

HB

28

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April 10, 1989

HOUSE COMMITTEE ON STATE AFFAIRS

RECAP OF
HB 28

Telecommunications Operator Services

Received January 9, 1989
by Rep. Boucher

Heard April 11, 1989
Heard April 13, 1989

Committee Substitute adopted April 13, 1989

Passed Out of Committee April 13, 1989
3 Do Pass
1 No Recommendation

HOUSE COMMITTEE REPORT

(5)
Date Referred: January 9, 1989
FURTHER REFERRALS: FINANCE

Date of Committee Action: _____

The STATE AFFAIRS Committee recommends that:

HOUSE BILL NO. 28 [TELECOMMUNICATIONS OPERATOR SERVICES]
"An Act relating to telecommunicatione alternate operator services."

be replaced with CS HB 28 (SA) the same title
 a new title

have attached amendment(s)

- do pass
- do not pass
- no recommendation
- individual recommendations
- additional referral to the _____ Committee

ADOPTS: _____ letter of intent

ATTACHES NEW FISCAL NOTE(s):

- fiscal impact
- zero fiscal note
- zero with analysis CE

APPROVES PREVIOUS:

- fiscal note(s) published: _____
- zero fiscal notes(s) published: _____

SIGNING DO PASS:

SIGNING OTHER THAN DO PASS:
(Do Not Pass, No Recommendation, Amend)

_____ *Depe Hanley - No Rec* _____

W.C. Bush
 Chairman's signature

Introduced: 1/9/89
Referred: State Affairs
and Finance

SUB-CHAPTER

1 IN THE HOUSE

BY BOUCHER

2 HOUSE BILL NO. 28

3 IN THE LEGISLATURE OF THE STATE OF ALASKA

4 SIXTEENTH LEGISLATURE - FIRST SESSION

5 A BILL

6 For an Act entitled: "An Act relating to telecommunications alternate
7 operator services."

8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF ALASKA:

9 * Section 1. FINDINGS. The legislature finds that a growing number of
10 companies provide, in a nonresidential setting, telecommunications services
11 necessary to long distance service without disclosing the services provided
12 or the cost. The legislature finds that providing these services to con-
13 sumers without disclosing the cost or fact of providing them is a deceptive
14 trade practice.

15 * Sec. 2. AS 42.05 is amended by adding a new section to read:

16 Sec. 42.05.325. DISCLOSURE OF COSTS OF ALTERNATE OPERATOR SER-
17 VICES. (a) The commission shall by regulation require a telecommu-
18 nications utility operating as, or contracting with, an alternate
19 operator services company to disclose or require the company to dis-
20 close to the consumer before a charge is incurred the cost of the
21 services provided by the company and the fact that the company is
22 providing those services.

23 (b) In addition to other penalties provided under this chapter,
24 a violation of this section constitutes an unfair or deceptive act or
25 practice under AS 45.50.471. Notwithstanding AS 45.50.531(a), it is
26 presumed that actual damages to the consumer are equal to the cost of
27 the service provided plus \$200. Additional damages must be proved.

28 (c) In this section, "alternate operator services company" means
29 a person providing a connection to intrastate or interstate

1 long-distance services from nonresidential locations including hotels,
2 motels, hospitals, and customer-owned pay telephones.

3 * Sec. 3. AS 45.50.471(b) is amended by adding a new paragraph to read:
4 (29) failing to comply with AS 42.05.325.

5 * Sec. 4. AS 45.50.481 is amended to read:

6 Sec. 45.50.481. EXEMPTIONS. Nothing in AS 45.50.471 - 45.50.561
7 applies to

8 (1) an act or transaction regulated under laws administered
9 by the state, by a regulatory board or commission except as provided
10 by AS 45.50.471(b)(27) and 45.50.471(b)(29), or officer acting under
11 statutory authority of the state or of the United States, unless the
12 law regulating the act or transaction does not prohibit the practices
13 declared unlawful in AS 45.50.471;

14 (2) an act done by the publisher, owner, agent, or employee
15 of a newspaper, periodical or radio or television station in the
16 publication or dissemination of an advertisement, when the owner,
17 agent or employee did not have knowledge of the false, misleading or
18 deceptive character of the advertisement or did not have a direct
19 financial interest in the sale or distribution of the advertised
20 product or service;

21 (3) an act or transaction regulated under AS 21.36 or
22 AS 06.05 or a regulation adopted under the authority of those chap-
23 ters.

Original sponsor: Boucher

1 IN THE HOUSE

BY THE STATE AFFAIRS COMMITTEE

2 CS FOR HOUSE BILL NO. 28 (State Affairs)

3 IN THE LEGISLATURE OF THE STATE OF ALASKA

4 SIXTEENTH LEGISLATURE - FIRST SESSION

5 A BILL

6 For an Act entitled: "An Act relating to telecommunications alternate
7 operator services."

8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF ALASKA:

9 * Section 1. FINDINGS. The legislature finds that a growing number of
10 companies provide, in a nonresidential setting, telecommunications services
11 necessary to long distance service without disclosing the services provided
12 or the cost. The legislature finds that providing these services to con-
13 sumers without disclosing the cost or fact of providing them is a deceptive
14 trade practice.

15 * Sec. 2. AS 45.50.471(b) is amended by adding a new paragraph to read:
16 (29) failing to comply with AS 45.50.473.

