

# Household Broadband Guide

[Español](#) | [繁體中文](#) | [Tagalog](#) | [Tiếng Việt](#) | [한국어](#)

Use the chart below to compare minimum download speed (Mbps) needs for light, moderate and high household use with one, two, three or four devices at a time (such as a laptop, tablet or game console).

You can also compare typical online activities with the minimum Mbps needed for adequate performance for each application by using our [Broadband Speed Guide](#).

For more information on broadband speeds, see our [Measuring Broadband America](#) report.

These numbers are rough guidelines and are not based on surveys or experiments conducted by the FCC. You should use your best judgment when choosing your broadband service.

	<b>Light Use</b> (Basic functions: email, browsing, basic video, VoIP, Internet radio)	<b>Moderate Use</b> (Basic functions plus one high-demand application: streaming HD video, multiparty video conferencing, online gaming, telecommuting)	<b>High Use</b> (Basic functions plus more than one high-demand application running at the same time)
1 user on 1 device	Basic	Basic	Medium
2 users or devices at a time	Basic	Medium	Medium/Advanced
3 users or devices at a time	Medium	Medium	Advanced
4 users or devices at a time	Medium	Advanced	Advanced

Basic Service = 3 to 8 Mbps\*

Medium Service = 12 to 25 Mbps

Advanced Service = More than 25 Mbps

\*Mbps (Megabits per second) is the standard measure of broadband speed. It refers to the speed with which information packets are downloaded from, or uploaded to, the Internet.

## Alternate Format Requests

People with print disabilities may request braille, large print, or screen-reader friendly versions of this article via the email form at [fcc504@fcc.gov](mailto:fcc504@fcc.gov). For audio and other access, use the "Explore Accessibility Options" link.

## Consumer Help Center

Learn about consumer issues - visit the FCC's Consumer Help Center at [fcc.gov/consumers](http://fcc.gov/consumers).

## File a Complaint with the FCC

[File Your Complaint](#)

Visit our Consumer Complaint Center at [consumercomplaints.fcc.gov](http://consumercomplaints.fcc.gov) to file a complaint or tell us your story.