAPS.

In January 1998, the Commission accepted a contested settlement resolving the way payments among shippers are calculated in the TAPS Quality Bank. The Quality Bank is the mechanism through which shippers of lower quality oil compensate shippers of higher quality oil for the diminution in value of that oil caused by commingling. The settlement the Commission accepted was entered into by nine parties in the Quality Bank proceeding and contested by two parties. Each of those two parties also submitted its own proposed settlement. Those proposed settlements were rejected by the Commission.

The Commission moved forward in its investigation of intrastate TAPS rates and TAPS connection rules. The issues being investigated were raised by Tesoro Alaska Petroleum Company in its protest of 1997 tariff filings made by the TAPS Carriers. The Commission also moved forward with a proceeding concerning discrimination issues raised by rate competition among the TAPS Carriers.

Fully regulated utilities financial data (in dollars)

Net plant	1994**	1995**	1996	1997
Electric	\$1,185,404,791	1,087,254,914	1,241,813,627	1,242,009,668
Gas	178,765,752	176,701,859	167,551,966	175,911,880
Refuse	5,688,489	8,273,960	9,376,672	5,917,998
Telephone*	653,711,730	742,100,233	1,045,897,056	567,861,977
Wastewater	70,907,688	80,236,556	80,780,311	71,855,340
Water	96,684,429	114,000,844	112,430,180	105,282,243
Net plant	\$2,191,162,879	2,208,568,366	2,657,849,832	2,168,839,106
Total revenue				
Electric	\$461,804,705	446,996,812	489,229,828	494,552,901
Gas	110,405,070	103,235,041	99,606,093	103,593,238
Refuse	23,939,549	26,379,115	25,492,105	27,406,533
Telephone*	596,908,329	665,980,007	706,224,262	364,155,676
Wastewater	24,112,695	24,222,602	24,969,771	23,261,062
Water	28,939,059	30,090,771	29,566,927	28,065,048
Total revenue	\$1,246,109,407	1,296,904,348	1,375,088,986	1,041,034,458
Net income				
Electric	\$43,345,392	53,378,158	41,391,624	34,172,311
Gas	11,250,565	13,852,565	13,246,267	15,225,745
Refuse	1,259,866	642,751	(1,062,177)	342,787
Telephone*	90,282,134	96,355,805	62,248,350	39,852,785
Wastewater	2,022,917	2,637,764	3,113,533	3,312,073
Water	1,653,414	3,056,754	3,704,882	3,770,571
Net income	\$149,814,288	169,923,797	122,642,479	96,676,272
Customers				
Electric	207,008	209,285	214,087	214,522
Gas	89,056	89,004	94,000	94,000
Refuse	45,278	48,438	47,407	49,904
Telephone*	315,709	335,163	390,438	140,293
Wastewater	48,395	47,704	46,212	48,782
Water	50,165	50,273	50,373	49,584
Total customers	755,611	779,867	842,517	597,085

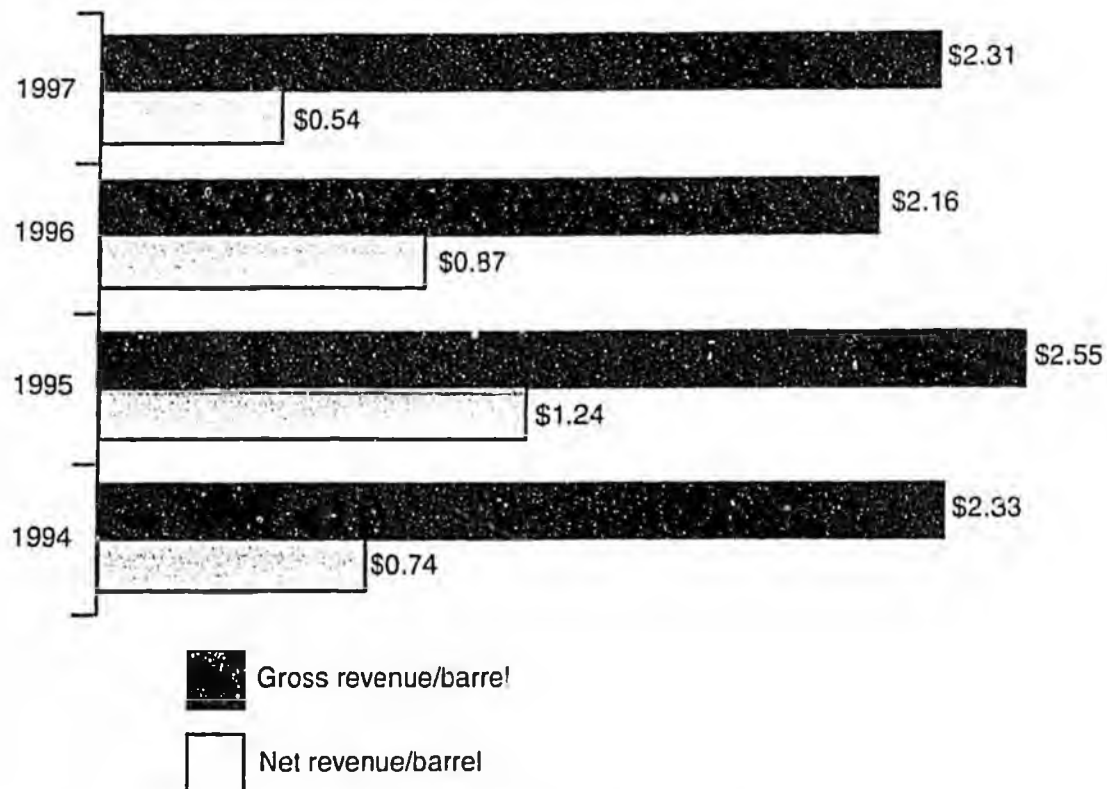
* Excludes wholesale customers of intrastate interexchange carriers to prevent double-counting and telephone utilities that filed confidential information with the Commission