17 * Sec. 3. AS 45.50 is amended by adding a new section to read:

18 Sec. 45.50.473. DISCLOSURE OF COSTS OF ALTERNATE OPERATOR SER-
19 VICES. (a) A person may not provide an alternate operator service
20 without disclosing to the consumer before a charge is incurred the
21 cost of the service provided by the person and the identity of the
22 person providing those services. This section does not affect the
23 power of the Alaska Public Utilities Commission to regulate providers
24 of alternate operator services under AS 42.05 in a manner consistent
25 with this section.

26 (b) A violation of this section constitutes an unfair or decep-
27 tive act or practice under AS 45.50.471. Notwithstanding AS 45.50.-
28 531(a), it is presumed that actual damages to the consumer are equal
29 to the cost of the service provided plus \$200. Additional damages

1 must be proved.

2 (c) In this section, "alternate operator service" means a con-
3 nection to intrastate or interstate long-distance telecommunications
4 facilities from a nonresidential location in the state including a
5 hotel, motel, hospital, or customer-owned pay telephone by a person
6 that does not own any of the telecommunications facilities being
7 connected through the service.

8 * Sec. 4. AS 45.50.481 is amended to read:

9 Sec. 45.50.481. EXEMPTIONS. Nothing in AS 45.50.471 - 45.50.561
10 applies to

11 (1) an act or transaction regulated under laws administered
12 by the state, by a regulatory board or commission except as provided
13 by AS 45.50.471(b)(27) and (29), or officer acting under statutory
14 authority of the state or of the United States, unless the law regu-
15 lating the act or transaction does not prohibit the practices declared
16 unlawful in AS 45.50.471;

17 (2) an act done by the publisher, owner, agent, or employee
18 of a newspaper, periodical or radio or television station in the
19 publication or dissemination of an advertisement, when the owner,
20 agent or employee did not have knowledge of the false, misleading or
21 deceptive character of the advertisement or did not have a direct
22 financial interest in the sale or distribution of the advertised
23 product or service;

24 (3) an act or transaction regulated under AS 21.36 or
25 AS 06.05 or a regulation adopted under the authority of those chap-
26 ters.
27
28
29

Item 2

FISCAL NOTE

REQUEST:

Revision Date: _____ Agency Affected: Commerce & Econ. Development
Title: Act relating to telecommunications BRU: APUC
alternate operator services.
Sponsor: Boucher Components: Operations
Requestor: House State Affairs

EXPENDITURES/REVENUES: (Thousands of Dollars)

OPERATING	FY 89	FY 90	FY 91	FY 92	FY 93	FY 94
PERSONAL SERVICES	0	0	0	0	0	0
TRAVEL	0	0	0	0	0	0
CONTRACTUAL	0	0	0	0	0	0
SUPPLIES	0	0	0	0	0	0
EQUIPMENT	0	0	0	0	0	0
LAND & STRUCTURES	0	0	0	0	0	0
GRANTS, CLAIMS	0	0	0	0	0	0
MISCELLANEOUS	0	0	0	0	0	0
TOTAL OPERATING	0	0	0	0	0	0

CAPITAL	0	0	0	0	0	0
---------	---	---	---	---	---	---

REVENUE	0	0	0	0	0	0
---------	---	---	---	---	---	---

FUNDING: (Thousands of Dollars)

GENERAL FUND	0	0	0	0	0	0
FEDERAL FUNDS	0	0	0	0	0	0
OTHER	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0

POSITIONS:

FULL-TIME	0	0	0	0	0	0
PART-TIME	0	0	0	0	0	0
TEMPORARY	0	0	0	0	0	0

If enacted, HB28 would create new disclosure obligations for companies providing "alternate operator services" as well as an enforcement role for the APUC. The bill, as written, would require the Commission to promulgate regulations and respond to indications of non-compliance (i.e. complaints, periodic spot checks etc.). Although there will be some incremental increase in workload, a direct fiscal impact is not anticipated at this time based on a minimum level of AOS activity.

Prepared by: T.S. Moninski II, Executive Director Phone: 276-6222
Division: Alaska Public Utilities Commission Date: _____

Approved by Commissioner: [Signature] Date: 2/14/89
Agency: Commerce & Economic Development

Distribution (by preparer):
Legislative Finance
Legislative Sponsor
Requestor
Office of Management and Budget
Impacted Agency(ies)

STATE OF ALASKA
THE LEGISLATURE

POUCH Y - STATE CAPITOL
JUNEAU, ALASKA 99811
907-465-3800

LEGISLATIVE AFFAIRS AGENCY

MEMORANDUM

February 24, 1989

SUBJECT: Sectional analysis of HB 28
(Telecommunications alternate
operator services)

TO: Representative H.A. "Red" Boucher

FROM: Teresa B. Cramer *TBC*
Legislative Counsel

You have requested a sectional analysis of the above described bill.

As a preliminary matter, note that a sectional analysis or summary of a bill should not be considered an authoritative interpretation of the bill and the bill itself is the best statement of its contents.

Section 1 makes findings concerning the provision of telecommunications services necessary to long distance service.

Section 2 requires that an alternate operator services company disclose costs of service to consumers and the fact that an alternate operator services company is providing those services before a charge is incurred. Subsection (b) makes violation of this section an unfair or deceptive act or practice and establishes presumed damages in the amount of the cost of the service plus \$200. Subsection (c) defines alternate operator services company.

Sections 2 and 3 make failing to comply with the section enacted by sec. 1 of the bill an unfair or deceptive trade practice in the chapter on trade practices.

