

HB

363

HFIN

FILE

HOUSE COMMITTEE REPORT

(11)

Date Referred: February 16, 1994

FURTHER REFERRALS:

Date of Committee Action: _____

The FINANCE Committee considered:

HB 363

HOUSE BILL NO. 363

NO FEE FOR CAR REGISTRATION IN PERSON

"An Act repealing an additional fee for motor vehicle registration not conducted by mail."

RECOMMENDATIONS:

be replaced with CS HB 363 (FIN) the same title a new title

have attached amendments(s)

do pass

do not pass

no recommendations

individual recommendations

additional referral to the _____ Committee

ADOPTS: _____ letter of Intent

ATTACHES NEW FISCAL NOTE(S): _____ (Dept)

APPROVES PREVIOUS: _____ (Dept/Date)

fiscal impact _____

fiscal note(s) DPS 2/16/94

zero fiscal note _____

zero fiscal note(s) _____

SIGNING DO PASS	DP	OTHER RECOMMENDATIONS	DNP	NR	AM
<i>Richard Foster</i>	<i>x</i>	<i>Ronald J. Larson</i>		<i>x</i>	
		<i>Mark Hanley</i>		<i>x</i>	
		<i>Terry Martin</i>		<i>✓</i>	
		<i>Ben Grussendorf</i>		<i>x</i>	
		<i>Julie Navarre</i>		<i>✓</i>	
		<i>Fay Brown</i>		<i>✓</i>	
		<i>Gene Tharrington</i>			<i>✓</i>

Co - CHAIRMAN'S SIGNATURE *Ronald J. Larson*

FISCAL NOTE

STATE OF ALASKA
1994 LEGISLATIVE SESSION

BILL NO: CSHB 363(STA)

Revision Date: _____ Dept. Affected: Public Safety
 Title: An Act relating to motor vehicle registra- BRU: Motor Vehicles
tion fees Component: Field Services
 Sponsor: REPRESENTATIVE KOTT
 Requestor: H. STATE AFFAIRS COMPONENT SERIAL NO. 502

EXPENDITURES/REVENUES: (Thousands of Dollars) (inflation not included)

OPERATING	FY 95	FY 96	FY 97	FY 98	FY 99	FY 00
PERSONAL SERVICES						
TRAVEL						
CONTRACTUAL						
SUPPLIES						
EQUIPMENT						
LAND & STRUCTURES						
GRANTS, CLAIMS						
MISCELLANEOUS						
TOTAL OPERATING						
CAPITAL						
REVENUE FUND SOURCE:	55.0	55.0	55.0	55.0	55.0	55.0

FUNDING: (Thousands of Dollars)

1002 Federal Receipts						
1003 GF Match						
1004 GF						
1005 GF/Program Receipts						
1006 GF/MHTIA						
Other						
TOTAL						

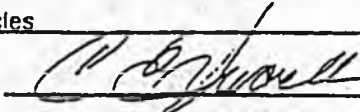
Estimate of current year (FY 94) impact: \$ _____

POSITIONS:

FULL-TIME						
PART-TIME						
TEMPORARY						

ANALYSIS: (Attach a separate page if necessary.)

See attached.

Prepared By: Charles R. Hosack Phone: 269-5559
 Division: Motor Vehicles Date: 2/15/94
 Approved by Commissioner:  Date: 2/15/94
 Agency: Richard L. Burton, Dept. of Public Safety

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Department of Public Safety
Motor Vehicle Registration Fees
Page 2 of 2

This bill raises all annual registration fees by \$5.00 and it provides for a \$5.00 reduction if the registration renewal is conducted by mail. The current \$10.00 fee for registration renewals not conducted by mail is eliminated.

In 1993 the Division processed 114,000 new registrations and 417,000 renewal registrations. Prior to FY 94 only 30% of vehicle owners used the mail to renew their registration and the remainder renewed in person at a DMV office. With implementation of the \$10.00 fee for in person renewals, the use of the mail increased to the point that by the end of the first year, in July 1994, the Division estimates that 60% of the renewals will be conducted by mail. Those 166,000 owners who did not use the mail generated \$1,660,000 in revenue which will be eliminated with this bill.