** This information for FY94 and FY95 was incorrectly reported in previous APUC annual reports

Oil pipeline carrier financial data

Carrier property	1994	1995*	1996	1997
Gross	\$10,441,538,277	10,627,632,031	10,452,246,680	10,870,626,467
Net	\$5,093,062,489	4,895,741,094	4,544,148,052	4,520,270,591
Revenue				
Gross	\$1,997,141,375	2,125,241,367	1,481,460,569	1,476,996,502
Net	\$635,693,701	1,031,800,539	593,844,066	347,415,918
Throughput (barrels)	855,944,950	833,059,460	684,494,293	638,076,891
Gross revenue (per barrel)	\$2.33	2.55	2.16	2.31
Net revenue (per barrel)	\$0.74	1.24	0.87	0.54

Figure 1
Total revenue per barrel of oil



* 1995 throughput (barrels), gross revenue/barrel and net revenue/barrel were incorrectly reported in 1996 and 1997 annual reports.

Consumer protection

Utility customers with complaints about the way they are being treated as consumers have the right to seek relief from the APUC.

While the Commission first urges the public to resolve problems directly with their utility, customers may file an informal complaint with the APUC either by letter, phone or in person.

APUC Staff will contact the utility to determine its position. The Commission Staff will then review the complaint, the utility's tariff, APUC orders and governing statutes and regulations to determine the validity of the complaint as well as a course of action, if appropriate. The APUC can, for example, require the utility or pipeline carrier to conform to the minimum standards spelled out in the applicable tariff.

If, however, the complainant is not satisfied with Staff's decision, a formal complaint may be filed directly with the Commission through the appeal process.

Investigating and resolving complaints has become a vital element in the Commission's public protection role. Following are some examples of complaints handled by the Staff in FY98.

Refuse

A refuse customer residing in Douglas, Alaska, wrote to the Commission on July 3, 1997, questioning the utility's billing cycle and finance charges. The customer complained that she was charged a finance charge even though the account was paid before the due date. On August 8, 1997, Staff requested that the utility respond directly to the customer and provide staff with a copy of its response. Staff requested that the utility's response include the customer's billing cycle, the reason for the finance charge on the bills in question and the circumstances under which the customer would be assessed a finance charge. In its response dated August 12, 1997, the utility admitted that the invoice was somewhat confusing because the finance charge reflected a year-to-date total which appeared on each monthly bill. However, the finance charge of .875 was only assessed when no payment or a partial payment was made. On August 25, 1997, Staff informed the customer that the finance charge had been appropriately applied. Staff's review revealed that the customer had only been charged during months when the bill was not paid in full. Staff also informed the customer that the utility would soon clarify its bills by eliminating the confusing year-to-date finance charge and show the finance charge applicable on each bill. The file was closed on August 25, 1997.

Telephone

On February 9, 1998, the Commission received a complaint from the parents of a resident of Spring Creek Correctional Center. The parents complained about the secure telephone system that the Department of Corrections (DOC) had recently installed. Prior to installation of the secure telephone system, the parents had used an 800-number to accept calls from their son and they were billed for the calls by their local telephone company. However, since DOC installed the secure telephone system, they were billed by an agent for the new telephone service provider. Also, under the new system they could only receive collect calls which cost considerably more than 800-number calls. The parents sought a remedy that would allow them to continue to use their 800-number and to have the calls billed at the rate for 800-number calls. Staff requested that the service provider respond to the complainants and provide rate information and any other billing options that might be available.

The service provider responded on April 11, 1998 and provided information regarding its billing agent, rates and its billing procedures. The complainants were also informed that they

Consumer protection (continued)

could not continue to use their 800-number. Staff rendered its opinion regarding the complaint on May 20, 1998 and verified that the rates charged were the rates approved by the Commission and the bills were correct as rendered. The file was closed.

