

# AK DFCS ALASKA DEPARTMENT OF FAMILY AND COMMUNITY SERVICES

# Department of Family and Community Services Budget Overview

#### House Health and Social Services Budget Subcommittee

Kim Kovol, Commissioner Designee

Marian Sweet, Assistant Commissioner

Clinton Lasley, Deputy Commissioner

Scott York, Chief Executive Officer of Alaska Psychiatric Institute

Kim Guay, Director of Office of Children's Services

February 16, 2023

**Mission:** To provide support, safety, and personal well-being for vulnerable Alaskans.

**Vision:** Service First

Staff: 1,854 full-time permanent

#### **Divisions:**

- Alaska Pioneer Homes
- Alaska Psychiatric Institute
- Office of Children's Services
- Division of Juvenile Justice
- Department Support Services

**Total Budget:** \$457,636.5



Commissioner Designee Kim Kovol

#### Deputy Commissioner Clinton Lasley

#### **ALASKA PIONEER HOMES**

Director: Heidi Hamilton

- Alaska Pioneer Homes Payment Assistance
- Alaska Pioneer Homes Management
- Pioneer Homes
  - Alaska Pioneer Homes Advisory Board

#### OFFICE OF CHILDREN'S SERVICES

Director: Kim Guay

- Children's Services Management
- Children's Services Training
- Front Line Social Workers
- Family Preservation
- Foster Care Base Rate
- Foster Care Augmented Rates
- Foster Care Special Needs
- Subsidized Adoptions and Guardianships
- Tribal Child Welfare Compact
- Indian Child Welfare (ICWA) & Tribal Partnerships
  - Citizens Review Panel
  - Children's Justice Act Task Force

#### INPATIENT MENTAL HEALTH

- Designated Evaluation/Stabilization (DES)
- Designated Evaluation/Treatment (DET)
- Disproportionate Share Hospital (DSH)

#### ALASKA PSYCHIATRIC INSTITUTE

Chief Executive Officer: Scott York

- Acute, Inpatient Psychiatric Treatment
- Forensic Restorative Treatment
  - API Governing Body

#### JUVENILE JUSTICE

Director: Shannon Dilley

- Long-Term Treatment
- Detention
- Probation Services
- Delinquency Prevention
- Youth Courts
- Juvenile Justice Health Care
  - Juvenile Justice Advisory Committee

## Assistant Commissioner FINANCE & MANAGEMENT SERVICES Marian Sweet

- Budget
- Grants, Contracts and Facilities
- Human Resources
- Information Technology Services
- Revenue, Finance, and Allocations