This revenue will be replaced by raising all registration fees by \$5.00. The total annual number of registrations, 531,000, would then generate \$2,655,000 in additional revenue. This amount would be reduced by \$5 for each renewal conducted by mail. It is assumed that those 30% of owners who used the mail before any fee changes will continue to do so. The original \$10 fee was picked because the Division felt that it was enough of an incentive without being overly burdensome. The \$5 reduction will not be as much of an incentive as the \$10 fee and some owners who used the mail will revert to in person office visits. The Division estimates that with the \$5 fee only 45% of vehicle owners will use the mail. The 45% or 188,000 vehicle owners who use the mail will result in a reduction of \$940,000.

The summary of all these actions is as follows:

Revenue loss of the \$10 fee (166,000 x \$10)	(\$1,660,000)
Revenue gain from \$5 increase (531,000 x \$5)	\$2,655,000
Revenue loss from \$5 reduction (188,000 x \$5)	(\$ 940,000)
NET REVENUE	\$ 55,000

While this bill does show a net revenue gain, it also has the effect of adding 15% of the vehicle owners or almost 80,000 customers to the already long lines at the DMV offices. This erases the efficiency initiative started with the \$10 fee.

A M E N D M E N T II

OFFERED IN THE HOUSE

TO: CSHB 363(STA)

Page 1, line 1, after "registration":

Insert "and motor vehicle registration"

Page 1, after line 3:

Insert a new bill section to read:

"* Section 1. AS 28.10.021 is amended by adding a new subsection to read:

(d) The department shall establish procedures that allow a person who renews registration for a commercial or noncommercial vehicle to renew registration by mail."

Page 1, line 4:

Delete "* Section 1."

Insert "* Sec. 2."

Renumber the following bill sections accordingly.

AMENDMENT III

OFFERED IN THE HOUSE

BY REPRESENTATIVE LARSON

TO: CSHB 363(FIN)

11
Page 4, line ~~17~~, after "or":

Insert "a vehicle used to transport school children to or from school that is owned
by a"

REGISTRATION CATEGORIES WITH REDUCED FEES

1993 REGISTRATION WITH REDUCED FEES			REDUCED	NORMAL	REVENUE
CLASS	DESCRIPTION	COUNT	FEE	FEE	LOSS
STATE AND LOCAL GOVERNMENT VEHICLES					
1G	GOVT EX - PASS	611	\$5.00	\$35.00	\$18,330.00
1H	STATE - PASS	180	\$0.00	\$35.00	\$6,300.00
1M	GOVT PERS - PASS	13	\$5.00	\$35.00	\$390.00
2G	GOVT EX - MC	5	\$5.00	\$20.00	\$75.00
4G	GOVT EX - PICKUP	2006	\$5.00	\$40.00	\$70,210.00
4H	STATE PICKUP	67	\$0.00	\$40.00	\$2,680.00
5G	GOVT EX - BUS	53	\$5.00	\$155.00	\$7,950.00
5H	STATE - BUS	0	\$0.00	\$155.00	\$0.00
				SUB TOTAL	\$105,935.00
ALL OTHERS					
81	PRIS OF WAR - PASS	27	\$0.00	\$35.00	\$945.00
82	PRIS OF WAR - PICKUP	12	\$0.00	\$40.00	\$480.00
83	PEARL HARBOR - PASS	30	\$0.00	\$35.00	\$1,050.00
84	PEARL HARBOR- PICKUP	6	\$0.00	\$40.00	\$240.00
12	DISABLED VET	479	\$0.00	\$35.00	\$16,765.00
13	HANDICAPPED	3664	\$0.00	\$35.00	\$128,240.00
1F	CALL LETTER - PASS	264	\$0.00	\$35.00	\$9,240.00
1P	CHAR EXEMPT - PASS	1119	\$5.00	\$35.00	\$33,570.00
4F	CALL LETTER - PICKUP	172	\$0.00	\$40.00	\$6,880.00
4P	CHAR EXEMPT - PICKUP	1139	\$5.00	\$40.00	\$39,865.00
5P	CHAR EX - BUS	172	\$5.00	\$155.00	\$25,800.00
	SENIOR CITIZEN	14000	\$0.00	\$35.00	\$490,000.00
				SUB TOTAL	\$752,075.00
				GRAND TOTAL	\$859,010.00