Electric

On May 26, 1998, a consumer complaint was forwarded to the Commission from the Department of Law, Attorney General's Office. The complaint outlined problems the customer encountered when her advance payment was misapplied and commingled with her son's account. The customer sent the electric company two payments with one invoice. The payment without an invoice was intended for her account, the payment with the invoice was intended for her son's account. The utility applied both payments to the son's account thus causing a delinquency on her account and late fees to be assessed. Eventually, the customer received a disconnect notice. After months of trying to get the accounts corrected, the problem persisted. Staff requested a response from the utility regarding the missing payment. Finally, the utility found the error and corrected the problem. The customer's account was credited for the late fees that had been assessed and she received a letter of apology from the general manager. The file was closed on June 20, 1998.

Sewer

On June 15, 1998, the Commission received a letter from a water customer who requested Staff's assistance to get credit for his sewer bill because he had a leak in his water line. According to him, his 20 apartment units had a leak in the water line at the time he acquired the property in 1989. He believed that the leaks started about 20 years before. He became aware of the leaks around 1994. However, he did not repair the leak until 1997. He now sought credit for the sewer portion of his bill from 1989 forward. He was relying on a provision in the utility's tariff that allowed it to issue credit on the sewer portion of the bill if water was not actually used, if the date the leak began could be determined. Since the leak had existed for such a long period, a history of usage without leaks had to be established. The utility averaged his usage for a six-month period after the leak was repaired. The six-month average was compared to his usage during the period of 1995 to the time of repair. The utility had issued credit to his account for approximately one year of credit. However, the customer did not think the credit was sufficient, he wanted to receive credit for the last 10 years. Staff reviewed the usage history and determined that one year of credit was just and reasonable. Staff based its determination on two factors. First, the customer did not immediately make the repairs when the leak was detected. Second, no useful consumption history existed prior to the leak. The customer was informed of his right to appeal Staff's decision. The informal complaint was closed.

Informal complaints

Utility customers and pipeline shippers with complaints about the way they are being treated have the right to seek relief from the Commission. If the Commission determines the complaint results from a violation of a tariff, then it can force the utility or pipeline carrier to conform to the minimum standards spelled out in the tariff.

Investigating and resolving complaints has become a vital element in the Commission's public protection role. In FY98, the Commission received 706 new complaints and resolved 664 cases, both old and new.

Figure 2
Informal complaints by category

	FY95	FY96	FY97	FY98
Billing practices	150	197	336	300
Rates and charges	49	31	47	53
Quality of service	96	100	148	263
Service availability and line extensions	47	35	44	90
Totals	342	363	575	706
FY percent change	+23%	+6%	+58%	+23%

