

Scott Wilson

Inspector General

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February 15, 2019

Senate State Affairs Committee
Senator Mike Shower, Chair
Capitol Room 510
Juneau, AK 99801

Subject: Nomination of Kelly Tshibaka for Commissioner for the Department of
Administration

Dear Senator Shower,

I am writing you to highly recommend Kelly Tshibaka for the subject position. She served as my legal counsel and chief investigator during the time I was the Inspector General at the Federal Trade Commission (FTC). In my 16 years as a Senior Executive at five agencies, I worked with and observed hundreds of leaders in the Federal Government. **None were of higher caliber than Ms. Tshibaka.** I believe I have the standing to make that judgment given that I twice received the Presidential Rank Award, an honor bestowed on the top five percent of Senior Executives for meritorious service over a five year period.

Only a handful of senior leaders I observed over the years possessed the full range of competencies to be highly effective leaders and change agents. **Ms. Tshibaka was one of those rare leaders.** During the time that I worked with her, she demonstrated the ability to not only form a strategic vision for our organization, but also to implement the tactical plans and change initiatives to deliver on it. As a result, the Office of Inspector General completed work that led to sweeping recommendations geared at helping FTC management significantly improve on the delivery of their core mission, which in this case was consumer protection. Ms. Tshibaka worked very closely with the responsible management officials to reach agreement on the actions to be taken; thereby achieving a “win-win” for both the agency and consumers throughout the United States.

Ms. Tshibaka excels at garnering the support and cooperation of her staff and stakeholders. She is highly respected by those who work for and with her because she listens and respects each person for their diversity of opinions and ideas. It's not just lip service with Ms. Tshibaka. She enacts the positive change needed to make her organization better, factoring in feedback and breakthrough ideas from both her staff and the many stakeholders she serves. She views stakeholders as "partners" and always focuses on providing a high level of customer service to meet their needs.

One of the primary reasons that Ms. Tshibaka has been so successful is her exceptional communication skills. During my time with her, she often prepared briefing documents for presentation to Congressional and/or agency staff and followed up in meetings by clearly and convincingly articulating the positions she was advocating for.

Finally, I might add that Ms. Tshibaka's integrity and desire to do the right thing are beyond reproach. We need more people like her in government leadership positions.

Please feel free to contact me should you have any questions.

Sincerely,

Scott Wilson