8-LS14840 ✓
Ford
3/8/94

CS FOR HOUSE BILL NO. 363(FIN)
IN THE LEGISLATURE OF THE STATE OF ALASKA
EIGHTEENTH LEGISLATURE - SECOND SESSION

BY THE HOUSE FINANCE COMMITTEE

Offered:
Referred:

Sponsor(s): REPRESENTATIVES KOTT, B.Davis

A BILL

FOR AN ACT ENTITLED

1 "An Act relating to motor vehicle registration and motor vehicle registration fees;
2 to municipal motor vehicle registration taxes; and providing for an effective date."

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF ALASKA:

4 * Section 1. AS 28.10.021 is amended by adding a new subsection to read:

5 (d) The department shall establish procedures that allow a person who renews
6 registration for a commercial or noncommercial vehicle to renew registration by mail.

7 * Sec. 2. AS 28.10.421(a) is amended to read:

8 (a) Unless otherwise provided by law,

9 (1) the fees prescribed in this section shall be paid to the department
10 at the times provided under AS 28.10.108 and 28.10.111; [AND]

11 (2) [AN ADDITIONAL FEE OF \$10 SHALL BE ADDED TO] the
12 registration fee set out in this section shall be reduced by \$10 when [FOR]
13 registration is [NOT] conducted by mail; and

14 (3) the department shall establish procedures that allow the fees

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prescribed in this section to be paid by credit card, including credit card payment authorized by telephone [MAY WAIVE THIS ADDITIONAL FEE FOR A GOOD CAUSE BASED ON CRITERIA ESTABLISHED IN REGULATIONS ADOPTED BY THE DEPARTMENT].

* Sec. 3. AS 28.10.421(b) is amended to read:

(b) The annual registration fees under this subsection are imposed within the following classifications for:

- (1) a passenger vehicle or motor home not used or maintained for the transportation of persons or property for hire or for other commercial use
..... \$45 [\$35];
- (2) a pick-up truck or a van not exceeding 6,000 pounds unladen weight and not used or maintained for the transportation of persons or property for hire or for other commercial use \$50 [\$40];
- (3) a taxicab \$80 [\$70];
- (4) a motor bus with a seating capacity for 20 or more persons and used exclusively for commercial purposes in the transporting of visitors or tourists
..... \$95 [\$85];
- (5) a motorcycle or a motor-driven cycle \$30 [\$20];
- (6) a trailer not used or maintained for the transportation of persons or property for hire or for other commercial use, including, but not limited to, a boat trailer, baggage trailer, box trailer, utility trailer, house trailer, travel trailer, or a trailer rented or offered for rent \$15 [\$ 5].

* Sec. 4. AS 28.10.421(c) is amended to read:

(c) The annual registration fees under this subsection are imposed and are based upon the actual unladen weight as established by the manufacturer's advertised weight or upon the actual weight which the owner shall furnish, subject to the approval of the commissioner or the commissioner's representative, for a vehicle, including a motor vehicle pulling a trailer or semi-trailer, that is registered in the name of a company or business, or is used or maintained for the transportation of passengers for hire, excepting taxicabs and buses under (b) of this section, or for the transportation of property for hire or for other commercial purposes, including a trailer, semi-trailer,

1 truck, wrecker, tow car, hearse, ambulance, and tractor, as follows:

- 2 (1) up to and including 5,000 pounds \$61 [\$51];
- 3 (2) more than 5,000 pounds to and including 12,000 pounds
- 4 \$96 [\$86];
- 5 (3) more than 12,000 pounds to and including 18,000 pounds
- 6 \$166 [\$156];
- 7 (4) more than 18,000 pounds \$231 [\$221].