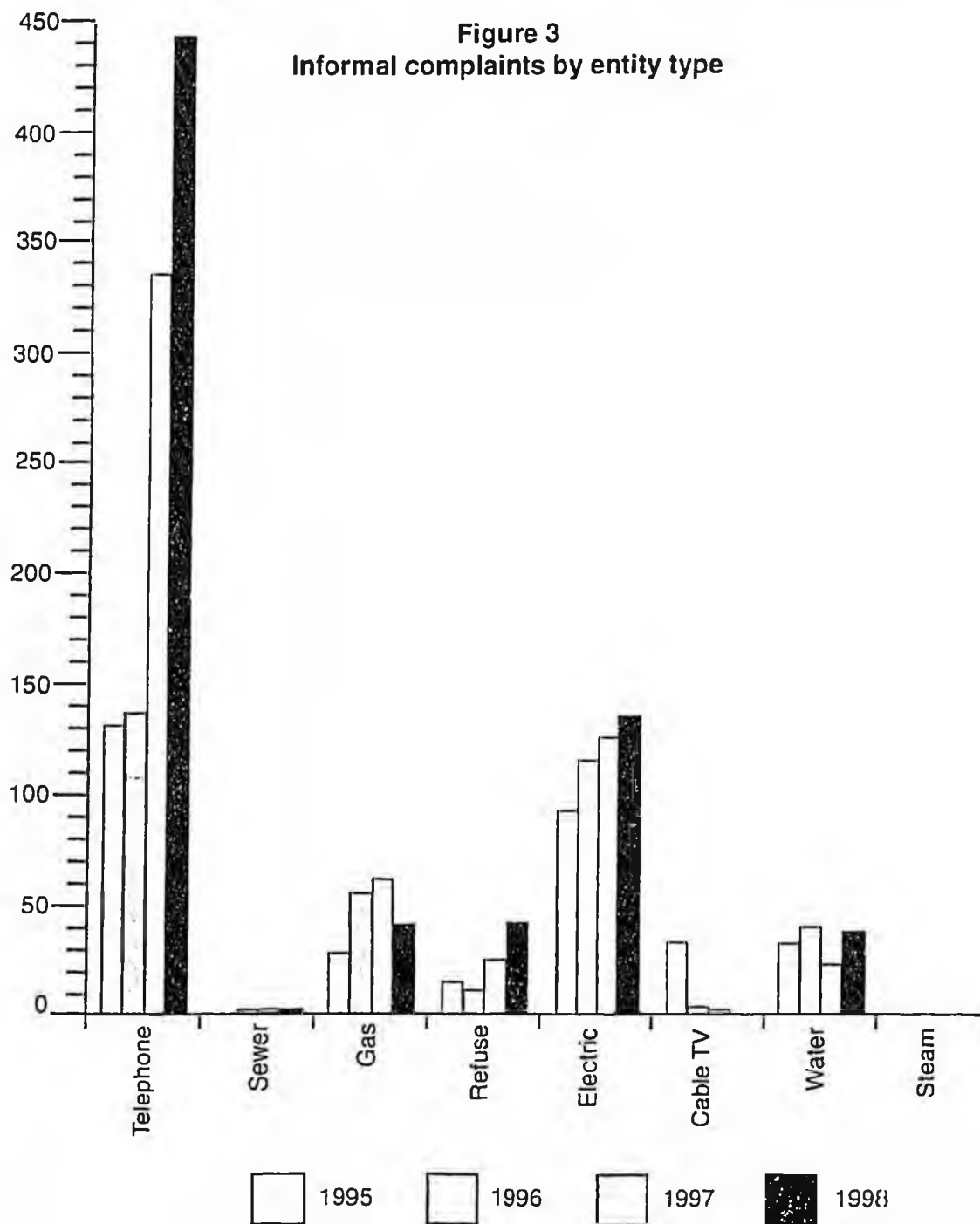


**Chief Consumer Protection and
Information Officer Agnes Pitts**

Informal complaints (continued)

As Figure 3 demonstrates, electric and telephone utilities continue to generate the majority of informal complaints received by the Commission. This is generally to be expected, because these utilities account for the greatest number of customers, the largest plant investment and the most frequent regulatory activities.

The dramatic increase in telephone complaints reflected in Figure 3 is the result of competition. During FY98, the Consumer Protection Section processed 449 telephone complaints. Of these, 194 concerned quality of service, 169 concerned billing practices, 65 concerned service availability and line extensions, and 21 concerned rates and charges.



Informal complaints (continued)

The number of telephone contacts and personal conferences handled by the Commission's Consumer Protection and Public Information Section over the past four years is shown in Figure 4.

Figure 4
Consumer protection/public information contact summary

Category	FY95	FY96	FY97	FY98
Telephone contact (includes incoming & outgoing calls)	5,080	6,703	8,852	9,908
Conferences	260	276	461	397

Informal complaint activity by the Consumer Protection and Public Information Section over the past four years is summarized in Figure 5.

Figure 5
Informal complaint activity

File activity	FY95	FY96	FY97	FY98
Pending complaints (beginning of year)	16	18	31	5
New complaints received	342	363	575	706
Complaints resolved	340	350	583	664
Pending complaints (end of year)	18	31	5	47

The vast majority of complaints are resolved through the informal complaint process. However, there are procedures for instituting a formal complaint or launching a formal complaint if an informal complaint is not satisfactorily resolved. If a formal complaint is accepted by the Commission for adjudication, it is assigned a docket number, and an investigation is instituted into the issues raised in the complaint. In FY98, two informal complaints appealed staff's decision and were docketed for adjudication.

Certification proceedings

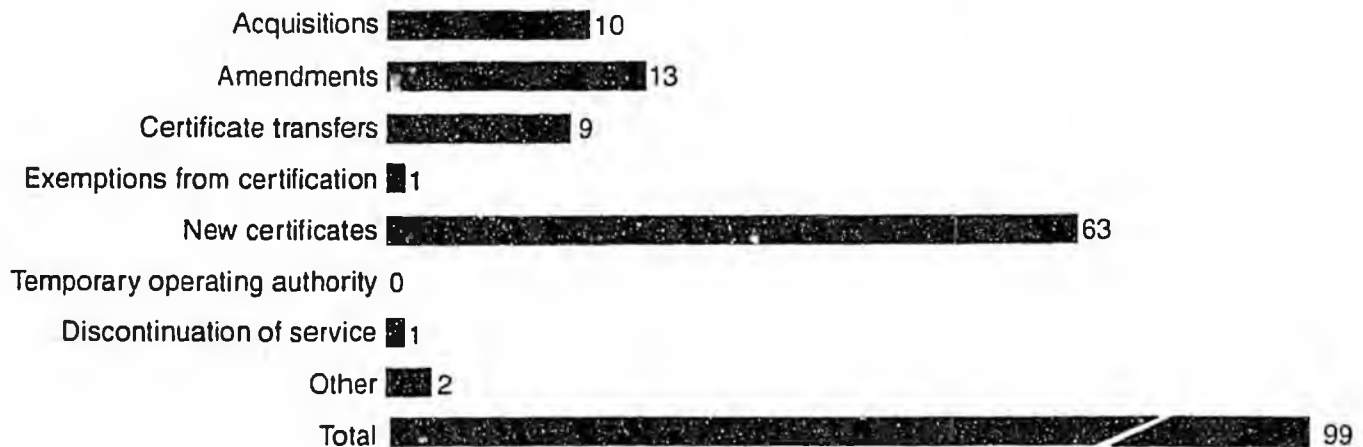
A certificate of public convenience and necessity must be obtained by virtually every utility (with limited exceptions) and pipeline carrier proposing to provide service to the public for compensation. In addition, the Commission must approve all amendments to, or transfers of, certificates as well as acquisitions of controlling interest in certificate holders.