#### Commissioner's Staff

#### Mariah Seater

- Policy Advisor
- Tribal Liaison

#### Matt Davidson

Legislative Liaison

#### **Chrissy Vogeley**

- Regulations
- Department Reorganization Liaison

#### **Brian Studstill**

Public Information

#### Tammie Wilson

Family Coordinator

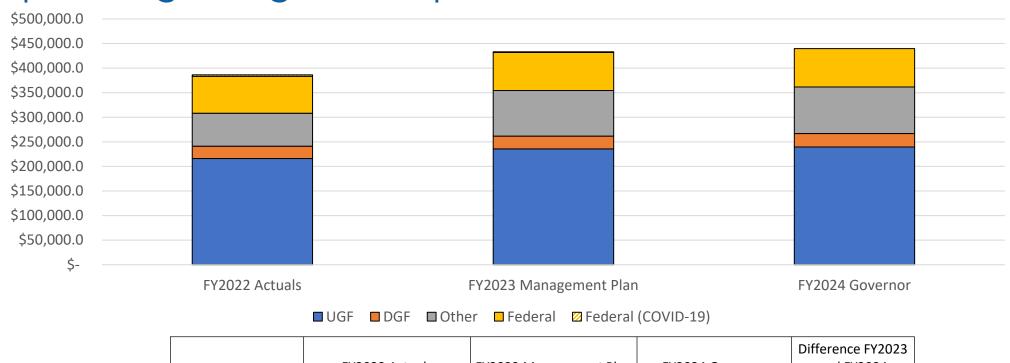
#### Ashley Christopherson

DES/DET Coordinator

#### Makayla Viray

Complex Care Systems Coordinator

# Department of Family and Community Services\* Operating Budget Comparison FY2022-FY2024 (in thousands)

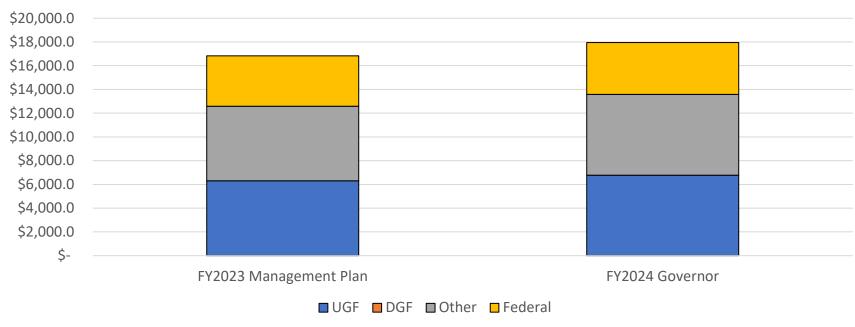


	TV0000 4 4 4			TV0004.0	ference FY2023
	FY2022 Actuals	FY	2023 Management Plan	FY2024 Governor	and FY2024
UGF	\$ 216,169.9	\$	235,723.3	\$ 239,430.8	\$ 3,707.5
DGF	\$ 25,007.6	\$	25,814.5	\$ 27,530.2	\$ 1,715.7
Other	\$ 67,162.6	\$	92,972.7	\$ 94,608.1	\$ 1,635.4
Federal	\$ 75,057.1	\$	77,467.0	\$ 78,122.6	\$ 655.6
Federal (COVID-19)	\$ 2,902.5	\$	1,358.7	\$ -	\$ (1,358.7)
Total	\$ 386,299.7	\$	433,336.2	\$ 439,691.7	\$ 6,355.5



<sup>\*</sup> Excludes Departmental Support Services

# Departmental Support Services\* Operating Budget Comparison FY2023-FY2024 (in thousands)



				Diffe	rence FY2023
	FY2023 Managen	nent Plan	FY2024 Governor	aı	nd FY2024
UGF	\$	6,306.7	\$ 6,777.0	\$	470.3
DGF	\$	-	\$ -	\$	_
Other	\$	6,270.9	\$ 6,798.6	\$	527.7
Federal	\$	4,247.9	\$ 4,369.2	\$	121.3
Federal (COVID-19)	\$	-	\$ -	\$	-
Total	\$	16,825.5	\$ 17,944.8	\$	1,119.3



<sup>\*</sup> Excludes FY2022 Actuals

Care coordination is complex...







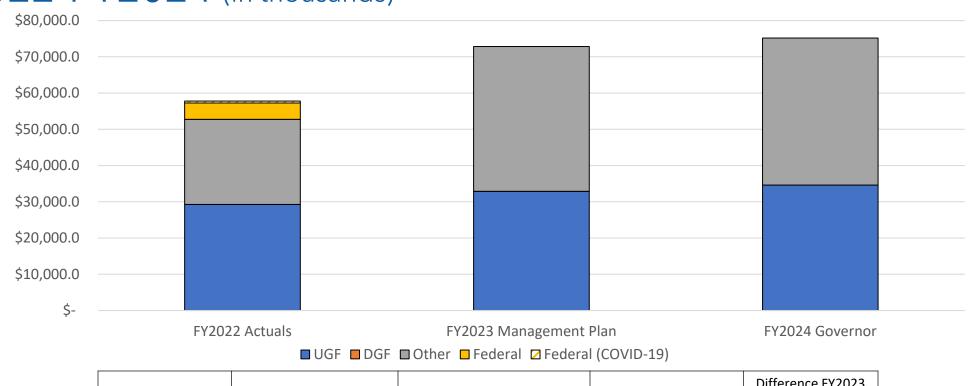
## Inpatient Mental Health: Designated Evaluation and Treatment

**Budget Overview** 

Marian Sweet, Assistant Commissioner Clinton Lasley, Deputy Commissioner

February 16, 2023

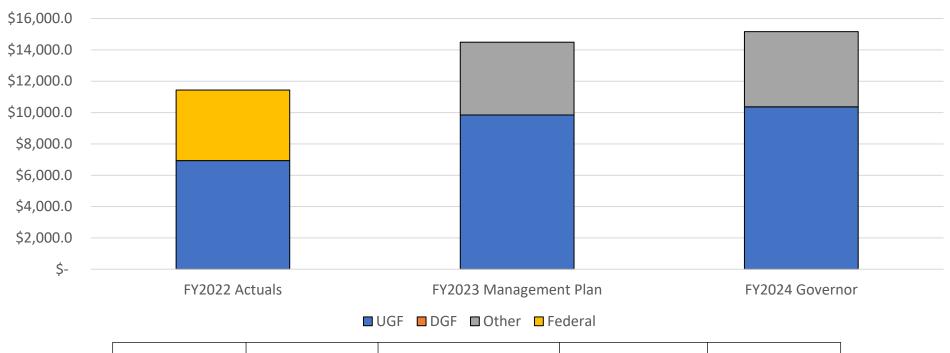
## Inpatient Mental Health Operating Budget Comparison FY2022-FY2024 (in thousands)



	FY2022 Actuals	Ε'	Y2023 Management Plan		FY2024 Governor	D	ifference FY2023 and FY2024
UGF	\$ 29,279.0	\$	32,873.5	Ş	34,592.5	Ş	1,719.0
DGF	\$ -	\$	-	\$	-	\$	-
Other	\$ 23,500.2	\$	39,983.4	\$	40,613.0	\$	629.6
Federal	\$ 4,500.0	\$	-	\$	-	\$	-
Federal (COVID-19)	\$ 501.6			\$	-	\$	-
Total	\$ 57,780.8	\$	72,856.9	\$	75,205.5	\$	2,348.6



