



Alaska Department of Health & Social Services

Executive Order 121
DHSS Reorganization

Commissioner Adam Crum
Senate Finance Committee
Thursday March 3, 2022





Serving Alaskans in all stages of life



DHSS Today

- FY2022 Management Plan Budget: \$3,441,891.3*
- Positions (PFT): 3,259
- Programs/Services
 - Over 100 programs that serve Alaskans directly
- Major Categories of Services
 - Regulatory/Claims Processing/Eligibility for Services
 - Public Health Services
 - Protecting Vulnerable Alaskans, Children, Families (Service/Provider/Provider Based)

* Does not include COVID funds



DHSS is much larger than most State Departments

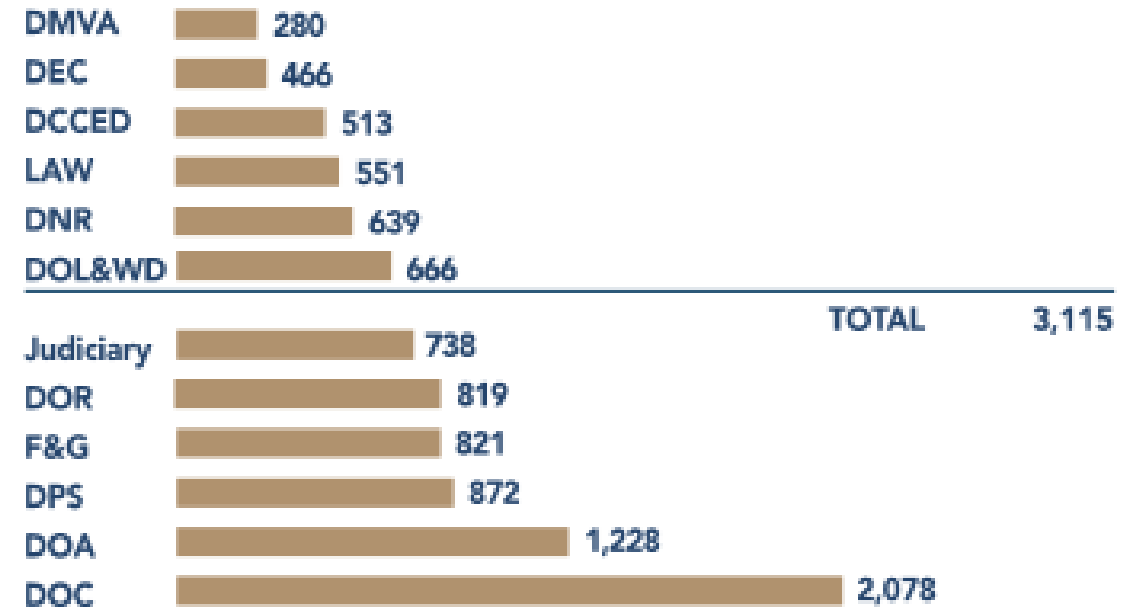
VS

3,259

Some DHSS Divisions

Office of Children's Services	587
Public Assistance	458
Juvenile Justice	427
Public Health	426
Alaska Pioneer Homes	421
Alaska Psychiatric Institute	324

DHSS



DHSS budget is more than 12 state agencies combined

Data Source: FY2022 Management Plan

Excludes COVID Funds

\$3,300,674.0

Department of Transportation and Public Facilities
Department of Corrections
Department of Revenue
Department of Administration
Department of Public Safety
Department of Fish & Game
Department of Labor & Workforce Development
Department of Natural Resources
Department of Law
Department of Environmental Conservation
Department of Military & Veterans Affairs
Commerce, Community & Economic Development
Office of the Governor
Judiciary
Legislature

\$3,441,891.3

Department of Health & Social Services



Alaska Department of Health and Social Services

Adam Crum, Commissioner

Chief Medical Officer Anne Zink M.D.