The criteria for issuing certificates are prescribed by law. The service must be required for the public convenience and necessity, and the applicant must be fit, willing and able to provide the service. During FY98, the Commission processed 99 applications for certificates, depicted by entity and category in Figures 6 and 7.

Figure 6
FY98 Certification dockets by entity type



Figure 7
FY98 Certification dockets by category



Certification proceedings (continued)

Most small electric utilities identified through the Power Cost Equalization program (PCE) applied for certificates prior to FY89. Several of these applications are still pending approval because of incomplete financial information or system safety considerations.

Figure 8
FY 95-98 Certification proceedings

ENTITY TYPE	FY95	FY96	FY97	FY98
Cable TV	2	2	1	0
Electric	10	4	9	4
Refuse (garbage)	7	7	2	11
Gas	1	1	4	0
Pipeline	2	3	0	3
Wastewater (sewer)	2	2	4	3
Telecommunications	18	21	32	66
Water	5	3	6	11
Steam	0	0	1	1
Totals	47	43	59	99

CATEGORY	FY95	FY96	FY97	FY98
Temporary operating authority	1	0	0	0
New certificates	17	28	31	63
Amendments	17	6	13	13
Certificate transfers	6	5	7	9
Acquisitions	2	3	8	10
Exemption from certification	0	0	0	1
Discontinuation of service	1	0	0	1
Other	3	1	0	2
Totals	47	43	59	99

Orders

The Commission issued 462 decisions or orders during the last fiscal year. They are categorized into two groups: substantive and procedural. Substantive orders reflect findings and conclusions based on evidence included in the formal record of the Commission. Procedural orders relate to the process and schedule used to handle a case. Figure 9 shows the orders issued by category for the last four years. Figure 10 shows the substantive and procedural orders issued by utility type during FY98.

Figure 9
Orders issued
FY95-FY98

	FY95	FY96	FY97	FY98
Substantive	268	294	317	412
Procedural	59	57	65	27
Totals	327	351	382	462

Figure 10
Orders issued, substantive and procedural
FY98

Total number of orders issued = 462

Utility Type	Substantive	Procedural
Telephone	264	13
Gas	6	0
Electric	47	5
Refuse (garbage)	21	2
Sewer	0	0
Water	17	1
Pipeline	43	1
Cable TV	0	0
Cellular	0	0
Generic ¹	34	8
Totals	432	30

¹ Generic count consists of Regulatory Dockets and Dockets which involved more than one type of entity.