## Designated Evaluation Treatment Operating Budget Comparison FY2022-FY2024 (in thousands)



				Difference FY2023
	FY2022 Actuals	FY2023 Management Plan	FY2024 Governor	and FY2024
UGF	\$ 6,937.3	\$ 9,844.9	\$ 10,369.8	\$ 524.9
DGF	\$ -	\$ -	\$ -	\$ -
Other		\$ 4,650.0	\$ 4,800.0	\$ 150.0
Federal	\$ 4,500.0	\$ -	\$ -	\$ -
Federal (COVID-19)			\$ -	\$ -
Total	\$ 11,437.3	\$ 14,494.9	\$ 15,169.8	\$ 674.9



#### Designated Evaluation and Treatment

Designated Evaluation and Treatment Facilities (DET)

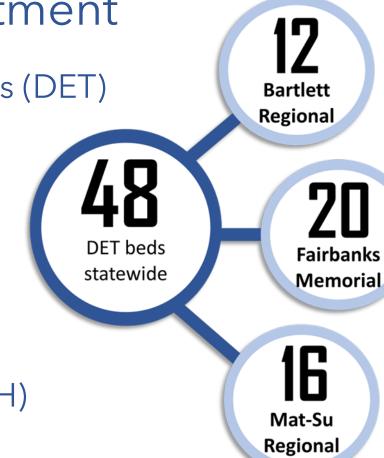
- Bartlett Regional Hospital 12 beds
- Fairbanks Memorial Hospital 20 beds
- Mat-Su Regional Hospital 16 beds

Designated Evaluation and Stabilization (DES)

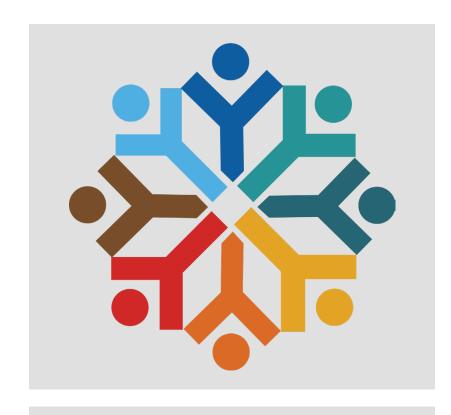
Ketchikan Medical Center

Disproportionate Share Hospital Funding (DSH)

Secure Patient Transport Program







# Inpatient Mental Health: Alaska Psychiatric Institute

**Budget Overview** 

Marian Sweet, Assistant Commissioner Scott York, Chief Executive Officer of Alaska Psychiatric Institute

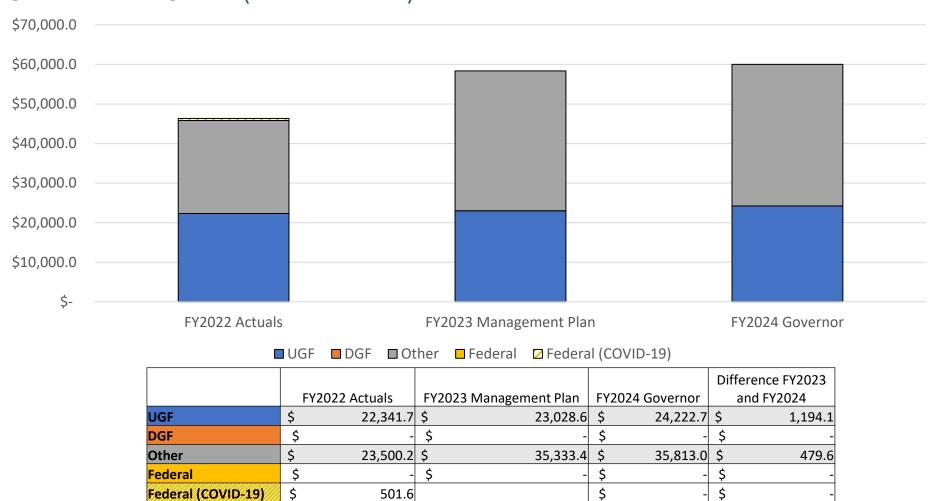
February 16, 2023

# AK DFCS ALASKA DEPARTMENT OF FAMILY AND COMMUNITY

SERVICES

Total

## Alaska Psychiatric Institute Operating Budget Comparison FY2022-FY2024 (in thousands)



58,362.0 \$

60,035.7 \$

1,673.7

46,343.5 \$



#### **Alaska Psychiatric Institute**

Established in 1962, Alaska Psychiatric Institute operates 5 inpatient units with a total of 80 licensed beds.

Services include acute adult and adolescent, forensic restoration, and long-term care for adults with complex discharge challenges.

#### **Mission Statement**

Providing compassionate health care to support Alaskans in living their best possible lives.

#### **Vision Statement**

An Alaska where everyone receives the care they need, when they need it, without judgement.

