

1 IN THE SENATE

BY CROFT, KERTTULA AND RODEY

2 SENATE BILL NO. 643

3 IN THE LEGISLATURE OF THE STATE OF ALASKA

4 NINTH LEGISLATURE - SECOND SESSION

5 A BILL

6 For an Act entitled: "An Act relating to grievance procedures in hospitals;
7 and providing for an effective date."

8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF ALASKA:

9 * Section 1. AS 18.20 is amended by adding a new section to read:

10 Sec. 18.20.073. GRIEVANCE PROCEDURES IN HOSPITALS. (a) Each
11 hospital as a condition of licensure shall have procedures for patients
12 to present grievances against the hospital for complaints arising from
13 patient care, charges, and billing procedures.

14 (b) The department by regulation shall establish standards for
15 the grievance procedures which may take into consideration the hospital
16 size, the care offered by the hospital, and other factors found rele-
17 vant by the department.

18 * Sec. 2. This Act takes effect July 1, 1976.
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