8 * Sec. 5. AS 28.10.421(d) is amended to read:

9 (d) The special registration fees under this subsection are imposed annually,
10 unless otherwise specified, for:

- 11 (1) an historic vehicle (one time only upon initial registration under
- 12 AS 28.10.181) \$10;
- 13 (2) special request plates for
- 14 (A) Alaska National Guard personnel \$30;
- 15 (B) veterans or retired veterans \$30;
- 16 (C) recipients of the Purple Heart \$30;
- 17 (D) owners of custom collector vehicles \$50;
- 18 (E) other special request plates \$30;

19 plus the fee required for that vehicle under (b) of this section; the fee required
20 by this paragraph shall be collected only on the first issuance and on the
21 replacement of special request plates;

22 (3) a vehicle owned by a disabled veteran or other handicapped person,
23 and registered under AS 28.10.181 or a resident 65 years of age or older who files a
24 written application for an exemption on a form prescribed by the department
25 none;

26 (4) a vehicle owned by the state none;

27 (5) a vehicle owned by an elected state official the fee
28 required for that vehicle under (b) of this section;

29 (6) [REPEALED

30 (7)] a vehicle owned by a rancher, farmer, or dairyman and registered
31 under AS 28.10.181 \$45 [\$35];

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(7) [(8)] a snowmobile or off-highway vehicle \$15 [\$ 5];

(8) [(9)] an amateur mobile radio station vehicle,

(A) with a transceiver capable of less than 5-band operation
. . . the fee required for that vehicle under (b) or (c) of this section;

(B) in recognition of service to the public: a mobile amateur
radio station owned by an amateur with general class or higher license,
provided the station must be satisfactorily proved capable of operating on at
least five bands from 160 through 10 meters, must have an antenna, and must
have a power supply and wiring as a permanent part of the vehicle; the
transmitting unit may be removed from the car for service or dry storage . . .
. none
for a mobile amateur radio station vehicle included in (b)(1) or (2) of this
section;

(9) [(10)] dealer registration plates,

(A) the initial set of plates \$55 [\$45];

(B) each subsequent set of plates \$35 [\$25];

(10) [(11)] a vehicle owned by a municipality or charitable organization
meeting the requirements of AS 28.10.181(e) \$15 [\$ 5];

[(12) REPEALED]

(11) [(13)] a vehicle owned by a Pearl Harbor survivor or a former
prisoner of war none;

(12) [(14) REPEALED

(15)] special request university plates \$50 plus the fee
required for that vehicle under (b)(1) or (2) of this section; the fee required by this
paragraph shall be collected only on the first issuance and on the replacement of
special request plates; the commissioner of administration shall separately account by
university campus designation for the fees received under this paragraph that the
department deposits in the general fund; the annual estimated balance in the accounts
that is in excess of the cost of issuing special request university plates may be
appropriated by the legislature for the support of programs at each campus.

* Sec. 6. AS 28.10.431(b)(7) is amended to read:

1 (7) vehicles specified 66 55 44 33 22 17 11 8

2 in AS 28.10.421(d)(8) [AS 28.10.421(d)(9)]

3 * Sec. 7. AS 28.10.431(f) is amended to read:

4 (f) Except as provided under (i) of this section, money [MONEY] received
5 by an organized borough under this section shall be allocated by the borough by
6 ordinance for city, area outside city, and service area purposes within the borough.

7 * Sec. 8. AS 28.10.431(h) is amended to read:

8 (h) A vehicle owned by a former prisoner of war exempted from registration
9 fees under AS 28.10.431(d)(11) [AS 28.10.421(d)(13)] is subject to a motor vehicle
10 registration tax under this section.

11 * Sec. 9. AS 28.10.431 is amended by adding a new subsection to read:

12 (i) Notwithstanding the tax schedule imposed under (b) of this section, a
13 municipality may, by ordinance, increase the applicable tax imposed on a vehicle under
14 (b) of this section by \$3. Money received by a municipality under this subsection
15 must be allocated by the municipality for emergency medical services.

16 * Sec. 10. This Act takes effect July 1, 1994.