Tariff revisions

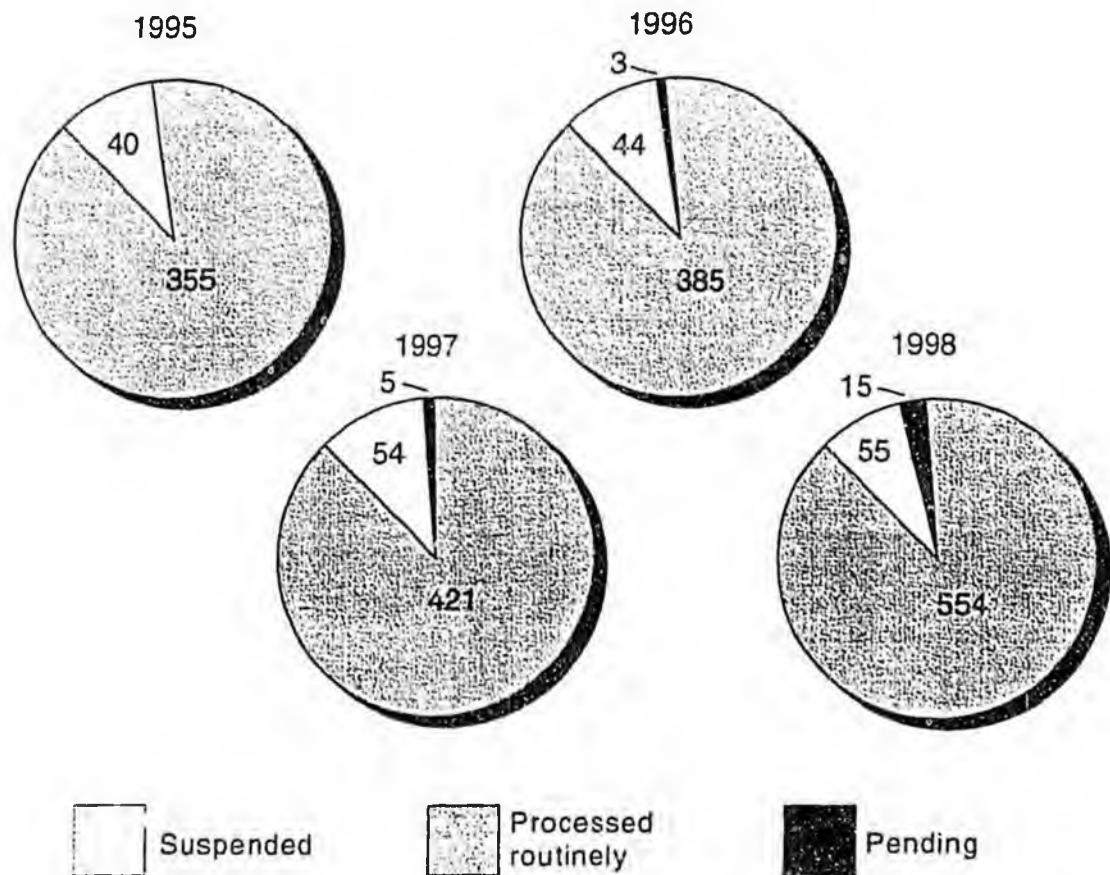
Tariffs are the terms, conditions, rules and rates governing an entity's conduct in providing public service, similar to the manner in which a corporation is governed by its bylaws. In approving a certificate of public convenience and necessity allowing a utility or pipeline carrier to operate, the Commission also reviews the tariff of the applicant. All economically regulated utilities and pipeline carriers are required to maintain a tariff and to operate under the terms of the tariff.

Regulated entities must notify the Commission of any proposed changes to their tariffs. In most cases, the Commission must approve the tariff revisions before the revisions can take effect. For certain kinds of utilities, however, the Commission now usually allows proposed tariff revisions to take effect automatically at the end of a 30 day period. The most common occurrence of tariff revisions taking effect automatically is with respect to interexchange telecommunications utilities. The Commission considers most tariff filings at "tariff action meetings" which are held in public twice monthly, generally on the second and fourth Fridays of each month.

Review, analysis and disposition of tariff filings are substantial elements of the Commission's workload. During FY98 there were 624 tariff filings submitted to the Commission. Of these, 554 were processed routinely (generally within 45 days of receipt). Of the remaining 70 filings, 55 were suspended for further investigation, and 15 were pending at year end.

A graphic indicator of the portion of tariff filings suspended, relative to the total received, is shown in Figure 11.

Figure 11
Tariffs filed — Tariffs suspended



Tariff revisions (continued)

In FY98 there were nineteen proposed general rate changes, three simplified rate change filings, and two general rate restructurings. The three simplified rate filings were from electric utilities and were all approved. Ten of the general rate changes were from pipeline carriers and nine were from utilities. Of the nineteen general rate changes, fourteen were suspended, two went into effect automatically, and one was pending at year end.

One of the two general rate restructuring filings was from a telecommunications utility, and it was suspended; the other filing was from an electric utility and it was pending at year end.

Figure 12 presents a statistical breakdown of requests for utility and pipeline carrier tariff changes by category. Each request is counted only once regardless of the number of proposed tariff changes it includes.

Figure 12
Utility and pipeline tariff revisions

CATEGORY	FY95	FY96	FY97	FY98
General rate changes ¹	18	14	17	19
General rate restructurings	4	3	8	2
Simplified rate filings	6	8	4	5
New service/equipment offerings	25	55	79	183
Nonrecurring rates	10	14	5	20
Universal access surcharge	17	0	0	0
Regulatory cost charge	97	113	85	101
Contracts	21	18	12	12
Fuel, gas, and purchased power surcharges; power cost equalization filings; nonfirm power purchase rates	127	148	110	112
Rule changes	38	33	41	40
Miscellaneous	32	26	119	132
Totals	395	432	480	624
FY percent change	-7%	+9%	+11%	+30%

¹ In previous annual reports, some filings now shown in this category were classified as "miscellaneous." The "General Rate Changes Category" does not include simplified rate filings.

