

1/27/11
OVERVIEW:
DEPARTMENT
OF HEALTH
& SOCIAL
SERVICES

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DEPARTMENT OF HEALTH and SOCIAL
SERVICES</SUBJECT><COMM>HHSS27</COMM></TARGET>

Alaska Department of Health & Social Services



2011 PRIORITIES

Vision: All individuals and families are healthy, safe & productive. • **Mission:** To promote and protect the health and well-being of Alaskans.



Substance Abuse & Mental Health

Substance abuse and mental illness affect every family and community in Alaska. They are a contributing factor in suicides, crime, unemployment, domestic violence, child abuse, school dropouts, juvenile delinquency, emergency room visits, physical health, etc. We need to prevent, intervene early, treat and help people recover from substance abuse through public/private partnerships, performance-based standards and funding, and long-term strategies.

Major strategies include:

- ◆ **Prevention and Health Promotion:** Implement strategies to change common influences among children, youth, adults and communities to develop healthy attitudes, beliefs and behaviors. Target areas include underage drinking, binge drinking, heavy drinking, suicide, and domestic and sexual violence.
- ◆ **Early Intervention:** Integrate primary care with behavioral health (mental health and substance abuse); screen all youth in the juvenile justice system for substance abuse; universal screening for behavioral health conditions; implementation of general mental health services.
- ◆ **Treatment:** Develop and implement family-based treatment services; increase access to substance abuse services; implement involuntary treatment and secure detoxification services; ensure adequate response to behavioral health emergencies; increase use of tele-behavioral health; promote integration of behavioral health and primary care.
- ◆ **Recovery:** Support array of recovery services using performance-based standards and funding. Continue to integrate mental health and substance abuse services into a behavioral health system.



Health and Wellness

Many Alaskans lead less happy and less productive lives, and many die prematurely each year, because of disability and death caused by obesity, tobacco, alcohol abuse, injuries, diabetes, cancer, heart disease, and vaccine-preventable diseases. The economic impact of chronic disease alone in Alaska is staggering: an estimated \$600 million is spent annually on direct medical services and \$1.9 billion in lost productivity. Most of this is attributable to personal choice involving diet, physical activity and tobacco use — and is preventable. We can do a better job of screening, diagnosing and treating these conditions.

Major strategies include:

- ◆ **Prevention and Health Promotion:** Implement evidence-based, population-based health promotion efforts to reduce obesity, chronic disease, and injuries. Increase primary prevention approaches, including those targeting increased self responsibility. Educate about and improve methods for screening, diagnosis, and early treatment of conditions and behaviors most detrimental to the physical and mental health of Alaskans.
- ◆ **Disease Control:** Detect epidemics and control the spread of infectious diseases, in particular influenza, tuberculosis, hepatitis C, HIV and sexually transmitted diseases, through screening, testing, diagnosis and treatment. Immunize children and adults against vaccine-preventable diseases.
- ◆ **Access:** Use Public Health nurses to ensure all possible resources are made available in Alaska communities. Expand medical examiner services statewide. Increase community partnerships to improve local capacity for primary care and preventive health services.
- ◆ **Emergency Response and Preparedness:** Build capacity in Alaska's statewide trauma system. Work with communities to prevent health emergencies and prepare for pandemics and natural disasters.
- ◆ **Environmental Health Impacts:** Provide medical, toxicological, and public health expertise to individuals and communities to enable them to reduce hazards from environmental exposures. Develop credible, science-based, Alaska-specific information about environmental exposure levels and potential impact to human health.



Health Care Access and Delivery

Through the state-run Medicaid program, health insurance coverage is provided to approximately 18 percent of Alaska's population. Similar to other states, Alaska's Medicaid program is being challenged to meet increasing demands for costs and services. However, Alaska's rate of growth of the more medically needy in the Medicaid population is out-pacing most other states. A compounding factor unique to Alaska is the fragmentation of the health care delivery system that exists related to geography, active Tribal and Veterans Affairs health care systems, and other factors. By utilizing technology tools, strengthening statewide policies and embracing state priorities for action with partners such as the Health Care Commission, and supporting health care workforce development, the health care delivery system and access to care will align with increasing demand.