Back-up

Alaska State Legislature
House of Representatives

COMMITTEES:
HEALTH, EDUCATION
& SOCIAL SERVICES
JUDICIARY
STATE AFFAIRS

SPECIAL COMMITTEES:
MILITARY & VETERANS AFFAIRS
OIL & GAS



HOME:
9843 CHICHAGOF LOOP
EAGLE RIVER, AK 99577
PHONE (907) 694-7943

DURING SESSION:
STATE CAPITOL
JUNEAU, AK 998.1
PHONE (907) 455-3777

Representative Pete Kott
SPONSOR STATEMENT

HB 363 – VEHICLE REGISTRATION FEES

Full and unhindered access to state government is an important element of a free society. An individual who desires to conduct business with the state in a face-to-face meeting rather than through the mail should not be penalized for that decision. The current fee structure for vehicle registration renewal imposes such a penalty.

HB 363 would repeal the motor vehicle registration fee for walk-in customers imposed by an Act of this legislature in 1993. Certainly, the fee adjustment included in that Act was overdue because vehicle registration fees had not been increased since 1978. The particular method chosen to provide the increase was, however, inappropriate. It has imposed a hardship on those who, for whatever reason, prefer to conduct their business with the state in person.

While the fee has increased DMV's revenue stream, it is seriously to be questioned whether imposing a \$10 fee on walk-in customers has improved the efficiency of operations at DMV offices.

HB 363 will help restore the people's confidence that they are not to be penalized for doing business with the state in person. I urge immediate passage of this measure.



Alaska State Legislature
House of Representatives

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PHONE (907) 694-7943

DURING SESSION:
STATE CAPITOL
JUNEAU, AK 99811
PHONE (907) 465-3777

Representative Pete Kott

MEMORANDUM

DATE: February 15, 1994
TO: Rep. Ron Larson
Co-Chair, House Finance Committee
FROM: Rep. Pete Kott
RE: Request for hearing
HB 363, NO FEE FOR VEHICLE REGISTRATION IN PERSON

Your immediate attention is appreciated

Please schedule HB 363 for a hearing before the Finance Committee as soon as possible.

HB 363 would repeal the motor vehicle registration fee for walk-in customers imposed by an Act of this legislature in 1993. Certainly, the fee adjustment included in that Act was overdue because vehicle registration fees had not been increased since 1978. The particular method chosen to provide the increase was, however, inappropriate. It has imposed a hardship on those who, for whatever reason, prefer to conduct their business with the state in person.

Full and unhindered access to state government is an important element of a free society. An individual who desires to conduct business with the state in a face-to-face meeting rather than through the mail should not be penalized for that decision. The current fee structure for vehicle registration renewal imposes such a penalty. HB 363 would repeal the \$10 fee for renewing a vehicle registration in person.

The following items are attached:

Sponsor statement
Fiscal note from the Department of Public Safety
Position Paper from the Department of Public Safety
Background information

If you have any questions about this bill, please call me or my Legislative Assistant, Jack Phelps, at 465-3777.

cc: Rep. Eileen Maclean, Co-Chair



BILL NO: HB 363

DATE: January 20, 1994

TITLE: "An Act repealing an additional fee for motor vehicle registration not conducted by mail"

CONTACT: C.E. Swackhammer
Deputy Commissioner
465-4322

HB 363 repeals the \$10 fee for those vehicle owners who do not use the mail to renew their annual registrations. Approximately 400,000 registrations are renewed annually and since the initial imposition of the fee the percentage of owners using the mail to renew increased from 30% to 60%. The 40%, or 1,600,000.00 is additional revenue to the General Fund. This additional revenue will be lost if this bill passes.

It is assumed that the majority of those who began using the mail just to avoid the fee will revert to in-person office visits. This will add 120,000 more customers to the lines at the already overcrowded field offices. Employees working only with the mail are able to process three times as many transactions as those employees who work with the customers in-person. There will be a resultant efficiency decrease as well as the loss of revenue.

The Department is opposed to this bill because it decreases the efficiency of the Division of Motor Vehicles and results in longer lines at the field offices. There will be higher operational costs and loss of revenue to the state.