PUBLIC HEALTH

Director: Heidi Hedberg

- Chronic Disease Prevention & Health Promotion
- Epidemiology
- Health Analytics and Vital Records
- Office of Substance Misuse & Addiction Prevention
- Public Health Nursing
- Rural & Community Health Systems
- State Medical Examiner's Office
- State Public Health Laboratories
- Women's, Children's & Family Health

- ♦ Alaska Council on Emergency Medical Services
- ♦ Alaska Vaccine Assessment Council
- ♦ Child Fatality Review Committee
- ♦ Maternal and Child Death Review Committee
- ♦ SHARP Advisory Council

Deputy Commissioner Medicaid & Health Care Policy Albert E. Wall

- Medicaid Director
- Rate Review
- Medicaid Program Integrity

BEHAVIORAL HEALTH

Director: Gennifer Moreau

- BH Administration
- Prevention, Early Intervention, and Alcohol Safety Action Program
- Treatment and Recovery
- Medicaid Provider Assistance Services
- AK AIMS, Risk and Research Management

- ♦ Alaska Mental Health Board
- ♦ Advisory Board on Alcoholism & Drug Abuse
- ♦ Suicide Prevention Council

HEALTH CARE SERVICES

Director: Renee Gayhart

- Accounting Recovery
- Background Check
- Certification & Licensing
- Health Facility Survey
- Medicaid Management Information System (MMIS)
- Quality Assurance
- Tribal Health

- ♦ Medical Care Advisory Committee
- ♦ Pharmacy/Therapeutics Comm.

Chief Data Officer Carrie Paykoc

Public Information
Clinton Bennett
Communications Director

Legislative Relations
Matt Davidson

Health Care Policy Advisor
Heather Carpenter

Policy Advisor
Laura Russell

Regulations

PUBLIC ASSISTANCE

Director: Shawnda O'Brien

SENIOR & DISABILITIES SVCS

Director: John Lee

- ♦ Governor's Council on Disabilities and Special Education
- ♦ Alaska Commission on Aging

Deputy Commissioner Family, Community & Integrated Services Clinton Lasley

ALASKA PIONEER HOMES

Director:
Heidi Hamilton

- ♦ Alaska Pioneer Homes Advisory

ALASKA PSYCHIATRIC INSTITUTE

Chief Executive Officer:
Scott York

CHILDREN'S SERVICES

Director: Kim Guay

JUVENILE JUSTICE

Director: Tracy Dompeling

- ♦ Juvenile Justice Advisory Committee

Assistant Commissioner Finance & Management Services Sylvan Robb

- Administrative Services
- Human Resources
- Budget
- Finance
- Grant, Contracts and Facilities
- Information Technology Services
- Medicaid, Allocations and Audit Services

Executive Order Vision

The Reorganization of DHSS

Goal: Provide proactive, efficient leadership and management of programs to achieve better outcomes for Alaskans

Align Current Functions & Programs

1. Direct Care and Services to Alaskans in State Administered Programs
2. Eligibility for Alaskans & Payment to Providers

Focus Management to Improve Outcomes

1. Innovation
2. Work Processes

Reorganization for DHSS

Department of Health & Social Services

- Commissioner's Office
 - Finance & Management Services
 - Health Care Services
 - Behavioral Health
 - Senior & Disabilities Services
 - Public Assistance
 - Public Health
-
- Alaska Psychiatric Institute
 - Juvenile Justice
 - Alaska Pioneer Homes
 - Office of Children's Services

Department of Health

- Commissioner's Office
- Finance & Management Services
- Health Care Services
- Behavioral Health
- Senior & Disabilities Services
- Public Assistance
- Public Health

Department of Family & Community Services

- Commissioner's Office
- Finance & Management Services
- Alaska Psychiatric Institute
- Juvenile Justice
- Alaska Pioneer Homes
- Office of Children's Services

Department of Family & Community Services

Commissioner

Deputy Commissioner *Clinton Lasley*

ALASKA PIONEER HOMES *Director Heidi Hamilton*

- Alaska Pioneer Homes Payment Assistance
- Alaska Pioneer Homes Management
- Pioneer Homes
 - ♦ *Alaska Pioneer Homes Advisory Board*

OFFICE OF CHILDREN'S SERVICES *Director Kim Guay*

- Children's Services Management
- Children's Services Training
- Front Line Social Workers
- Family Preservation
- Foster Care Base Rate
- Foster Care Augmented Rate
- Foster Care Special Need
- Foster Care Licensing
- Subsidized Adoptions & Guardianship
- Tribal Child Welfare Compact
- Indian Child Welfare (ICWA) & Tribal Partnerships

INPATIENT MENTAL HEALTH

- DES/DET services

ALASKA PSYCHIATRIC INSTITUTE *Chief Executive Officer: Scott York*

- Acute, Inpatient Psychiatric Treatment
- Forensic Restorative Treatment
- Governing Body