Major strategies include:

◆ Technology for Sustainable and Effective Health Care Delivery:

- ◆ Implement a new Medicaid Management Information System for enhanced, effective program management through timely, data-driven decisions that improve health care utilization analysis and promote decisions that support sustainability of the program.
 - ◆ Reduce erroneous payments, and monitor payment trends for more accurate projections in an environment of rapidly increasing costs.
 - ◆ Create a health information exchange that will facilitate the communication of health information sharing, improve continuity of care and potentially reduce costs related to duplicate testing and referrals.
 - ◆ Convert providers throughout the state to electronic health records to make records more accessible for health care service delivery, to more effectively and efficiently monitor health care use and quality of care.
- #### ◆ Workforce development:
- ◆ Partner with the University of Alaska and others to create new training opportunities for health professionals throughout the state.
 - ◆ Create professional residency programs for "hard to attract" health care fields such as psychiatry.
 - ◆ Develop alternative approaches to health care delivery in rural Alaska.
- #### ◆ Enhanced Management of High Health Needs
- ◆ Improve coordination of care for individuals with the highest needs and chronic health conditions.
 - ◆ Analyze care management options and implement the Health Care Commission's recommendations for managing care, cost containment and improving health outcomes and quality.



Sustainable Long-Term Care Delivery System

Medicaid is the primary payer for long-term care services for the elderly and disabled. In Alaska, those services are delivered in a fragmented fee-for-service environment. Alaska has been very successful in making services available in homes and communities, thereby delaying or avoiding the higher cost and more restrictive institutional care for many individuals. Challenges remain, however, in the availability of home and community-based services in rural areas; long-term institutional care for the individuals with very high needs that cannot be met in the community; standardization of the quality of care delivered; and comprehensive oversight of the health and welfare of these participants.

Major strategies include:

◆ Identification and Coordination of Health and Welfare Needs

- ◆ Implement quality assurance strategies that set forth standards of performance for home and community-based care providers and remediation responses for failure to meet those standards.
 - ◆ Integrate automated solutions that provide for real-time care plan development and amendment to meet change in condition of the participant and to conduct risk assessments.
- ◆ Align cross-division efforts to manage provider enrollment, certification, compliance and performance oversight.
 - ◆ Train and oversee the performance of care coordinators who have the role of continuous monitoring of health and welfare needs of waiver program participants.
 - ◆ Integrate recipient feedback on analysis of the efficacy of home and community based programs.

- ◆ Develop integrated pro-active and reactive programs of safety related to complaints and reports of harm received by Adult Protective Services, Long Term Care Ombudsman, Licensing and Certification and Senior and Disabilities Services.
- ◆ Increase utilization of Aging and Disability Resource Centers as referral sources to meet the needs of those receiving services in their home and community settings.
- ◆ **Promote a service array that meets the needs of underserved who require long term care services**
 - ◆ Collaborate with providers to develop sustainable options for institutional care that meets the needs of those very complex individuals whose needs may not be safely met in the community setting;
 - ◆ Improved coordination of services to individuals utilizing the general relief program to promote greater self-responsibility and self-reliance where appropriate;
 - ◆ Provide continued support to individuals who do not qualify for waiver services but need supports through continued grant opportunities;
 - ◆ Create sustainable solutions through partnerships with the Pioneer Homes, Senior and Disabilities Services, Medicaid and Behavioral Health to address the needs of individuals with long-term needs related to complex behavioral issues and cognitive deficits such as Alzheimer's disease and other dementias.
- ◆ **Develop integrated and Comprehensive Model of Care**
 - ◆ Evaluate opportunities provided by the federal government to manage the benefits of dually eligible individuals.
 - ◆ Design a risk-based long-term care management program to improve care coordination and incorporate disease management strategies.



Vulnerable Alaskans

We must work to ensure that Alaska families are safe and communities are equipped to help our citizens thrive. When our neighbors struggle, appropriate supports should be in place to prevent progressively worsening circumstances. By focusing on family-centered services we can better meet the needs of our most vulnerable citizens and their families. Developmentally disabled children and adults should have access to quality services and supports, and individuals and families should receive the kind of financial and vocational supports they need to be contributing members of society.