If I may be of further assistance, please advise.

TBC:gc
WKG7/055

Item 4
HB 28
LAA 1.1



ALASKA STATE LEGISLATURE
HOUSE OF REPRESENTATIVES
RESEARCH AGENCY

P.O. Box Y, State Capitol
Juneau, Alaska 99811-3100
Mail Stop 3100
(907) 465-3991

December 19, 1988

MEMORANDUM

TO: Representative H. A. (Red) Boucher
ATTN: Kathy Anders
FROM: Maria Gladziszewski *M. Gladziszewski*
Legislative Analyst
RE: Telephone Surcharges Imposed by Hotels in Alaska
Research Request 89.111 (Revised)

You expressed concern that consumers may be unaware of telephone surcharges imposed by businesses and requested information on the surcharge and disclosure practices of hotels in Alaska. Hotels and other businesses may apply surcharges to telephone rates and are not required to disclose surcharges to consumers. Both surcharges and disclosure practices vary from hotel to hotel. Alternative operator services have not yet been licenced by the Alaska Public Utility Commission (APUC) to deliver services on intrastate calls in Alaska and have not yet entered the interstate market (although they have the approval of the Federal Communications Commission to do so). This memorandum describes telephone billing systems and rate disclosure practices of selected hotels in Alaska.

Keeping Track of Calls Made

Hotels have telephone systems that provide information about each call placed. Systems used in Alaska include

- long distance operator services--an Alascom operator calls the hotel with time and charges after each call has been placed;
- autoquote service--an Alascom system that uses a receive-only printer at the hotel to print billing information about each call; and
- call detail recorders--machines that enable the hotel itself to keep track of calls made by guests.

JAN 18 Rec'd
89 RY

Representative Boucher
December 19, 1988
Page 2

These methods allow the hotel to know how much each call costs the hotel. Guest billing is not dependent upon which method is used to track a call or upon the actual cost of the call.

Billing Guests

Billing practices for long distance service vary from charging exactly what GCI or Alascom charges the hotel to adding a 40 percent surcharge. Some hotels charge a flat fee of \$.50 or \$1 per long distance call. Some hotels also charge for local calls. Of the hotels contacted, smaller hotels were more likely to offer free local calls and to charge the actual cost of long distance calls. Larger hotels were more likely to impose telephone surcharges.

A call detail recorder can be programmed to calculate charges in a variety of ways. The hotel, for example, can program the recorder to calculate telephone rates (either GCI or Alascom) plus a certain percentage. The call detail recorder at the Westmark in Juneau is programmed to charge all calls as day rate operator assisted calls and add a 10 percent surcharge. The variety of charge calculations is limited only by the ability of the programmer and the information available. If telephone rates change and a call detail recorder at a hotel is not updated, the hotel loses or makes money depending on whether telephone rates increased or decreased. Information programmed into a call detail recorder is not necessarily related to what GCI or Alascom actually charges for the service.

Informing Guests

Practices for informing guests are as varied as surcharges. Most hotels do not print details of how charges are calculated; some provide printed guest information stating that surcharges are added. A representative from the Sheraton in Anchorage said that the inside of the telephone receiver handle in each of Sheraton's rooms displays a clear statement that a 40 percent surcharge is added to each call.

Representative Boucher
December 19, 1988
Page 3

The APUC has no record of complaints from hotel guests in Alaska about telephone service charges.¹ Because increased charges in Alaska hotels are not directly caused by telecommunications services but rather are the result of additional charges added by hotels, complaints should be directed to the hotel or to consumer advocate groups.

Attached are examples of guest information regarding telephone charges in a few Juneau hotels. Also attached are two recent articles on alternative operator services.

Please let us know if we can provide additional information.

Attachments

¹ APUC representative Ray Wiperman did mention a complaint from someone who accepted a collect call placed from a pay telephone in another state. The coin-operated telephone was connected to an alternative operator service. The Alaskan accepting the call complained of receiving a bill three times what he considered normal for such a call. Complaints on interstate calls should be directed to the Chief of Informal Complaints of the Enforcement Division of the FCC, 2025 M Street, NW, Room 6202, Washington, DC, 20554.

HB 28
SPONSOR STATEMENT

HB 28 is a consumer protection bill.

It is designed to protect telephone consumers from unexpected supplementary charges when using telephones from hotels, hospitals, commercially owned pay phones or other non residential location.

The unexpected supplementary charges are due to "unbundling" of the services that were formerly provided by "integrated" or "packaged" rates under the old AT&T, Bell System. Divestiture and deregulation at the national level has allowed a variety of middle men to specialize in providing services that were formerly provided by AT&T for one cost. As the variety of services has become unbundled, the supplementary charges usually associated with hotel telephone service has become known as AOS, (Alternative Operator Services).

Eleven states have already taken action to curb "check-out shock" which occurs from these unexpected charges at hotels. The National Association of Utility Commissioners has passed a resolution encouraging advance notice to the public for these charges.

HB 28 gives APUC authority to regulate AOS. It also makes failure to comply with this proposed law a violation of the Unfair Trade Practices and Consumer Protection law punishable by a presumptive \$200 fine.

Both APUC and the Department of Law support the bill and have offered amendments which have to be coordinated and will be presented to the Committee tomorrow.