Tariff revisions (continued)

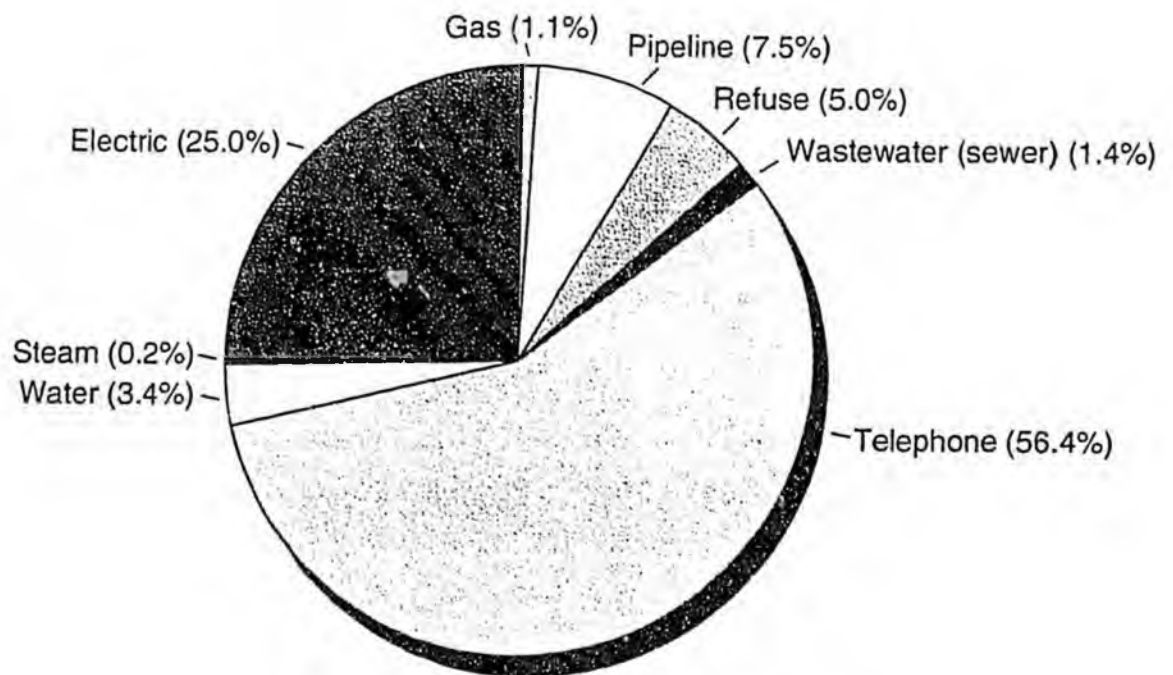
Figure 13 shows a summary of tariff filings used to generate the chart in Figure 14.

Figure 13
FY98 — Tariff filings

Type	Number of filings
Cable TV	0
Electric	155
Gas	7
Pipeline	47
Refuse	31
Steam	1
Wastewater (sewer)	9
Telephone	352
Water	21

Figure 14 is a summary of the tariff filings received in FY98 classified according to utility type and pipeline carrier.

Figure 14
FY98 — Tariff filings by type



Formal proceedings (excluding certification)

In addition to the certification and tariff filings, the Commission institutes formal proceedings to consider a number of matters including rate changes, rule changes, special contracts, complaints against utilities and pipeline carriers, investigations of service quality or management practices, and regulations. Frequently, requests for general rate changes also include or necessitate a restructuring of rates.

Rate-related filings continue to be the dominant component of the Commission's formal proceedings, excluding certifications, as shown in Figures 15 and 16. This statistic is significant because these proceedings tend to have a long-term impact on the Commission's workload. Considerable time and resources are required for audit, investigation, prefiled testimony preparation, public hearings, determination and issuance of a decision, and processing any requests for reconsideration.

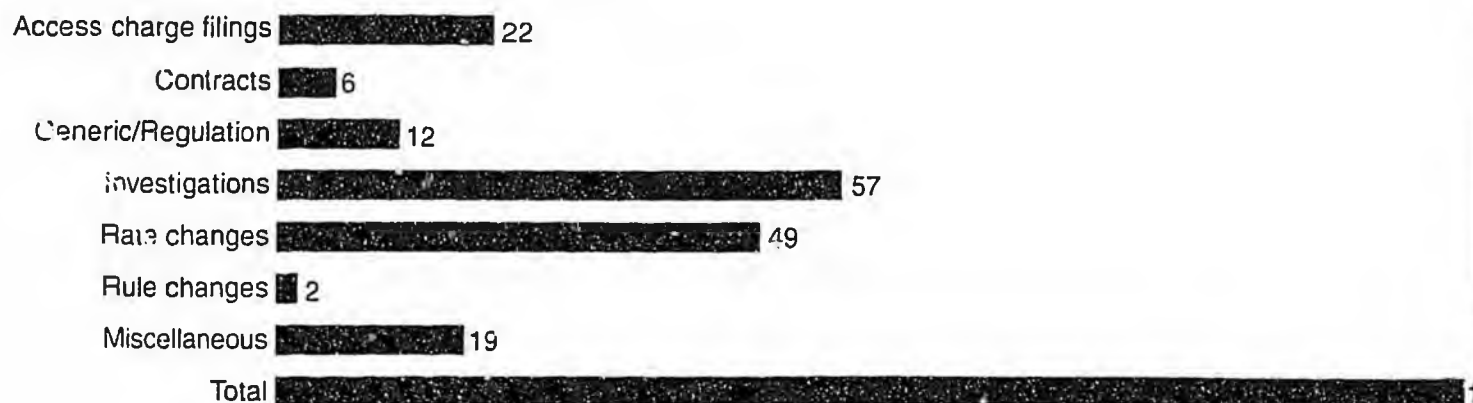
Figure 15
Formal proceedings
(excluding certification)
FY95-FY98

