



FINANCE AND MANAGEMENT SERVICES

Juneau Office

P.O. Box 110650 Juneau, Alaska 99811-0650 Main: 907.465.3082

Fax: 907.465.2499

## February 1, 2023

The Honorable Bryce Edgmon House Finance Co-Chair Alaska State Legislature State Capitol Room 410 Juneau, AK 99801 The Honorable Neal Foster House Finance Co-Chair Alaska State Legislature State Capitol Room 511 Juneau, AK 99801 The Honorable DeLena Johnson House Finance Co-Chair Alaska State Legislature State Capitol Room 505 Juneau, AK 99801

Dear Representatives Edgmon, Foster, and Johnson:

During the House Finance Committee meeting on January 25, 2023, Representative Josephson and Director Steininger discussed the need for health care coverage after Medicaid recertification. Below are some comments from the Department of Health.

The department is continuing to develop awareness for Medicaid recipients to aid them in unwinding from the COVID-19 pandemic. The Division of Public Assistance will provide notice to individuals who are no longer eligible for Medicaid following a review of their case. This notice directs individuals to the Federally Facilitated Marketplace (<a href="www.healthcare.gov">www.healthcare.gov</a>) for affordable health care coverage.

The department anticipates the following impacts to the Medicaid program:

- Increase in claim reprocessing
- Increase in provider and recipient calls to confirm eligibility
- Increase in retroactive service authorization reviews
- Increase in fair hearings related to coverage determinations / retroactive service authorizations / denied claims
- An impact to Care Management Program as an unknown percent may be removed from Care Management Program for eligibility purposes
- Increase to both first and second level appeals related to claims impacted by retroeligibility
- Increase in "complaints" to the Fraud, Waste, and Abuse hotline regarding patient payments / balance billings / refunds
- A small effort for the Care Management Program to print a universe of manual coupons in the Eligibility Information System (EIS) / Alaska's Resource for Integrated Eligibility System (ARIES) related to retro-eligibility

There will be no impact if it is determined than that somebody was "disqualified" retroactively. Benefits cannot be taken back after they are issued. Instead, benefits would be cut off on the first day of the upcoming month.

If you have additional questions, please contact me at 907-465-1630.

Sincerely,

Josephine Stern

**Assistant Commissioner** 

cc: Valerie Rose, Fiscal Analyst, Legislative Finance

Laura Stidolph, Legislative Director, Office of the Governor

Torrey Jacobson, Office of Management and Budget

Heidi Hedberg, Commissioner

Anne Zink, Chief Medical Officer

Emily Ricci, Deputy Commissioner

Farina Brown, Acting Director of Division of Behavioral Health

Renee Gayhart, Director of Division of Health Care Services

Deb Etheridge, Director of Division of Public Assistance

Christy Lawton, Acting Director of Division of Public Health

Tony Newman, Acting Director of Division of Senior and Disabilities Services

Dustin Scown, Budget Manager

Courtney Enright, Legislative Liaison

Log 10218/2023