#### **Values**

Integrity - Dignity - Excellence - Accountability - Safety





#### Establish Forensic Restoration programs

PILOT PROGRAM batients

patients

#### **Outpatient Restoration**

- Misdemeanors without violence only
- Will treat medication compliant patients with low risk

#### **Jail Based Restoration**

- Collaboration with Department of Corrections
- Male patients
- Must be in DOC custody at Anchorage Correctional Complex



# What's different?



- Chilkat Adolescent Unit (May 2021)
- Denali Unit serving those with autism, dementia, and other neuro-cognitive conditions (March 2022)



#### Hired

- 4 of 5 psychiatrists
- 4 of 4 mid-level psychiatric practitioners
- New psychologists to assist with suicide risk assessments, forensic evaluations and direct care

#### Nursing

- is API's largest staffed discipline
- leadership stabilized
- Provide training to managers and direct services providers



- Developmental Culture of Organizational trust
- Since March 2021, API
   Core leadership and
   mid-level leadership has
   been stable with
   minimal changes
- Daily leadership safety huddle



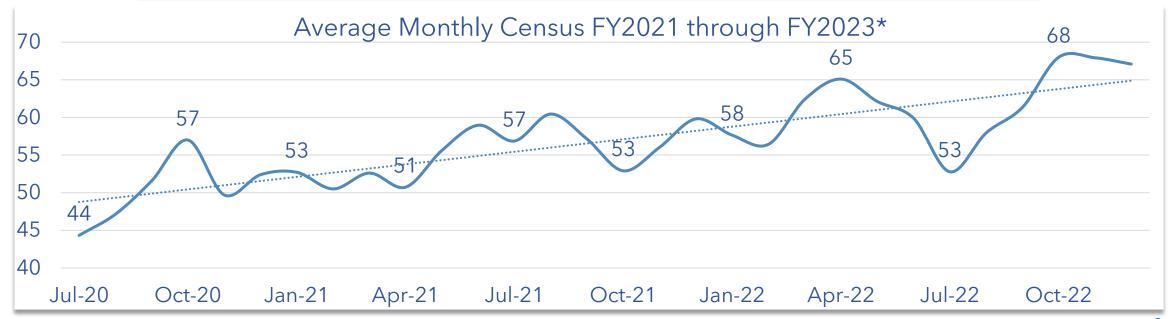
- Annual education
- Education when knowledge gap identified



Capacity: 80 beds Current census: 75

#### **Alaska Psychiatric Institute: Census**

	FY2020	FY2021	FY2022	FY2023*
Admissions	531	796	678	308
Discharges	556	784	677	302
Average Daily Census	43	52	59	63





#### Alaska Psychiatric Institute: Waitlist

	FY2020	FY2021	FY2022	FY2023*
Average Number on Adult Civil Waitlist	7	9	14	17
Average Days on Adult Civil Waitlist	3	3	4	5
Average Number on Adolescent Civil Waitlist	N/A	N/A	3	2
Average Days on Adolescent Civil Waitlist	N/A	N/A	16	6
Average Number on Forensic Waitlist	27	25	32	33
Average Days on Forensic Waitlist	165	137	146	144

- Civil waitlist is adult and adolescent civil respondents that have been ordered to API for Title 47 health and safety evaluation but have not yet been admitted.
- Forensic waitlist is adult criminal defendants that have been ordered to API for Title 12 restoration, restoring their ability to understand and participate in their criminal trial but have not yet been admitted.



<sup>\*</sup> FY2023 through 01/01/2023

#### **Regulatory Compliance**

#### 2018

396 potential citations: The Joint Commission

Centers for Medicare and Medicaid Services (CMS)

API internal review

#### 2020

OSHA Complaint - Unsubstantiated

Centers for Medicare and Medicaid Services (CMS) - Infection Control citation

Plan of Correction accepted

#### 2022

The Joint Commission

Re-Certification

Alaska State Licensing - 3 findings

No CMS citations



#### 2019

Centers for Medicare and Medicaid Services (CMS) - 18 citations

#### 2021

Centers for Medicare and Medicaid Services (CMS) - 9 Citations

Citation Resolution: 12/2021 API Plan of

Correction Completed

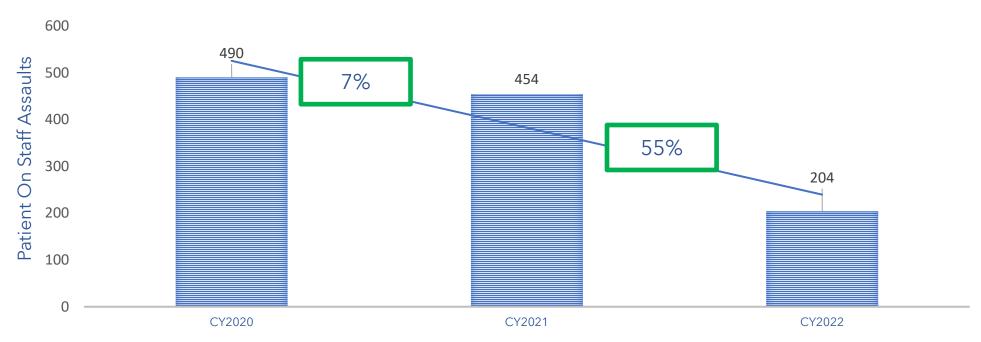


#### 2023

No surveys to date



#### **WORKPLACE SAFETY IMPROVEMENTS**



API reopened the Denali unit (March 2022) as a dedicated service location for adults with neuro cognitive disabilities. After this change we observed a decrease in patient on staff assaults. This decrease was 55% over the prior year in our adult patient population.