Congressmen Ask FCC To Monitor Services

BY KATHLEEN KILLETTE

WASHINGTON — House lawmakers last week called for more FCC involvement in policing the burgeoning market for so-called "alternative" operator services.

Members of the House Telecommunications Subcommittee blasted the practices of operator service providers, who have been hounded by more than 2,000 consumer complaints to the FCC. The complaints generally involve the providers' failure to notify callers of their rates and/or identities, blocking access to other carriers, and charging for incomplete calls.

AT&T's director of product management, Gerald Hines, noted that AT&T is considering whether to introduce an "800" toll-free number to combat the call-blocking problem.

Operator service providers typically compete for the long distance traffic generated by "call aggregators"—such as hotels and hospitals—that make coin-operated and non-coin-operated phones available to their patrons.



Rep. Markey: Some providers act like 'muggers.'

Currently, certain call aggregators who have chosen an operator service provider block callers' access to other carriers' "1-0-NXX" dialing codes. For example, a caller wanting to use AT&T must dial 1-0-288 and then the area code and number. AT&T sources said an 800 code could solve that problem because the aggregators typically do not

block access to 800 numbers.

Comparing the practices of some operator service providers to "muggers," House Telecommunications Subcommittee Chairman Edward Markey, D-Mass., voiced strong support for legislation written by Rep. Jim Cooper, D-Tenn.

The bill would require operator service providers to post written notices about rates, answer callers' questions about rates and complaint procedures, refrain from blocking access to other carriers, refrain from charging for incomplete calls, and charge "just and reasonable" rates.

But FCC Common Carrier Bureau Chief Gerald Brock told the panel that the legislation may "tie the commission's hands."

FCC Action Inadequate

Last July, two consumer groups—the Washington-based Telecommunications Research Action Council (TRAC) and San Francisco-based Consumer Action—filed a complaint against five operator service providers. (Operators, Cont. on Page 63)

FTS-2000 Rates: Cheap By

BY KATHLEEN KILLETTE

WASHINGTON — AT&T's tariffed rates for the federal government's FTS-2000 network continue to puzzle, but one thing is becoming clear: They could be a bargain next to rates for comparable services AT&T offers users in the private sector.

The recently released data show that

FTS-2000 users might enjoy rates that are half those paid by customers of AT&T's regular switched voice services and by users of the existing government network, the Federal Telecommunications System. Rates for the FTS network are not public, but some sources say AT&T may be charging more than 20 cents per minute.

The company's rates for the Federal Telecommunications System 2000 were

unveiled in a market the FCC late last Services Administers the FTS-2000 data to set rates they will pay for voice offered by the nextionsWeek, April

The rates the 2000 also will dep

NTIA Recommends Ending Ban O

BY KATHLEEN KILLETTE

WASHINGTON — The National Telecommunications and Information Administration has urged Congress to lift the manufacturing ban on the regional Bell holding companies

panies have appealed that ruling to the U.S. Appeals for the District of Columbia Circuit.

The NTIA found that the United States' trade in the high-tech area's narrowest category—"communications equipment"—deteriorated to an estimated billion deficit in 1988 from a \$580 million surplus

earnings that year.

AT&T's gross revenue, according to the tariff, is expected to be roughly \$47.5 million. Thus, AT&T would reap average revenue of about 5 cents per minute on a nationwide, averaged basis. The per minute revenue will vary, depending on the user's volume of traffic and traffic routes.

As for expenses in the switched-services category, AT&T told the FCC that it expects to record total after-tax expenses of \$44.756 million. This figure includes estimated access costs of nearly \$23 million.

Private-Line Rates

Regarding private-line rates, AT&T estimated that it will reap \$73 million in revenue during FTS-2000's first full year of operation. AT&T also told the FCC that it expects to operate roughly 2,500 circuits on the network.

AT&T's after-tax expenses in the private-line category are expected to total more than \$47 million in 1991. Of this amount, access expenses will be roughly \$9.2 million. Total investment for private-line plant and services will be approximately \$63,518 in 1991.

AT&T will record net earnings of about \$25.8 million in this category for FTS-2000 in 1991, according to the tariff.

Investment & Access Costs

AT&T told the FCC that its total investment for switched services will be only \$400,000 in FTS-2000's first full year. Considering that a single switch can cost millions of dollars, AT&T apparently is not citing—at least for year one—investment in any facilities other than

last fall, AT&T said the 183 million minutes of traffic it expects to generate via that plan will require nearly \$8 million of investment for plant-in-service.

Compared with that ratio, the \$400,000 investment for 930 million minutes of switched traffic over FTS-2000 becomes all the more striking.

But that investment "does not track to those minutes," an AT&T spokesman said of the 930 million minutes of

switched-services use.

"It's like apples and oranges," the spokesman said, adding that "a lot of these minutes are carried over portions of the network that do not use the same facilities associated with switched services." He said some of the switched traffic may be carried over private-line facilities. There are numerous instances of dedicated access between the customer's location and AT&T's end office, according to the spokesman.

If AT&T's access expenses are roughly \$23 million for 930 million minutes, the average per-minute switched-access cost would be 2.47 cents.

But in a Jan. 12, 1989, letter to the FCC, AT&T said the switched-access costs through 1994 for a regular switched 10-mile call would be 3.51 cents per minute for originating access and 3.51 cents per minute for terminating access, for a total of 7.02 cents per minute.