CATEGORY	FY95	FY96	FY97	FY98
Access charge filings	0	20	42 ¹	22
Contracts	1	3	4	6
Generic and regulation proceedings	7	8	14	12
Investigations:				
Complaints	7	7	19	12
Management practices	1	2	4	3
Interconnection	0	0	4	5
Eligible carrier designation	0	0	0	32
Other	9	2	7	5
Rate changes:				
General rate changes	9	4	7	4
Rate restructurings	4	3	3	3
Service/equipment offerings	3	9	15	36
Rates - other	7	3	25	6
Rule changes	1	2	3	2
Miscellaneous	1	4	13	19
Total	50	67	160	167

¹ Includes access charge proceedings for a two-year period.

Formal proceedings (excluding certification, continued)

Figure 16
Composition of FY98 formal proceedings
(excluding certification proceedings)



Administrative clerk Pamela Neale, administrative supervisor Barbara Miller and administrative clerks Ruthie Lee and Patricia Howard

Open dockets

All formal proceedings before the Commission are administered through dockets, which are numbered to denote the type of proceeding, the year of its initiation and its numerical sequence in that year. "R" designates a regulatory docket, "P" a pipeline case, and "U" a utility proceeding. For example, P-94-3 is the third pipeline docket opened by the Commission in fiscal year 1994. The materials, legal pleadings and decisions relevant to a case are identified by this number and filed in the docket. After a case is decided and any necessary costs are allocated, the docket is formally closed.

For the statistical analysis of open dockets presented in Figure 17, active dockets are those in which substantive decisions were pending at the end of FY98. Dockets in which substantive decisions were rendered, but additional administrative or procedural action was still required as of June 30, 1998, are classified as inactive.

Figure 17
Status of all open dockets FY95-FY98

	FY95	FY96	FY97	FY98
Suspended for investigation	32	48	129	173
Set for hearing	2	6	2	2
Awaiting filing	44	33	19	97
Substantive order in progress	34	32	37	91
Other / regulations	16	19	26	29
Total	128	138	213	392
FY percent change	+3%	+8%	+54%	+84%

Inactive dockets (post-substantive order)

	FY95	FY96	FY97	FY98
Awaiting filings	9	19	23	51
Awaiting cost allocation closing order	52	59	112	89
Subsequent phase to be scheduled	2	2	19	6
Court appeals	16	11	6	6
Other / reconsideration	6	7	2	15
Total	85	98	162	167
FY percent change	+55%	+15%	+65%	+3%

Open dockets (continued)

Figure 18 shows the change in the number of cases pending at the end of FY98. The Commission opened 266 new dockets in FY98, an 18 percent increase from FY97. This led to a 49.1 percent increase in dockets pending at the end of FY98.

Figure 18
Change in caseload
FY95-FY98

	FY95	FY96	FY97	FY98
Pending cases beginning of year	179	213	236	375
New dockets opened	97	110	219	266
Dockets closed	63	87	80	82
Pending cases end of year	213	236	375	559
Percent change in pending caseload at end of FY	+19.0%	+10.8%	+58.9%	+49.1%



Administrative clerk Rose Weaver, utility tariff analysts Jennifer Meiwes, Dawn Bishop-Kleweno, Wendy Arnett and administrative clerk Mark Armstrong

Summary of filings

Figure 19 summarizes the filings received by the Commission by type of utility or pipeline carrier and by type of filing. This illustrates the distribution of the Commission's workload in response to actions requested primarily by regulated entities. Responding to these filings could easily consume the resources of the agency.

The table does not include Commission obligations arising from government actions or from initiatives taken by the Commission. These activities are equally important to fulfill the APUC's regulatory responsibilities.

Figure 19
Summary of filings by type of entity

	Tariff filings	Formal proceedings	Informal complaints	Applications
Generic ¹	0	2	0	0
Steam	1	0	0	1
Water	21	2	37	11
Pipeline	47	7	0	3
Cable TV	1	0	0	0
Electric	155	23	135	4
Refuse	31	6	42	11
Gas	7	1	41	0
Sewer	9	0	2	3
Telephone	352	125	449	66
Cellular	0	1	0	0
Total	624	167	706	99

¹This act involved more than one type of utility.