

Konrad Jackson

From: Townsend, Maureen E <Maureen.Townsend@edwardjones.com>
Sent: Friday, April 12, 2024 8:20 AM
To: Senate Labor and Commerce
Subject: Bill 235

To whom it may concern,

I am writing to you in response to bill NO.235. This is a subject that is important to me due to my own experience training as a CNA, followed by my clinical experience within the dementia wing. Despite my training at the college (and my prior years serving as a PCA) I was not prepared for working with dementia patients. You see, I have always had a fear of losing my memory and losing my sense of self. This was something that I had shared with my class, which prompted my instructor to place me in the dementia wing for my clinicals. Though some of the residents were docile, there were also frequent times of hysterical or often violent behavior. It is my opinion that the CNAs that I worked with and myself could have benefited from additional training in which to give us tools for the situations we faced.

After working in the dementia wing, and seeing what I witnessed, I changed my path and went into Dermatology as a surgical assistant instead. I imagine I am not the first that this has happened to. We have a real need for CNAs in my area, so being discouraged due to a lack of training in the field is a real shame. It is my hope that in the future we can offer more programs to those who need it the most.

All the best,

Maureen Townsend | Branch Office Administrator
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