#### **Case Review: Positive Patient Outcome**

- 24 years old male spent nearly all his adult life between Department of Corrections (DOC) and API.
- Patient presented with complex psychosis, aggressive and assaultive behavior, and catatonic-like symptoms. Highly suspicious and struggled to trust anyone.
- Review of medication completed with a potential trend noted. Medication adjustment implemented.
- The staff collectively agreed to change their approach and interactions with this patient.
- Each day the patient's behaviors and outlook changed for the positive.

We were able to discharge him; and this young man has been stable and in the community for 12 months without return to API or DOC.



#### **Discharge Transition Support Program**















Discharge transition support program to promote successful patient transition from API to community-based care.

#### New Enhanced Support for:

- Medication management
- Activities of daily living
- Behavioral plan education & "warm hand-off" to Assisted Living Facilities
- Addressing each patient's distinct needs

Pre-Intervention	Post Intervention
<ul> <li>6 of 21 had a history of failed discharges from API (23.29%)</li> <li>13 of 21 had a history of 30-day readmission to API</li> </ul>	<ul> <li>0 of 21 patients experienced a failed discharge</li> <li>1 of 21 patients readmitted to API within 30 days (4.8%)</li> </ul>
	•

#### Alaska Psychiatric Institute – Future Vision

MAINTAIN 90% OCCUPANCY RATE (72) EAR

ESTABLISH
FORENSIC
RESTORATION
PROGRAMS
(outpatient &

jail based)

TELEHEALTH
FOR
COMMUNITY
HOSPITALS

GROW &
DEVELOP
PARTNERSHIPS
WITH STATE
AND
COMMUNITY
AGENCIES

TO GROW
API AS A
TEACHING
HOSPITAL

#### DEVELOP 3 - 5 YEAR STRATEGIC PLAN

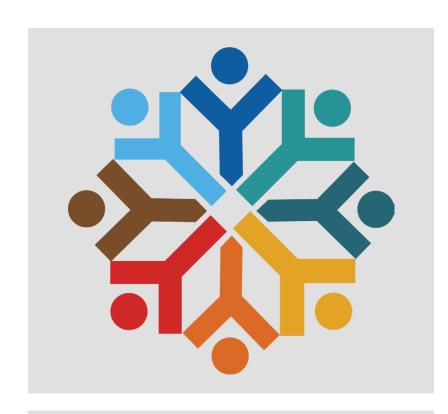
Identify future of API with the establishment of Crisis Now & stabilization centers.

Therapeutic Programming

Evaluate future needs for expansion.

Staff recruitment/retention
Staff recognition





# AKIDES ALASKA DEPARTMENT OF FAMILY AND COMMUNITY SERVICES

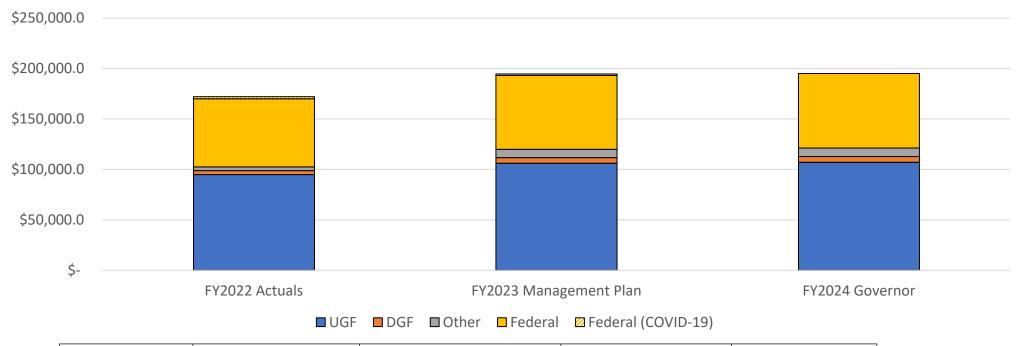
#### Office of Children's Services

**Budget Overview** 

Marian Sweet, Assistant Commissioner
Kim Guay, Director of Office of Children's Services

February 16, 2023

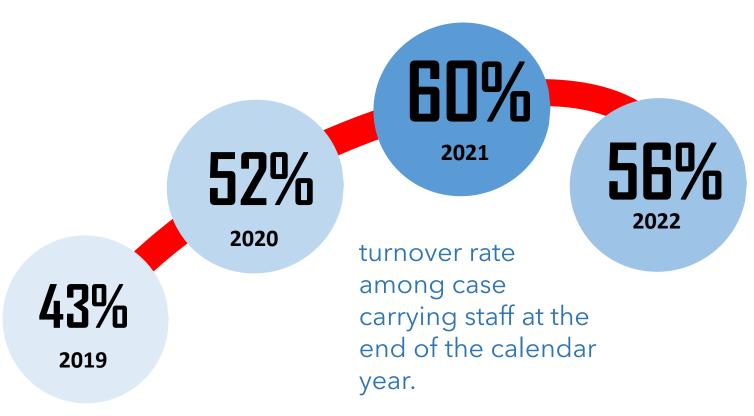
## Office of Children's Services Operating Budget Comparison FY2022-FY2024 (in thousands)

