



**VISION**

ALASKA INDIVIDUALS, FAMILIES AND COMMUNITIES ARE SAFE AND HEALTHY

**MISSION**

TO PROMOTE AND PROTECT THE HEALTH AND WELL-BEING OF ALASKANS

## House Health & Social Services | Division Overview

Monica Windom | Acting Director

Aimee Olejasz | Division Operations Manager

Jessica Bogard | Administrative Operations Manager

Division of Public Assistance

February 9, 2017

# FY2018 Public Assistance Overview

- **Mission:** To Promote self-sufficiency and provide for basic living expenses to Alaskans in need.
- **557 Positions:** 548 PFT / 8 PPT / 1 NP
- **\$305,089.0** (\$136,331.1 UGF) - FY2018 Governor Budget Request
- Total Unduplicated Recipients FY2016 **216,781+**



# Budget Reductions and Impacts

Unrestricted General Fund Reduction*	\$28,959.5 ↓	17.5% ↓
Permanent Full Time Position Decrease*	9 ↓	1.6% ↓

\* - Since FY2015

- Burial assistance expenditures have been reduced by \$100.0 a month during FY2017. Fewer families are found eligible.
- The General Fund portion of the Heating Assistance Program ended at the end of FY2016. Benefits ended for 1,373 Alaskans.
- Senior Benefits payments to the highest earning seniors has gone from \$125 a month to \$76 a month. Approximately 5,000 seniors impacted each month.
- Caseloads have increased by 23% between SFY 2015 and 2017.