JUVENILE JUSTICE *Director Tracy Dompeling*

- Long-Term Treatment
- Detention
- Probation Services
- Delinquency Prevention
- Youth Courts
- Juvenile Justice Health Care
 - ♦ *Juvenile Justice Advisory Committee*

Assistant Commissioner **FINANCE & MANAGEMENT SERVICES** *Marian Sweet*

- Budget
- Grants, Contracts and Facilities
- Human Resources
- Information Technology Services
- Revenue, Finance and Allocation

Commissioner's Staff

- Policy Advisors
- Legislative Liaison
- Regulations
- DES/DET Coordination
- Public Information
- Department Reorganization Liaison
- Tribal Liaison

Department of Health

Commissioner Adam Crum

Chief Medical Officer
Anne Zink M.D.

PUBLIC HEALTH *Director Heidi Hedberg*

- Chronic Disease Prevention & Health Promotion
- Epidemiology
- Health Analytics and Vital Records
- Office of Substance Misuse & Addiction Prevention
- Public Health Nursing
- Rural & Community Health Systems
- State Medical Examiner's Office
- State Public Health Laboratories
- Women's, Children's & Family Health
 - ♦ Alaska Council on Emergency Medical Services
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 - ♦ Child Fatality Review Committee
 - ♦ Maternal and Child Death Review Committee
 - ♦ SHARP Advisory Council

Deputy Commissioner
Albert E. Wall

- Medicaid Director
- Medicaid Program Integrity

BEHAVIORAL HEALTH *Director Gennifer Moreau*

- BH Administration
- Prevention, Early Intervention, and Alcohol Safety Action Program
- Treatment and Recovery
- Medicaid Provider Assistance Services
- AK AIMS, Risk and Research Management
 - ♦ Alaska Mental Health Board
 - ♦ Advisory Board on Alcoholism and Drug Abuse
 - ♦ Suicide Prevention Council

HEALTH CARE SERVICES *Director Renee Gayhart*

- Catastrophic and Chronic Illness Assistance
- Health Facilities Licensing and Certification
- Residential Licensing
- Medical Assistance Administration
 - ♦ Medical Care Advisory Committee
 - ♦ Pharmacy/Therapeutics Comm.

SENIOR & DISABILITIES SVC *Director John Lee*

- Senior and Disabilities Community Based Grants
- Early Intervention/ Infant Learning Programs
- Senior and Disabilities Services Administration
- General Relief/Temporary Assisted Living
 - ♦ Governor's Council on Disabilities and Special Education
 - ♦ Alaska Commission on Aging

Commissioner's Staff

- Legislative Liaison
- Medicaid State Plan
- Office of Rate Review
- Policy Advisors
- Public Information
- Regulations
- Department Reorganization Liaison
- Tribal Liaison

PUBLIC ASSISTANCE *Director Shawnda O'Brien*

- Alaska Temporary Assistance Program
- Adult Public Assistance
- Child Care Benefits
- General Relief Assistance
- Tribal Assistance Programs
- Permanent Fund Dividend Hold Harmless
- Energy Assistance Program
- Public Assistance Administration
- Public Assistance Field Services
- Fraud Investigation
- Quality Control
- Work Services
- Women, Infants and Children
- Senior Benefits Payment Program

Assistant Commissioner
FINANCE & MANAGEMENT SVC
Sylvan Robb

- Budget
- Revenue & Finance
- Human Resources
- Information Technology Services
- Grants & Contracts
- Medicaid, Allocations and Audit Services

Chief Data Officer
Carrie Paykoc

- Data Surveillance
- HIE
- Medicaid Systems Oversight and Management

Improved Services for Alaskans

- More regular checks in with stakeholder groups
- Improved employee experience and support
- Easier for the legislature to oversee
- More interaction with federal partners to better manage programs and seek flexibilities that benefit Alaska
- Better ability to manage crises and focus effort on long-range, strategic planning