Yet access charges—the fees imposed by telephone companies on long distance carriers—are declining. It is unclear how AT&T arrived at the 2.47 cent-per-minute figure for FTS-2000 in 1991 while predicting that it will pay nearly triple that in 1994 for the same type of switched services.



Reps. Blast Operator Services

(Operators, Cont. from Page 12)

The FCC issued an order in February stating that it did not have enough evidence to act on the groups' claims that the companies' rates were unreasonable. But the FCC ordered all operator service providers to identify themselves to callers, post their rates and refrain from call blocking.

These actions, however, have not appeased the agency's critics. "I remain unconvinced that the market alone will solve the problem of overcharging," Markey said.

Brock said the burden of proving that an operator services' rate is unreasonable rests on the consumer, who can complain to the FCC.

Tennessee Public Service

Commissioner Steven Hewlett disagreed, saying that making the consumer prove that a rate is unlawful is "in itself, unjust and unreasonable." Markey then told Brock that the FCC "has a higher responsibility" to ensure that rates are reasonable.

Cooper called the FCC "distressingly naive" in its reliance on market forces to hold rates down.

Executives from two competing operator service providers—National Telephone Services Inc., Rockville, Md., and International Telecharge Inc., Dallas—noted that the industry is still in its infancy.

Brad Mutchelkanaus, secretary and general counsel of NTS,

said that while the legislation's goal's are "laudable," the bill fails to recognize that most operator service providers are given technically inferior access to telephone companies—which can result in charges for incomplete calls and other problems.

David Wagenhauser, staff attorney for TRAC, pointed out that on April 1, the Bell companies began sending out ballots to let call aggregators choose carriers other than AT&T to provide operator services for Bell-owned pay phones. Because these phones will be available to competing operator service providers, "the April Fools' Day joke could be on consumers" unless Congress passes legislation, he said.

b. Example / Checklist Contact Sheet

LEGISLATIVE SPONSOR: House State Affairs

TC DATE/DAY: Thurs, Apr 13

Pub. Hear Work Ses. Inv. Hear

TIME: 8:45-10:00

LEGISLATIVE REFERENCE: HB 28

JUNEAU ROOM: C-102

SUBJECT: Telecomm. Operator Services

BRIDGE: _____

OF PORTS: 3

CONTACT: Ann PH: 49103

DATE TAKEN/BY: 4/12 Londi

TELECONFERENCE SITES:

LIO'S

LTC'S

VTS'S

- Anchorage
- Barrow *
- Bethel
- Delta Junction *
- Dillingham *
- Fairbanks
- Glennallen *
- Juneau
- Ketchikan
- Kodiak
- Kotzebue
- Mat-Su
- Nome
- Petersburg *
- Sitka
- Soldotna
- Valdez *

- Homer
- Wrangell

See List on Reverse Side

ALL LIO'S

OTHER SITES WELCOME WITH PRIOR NOTIFICATION

Anch

Dana Tindall

OFFNETS: 265-5640
Susan Knowles
276-6222
Barbara Guentekin
264-7482

CHAIRING SITE: Juneau

CHAIRPERSON: Boucher

[] CONFORMS TO LEGISLATIVE COUNCIL POLICY 4/85

SIGNATURE OF SPONSOR/CONTACT PERSON

DATE

SPECIAL INSTRUCTIONS

562-28 ~~AD~~ 9:30 AM
67 for 12:00 noon
meeting

b. Example / Checklist Contact Sheet

LEGISLATIVE SPONSOR: House State Affairs

TC DATE/DAY: Tues, April 11

Pub. Hear Work Ses. Inv. Hear

TIME: 8:30-10:00am

LEGISLATIVE REFERENCE: HB28

JUNEAU ROOM: Cap 102

SUBJECT: Telecomm. Operator

BRIDGE: _____

Services

OF PORTS: _____

CONTACT: Ann PH: 4963

DATE TAKEN/BY: 4/7/89 Opomne

TELECONFERENCE SITES:

LIO'S

LTC'S

VTS'S

- Anchorage
- Barrow *
- Bethel
- Delta Junction *
- Dillingham *
- Fairbanks
- Glennallen *
- Juneau
- Ketchikan
- Kodiak
- Kotzebue
- Mat-Su
- Nome
- Petersburg *
- Sitka
- Soldotna
- Valdez *

- Homer
- Wrangell

See List on Reverse Side

ALL LIO'S

OTHER SITES WELCOME WITH PRIOR NOTIFICATION

OFFNETS: Clyde Bright
747-3939 (Sitka)
PO Box 762
9835

CHAIRING SITE: Juneau

CHAIRPERSON: Boucher

[] CONFORMS TO LEGISLATIVE COUNCIL POLICY 4/85

SIGNATURE OF SPONSOR/CONTACT PERSON

DATE

SPECIAL INSTRUCTIONS

Nov. 15, 1989

Clyde Bright
PO Box 962
Sitka, AK 99835H. A. "Red" Boucher
Box 111038
Anchorage, AK 99511Re: H.B. 28, letter to Rep. Grussendorf, long distance
surcharges by hotels/motels 8-9-88

Dear Mr. Boucher:

I am enclosing some more information that I hope will gain passage of HB 28 this next session.

The one is a copy of the billing I recieved from a motel here in Sitka, which I think you may have already seen. The others are billings from the phone company showing the actual cost of the calls.

Two of the calls stand out as gross surcharges well over 100%. Phone company number 46 made on 5-19-88 was \$7.47, I was billed \$18.38, phone company # 193 made on 4-28-88, charge was \$10.77, I was billed \$26.38.

