

Introduced: 3/11/75
Referred: Commerce

BY HOHMAN, FERGUSON
AND SACKETT

1 IN THE SENATE

2 SENATE CONCURRENT RESOLUTION NO. 26 am

3 IN THE LEGISLATURE OF THE STATE OF ALASKA

4 NINTH LEGISLATURE - FIRST SESSION

5 Relating to the refunding procedures of
6 Wien Air Alaska.

7 BE IT RESOLVED BY THE LEGISLATURE OF THE STATE OF ALASKA:

8 WHEREAS, oftentimes, persons who have purchased airline tickets are
9 prevented from making a planned trip when scheduled due to many varying
10 legitimate reasons, be they private parties or government employees; and

11 WHEREAS there are times when persons who have purchased airline tickets
12 are prevented from using the tickets due not to a change in their plans but
13 rather to inclement weather, equipment failure, missed connections, and the
14 like; and

15 WHEREAS when persons are unable to fly when planned, under present
16 procedures followed by Wien Air Alaska, they are forced to wait for up to
17 six months before they receive a refund on their unused ticket; and

18 WHEREAS this lag creates a very serious financial hardship on many
19 persons and especially those living in rural Alaska where the per capita
20 income is the lowest in the state and nation; and

21 WHEREAS there can be no justifiable reason for it to take months for
22 persons to receive refunds they are legally entitled to;

23 BE IT RESOLVED by the Alaska State Legislature that Wien Air Alaska is
24 urgently requested to immediately institute policies and procedures whereby
25 a person who has been unable to use a previously purchased ticket may
26 receive the refund due on demand.

27 A COPY of this resolution shall be sent to the Chairman of the Board
28 of Wien Air Alaska.

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