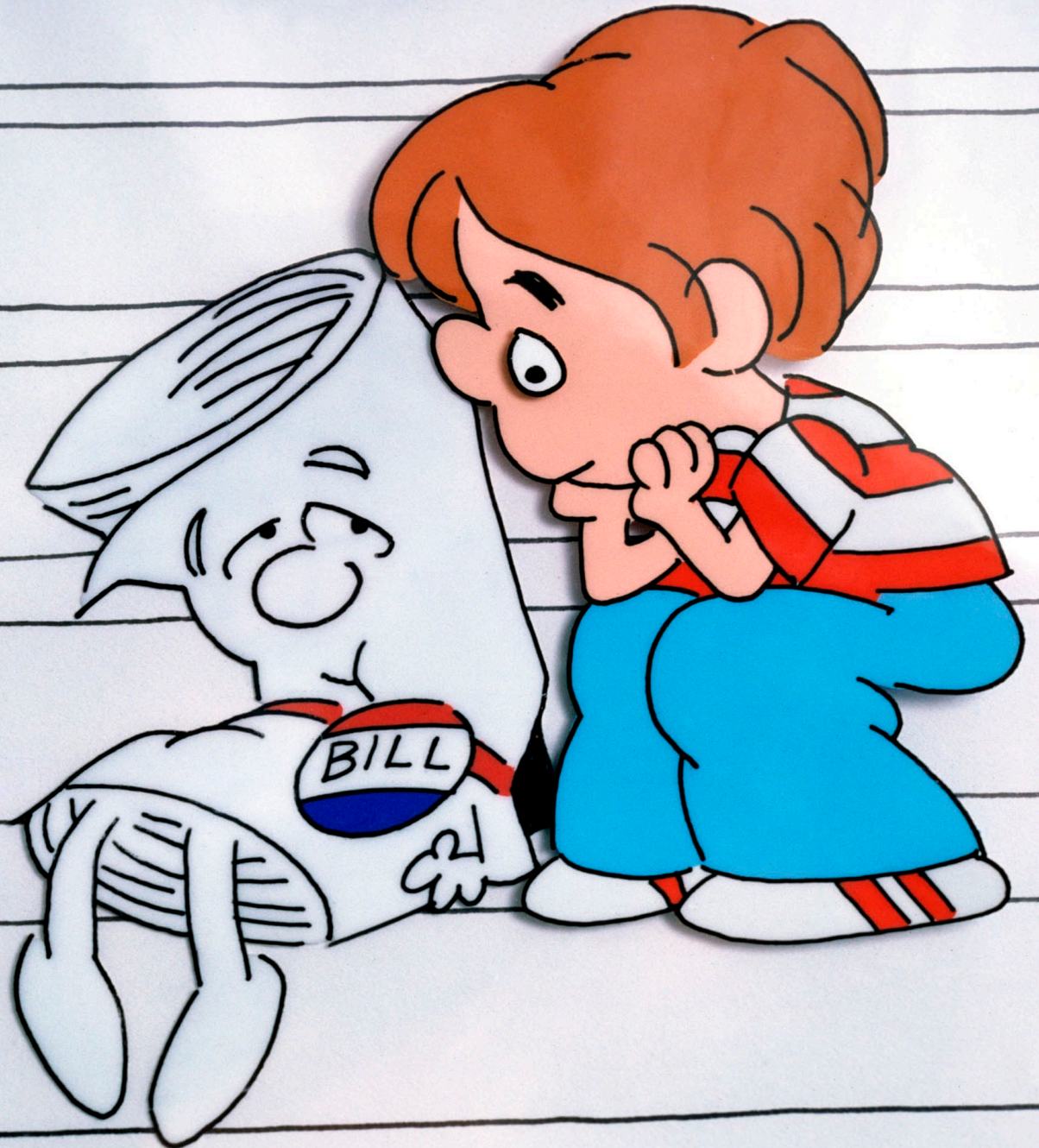
Why an Executive Order?

Use of an EO is the proper Governor's authority for administrative changes under Article III, Section 23 of the Alaska Constitution

The governor may make changes in the organization of the executive branch or in the assignment of functions among its units which he considers necessary for efficient administration.

Why Not Legislation?

- This is not substantive law change
- More certainty on programs remaining unchanged
- Definitive timeline
- Executive Order is a more concise document
- Less disruptive





Executive Orders

Used over the years to realign state agencies to better serve the public:

- EO 108 moved the Alaska Pioneer Homes and regulation of child-care facilities to DHSS (2003).
- EO 55 created the Department of Corrections, moving the duties from DHSS (1984).
- EO has been used by many Governors Egan, Sheffield, Murkowski, Walker, (etc.)

