

Introduced: 3/11/75
Referred: Commerce

BY HOHMAN, FERGUSON
AND SACKETT

1 IN THE SENATE

2 SENATE CONCURRENT RESOLUTION NO. 26 *am*

3 IN THE LEGISLATURE OF THE STATE OF ALASKA

4 NINTH LEGISLATURE - FIRST SESSION

5 Relating to the refunding procedures of
6 Alaska and Wein Airlines.

7 BE IT RESOLVED BY THE LEGISLATURE OF THE STATE OF ALASKA:

8 WHEREAS, oftentimes, persons who have purchased airline tickets are
9 prevented from making a planned trip when scheduled due to many varying
10 legitimate reasons, be they private parties or government employees; and

11 WHEREAS there are times when persons who have purchased airline tickets
12 are prevented from using the tickets due not to a change in their plans but
13 rather to inclement weather, equipment failure, missed connections, and the
14 like; and

15 WHEREAS when persons are unable to fly when planned, under present pro-
16 cedures followed by both Wein and Alaska Airlines, they are forced to wait
17 for up to six months before they receive a refund on their unused ticket; and

18 WHEREAS this lag creates a very serious financial hardship on many
19 persons and especially those living in rural Alaska where the per capita
20 income is the lowest in the state and nation; and

21 WHEREAS there can be no justifiable reason for it to take months for
22 persons to receive refunds they are legally entitled to;

23 BE IT RESOLVED by the Alaska State Legislature that Wein and Alaska
24 Airlines are urgently requested to immediately institute policies and proce-
25 dures whereby a person who has been unable to use a previously purchased
26 ticket may receive the refund due on demand.

27 COPIES of this resolution shall be sent to the Chairmen of the Boards
28 of Wein and Alaska Airlines.

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