Richard L. Burton
Commissioner

POSITION PAPER - Department of Public Safety

STATE OF ALASKA
DEPARTMENT OF PUBLIC SAFETY
DIVISION OF MOTOR VEHICLES

VEHICLES REGISTERED IN 1992 BY GOVERNMENT BOUNDARY

	PSNGR	MOTOR CYCLE	COMM. TRAILER	TRAILER	COMM. TRUCK	PICKUP	BUS	SNOW MOBILE	ALL VEHICLES
OTHER OUTSIDE	9,574	328	893	760	2,562	2,227	50	16	16,410
OTHER ALASKA	7,296	235	696	1,561	1,420	6,433	257	162	18,060
WASHINGTON	1,283	49	901	125	60	410	0	4	7,832
MUNI OF ANCHORAGE	141,860	4,345	5,951	22,866	8,591	45,218	347	3,765	232,943
FAIRBANKS N/STAR BOR	45,323	2,059	2,713	10,280	5,066	21,899	365	1,263	88,968
CITY & BOR OF JUNEAU	16,740	592	374	2,828	1,263	6,562	160	16	28,535
KETCHIKAN GATEWAY BOR	7,708	429	259	1,526	817	4,336	108	3	15,186
CITY & BOR OF SITKA	4,159	168	235	738	512	2,223	44	0	8,079
NOME	752	40	54	48	305	967	19	12	2,197
HAYNES	1,179	89	51	337	226	976	39	31	2,928
YAKUTAT	250	12	8	19	50	251	4	1	593
BETHEL	1,155	38	24	73	195	988	10	4	2,487
TOK	892	42	36	317	122	781	11	8	2,209
GLENNALLEN	841	24	74	324	164	645	39	7	2,117
DELTA JUNCTION	2,217	92	49	759	183	1,641	32	6	4,979
VALDEZ	2,781	89	67	570	334	1,505	36	172	5,554
CORDOVA	1,277	88	139	415	260	1,302	1	11	3,493
NORTH SLOPE BOROUGH	484	20	40	56	388	308	27	17	1,340
UNALASKA	385	24	20	15	137	288	6	0	875
MATSU BOROUGH	32,024	1,089	408	8,541	2,174	19,481	126	1,213	65,056
CRAIG	531	22	19	122	99	608	0	0	1,401
KODIAK ISLAND BOR	5,889	221	677	910	912	3,592	23	234	12,458
BRISTOL BAY BOROUGH	720	39	39	127	310	836	12	3	2,086
SKAGWAY	548	49	88	122	108	405	61	1	1,382
NENANA	522	19	11	126	59	448	8	1	1,194
PETERSBURG	1,361	110	63	508	196	1,155	8	4	3,405
DILLINGHAM	873	30	24	72	164	781	10	8	1,962
KOTzebue	187	8	1	17	41	156	1	5	416
KENAI PEN BOROUGH	26,822	989	1,078	8,491	2,947	17,628	253	209	58,427
WRANGELL	1,026	66	37	167	194	875	13	5	2,383
METLAKATLA	314	12	9	26	32	196	1	0	590
FINAL TOTAL	316,973	11,417	15,038	52,846	29,891	145,131	2,068	7,181	590,545

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From	John
To	Paul Kelly
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Phone #	2650

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Juno Fire Prev.

JAN-20-94 THU 17:32

STATE OF ALASKA

WALTER J. HICKEL, GOVERNOR

DEPARTMENT OF PUBLIC SAFETY

DIVISION OF MOTOR VEHICLES

P.O. BOX 20020
JUNEAU, ALASKA 99802-0020

PHONE:
(907) 269-5559

January 13, 1994

The Honorable Terry Martin
Alaska State Legislature
State Capitol
Juneau, Alaska 99811

Dear Representative Martin:

Several questions came up in the Legislative Budget & Audit meeting yesterday that I wanted to make sure you have the answer to should they be addressed again.

1. What was the effect of the loss of seasonal positions at the end of FY 93?

With seasonal positions layed off at the end of June waiting times for public service in most DMV offices exceeded 2 hours at peak times. Appointments for road tests were 6-8 weeks in advance. In Anchorage, where road tests were given on a first come first served basis in the mornings without appointment, competition was so keen for those few slots that DMV personnel were unable to handle the unruly opening crowds and police were called on several occasions. As a result, the Anchorage office was placed on an appointment only basis for road tests. Consider these effects when absence of the seasonals was not even during our busiest months. During April, May, and June of this year waiting times are expected to exceed 3 hours, with waits for road tests in excess of 8 weeks.