Major Strategies Include:

- ◆ **Protective Services:** Provide effective and timely protective services to vulnerable children and adults experiencing, or at risk for, neglect, abuse and exploitation in an environment where more timely and effective reporting by providers and community members is occurring. Forge relationships with community partners to develop proactive measures to reduce and eliminate risks to the health and welfare of vulnerable children and adults.
- ◆ **Domestic Violence and Sexual Assault:** Strengthen behavioral health programs to address family violence prevention and to provide treatment for alcohol and substance abuse, often an underlying cause of DVSA.
- ◆ **Suicide Prevention:** Target suicide prevention efforts to those individuals and communities most in need.
- ◆ **Bring the Kids Home Initiative:** Continue efforts to develop the infrastructure within the state to support the needs of children who have previously been sent out of state to receive services and to keep youth in state.
- ◆ **Families First Initiative:** Expand this project which is designed to help families leave the public assistance rolls and find employment through coordination of services between state agencies to assure that services are designed to meet family needs vs. individual program requirements.



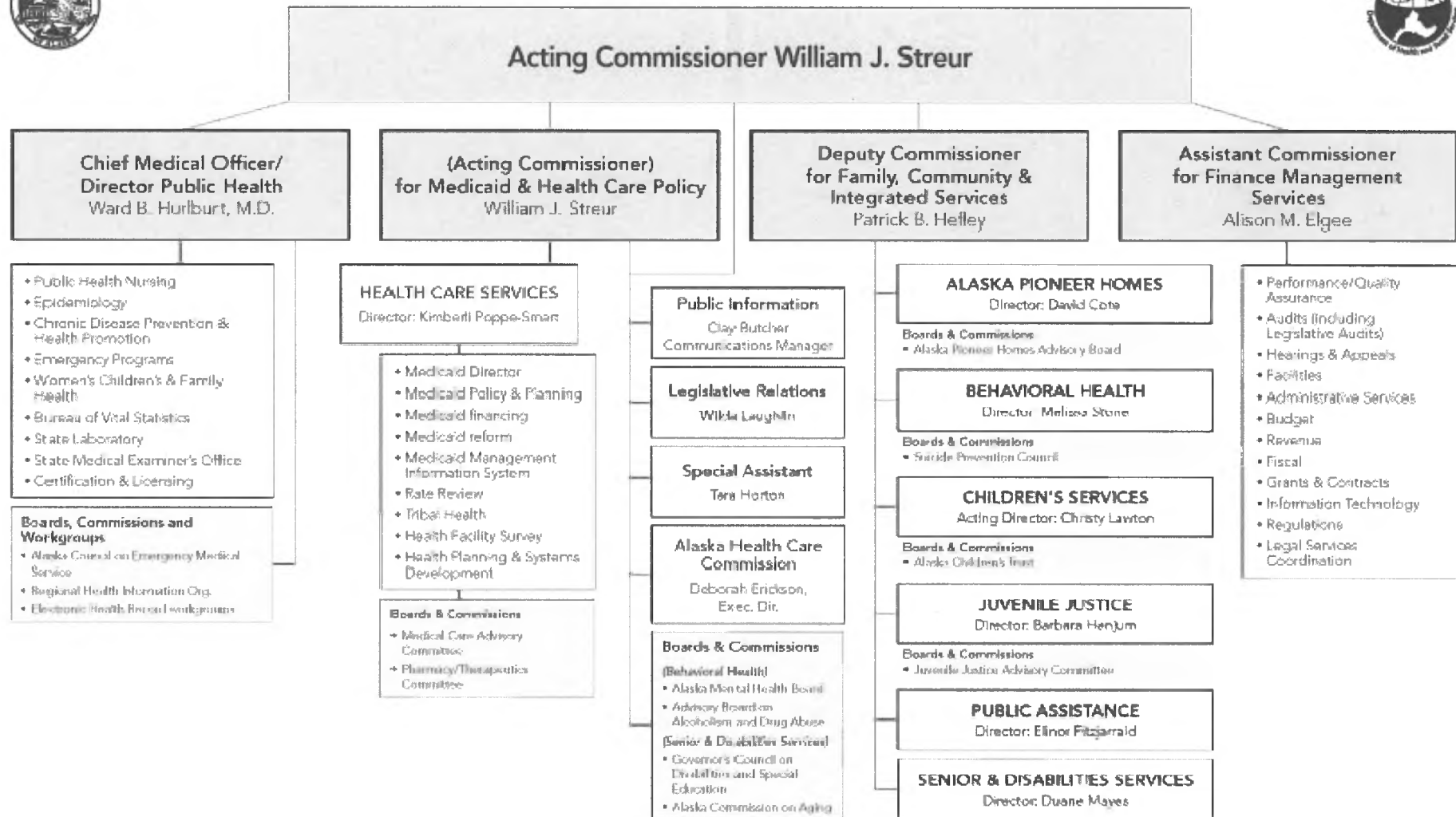
2011 Alaska Department of Health & Social Services Overview