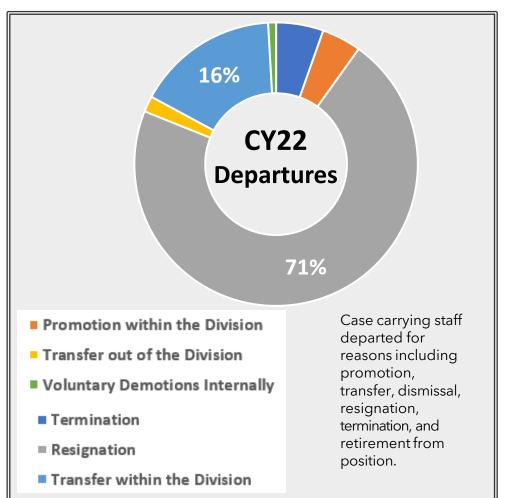


				Diffe	erence FY2023 and
	FY2022 Actuals	FY2023 Management Plan	FY2024 Governor		FY2024
UGF	\$ 94,813.4	\$ 106,026.2	\$ 107,095.5	\$	1,069.3
DGF	\$ 3,893.5	\$ 5,600.0	\$ 5,600.0	\$	-
Other	\$ 3,712.9	\$ 8,216.1	\$ 8,459.9	\$	243.8
Federal	\$ 67,611.8	\$ 73,383.4	\$ 73,976.7	\$	593.3
Federal (COVID-19)	\$ 1,992.8	\$ 1,358.7	\$ -	\$	(1,358.7)
Total	\$ 172,024.4	\$ 194,584.4	\$ 195,132.1	\$	547.7



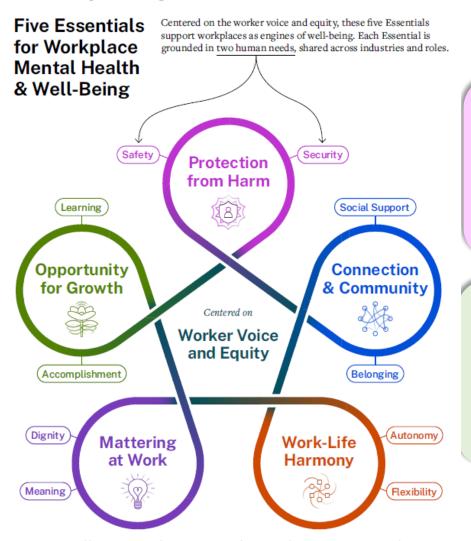
# Case Carrying Workforce Turnover & Departure type







#### Employee Wellness & Retention





- Safety and Security Office \*Wellness &
- **Resiliency Officer**
- Incident Desktop Reporting
- Creating a generative safety culture



- Expansion of Protective Service Specialist 3 positions
- UAA partnership -Certificate in Child Welfare
- Practicum coordinator
- Training opportunities

\*People First Initiative



#### CONNECTION and COMMUNITY

- Employee Engagement Sessions
- Court Improvement Project
- Facilitating Attuned Interactions (FAN)
- Frontline
- Social media



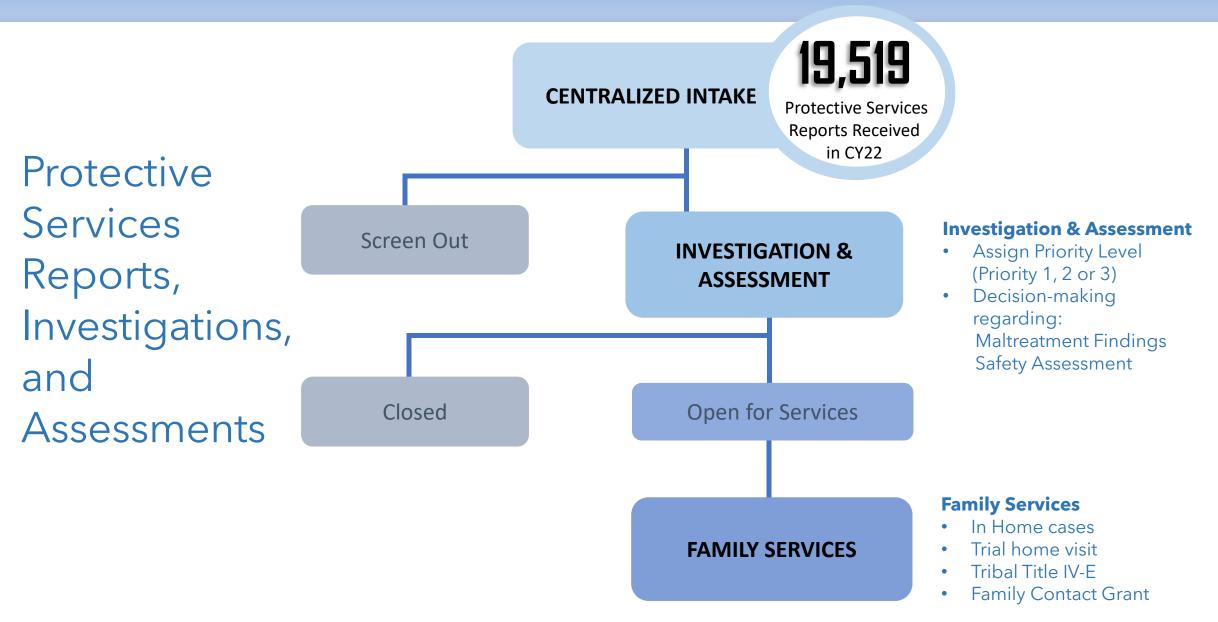
- Lateral transfers
- Flexible work schedules
- Week-on / week off **LOA Positions**
- \*Long-term Non-**Perm supervisors**
- On-call workgroup