2. Did the imposition of the \$10 fee for not using the mails have any effect?

The \$10 incentive to use the mail for vehicle registration renewal has had a dramatic effect. Usage has gone from an average of 30% to 56%, and will probably peak in the 60's. This has certainly reduced the number of customers in DMV offices. However, there has been no reduction in the amount of work. The same amount of processing goes into a renewal whether it is received in the mail or whether the person is standing before a DMV representative. The time saved by not exchanging pleasantries in a face to face setting is offset by the

Dulany/Martin
January 13, 1994

Page 2

additional time in handling the mail. And since no new employees were authorized to process the increased mail the additional workload of the mail-out unit created a reduction in the number of counter personnel available to help customers at the public service counter.

3. Will a 2 year registration have any effect on the DMV workload?

Absolutely. But not to the extent of cutting the work by 50%. Vehicle registration renewals are the least time consuming of all the Division's transactions. They comprise about 20% of the total DMV workload. If the number of renewals is halved by a 2 year registration cycle, then the DMV workload is reduced by one-half of 20%, or a 10% reduction. For a 3 hour waiting period this equates to shaving off 18 minutes. Nevertheless, every little efficiency helps.

The Division is planning efficiency initiatives that will help to see us into the next century. I hope to be able to discuss some of these with you during the next few weeks.

Sincerely,

Jay N. Dulany
for
Jay N. Dulany
Director

January 7, 1994

JAN 12 1994
LIEUTENANT GOVERNOR'S OFFICE

Office Of The Lieutenant Governor
John B. "Jack" Coghill, Lieutenant Governor
Third Floor, State Capitol
P O Box 110015, Juneau 99811

Dear Lieutenat Governor Coghill:

Perhaps you can tell me why I am being penalized for paying my bills in person. I refer to the \$10.00 fee required when registering a vehicle in person at the DMV in Fairbanks. The DMV prefers that the registration be mailed to Juneau. Since I pay all my bills in cash and have no checking account this means that I now have to purchase a money order or bank check to register my vehicle or pay the additional \$10.00 for over the counter registration. In the past I could take time off from work to schedule an I/M test then go to DMV and register. Now I have to take time off from work for the I/M test and then go to a bank to buy the money order then buy postage for the letter to Juneau.

When did it become a problem for the employees in Fairbanks to do the job they were hired for so that they must be paid an additional \$10.00 to do it? This, along with the I/M test, which on brand new vehicles is another lanky idea that costs tax payers extra money for nothing, is another fine example of how our state government is protecting the rights of the individuals.

On a new vehicle the manufacturer has to comply with federal regulations so I suggest that the dealer selling the vehicle should be required to provide the I/M free of charge for the duration of that vehicle's warrantee. If an individual tampers with the emission system it automatically voids the warrantee and the dealer then no longer provides a certificate and the perpetrator is liable for prosecution. After the vehicle warrantee expires then annual I/M test would be reasonable. The current system of requiring annual I/M tests on all new vehicles is one more case of common sense missing from government.

Just who does the government represent in Alaska? I am writing to you because I believe that you actually care about the welfare of Alaska and Alaskans. With a few exceptions the quality of government in Alaska and the United States is in a sorry condition. Where has all the common sense gone?

Sincerely,

Ken Lohr
740 Goldvein Rd
Fairbanks AK 99712

Ken Lohr

The OFFICE

CONCERNING HOUSE BILL #363

FEB. 7, 1994

MY UNDERSTANDING IS THAT OUR OFFICE IS THE ONLY PRIVATE CONTRACT LEFT THAT DOES VEHICLE TITLE AND REGISTRATION IN THE STATE. AS A SMALL BUSINESS THIS \$10.00 SURCHARGE HAS TAKEN BUSINESS AND MONEY DIRECTLY AWAY FROM US. FOR THE MONTH OF JANUARY WE TOOK IN \$4,387.00, THE SAME MONTH LAST YEAR, BEFORE THE SURCHARGE, WE TOOK IN \$8,357.00. THIS DIFFERENCE OF \$3,970.00 DRASTICALLY REDUCED OUR COMMISSION.