The motels owner stated in court that his surcharge was less than 30%, (under oath). This motel was billed for eight calls that I made yet they claimed I owed them for twenty two, most were charges when no connection was made.

As I understand it Federal law says the states cannot set rates on surcharges. However if HB 28 can be only made to require the disclosure of the amount of the surcharge, that alone will limit the amount of the surcharge.

I hope that this information is helpful to you. Thank You
Clyde Bright

MAKE CHECKS PAYABLE TO: T.U. OF THE NORTHLAND

037

LEGEND ON BACK
PAGE 16

LONG DISTANCE SERVICE	BUSINESS OFFICE
YOUR ACCESS CODE: 800 251-6046	800 478-7121

BILLING DATE 06/01/88 DATE DUE 06/20/88 ACCOUNT (907)747-8611

INQUIRIES REGARDING THIS STATEMENT ARE TOLL FREE

SEQ.	DATE	TO	FROM	STATE	AREA	NO.	T/C	TIME	MINS	AMOUNT
186	04-28	TO	PORTLAND	OR	503	286-6776	0 K	09.57	4	1.14
187	04-28	TO	ANNETTE	AK	907	886-6382	0 S	05.45PM	7	2.42
188	04-28	TO	YAKUTAT	AK	907	784-3449	0 S	05.50PM	3	1.20
189	04-28	TO	BATTLEGRND	WA	206	687-7510	0 S	08.12PM	7	1.26
190	04-28	TO	GRESHAM	OR	503	665-9039	0 S	08.19PM	6	1.09
191	04-28	TO	PHILIPPINE	S	632	842-4620	1 B	09.33PM	39	146.25
192		FROM	SITKA	AK	907	747-8611				
193	04-28	TO	ANCHORAGE	AK	907	248-5320	0 B	10.13PM	32	10.77
194	04-28	TO	PHILIPPINE	S	632	988-4790	1 B	10.41PM	31	116.25
195		FROM	SITKA	AK	907	747-8611				
196	04-29	TO	SAN FRAN	CA	415	922-3200	0 B	07.24	7	.97
197	04-29	TO	REDDING	CA	916	275-2488	0 S	05.00PM	10	1.79
198	04-29	TO	GRESHAM	OR	503	665-9039	0 S	08.42PM	18	3.19
199	04-29	TO	PORTLAND	OR	503	777-2164	0 S	09.00PM	7	1.26
200	04-29	TO	DILLINGHAM	AK	907	842-5927	0 B	11.18PM	4	1.71
201	04-29	TO	DILLINGHAM	AK	907	842-5927	0 B	11.28PM	3	1.29
202	04-29	TO	DILLINGHAM	AK	907	842-1293	0 B	11.40PM	1	1.29

MAKE CHECKS PAYABLE TO: T.U. OF THE NORTHLAND

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LEGEND ON BACK
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LONG DISTANCE SERVICE	BUSINESS OFFICE
YOUR ACCESS CODE: 800 251-6046	800 478-7121

BILLING DATE 06/01/88 DATE DUE 06/20/88 ACCOUNT (907)747-8611

INQUIRIES REGARDING THIS STATEMENT ARE TOLL FREE

SEQ.	DATE	TO	FROM	STATE	AREA	NO.	T/C	TIME	MINS	AMOUNT
254	05-06	TO	ANNETTE	AK	907	886-6382	0 K	04.39PM	10	4.60
255	05-06	TO	SEATTLE	WA	206	784-4054	0 K	04.50PM	10	2.74
256	05-06	TO	ANGOON	AK	907	788-3747	0 S	05.36PM	3	.55
257	05-06	TO	BELLEVUE	WA	206	455-2896	0 S	06.21PM	1	.20
258	05-06	TO	KETCHIKAN	AK	907	225-1964	0 B	10.29PM	1	.75
259	05-06	TO	BELLEVUE	WA	206	455-2896	0 S	10.44PM	14	2.48
260	05-06	TO	ANCHORAGE	AK	907	337-6897	0 B	10.50PM	5	1.86
261	05-07	TO	ANCHORAGE	AK	907	333-5993	0 B	12.42	1	1.20
262	05-07	TO	ANCHORAGE	AK	907	333-9553	0 B	12.45	1	1.20
263	05-07	TO	KETCHIKAN	AK	907	225-4500	0 B	10.10	1	.75
264	05-07	TO	JUNEAU	AK	907	586-4767	0 B	01.25PM	4	.55
265	05-07	TO	JUNEAU	AK	907	586-4767	0 B	04.33PM	1	.45
266	05-07	TO	BATTLEGRND	WA	206	687-7510	0 B	06.53PM	7	.97
267	05-07	TO	OAKLAND	OR	503	459-1548	0 B	08.20PM	133	17.98
268	05-08	TO	YAKUTAT	AK	907	784-3331	0 B	01.16	10	2.39
269	05-08	TO	SEATTLE	WA	206	783-6751	0 B	10.26	1	.15
270	05-08	TO	SEATTLE	WA	206	783-6751	0 B	10.29	1	.15

CHECKS PAYABLE TO: T.U. OF THE NORTHLAND

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LONG DISTANCE SERVICE	BUSINESS OFFICE
800 251-6046	800 478-7121

