

METRICS AND MEASURES: BENCHMARKS FOR TWO DEPARTMENTS

Division Directors have identified numerous goals to follow the reorganization of the Department of Health and Social Services into a Department of Family and Community Services (DFCS) and Department of Health (DOH). These measurable, qualitative, and quantitative objectives have been organized into the two new departments:

DFCS	DOH
<p>Reduce turnover of front-line Office of Children's Services by 20% within 12 months</p> <p>Achieve full census capability at API within 12 months</p> <p>Fully utilize Alaska Pioneer Homes to meet the needs of communities within 12 months</p> <p>Address increase recruitment and retention of Juvenile Justice Officers by 25% within 12 months</p> <p>Improve community-based alternatives for dual system youth (OCS & DJJ) to reduce the length of stay in detention and admissions to secure treatment programming by 15% for OCS/DJJ involved youth within 12 months</p> <p>Improve processing rate for procurement and contracts to under 90 days within 6 months</p> <p>Consolidate licensing regulations for long-term care facilities, group homes, and foster homes are voluminous as a standalone function.</p> <p>Community stakeholder outreach meetings held to better understand needed regulatory changes that encourages effective licensing of community care providers</p> <p>Growth in foster homes and additional specialized homes/services to meet children's needs</p>	<p>Improve hiring, recruitment, and retention, and increase effective inter-departmental collaboration, including but not limited to:</p> <ul style="list-style-type: none"> ▪ Hire and retain a Finance Officer and full Grants and Contracts team ▪ Standardize collaboration between the sections of the Division of Public Health and Medicaid Divisions to focus on Preventative services and Chronic conditions ▪ Reduce vacancies within the Division of Public Health by 25% within 12 months <p>Plan, and implement, Medicaid demonstration projects in order to determine efficacy and potential cost containment within 24 months, as follows:</p> <ul style="list-style-type: none"> ▪ Care Organization based in a single Region ▪ Issue RFP(s) and awards for new coordinated care demonstration projects ▪ Increase Medicaid billable School Based Services ▪ Implement DRG methodology <p>Improve processing rate for procurement and contracts to under 90 days within 6 months</p> <p>Increase service availability through the following efforts:</p> <ul style="list-style-type: none"> ▪ Successfully implement an online application for Medicaid and other public assistance programs ▪ See new providers operationalize crisis services in each of the 9 regions identified in the 1115 behavioral health waiver

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	<p>Increase collaboration and reduce silos across divisions through client-centric projects and services</p> <p>Develop Department wide strategy and SMART goals that each division and is responsible and accountable for achieving each year</p> <p>Develop a Department strategic health information plan to support improved health outcomes and reduced health care costs</p> <p>Implement % of the strategic plan by 2023</p> <p>Develop and implement an agile IT Governance model</p> <p>Modernize data and information systems and expand technical skillsets and capacity to support and advance Department and State goals and objectives</p> <p>Make progress in meeting the goals for Healthy Alaskans 2030 and reduce Medicaid costs associated with Healthy Alaskans outcomes: https://www.healthyalaskans.org/ <ul style="list-style-type: none"> Align payment structures with prevention measures that improve the collective work towards healthier Alaskans and communities </p>