WE'RE ALSO CONCERNED ABOUT THE PUBLIC'S INCONVENIENCE HAVING TO PAY FOR MONEY ORDERS, IF THEY DON'T HAVE A BANK ACCOUNT. OR FISHERMEN THAT AREN'T IN TOWN WHEN THE RENEWAL COMES IN THE MAIL AND THEY HAVE NO CHOICE BUT TO BE PENALIZED BY COMING INTO OUR OFFICE.

WE ALSO SERVE PEOPLE FROM WRANGELL AND KAKE WHO THINK THEY'RE DOING THE RIGHT THING BY SENDING THE REGISTRATION THROUGH THE MAIL, TO US. WE HAVE TO TURN AROUND AND SEND IT BACK TO THEM SAYING THAT THEY NEED TO SEND IT TO ANCHORAGE OR SEND US MORE MONEY. BY THAT TIME IT'S TOO LATE TO SEND IT TO ANCHORAGE SO THEY, AGAIN, HAVE NO CHOICE BUT TO GO THROUGH OUR OFFICE.

WE'VE ALSO HAD QUITE A FEW SITUATIONS WHERE EITHER ANCHORAGE WAS BEHIND, NO PLANE BECAUSE OF WEATHER OR THE TAGS GET LOST IN THE MAIL. AT THAT TIME, ANCHORAGE TELLS US TO REISSUE AT NO CHARGE, AND FOR THAT WE GET NOTHING.

THE MAIN CONCERN SEEMS TO BE 1. MONEY...WITH US THEY ARE COMPETING WITH OUR BUSINESS. 2. LONG LINES...WE DON'T HAVE MORE THAN 2 OR 3 PEOPLE AT A TIME AND THEY WOULD RATHER WAIT IN OUR LINE FOR TWO TO THREE MINUTE THAN TO WAIT FOR ANCHORAGE AND THE MAIL FOR WEEKS.

WE'RE IN BUSINESS TO SERVE THE PUBLIC AND THE STATE IS NOW SAYING THAT WE HAVE TO CHARGE MORE MONEY FOR THAT. I DON'T THINK THAT'S FAIR.

THANK-YOU

Jan Hill
JAN HILL



Alaska State Legislature

Please enter into the record my testimony to the House State Affairs
 committee name
 committee on Bill # 363 & # 328, dated 1-8-94
 bill/subject

Just to let you know I am faxing
 in my testimony because I testified for the
 last House Bill #363. I feel it was handled
 in a hurried manner and people weren't made
 to feel welcome to speak. I hope faxing these
 will get them more and serious attention.

Signed: JAN HILL
 Testifier

THE OFFICE
 Representing (Optional)

PO Box 30, PETERSBURG AK 99833
 Address

(907) 772-4264
 Phone No.

The OFFICE

CONCERNING HOUSE BILL #328

FEB. 3, 1994

AS A SMALL BUSINESS, I DON'T FEEL THAT THE BIENNIAL REGISTRATION WOULD HARM OUR BUSINESS. HOWEVER, BECAUSE THE \$10.00 SURCHARGE IS ALSO MENTIONED IN THE BILL, PLEASE READ THE FOLLOWING.....

MY UNDERSTANDING IS THAT OUR OFFICE IS THE ONLY PRIVATE CONTRACT LEFT THAT DOES VEHICLE TITLE AND REGISTRATION IN THE STATE. AS A SMALL BUSINESS THIS \$10.00 SURCHARGE HAS TAKEN BUSINESS AND MONEY DIRECTLY AWAY FROM US. FOR THE MONTH OF JANUARY WE TOOK IN \$4,387.00, THE SAME MONTH LAST YEAR, BEFORE THE SURCHARGE, WE TOOK IN \$8,357.00. THIS DIFFERENCE OF \$3,970.00 DRASTICALLY REDUCED OUR COMMISSION.

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THANK-YOU

Jan Hill
JAN HILL

The OFFICE

CONCERNING HOUSE BILL #363

FEB. 7, 1994

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