MATTERING at WORK

- SHARP incentive contracts
- Supervisor/Manager field work challenge
- Staff Advisory Board
- Supervisory Leadership Council
- \*Retention incentives for field staff

From https://www.hhs.gov/surgeongeneral/priorities/workplace-well-being/index.html





Child Welfare Data CY2022

2,754

Children in out-of-home care

(on 12/31/2022)

	CY18	CY19	CY20	CY21	CY22
Anchorage	1,204	1,183	1,140	1,075	991
Northern	561	639	567	526	528
Southcentral	753	775	809	830	748
Southeast	190	215	240	200	171
Western	197	246	216	289	316
Statewide	2,905	3,058	2,972	2,920	2,754

Children in out-of-home care (on 12/31/22)

22%
253 children aged
12+ removed
from home

1,127

removals

32%
361 children aged
0-2 removed from
home

23 MOS.

avg. child was in out-of-home care (on 12/31/22)

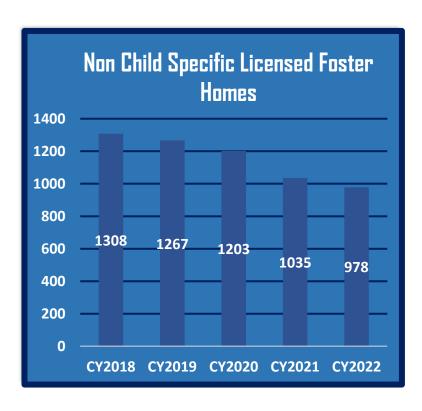
children discharged from custody

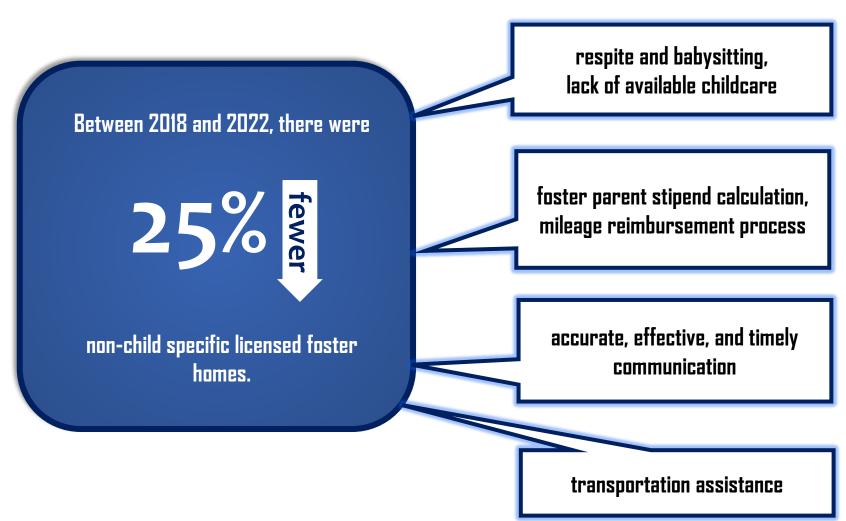
51%
657 reunification as discharge outcome

**24%**308 adoption as

308 adoption as discharge outcome

#### Foster Home Licensing







# Innovating & Building Efficiencies

rethinking & adapting traditional casework

fcs.ocs.special.needs.hotline@alaska.gov 1-855-603-8637

Office of Children's Services

Special Needs Hotline
ocs special needs hotline@alaska.g



**EMERGENCY BEDS** 

& CRIBS

ACTIVITIES

EXTRACURRICULAR



AMP DAMAGE & LOSS





EMERGENCY /
INITIAL PLACEMENT
CLOTHING







VACATION TRAVEL

#### CONTACT US



fcs.ocs.special.needs.hotline



I-855-60-FUNDS (I-855-603-8637)