BILLING DATE

DATE DUE

ACCOUNT

07/01/88

07/18/88

(907)747-8611

INQUIRIES REGARDING THIS STATEMENT ARE TOLL FREE

SEQ.	DATE				T/C	TIME	MINS	AMOUNT
50	05-20	TO MORTON	WA 206 496-5550	1	S	05.12PM	9	2.10
51		FROM SITKA	AK 907 747-8611					
52	05-20	TO SEWARD	AK 907 224-8068	0	S	06.43PM	3	1.71
53	05-20	TO BRAWLEY	CA 619 344-5423	0	S	07.02PM	5	.91
54	05-20	TO SEWARD	AK 907 224-5405	0	B	08.14PM	33	11.00
55	05-21	TO THORP	WA 509 964-2109	0	B	09.57	7	.97
56	05-21	TO BLAKESBURG	IA 515 938-2239	0	B	03.07PM	2	.32
57	05-21	TO CRAIG	AK 907 826-3216	0	B	07.07PM	1	.55
58	05-21	TO CRAIG	AK 907 826-3365	0	B	07.07PM	1	.55
59	05-21	TO PETERSBURG	AK 907 772-4742	0	B	07.08PM	1	.45
60	05-22	TO CRAIG	AK 907 826-3216	0	B	10.32	2	.75
61	05-22	TO CRAIG	AK 907 826-3216	0	B	03.34PM	15	2.35
62	05-22	TO BLAKESBURG	IA 515 938-2239	0	S	06.37PM	15	2.78
63	05-23	TO YAKUTAT	AK 907 784-3392	0	K	09.35	4	2.03
64	05-23	TO YAKUTAT	AK 907 784-3488	0	K	09.42	3	1.52
65	05-23	TO COOKSVILLE	OH 416 279-4656	0	K	01.59PM	2	4.28
66	05-23	TO PETERSBURG	AK 907 772-4742	0	B	07.36PM	27	2.89

CHECKS PAYABLE TO: T.U. OF THE NORTHLAND

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LEGEND ON BACK

LONG DISTANCE SERVICE	BUSINESS OFFICE
YOUR ACCOUNT CODE 800 251-6046	800 478-7121

BILLING DATE 06/01/88 DATE DUE 06/20/88 ACCOUNT (907)747-8611

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SEQ.	DATE	TO		WA		T/C	TIME	MINS	AMOUNT
322	05-12	TO HALLS LAKE	WA	206	742-6583	0 S	09.16PM	1	.20
323	05-13	TO JUNEAU	AK	907	789-1562	0 K	07.51	3	.75
324	05-13	TO THORP	WA	509	964-2109	0 B	07.55	1	.16
325	05-13	TO MEDFORD	OR	503	779-7226	0 K	03.48PM	7	1.95
326	05-13	TO VANCOUVER	WA	206	694-3816	0 K	03.59PM	2	.60
327	05-13	TO PUYALLUP	WA	206	845-4773	0 S	07.20PM	19	3.36
328	05-14	TO SEWARD	AK	907	224-8068	0 B	08.57	1	1.10
329	05-14	TO VANCOUVER	WA	206	694-3816	0 B	12.55PM	4	.57
330	05-14	TO GRESHAM	OR	503	665-9039	0 B	02.49PM	10	1.38
331	05-14	TO GRANTSPASS	OR	503	476-3383	0 B	07.00PM	16	2.19
332	05-15	TO YAKUTAT	AK	907	784-3331	0 B	12.33	1	.78
333	05-15	TO YAKUTAT	AK	907	784-3331	0 B	12.54	10	2.39
334	05-15	TO YAKUTAT	AK	907	784-3427	0 B	02.10	12	2.85
335	05-15	TO YAKUTAT	AK	907	784-3427	0 B	02.25	3	.78
336	05-15	TO PRYOR	OK	918	825-5225	0 S	08.19PM	23	4.23
337	05-15	TO PORTLAND	OR	503	289-2327	0 S	09.13PM	7	1.26
338	05-15	TO VANCOUVER	WA	206	254-4511	0 S	09.25PM	8	1.44

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CHECKS PAYABLE TO: T.U. OF THE NORTHLAND

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LEGEND ON BACK

LONG DISTANCE SERVICE	BUSINESS OFFICE
YOUR ACCOUNT CODE 800 251-6046	800 478-7121

BILLING DATE 07/01/88 DATE DUE 07/18/88 ACCOUNT (907)747-8611

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SEQ.	DATE	TO		WA		T/C	TIME	MINS	AMOUNT
33	05-18	TO COLORADO SPR	CO	719	481-4690	0 S	05.24PM	18	3.19
34	05-18	TO MOSSYROCK	WA	206	983-3844	0 S	06.05PM	77	13.53
35	05-18	TO MOSSYROCK	WA	206	983-3835	0 S	07.26PM	6	1.07
36	05-18	TO KODIAK	AK	907	486-4309	0 B	07.32PM	12	4.17
37	05-18	TO SEWARD	AK	907	224-5205	0 B	08.14PM	2	1.10
38	05-18	TO PETERSBURG	AK	907	772-4742	0 B	09.39PM	39	4.05
39	05-19	TO HORTON	WA	206	496-5846	0 B	06.47	30	4.07
40	05-19	TO MOSSYROCK	WA	206	983-3835	0 B	07.39	4	.56
41	05-19	TO PHILIPPINE	S	632	842-4620	1 B	07.24PM	2	11.25
42		FROM SITKA	AK	907	747-8611				
43	05-19	TO PRYOR	OK	918	825-5225	0 S	07.24PM	1	.23
44	05-19	TO SKIATOOK	OK	918	396-2430	0 S	07.27PM	18	3.32
45	05-19	TO GRESHAM	OR	503	665-9039	0 S	08.39PM	8	1.44
46	05-19	TO ANCHORAGE	AK	907	248-5320	0 B	09.29PM	22	7.47
47	05-19	TO PT ANGELES	WA	206	452-2062	0 S	09.49PM	1	.20
48	05-20	TO SEWARD	AK	907	224-8068	0 K	07.00	2	2.23
49	05-20	TO THORP	WA	509	964-2109	0 K	08.34	3	.87

