

# SB 173 License Mobile Intensive Care Paramedics

## Overview of Investigative Processes

### Commerce, Community & Economic Development

- Complaints must submitted in writing
- No anonymous complaints will be investigated
- Complaint form
- Complaints are reviewed by a licensed member of the board (MD, DO, or PA) to determine jurisdiction and if there is a violation of statutes and regulations. For violations involving standard of care of a patient, two licensed board members will review the case and make a recommendation.
- The Medical Board will take action against a paramedic's license if a violation has occurred and also afford the licensee due process.
- Any recommendations of discipline by the licensed board member must be in accordance with the Board precedent regarding similar violations of the profession (paramedic)
- Established Policies and Procedures  
*(see following for more details)*

### Health and Social Services

- Complaints must be submitted in writing
- No anonymous complaints will be investigated
- Complaint form
- All complaints are reviewed by the EMS Office Manager and Section Chief to determine whether or not an allegation involves a potential violation of certification per statutes and regulations. Investigation materials are reviewed with the licensed physician (MD, DO) serving as the State EMS Medical Director to determine the final course of action.
- The EMS Office will take action dependent upon the nature of the complaint, up to and including potential action against the EMT or Service certification . Due process for any certification action shall follow 7 AAC 26.955.
- *Any recommendation of discipline by the EMS Office must be proportionate to and related to the severity of the non-compliance and risk to the public health and safety caused by the actions of the individual or service.*
- Established Policies and Procedures  
*(see following for more details)*