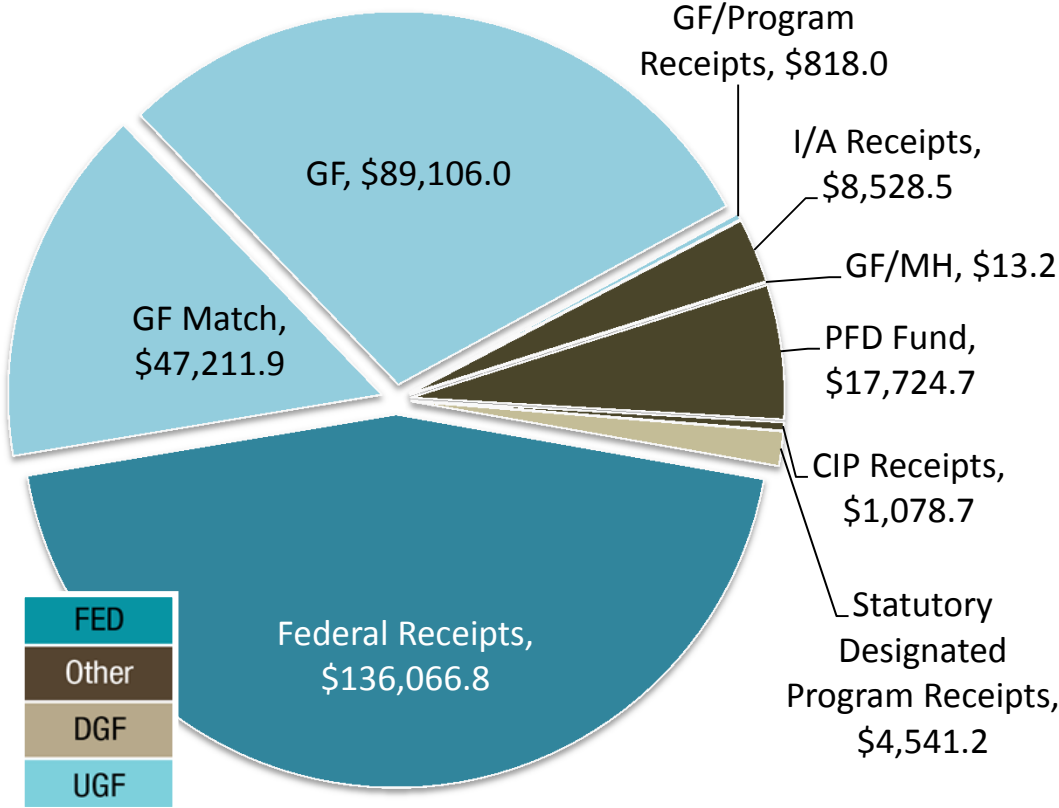


	Allocation and/or Program	Funding (in thousands)	# of Employees	# of Alaskans Served	% Cost through Fees	Rating of Importance to Mission	Rating of Effectiveness	Constitution Requirement	Federally Required	Required by Statute
43	Public Assistance (73)	\$305,089.0: \$136,331.1 UGF \$ 818.0 DGF \$136,066.8 Fed \$ 31,873.1 Other	557							
44	Alaska Temporary Assistance Program (220)	\$27,932.8: \$6,901.0 UGF \$19,175.9 Fed \$1,855.9 Other	-	16,002	0.00%	Critical	1	Yes	Yes 45 CFR 263	44.29, Department of Health and Social Services 47.27.005 - 085, Alaska Temporary Assistance Program
45	Adult Public Assistance (222)	\$65,677.3: \$58,936.5 UGF \$2,030.0 Fed \$4,710.8 Other	-	21,153	0.00%	Critical	1	Yes	Yes 20 CFR 416.2099 (c) 42 CFR 435.119-138	44.29, Department of Health and Social Services 47.25.430 - 615, Adult Public Assistance
46	Child Care Benefits (1897)	\$45,640.2: \$7,735.4 UGF \$500.0 DGF \$37,079.7 Fed \$325.1 Other	37	6,833	1.10%	Critical	1	No	Federally funded through a block grant	47.27.005 - 035, Alaska Temporary Assistance Program 47.25.001 - 095, Public Assistance 47.32, Centralized Licensing and Related Administrative Procedures 47.05.300 - 390, Criminal History; Registration
47	General Relief Assistance (221)	\$1,205.4: \$1,205.4 UGF	-	2,416	0.00%	Critical	1	Yes	No	44.29, Department of Health and Social Services 47.25.120 - 300, General Relief Assistance
48	Tribal Assistance Programs (2336)	\$15,256.4: \$14,278.5 UGF \$977.9 Other	-	1,611 Cases	0.00%	Critical	1	No	No	47.27.050, Grants and contracts for services 47.27.070, Alaska Native organizations' family assistance programs 47.27.200, Alaska Native family assistance grants 47.27.300, Regional public assistance programs
49	Senior Benefits Payment Program (2897)	\$19,986.1: \$19,986.1 UGF	-	13,440	0.00%	Critical	1	No	No	47.45.301 - 309, Senior Benefits Payment Program
50	Permanent Fund Dividend Hold Harmless (225)	\$17,724.7: \$17,724.7 DGF	-	5,815	0.00%	Critical	1	No	No	43.23.075, Eligibility for public assistance 43.23.085, Eligibility for state programs
51	Energy Assistance Program (226)	\$12,638.2: \$12,638.2 Fed	-	27,647	0.00%	Critical	2	Yes	Yes 45 CFR 96.80-89	47.25.621 - 626, Alaska Affordable Heating Program
52	Public Assistance Administration (233)	\$5,690.0: \$1,729.9 UGF \$318.0 DGF \$2,563.5 Fed \$1,078.6 Other	36	216,781	5.59%	Critical	2	No	No	43.23.075, Permanent Fund Dividend Hold Harmless 47.05.010 - 080, Public Assistance 47.07.010 - 900, Medicaid 47.25.001 - 095, Day Care Assistance and Child Care Grants 47.25.120 - 300, General Relief Assistance 47.25.430 - 615, Adult Public Assistance 47.25.975 - 990, Food Stamps 47.27.005 - 990, Alaska Temporary Assistance Program 47.32.010 - 900, Centralized Licensing and Related Administrative Procedures 47.45.301 - 309, Senior Benefits Program
53	Public Assistance Field Services (236)	\$48,764.1: \$22,867.9 UGF \$25,093.9 Fed \$802.3 Other	427	216,781	0.29%	Critical	2	No	Yes SNAP- 7 CFR 273.9(a), 7 USC 2014 (c) Medicaid- 42 CFR 435.110, 42 CFR 435.118 (c)(2), 42 CFR 435.116(b)(2)	43.23.075, Permanent Fund Dividend Hold Harmless 47.05.010 - 080, Public Assistance 47.07.010 - 900, Medicaid 47.25.120 - 300, General Relief Assistance 47.25.430 - 615, Adult Public Assistance 47.25.975 - 990, Food Stamps 47.27.005, Alaska Temporary Assistance Program 47.45.301 - 309, Senior Benefits Program
54	Fraud Investigation (237)	\$1,999.0: \$829.7 UGF \$1,169.3 Fed	14	1,593 Cases	0.00%	Critical	1	No	No	09.10.120, Administrative Hearings 47.25.500, Adult Public Assistance 47.25.975 - 990, Food Stamps 47.27.005 - 990, Alaska Temporary Assistance Program
55	Quality Control (234)	\$2,598.5: \$1,189.1 UGF \$1,409.4 Fed	22	2,200 Cases	0.00%	Critical	1	No	Yes	n/a