William J. Streur, Acting Commissioner

Alison Elgee, Assistant Commissioner



Alaska Department of Health and Social Services Organization Chart

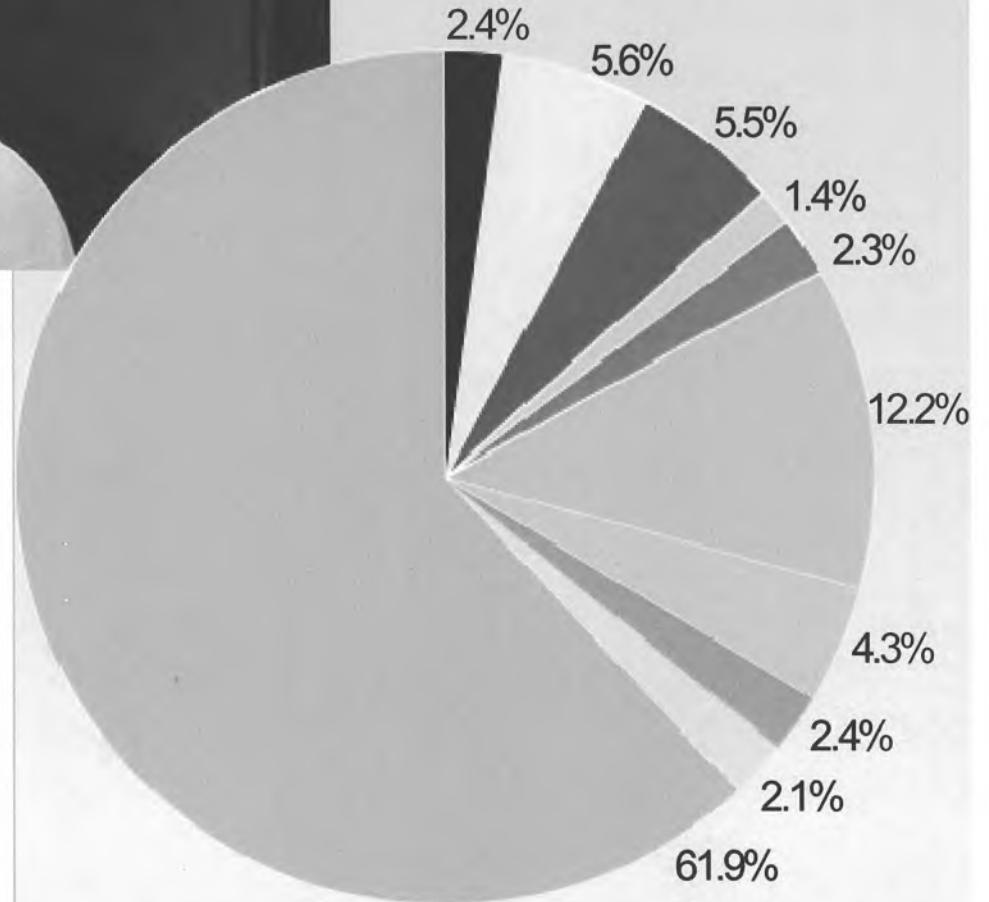


Mission: to promote and protect the health and well-being of Alaskans

Department of Health & Social Services Budget Highlights



Alaska Pioneers Homes	59,671.9
Behavioral Health	136,651.4
Office of Children's Services	133,317.6
Health Care Services	33,567.5
Juvenile Justice	55,619.2
Public Assistance	298,499.3
Public Health	104,882.0
Senior & Disabilities Services	57,657.6
Finance & Management Services	51,748.7
Medicaid Services	1,513,491.9
	2,445,107.1



Mission: to promote and protect the health and well-being of Alaskans



Department of Health & Social Services Alaska Pioneer Homes



State of Alaska > Health & Social Services > Alaska Pioneer Homes

News

October, 2010



Dave Cote
Division of Alaska
Pioneer Homes Director

"While preserving dignity and individuality, the Pioneer Homes are committed to providing a safe and compassionate environment to residents, with a focus on people's abilities and potential for personal growth."