# casework traditionally performed by individual caseworkers

#### **Casework Realignment**

Resource Family Support and Placement Search Unit FY23 \*added 4 new positions to create the unit

**Adoption Unit** – centralized subsidy negotiations (FY22), full disclosures (FY23)

**Centralized Child Medical Records** – in development

**Caregiver Travel** – reimbursements processed by Special Needs Hotline

**Special Needs Hotline** – in FY22 processed 4908 requests from resource families

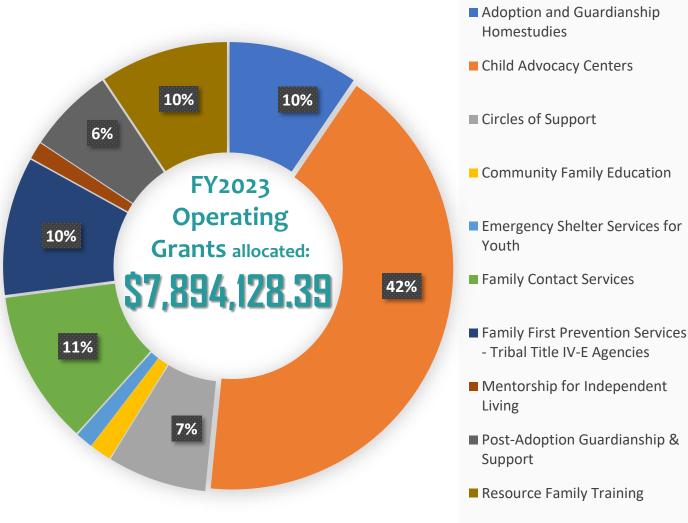
**Childcare** – centralized within Special Needs Hotline

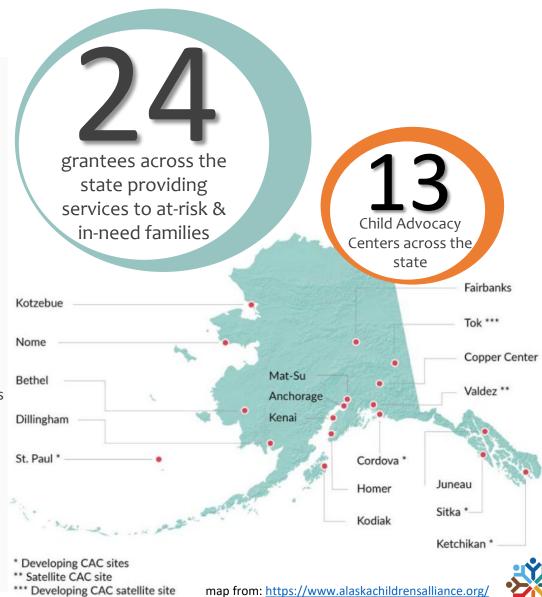
Foster Parent Damage & Loss Reimbursement – requests received and processed by Special Needs Hotline

\*People First Initiative



#### Community Partnership





#### Alaska Tribal Child Welfare Compact

Funded \$1,600 annually (100% UGF) Scopes of Work: Initial diligent relative & ongoing FY2022 FY2020 placement searches & **Licensing Assist services** FY2021 Family contact services Safety evaluation of relative homes Funded \$1,600 annually (100% UGF) **FY2018** 18 Tribal Co-Signers FY2023 & Scopes of Work: Initial diligent relative & ongoing FY2019 placement searches Alaska Tribal Child Welfare Compact **HB184** signed between Alaska Native Tribes **Enacted** Dec. 15, 2017 and Tribal Organizations and the State of Alaska.

Funded \$3,100 (100% UGF) Scopes of Work:

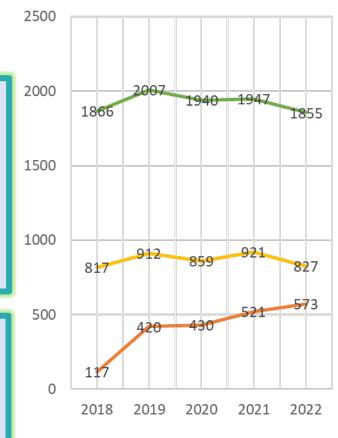
- Initial diligent relative & ongoing placement searches
- **Licensing Assist services**
- Family contact services
- Safety evaluation of relative homes

Primary prevention

Funded \$5,000 (100% UGF) **Creation of Centralized Compact** Referral Unit within OCS. Scopes of Work:

- Initial diligent relative & ongoing placement searches
- **Licensing Assist services**
- Family contact services
- Safety evaluation of relative homes

Primary prevention Secondary prevention



- Referred to a Co-Signer for diligent search
- ·Alaska Native / American Indian children with a relative on 12/31
- —Alaska Native / American Indian children in removals on 12/31

\*funding through UGF allows the Tribal Co-Signers to leverage Title IV-E funds





# AKIDFCS ALASKA DEPARTMENT OF FAMILY AND COMMUNITY SERVICES

### Thank you!

#### For more information, please contact:

Matt Davidson, Legislative Liaison (907) 465-5808 matt.davidson@alaska.gov

February 16, 2023