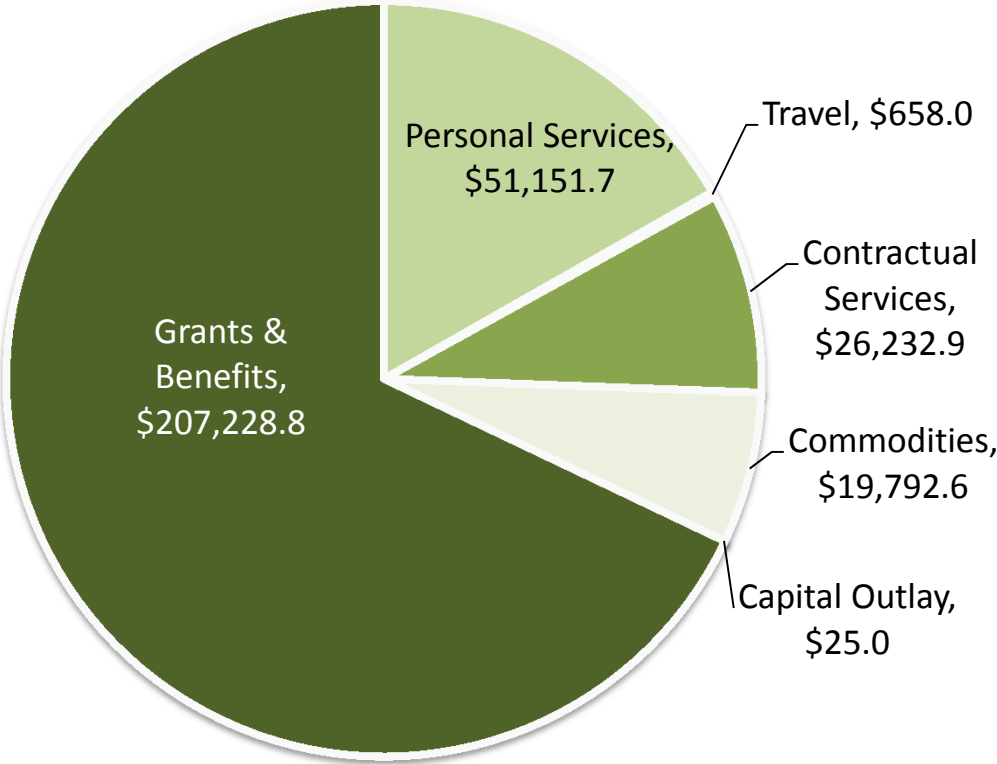
	Allocation and/or Program	Funding (in thousands)	# of Employees	# of Alaskans Served	% Cost through Fees	Rating of Importance to Mission	Rating of Effectiveness	Constitution Requirement	Federally Required	Required by Statute
56	Work Services (2337)	\$11,120.6: \$250.6 UGF \$10,870.0 Fed	9	3,009 Cases	0.00%	Critical	1	No	No	47.27.005, Alaska Temporary Assistance Program
57	Women, Infants and Children (1013)	\$28,855.7: \$421.0 UGF \$24,036.9 Fed \$4,397.8 Other	12	27,657	15.24%	Critical	1	No	Yes 7 CFR 246.7 (d)(1)	18.05-010 - 070, Administration of Public Health and Related Laws