Timeline for the Executive Order

- Executive Order 121 was introduced the first day of session January 18, 2022.
- The legislature has 60 days to come together in a joint session to disapprove the reorganization.
- Upon approval, DHSS will continue to implementation plans.
- Effective Date: July 1, 2022



Stakeholder Engagement: Lessons Learned

- Meaningful engagement takes time: Leadership needs to spend more time with both internal and external stakeholders
- Tribal partners recommended Tribal liaison roles in each Commissioner's office
- Stakeholders recommended transition liaison positions in each commissioner's offices
- Q and A from stakeholders provided valuable input which will be utilized in the implementation process
- Repeated engagement ensures better communication and dispels misinformation



Department of Family & Community Services

- Office of Children's Services
- Division of Juvenile Justice
- Alaska Psychiatric Institute
- Pioneer Homes

Full Time Positions 1847
Total Budget: \$441,319.0



Department of Health

- Medicaid
- Public Health
- Public Assistance
- Behavioral Health
- Health Care Services
- Senior & Disabilities

Full Time Positions 1446
Total Budget: \$3,071,214.4



Strategic Investment

GF Match - \$668.7

Federal - \$470.2

I/A - \$1,188.9

Total = \$2,327.8

New PCNs = 13

Reclassified PCNs = 10

DFCS, Departmental Support Services

7.5 New Positions -- \$1,195.0 total

Allocation	Position	Total Cost (Salary / Benefits)	Location	Bargaining Unit
Commissioner's Office	Commissioner	\$ 219.0 (\$141.2 / \$77.8)	TBD	Exempt
Commissioner's Office	Executive Secretary	Range 16, \$102.9 (\$58.7 / \$44.2)	Juneau	Exempt
Commissioner's Office	Project Coordinator (Temp)	Range 22, \$138.4 (\$83.9 / \$54.5)	Anchorage	Exempt
Information Technology Services	Data Processing Manager 1	Range 22, \$157.3 (\$97.3 / \$60.0)	Juneau	SU
Information Technology Services	Systems Programmer 2	Range 22, \$144.5 (\$89.3 / \$55.2)	Juneau	GGU
Information Technology Services	On-call Microcomputer / Network Technician 1 (x3)	Range 14, \$42.2	Anchorage, Fairbanks, Juneau	GGU
Administrative Support Services	Admin. Services Director (OMB) & Dept. Technology Officer (DOA)	\$390.7 total (RSAs paid to OMB and DOA)	Juneau	Exempt & SU

DFCS, Departmental Support Services

9 Reclassified Positions -- \$397.9 total*

Allocation	Current Position	New Position	Additional Cost	Location
Information Technology Services	Data Processing Manager 2	Data Processing Manager 3	\$23.0	Anchorage
Information Technology Services	Analyst Programmer 4	Analyst Programmer 5	\$3.7	Anchorage
Information Technology Services	Data Processing Manager 1	Data Processing Manager 3	\$28.3	Anchorage
Admin. Support Services	Budget Analyst 3	Division Operations Manager	\$36.6	Juneau
Admin. Support Services	Administrative Officer 2	Administrative Operations Manager 2	\$43.4	Juneau
Admin. Support Services	Administrative Officer 1	Administrative Officer 2	\$23.2	Juneau
Admin. Support Services	Accounting Technician 3	Accountant 5 (Finance Officer)	\$53.8	Juneau
Admin. Support Services	Accounting Technician 1	Accounting Technician 2	\$10.8	Juneau
Administrative Support Services	Human Resources Technician 1	Human Resources Business Partner	\$22.2	Juneau

*Costs include funding (\$152.9) to extend existing temporary exempt position

Department of Health, Departmental Support Services 5.5 New Positions -- \$692.6 total

Allocation	Position	Total Cost (Salary / Benefits)	Location	Bargaining Unit
Public Affairs	Information Officer 3	Range 20, \$131.7 (\$81.4 / \$50.3)	Anchorage	SU
Information Technology Services	Data Processing Manager 1	Range 22, \$153.8 (\$97.6 / \$56.2)	Juneau	SU
Information Technology Services	Systems Programmer 2	Range 22, \$147.7 (\$93.0 / \$54.5)	Anchorage	SU
Information Technology Services	On-call Microcomputer / Network Technician 1 (x3)	Range 14, \$56.5	Anchorage, Fairbanks, Juneau	GGU
Administrative Support Services	Administrative Officer 1/2	Range 19, \$129.6 (\$79.9 / \$49.7)	Juneau	SU
Administrative Support Services	Office Assistant 2	Range 10, \$73.3 (\$39.7 / \$33.6)	Juneau	GGU