The Alaska Pioneer Homes Advisory Board Southeast Tour October 2010 – Board President Banarsi Lal with Gov. Sean Parnell, first lady Sandy Parnell, and Alaska Pioneer Homes Director Dave Cote.

Our Statewide Homes



Our Main Number
1-888-355-3117

- > Anchorage
- > Fairbanks
- > Juneau
- > Ketchikan
- > Palmer
- > Sitka
- > Pioneer Homes Pharmacy

Mission: assist older Alaskans to have the highest quality of life by providing assisted living in a safe home setting which promotes positive relationships, meaningful activities, and physical, emotional, and spiritual growth



Department of Health & Social Services Behavioral Health

Behavioral Health

State of Alaska > Health & Social Services > Behavioral Health



Melissa Witzler Stone
Director

"Partners promoting healthy communities."

Mission & Values

FRONTLINE BEHAVIORAL HEALTH
Telebehavioral Healthcare Services

Current Events & Announcements

New! **Alaska Suicide Prevention Web Portal:**
www.stopsuicidealaska.org.

Check out this new statewide resource, post an event, start a group page, share resources, join a discussion, get involved!

Contact James Gallanos for more information
james.gallanos@alaska.gov or 907-465-8536 or
1-877-393-2287.

 Epidemiology Report on Suicides in Alaska recently released

Suicide Awareness Conference Listening Session
Indian Health Services along with the Department of the Interior are holding listening sessions across the country to learn more about the impact, causes, and current efforts to reduce and prevent suicide among Alaska native and American Indian communities. Meeting will be held in Anchorage, Egan Convention Center, 555 West

Sections

- ▶ Home
- ▶ Division Contacts

Programs

- ▶ Alaska Psychiatric Institute
- ▶ Policy & Planning
- ▶ Prevention & Early Intervention
- ▶ Program Integrity
- ▶ Treatment & Recovery

Resources

- ▶ Advisory, Advocacy, & Planning Boards
- ▶ Division Initiatives
- ▶ Documents & Publications

Mission: to manage an integrated and comprehensive behavioral health system based on sound policy, effective practices and partnerships



Department of Health & Social Services Office of Children's Services

Office of Children's Services

Safe Children, Strong Families

State of Alaska > Health & Social Services > Office of Children's Services



Christy Lawton, Acting Director

Help us keep our children safe

OCS Practice Model

- Office of Children's Services Practice Model
 - Intake Program
 - Initial Assessment Program
 - Family Services Program
 - Resource Families Program
 - Service Array Program
- Alaska Child & Family Services Review Program Improvement Plan
 - Data Profile – Performance Gauges

Mission, Goals & Strategies

- Strengthening families:

**REPORT
CHILD
ABUSE**

1-800-478-4444

Of Interest

- Foster Care Rate Schedule
- State of Alaska Social Services Block Grant, State Fiscal Year 2011
 - Parent's Rights Brochure
 - Become a Foster Parent (Commercial)
 - Alaska 2-1-1
 - Requesting Adam Walsh Checks from Alaska
- The Pipeline - An OCS Newsletter

Mission: to protect and serve Alaska's children and families



Department of Health & Social Services Health Care Services

Health Care Services

Providing health coverage to Alaskans in need

State of Alaska > Health & Social Services



Kimberli Poppe-Smart
Director

Health Care Providers!

PEP Provider Enrollment Portal
now available for new
Medicaid provider enrollment

Click
Here



Useful Links

- › Contacts
- › Director's Office
- › Alaska Scorecard: Key Issues Impacting Trust Beneficiaries
- › Directory of Alaska's Health Care Sites
- › Certificate of Need
- › Certification
- › Community Health Centers
- › Critical Access Hospitals (CAH)
- › Health insurance – Alaska's Uninsured
- › Help Beyond Medicaid
- › HIPAA Information
- › Medicaid State Plan
- › Medical Care Advisory Committee
- › Orthodontia guidelines
- › Payment Error Rate Measurement (PERM)

