## **Alaska State Legislature**

## Legislative Affairs Agency

## **Integrated Technology Services**

Terry Miller Legislative Office Building, Suite 110, Juneau, AK 99801 Mailing: State Capitol, Room 3, Juneau, Alaska 99801-2197 Phone: (907) 465-2419 Information Technology Help Desk: (907) 465-4357 or IT.HelpDesk@AKLeg.Gov



## MEMORANDUM

**TO:** Senator Elvi Gray-Jackson, Chair

Legislative Council

FROM: Tim Banaszak, CIO

**DATE:** April 12, 2023

**SUBJECT:** FY2024 SHI/Microsoft Enterprise Software and Cyber Security Renewal Agreement

In 2021 and 2022, Legislative Council approved the first and second installments of the State of Alaska's three-year contract with extension provisions with Software House International (SHI). This contract provides Microsoft products, including Windows 10, Windows server operating systems, cybersecurity software, and the Office software suite (Word, Excel, email, PowerPoint, OneNote, Publisher, and Teams).

This agreement also provides licensing to operate critical infrastructure and systems, including Windows 10 PC operating systems; Windows Server; SQL databases including BASIS; network storage (N drives); SharePoint; and web servers, including www.akleg.gov and the Intranet. Part of the contract includes secure email, archiving, and protected OneDrive file sharing, software licensing, and collaboration for mobile devices and cybersecurity. Further, the agreement provides video and audioconferencing tools using Microsoft Teams. Finally, it safeguards applications, operating systems, and databases by providing regular security updates and software versioning.

I recommend this renewal, which begins July 1, 2023, and offers the benefits of reduced-volume pricing, enhanced technical support, regular software upgrades, and training for technical and non-technical staff.

The Legislature's portion of the FY2024 agreement is \$278,056, which is budgeted under the Integrated Technology Office allocation and requires Legislative Council's approval.

Without approval, the Legislature would no longer have access to email, legislative websites, Microsoft Office software, and cybersecurity enhancements, exposing critical infrastructure systems to internet malware, hacking, and data exfiltration.

MOTION: I move that Legislative Council authorize the annual Microsoft FY24 licensing payment

to SHI for \$278,056.