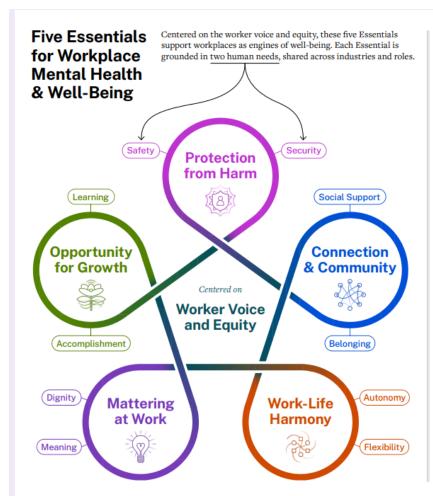
Office of Children's Services



Framework for Fostering a Sustainable Workforce

This workplan is based upon the U.S. Surgeon General's Framework for Workplace Mental Health and Well-Being https://www.hhs.gov/surgeongeneral/priorities/workplace-well-being/index.html



Components

Creating a plan with all workers to enact these components can help reimagine workplaces as engines of well-being.

Protection from Harm

- · Prioritize workplace physical and psychological safety
- Enable adequate rest
- · Normalize and support mental health
- · Operationalize DEIA* norms, policies, and programs

Connection & Community

- · Create cultures of inclusion and belonging
- · Cultivate trusted relationships
- Foster collaboration and teamwork

Work-Life Harmony

- · Provide more autonomy over how work is done
- · Make schedules as flexible and predictable as possible
- · Increase access to paid leave
- · Respect boundaries between work and non-work time

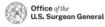
Mattering at Work

- · Provide a living wage
- Engage workers in workplace decisions
- · Build a culture of gratitude and recognition
- · Connect individual work with organizational mission

Opportunity for Growth

- · Offer quality training, education, and mentoring
- · Foster clear, equitable pathways for career advancement
- Ensure relevant, reciprocal feedback

*Diversity, Equity, Inclusion & Accessibility



Key OCS Indicators:

Annual Turnover 9/30/22

-All Staff: 46%

-Case-Carrying: **56%**

-Non Case-Carrying: 40%

Vacancies 6/30/22

-All Staff: 109 PCNs (18%)

-Case-Carrying: 67 PCNs

(29%)

-Non Case-Carrying: 42

PCNs (12%)

U.S.S.G Essential Domain	U.S.S.G. Components	Current OCS Strategies
Protection from Harm -Safety -Security	 Prioritize workplace physical and psychological safety Enable adequate rest Normalize and support mental health Operationalize DEIA norms, policies, and programs 	 Create a Generative Safety Culture: Safety and Security Team Prioritize Employee Health and Wellness: MHC4/Wellness and Resiliency Officer
Connection & Community -Social Support -Belonging	 Create cultures of inclusion and belonging Cultivate trusted relationships Foster collaboration and teamwork 	 Enhance Supervision: Facilitating Attuned Interactions (FAN) Nurture a Healthy Court Culture: Court Improvement Project
Work-Life Harmony -Autonomy -Flexibility	 Provide more autonomy over how work is done Make schedules as flexible and predictable as possible Increase access to paid leave Respect boundaries between work and non-work time 	 Minimize After-Hours Responsibilities: On-Call Workgroup Offer Flexible Work Schedules (4x10, AWW, LOA, Telework)
Mattering at Work -Dignity -Meaning	 Provide a living wage Engage workers in workplace decisions Build a culture of gratitude and recognition Connect individual work with organizational mission 	 Provide Bonuses for Field Staff FY 2023+ (SSA, PSS 1-4, CCLS 1-2) Offer SHARP Incentive Contracts Engage Staff: Staff Advisory Board Engage Staff: Supervisory Leadership Council
Opportunity for Growth -Learning -Accomplishment	 Offer quality training, education, and mentoring Foster clear, equitable pathways for career advancement Ensure relevant, reciprocal feedback 	 Offer Career Advancement Opportunities: Protective Services Specialist 3 Offer Educational Opportunities: Occupational Endorsement Certificate in Child Welfare Offer Educational Opportunities: Practicum Coordinator