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04/23	8:48 PM	000	248-5320	216	X	\$ 2.58	00476	002	NONE
04/27	8:33 PM		248-5320	216	X	\$ 2.58	00477	001	NONE
04/27	10:07 PM		248-5320	216	X	\$ 1.63	00479	001	NONE
04/27	11:25 PM		248-5320	216	X	\$ 1.63	00479	001	NONE
04/28	10:12 PM		248-5320	216	33	\$ 26.30	00485	001	NONE
05/07	9:18 AM	503	459-1548	216	2	\$ 1.38	00541	001	NONE
05/07	7:51 PM	503	459-1548	216	2	\$ 1.38	00550	002	NONE
05/07	7:54 PM		257-1293	216	X	\$ 1.65	00551	001	NONE
05/07	8:20 PM	503	459-1548	216	133	\$ 24.25	00554	003	NONE
05/14	8:21 AM		224-5405	216	2	\$ 1.53	00614	003	NONE
05/14	8:24 AM		224-5405	216	2	\$ 1.53	00615	001	NONE
05/14	8:56 AM		224-8068	216	X	\$ 1.83	00616	002	NONE
05/18	6:42 PM		224-5405	216	2	\$ 2.24	00701	003	NONE
05/18	7:22 PM		224-5405	216	X	\$ 2.24	00702	002	NONE
05/18	7:44 PM		224-5405	216	X	\$ 2.24	00703	001	NONE
05/18	8:11 PM		224-5405	216	X	\$ 2.24	00706	001	NONE
05/18	8:14 PM		224-5203	216	2	\$ 2.24	00707	001	NONE
05/18	8:16 PM		224-5405	216	X	\$ 2.24	00708	002	NONE
05/18	9:32 PM		224-5405	216	X	\$ 2.24	00712	001	NONE
05/18	10:42 PM		224-5405	216	2	\$ 2.24	00718	002	NONE
05/18	11:13 PM		224-5405	216	2	\$ 1.53	00719	001	NONE
05/18	11:32 PM		224-5405	216	X	\$ 1.53	00720	002	NONE
05/19	7:25 AM		224-5405	216	3	\$ 1.53	00721	001	NONE
05/19	12:20 PM		224-5405	216	X	\$ 2.81	00734	002	NONE
05/19	5:06 PM		224-5405	216	X	\$ 2.24	00740	001	NONE
05/19	6:52 PM		224-5405	216	X	\$ 2.24	00741	001	NONE

*rec charged for any / 7 min
Checked in on 9-11-88

POTLATCH HOUSE
713 KATLIAN
SITKA, AK 99835
(907) 747-8611

06/01/88

BILLING #:

TELEPHONE CHARGES

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INDIVIDUAL CALL
DETAIL BILLING

DATE	TIME	NUMBER CALLED	EXT#	MINS	COST	CALL#	TRUNK	ACCOUNT
05/19	7:32 PM	224-5405	216	X	\$ 2.24	00742	003	NONE
05/19	7:47 PM	224-5405	216	2	\$ 2.24	00743	002	NONE
05/19	9:25 PM	224-5405	216	2	\$ 2.24	00747	001	NONE
05/19	9:27 PM	555-1212	216	X	\$ 1.63	00748	002	NONE
05/19	9:29 PM	248-5320	216	23	\$ 18.38	00751	003	NONE
05/19	9:51 PM	224-5405	216	2	\$ 2.24	00753	003	NONE
05/19	10:07 PM	224-5405	216	X	\$ 2.24	00754	001	NONE
05/19	10:30 PM	224-5405	216	2	\$ 2.24	00756	003	NONE
05/19	11:20 PM	224-5405	216	X	\$ 1.53	00760	003	NONE
05/20	5:58 AM	224-5405	216	X	\$ 1.53	00762	002	NONE
05/20	6:59 AM	224-8068	216	2	\$ 1.53	00763	003	NONE
05/20	12:02 PM	224-5405	216	2	\$ 2.01	00765	002	NONE
05/20	6:26 PM	224-5405	216	2	\$ 2.24	00768	001	NONE
05/20	6:27 PM	224-8068	216	X	\$ 2.24	00769	002	NONE
05/20	6:37 PM	224-5405	216	X	\$ 2.24	00770	002	NONE
05/20	6:42 PM	224-8068	216	3	\$ 2.24	00771	003	NONE
05/20	8:14 PM	224-5405	216	33	\$ 23.25	00774	003	NONE
05/22	7:12 PM	224-5405	216	X	\$ 1.53	00798	002	NONE
05/22	9:49 PM	224-5405	216	33	\$ 1.53	00801	002	NONE

TOTAL:

\$ 262.21

Warrant - Balance \$ 123.44

GP on account - \$ 28.07

AMOUNT DUE \$ 95.57