Dollars in thousands

Department of Health, Departmental Support Services

1 Reclassified Position -- \$42.3 total

Allocation	Current Position	New Position	Additional Cost	Location
Information Technology Services	Microcomputer Network Specialist 1	Data Processing Manager 1	\$42.3	Anchorage

Dollars in thousands

Measures and Metrics Benchmarks

Department of Health

- Make progress in meeting the goals for Healthy Alaskans 2030
- Hire and retain a Finance Officer and full grants and contracts team
- Issue RFP(s) and awards for new coordinated care demonstration projects
- Successfully implement an online application for Medicaid and other public assistance programs
- Improve processing rate for procurement and contracts to under 90 days

Department of Family & Community Services

- Consolidate licensing regulations for long-term care facilities, group homes, and foster homes
- Reduce turnover of front-line OCS by 20% within 12 months
- Achieve full census capability at API within 12 months
- Increase recruitment and retention of Juvenile Justice Officers by 25%
- Improve processing rate for procurement and contracts to under 90 days



Implementation



ONGOING STAKEHOLDER & STAFF ENGAGEMENT

APRIL to JULY 1, 2022 – TRANSITION PHASE

- Read, prepare and submit documents for reclassification of positions
- Submit updated Public Assistance Cost Allocation Plan (PACAP) to our federal partners for both departments
- Post new positions, hire and train
- Governor Dunleavy appoints new commissioners
- Update signage and publicly facing access points such as websites/buildings

JULY 1, 2022 – IMPLEMENTATION PHASE

- DOH and DFCS are legally operational
- Final year end close out of DHSS
- Implement strategies for IT Governance and Portfolio Management
- Establish schedule and communications for interdepartmental meetings
- FY2024 Budget Development including performance measures for DOH and DFCS

LONG TERM IMPLEMENTATION INTO 2023 AND BEYOND

- Stakeholder post-implementation engagement
- Cyber security office planning
- Collaboration on technical bill further delineating DOH and DFCS responsibilities
- Confirm correct reports established for audit reporting for both departments
- FY2024 grant solicitations for the two new departments

DHSS Reorganization Website

reorg.dhss.alaska.gov



The screenshot shows the official website for the DHSS Reorganization. The header features the State of Alaska logo and navigation links: myAlaska, My Government, Resident, Business in Alaska, Visiting Alaska, and State Employees. Below this is the Alaska Department of Health and Social Services logo and the text "Office of the Commissioner". A search bar with the text "ENHANCED BY Google" is also present. The main navigation menu includes Home, Divisions and Agencies, Services, News, Contact Us, and COVID-19 Resources. The breadcrumb trail reads: Health and Social Services > Office of the Commissioner > DHSS Reorganization. The main content area features a large banner with the text "DHSS Reorganization" over a background of gears and a lightbulb. Below the banner are four tabs: Overview, FAQ's, Resources, and Town Hall Meetings. The text below the tabs states: "Governor Dunleavy will introduce a new Executive Order (EO) on the first day of the 2022 legislative session to restructure the Department of Health and Social Services (DHSS) into two departments." and "Restructuring DHSS into two departments allows for better alignment of mission sets and the time and space to work with providers, beneficiaries and federal partners to improve the system of care. The state is committed to ensuring continuity of services to beneficiaries and timely payments to providers. Avoiding such disruptions will be each department's highest priority."

State of Alaska

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STATE OF ALASKA
Department of Health and Social Services

Alaska Department of Health and Social Services
Office of the Commissioner

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Health and Social Services > Office of the Commissioner > DHSS Reorganization

DHSS Reorganization

Overview FAQ's Resources Town Hall Meetings

Governor Dunleavy will introduce a new Executive Order (EO) on the first day of the 2022 legislative session to restructure the Department of Health and Social Services (DHSS) into two departments.

Restructuring DHSS into two departments allows for better alignment of mission sets and the time and space to work with providers, beneficiaries and federal partners to improve the system of care. The state is committed to ensuring continuity of services to beneficiaries and timely payments to providers. Avoiding such disruptions will be each department's highest priority.



More Questions or Suggestions?

Questions on how reorganization will impact stakeholders or providers can be sent to:

dhssreorg@alaska.gov