Programs

- › Alaska Crash Outcomes Pilot Project
- › Adult Dental Care Program
- › Alaska Office of Rural Health
- › Alaska Primary Care Office
 - › Loan repayment programs
 - › Community Health Centers
 - › Health Prof. Shortage Areas
 - › Medically Underserved Areas
- › Case Management Services
- › Certificate of Need
- › Chronic & Acute Medical Assistance (CAMA)
- › Community Health Aide Training and Supervision (CHATS) Grants
- › Comprehensive Integrated Mental Health Plan (Moving Forward)

Mission: to provide health coverage to Alaskans in need



Department of Health & Social Services Juvenile Justice



State of Alaska > Health & Social Services > Juvenile Justice









Barbara Henjum
Director

Employment
Opportunities

Division of Juvenile Justice
Success Stories

Of Interest

- ▶ Come work for us! Check out our new recruitment videos!
- ▶  AJJAC 2010 Annual Report
- ▶  Gang Reduction & Intervention Network (GRAIN) assesses Fairbanks gang activity with survey
- ▶  Fact Sheet: Preventing abuse at McLaughlin Youth Center Our plan for addressing victimization in state youth facilities
- ▶ Juvenile Justice's Year in Review
- ▶ DJJ FY09 Statistics
- ▶  Disproportionate Minority Contact in Alaska
- ▶ Success Stories
- ▶  *Threat Security and Safety: An Assessment of Security Needs for Alaska's Juvenile Detention Facilities*
- ▶ Restorative Justice System
- ▶ Information for Victims of Juvenile Crimes
- ▶  Who's Who in the DJJ State Office



Our Locations

- ▶ Map of DJJ Locations
- ▶ List of DJJ Locations
- ▶ Youth Facilities
- ▶ Probation Services

What We are Doing

- ▶ Statistics
- ▶ Publications
- ▶ Performance Measures
- ▶ Capital Projects

About Us

- ▶ The Director
- ▶  DJJ Report Card
- ▶  DJJ Contacts
- ▶ AJJAC and DMC
- ▶ JOMIS

Mission: We are committed to holding youths accountable for their actions while also protecting communities, repairing the harm to victims and working to ensure that youths gain necessary skills to function successfully in society



Department of Health & Social Services Public Assistance

Public Assistance

State of Alaska ▶ Health & Social Services



Ron Kreher
Acting Director

Director's Office

Our Mission

Proposed Regulations
and Public Notices

Fraud Control

Online Manuals

Headlines...

- ▶ **9/24/10 Press Release: Tainted baby formula found in Alaska**
- ▶ **9/24/10 Abbott Voluntary Recall of Certain Similac Brand Powder Infant Formulas**
- ▶ **9/23/10 Abbott recall of powdered Similac infant formula - Fact Sheet (PDF)** Concentrate liquid and Ready-To-Feed products are not affected.
- ▶ **Text4Baby** is a new resource for pregnant mothers. This is a service designed to provide free, health --related text messages to pregnant women and new mothers. Women who sign up for this service by texting BARY to

For Employers

- ▶ Job Start - Money for your Business!
- ▶ Tax Credits for Employers
- ▶ Calendar of Job Fairs

For Customers

- ▶ Contact Us!
- ▶ Work for us!
- ▶ AK Job Centers Phone/Fax/TDD
- ▶ Alaska Quest Card
- ▶ Prescription Drug Resource List
- ▶ Printable Application for Public Assistance
- ▶ Printable Application for Senior Benefits
- ▶ What changes should be reported
- ▶ Program Manuals

Programs

- ▶ Adult Public Assistance
- ▶ Child Care
- ▶ Chronic and Acute Medical Assistance
- ▶ Denali Kidcare
- ▶ Family Nutrition
- ▶ Food Stamps
- ▶ General Relief Assistance
- ▶ Heating Assistance
- ▶ Medicaid
- ▶ SeniorBenefits
- ▶ Temporary Assistance

Get Help...

- ▶ ...finding a job?
- ▶ ...with Child Care?
- ▶ ...with Child Support?
- ▶ ...with heating bills?
- ▶ ...with Food Assistance?
- ▶ ...for elderly or disabled?

Mission: We promote self-sufficiency and provide basic living expenses to Alaskans in need





Public Health

Prevention. Promotion. Protection.

