

Dept. of Admin. Commissioner - Tshibaka

KELLY C. TSHIBAKA

PROFILE Sixteen years of leadership experience in federal government and intelligence oversight roles, including in audits, investigations, complex reviews, data analytics, legal counsel, and executive management.

EXPERIENCE

UNITED STATES POSTAL SERVICE OFFICE OF INSPECTOR GENERAL Aug. 2015--Jan. 2019
1735 N. Lynn Street, Arlington, VA 22209

Chief Data Officer/Assistant Inspector General Nov. 2015--Jan. 2019

- Founded and established Office of Chief Data Officer with 50-70+ staff and contractors and over \$3M annual budget. Oversaw completion of more than 3,000 data models and requests annually, which led to 225 criminal case outcomes and \$1.9 Billion+ in financial impact.
- Delivered \$179.1M in cost avoidances in FY18, provided leads resulting in \$4.6 Million+ in narcotics busts, and used data insights to identify areas presenting highest risk to the Postal Service for audit planning.
- Member of 9-person executive team responsible for oversight of US Postal Service, an agency with more than \$70 Billion in annual revenue, \$13 Billion in contracts, and 620,000 employees.
- Led innovative efforts to identify illegal opioids in more than 5 billion parcels delivered annually. This unprecedented use of data analytics substantially advanced multi-agency efforts to prevent drug trafficking.
- Established and directed first criminal intelligence, interdisciplinary, cross-OIG division to advance collaboration on critical incident and emergent issues, transforming the OIG into a data-led agency.
- Spoke at over 30 public and live broadcast events on using data analytics to fight fraud and boost efficiency.

Attorney, Strategic Planning & Performance Aug. 2015--Nov. 2015

- Directed strategic planning for an 1100-person OIG that conducts oversight of an agency with \$70B+ in revenue and 600,000+ employees. Improved results by enhancing performance objectives, assessing organizational effectiveness, and informing executive decision-making.

FEDERAL TRADE COMMISSION OFFICE OF INSPECTOR GENERAL Jul. 2013--Aug. 2015
600 Pennsylvania Ave., N.W., Washington, DC 20580

Acting Inspector General, Office of Inspector General Jun. 2014--Jan. 2015

- Supervised 16 senior-level staff, contractors, and interns in conducting inspections, audits, and investigations; managed \$1.1M budget; completed high-risk, core mission reviews of an agency with a \$300M budget and 1200 employees; and led high profile congressionally-requested criminal investigation.
- Expanded the quality and number of OIG products and exceeded all OIG strategic plan performance metrics.

Chief Investigator/ Legal Counsel, Office of Inspector General Jul. 2013--Aug. 2015

- Led or oversaw all investigations, including a \$388,000 fraud case; claims of prosecutorial misconduct, bribery, and prohibited personnel practices; whistleblower complaints; and allegations that FTC attorneys conspired to fabricate evidence to increase the FTC's number of successful enforcement actions.
- Provided legal counsel on all matters affecting OIG activities, including employment law, contract law, and search and seizure law; FOIA, Privacy Act, and whistleblower issues; and legislative and policy matters.
- Developed a tracking system in coordination with FTC senior leaders to increase accountability for implementing OIG recommendations. Reduced open recommendations from 12 to 0 in 1 year.

OFFICE OF THE DIRECTOR OF NATIONAL INTELLIGENCE Oct. 2005--Jul. 2013
Office of the Director of National Intelligence, Washington, DC 20511

Special Advisor, Civil Liberties and Privacy Office Sept. 2011--Jul. 2013

- Developed guidance for the Intelligence Community (IC) on addressing civil liberties and privacy issues in collaborative electronic environments and in the use of social media information.

- Led IC-wide campaigns and initiatives (website strategy, training, awareness events, and public relations efforts) to increase awareness of the IC's civil liberties and privacy protections, including the first National Counterterrorism Center Symposium—a public outreach event to leaders of the Muslim community.

Advisor to the Inspector General, Office of the Inspector General Oct. 2005--Sept. 2011

- Co-led the creation and establishment of the OIG. Principal advisor to the IG on legal, legislative, policy, personnel, budget, planning, and facilities matters. Produced, oversaw, or finalized more than 65 reports.
- Advocated successfully for legislation that established the IC Inspector General in statute.
- Managed office-wide staff and operations. Increased the staff of the OIG by more than 50%, and implemented a strategic plan and work plan that increased production of reports by more than 100% over 2 years.

DEPARTMENT OF JUSTICE

May 2002--Oct. 2005

950 Pennsylvania Ave., NW, Washington, DC 20530

Special Assistant, Office of the Inspector General

- Co-led a 10-person team to investigate abuse of Muslim inmates incarcerated in New York post-9/11. Report was featured in the *Washington Post* and a case argued before the United States Supreme Court.
- Oversaw audits, investigations, and inspections of DOJ programs and operations; co-led review of radicalization of Muslim inmates; implemented civil liberties duties under the USA PATRIOT ACT.
- Assisted in managing more than 400 employees nationwide, including legislative relations, public relations, personnel resources, facilities, budget allocations, and report finalization.

EDUCATION

HARVARD LAW SCHOOL, J.D., June 2002

Cambridge, MA

Honors: Heyman Fellowship for Public Service (2002); Rhodes Scholar Semi-Finalist (2001); MD Bar (2002)

TEXAS A&M UNIVERSITY, B.A. Political Science, May 1999

College Station, TX

Honors: *summa cum laude*; University Scholar Award; University Research Fellow; Best Thesis Award

Internship: U.S. Senate Appropriations Comm., Military Construction Subcomm., Sen. Ted Stevens (1997)

STELLER SECONDARY SCHOOL, Diploma, May 1995

Anchorage, AK