State of Alaska > Health & Social Services > Public Health



Ward B. Hurlburt, M.D. MPH
Chief Medical Officer
Director, Division of Public Health

 Learn more about Alaska's public health centers... your partners in good health.

Announcements

- Subscribe to **Public Health Announcements**
- Tests results released from sulfolane garden project
- 2011 Alaska Immunization Program Conference Science+Safety+Cents: Making it All Add Up
- Behavioral Risk Factor Surveillance System: Survey Highlights 2009
- 'Expedited partner therapy' a new tool to reduce STDs in Alaska
- Expedited Partner Therapy Recommendations for Alaska Providers
- An Assessment of Expedited Partner Therapy for Enhanced Gonorrhea and Chlamydia Control in Alaska
- Obesity Facts: Availability of Snacks in Alaska Schools
- 2011 Clinic Schedule

Public Health

- Public Health Home
- Certification & Licensing
- Chronic Disease Prevention & Health Promotion
- Emergency Programs: Preparedness, EMS and Trauma
- Epidemiology
- Laboratories
- Public Health Nursing
- State Medical Examiner
- Vital Statistics
- Women's, Children's & Family Health

Useful Links

- About the Division

Mission: To protect and promote the health of Alaskans



Department of Health & Social Services Senior & Disabilities Services



State of Alaska • Health & Social Services • Senior & Disabilities Services

Seniors • Adults with Physical Disabilities and Seniors on Medicaid Waivers • Persons with Developmental Disabilities • Vulnerable Adults • Assisted Living Providers



Duane Mayes
Director

About Us

- › [SDS Org Chart](#)
- › [Our Service Principles](#)

CMS Review

- › SDS met a major benchmark, set with the Centers for Medicare and Medicaid Services (CMS): staff completed past-due Medicaid waiver participant re-assessments by Oct. 15. Medicaid waiver programs are still accepting new applicants. **Please follow this link for more information.**
- › **Please follow this link for more information on the Corrective Action Plan**

Headlines

- › **SDS E-Alerts Moving to Listserv.** To keep receiving SDS E-Alerts through the

Sections

- › [Adult Protective Services](#)
- › [Aging and Disability Resource Centers](#)
- › [Care Coordination Training and Resource Materials](#)
- › [Developmental Disabilities](#)
- › [Grant Services](#)
- › [Medicare Information Office](#)
- › [Nursing Facility Transition Program](#)
- › [Personal Care Assistant Program](#)
- › [Systems Development and Support](#)
- › [Provider Certification and Training](#)
- › [Quality Assurance Program](#)
- › [Research and Analysis Team](#)

Mission: We serve Seniors • Adults with Physical Disabilities and Seniors on Medicaid Waivers • Persons with Developmental Disabilities • Vulnerable Adults • Assisted Living Providers



Department of Health & Social Services Financial Management Systems

Finance and Management Services

State of Alaska Health & Social Services > Finance & Management Services



Alison Elgee
Assistant Commissioner

Announcements

- ▶ Budget Presentation Materials
- ▶ DHSS FY10 Operating Grants
- ▶ DHSS FY11 Budget Overview
- ▶ Facilities Funding Allocation Plan '10
- ▶ Capital Grants Status Report '10

Reports & Publications

- ▶ Long-term Forecast of Medicaid Enrollment and Spending in Alaska: Supplement 2009-2029
- ▶ Long-term Forecast of Medicaid Enrollment and Spending in Alaska: Supplement 2008-2028
- ▶ Long-term Forecast of Medicaid Enrollment and Spending in Alaska: Supplement 2007-2027
- ▶ Long-term Forecast of Medicaid Enrollment and Spending in Alaska: Supplement 2006-2026
- ▶ Long-term Forecast of Medicaid Enrollment and Spending in Alaska: Supplement 2005-2025

Sections

- ▶ Home
- ▶ Assistant Commissioner
- ▶ Audit
- ▶ Budget
- ▶ Facilities
- ▶ Grants & Contracts
- ▶ Human Resources
- ▶ Information Services
- ▶ Revenue & Finance
- ▶ Hearing & Appeals

Links

- ▶ Commissioners Office
- ▶ Division Contacts
- ▶ Program Overview
- ▶ Safety Plan
- ▶ Legislative Reports
- ▶ Streamline Newsletter



Conclusion

- Questions?

Mission: to promote and protect the health and well-being of Alaskans