# FY2018 Governor's Budget, Revenue & Expenditure Authority

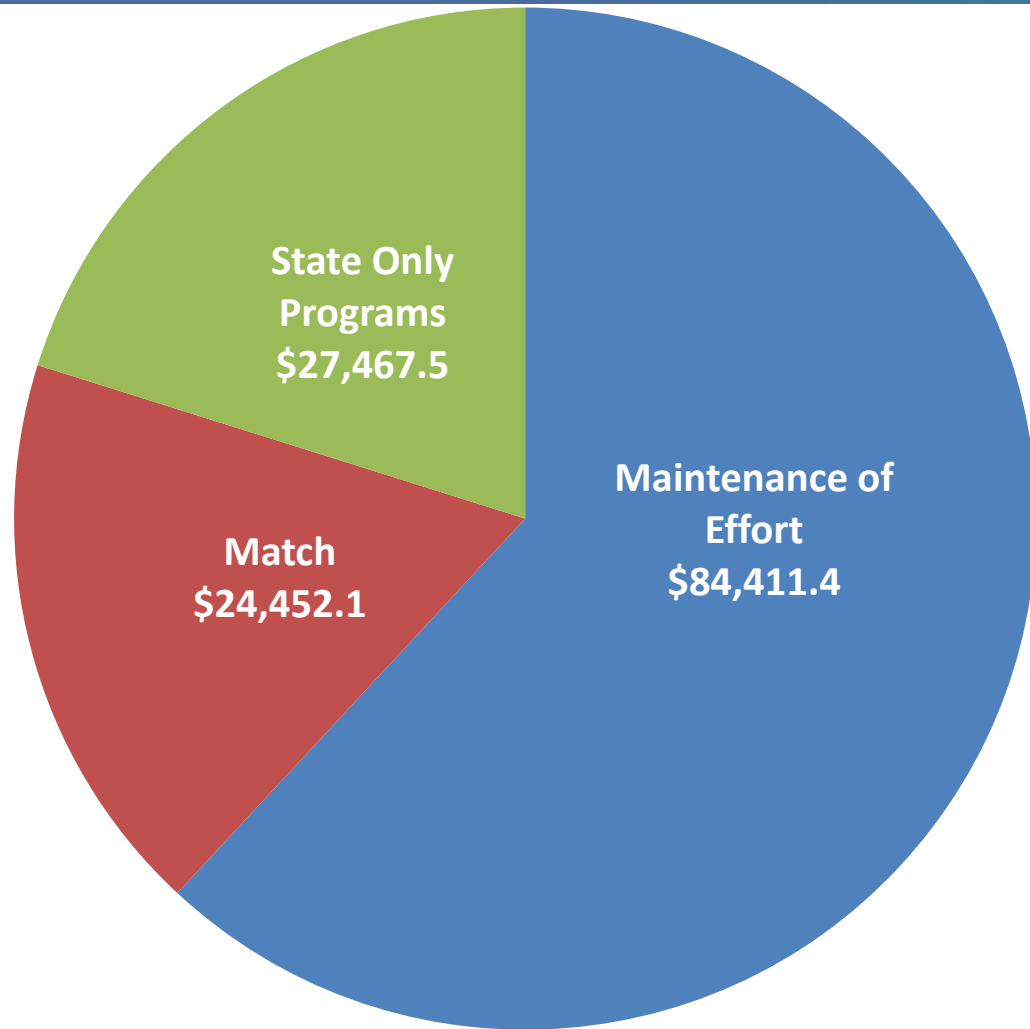
## Revenue



## Expenditure



# How Division of Public Assistance Will Use FY2018 Unrestricted General Funds



If Maintenance of Effort (MOE) and Matching Requirements are **not** met, the State of Alaska loses approximately \$1.4 Billion in Federal Funding.

Funding loss would impact:

- (1) Medicaid
- (2) Temporary Assistance for Needy Families
- (3) Child Care Development



# FY2018 Governor's Operating Budget Decrements / Increments

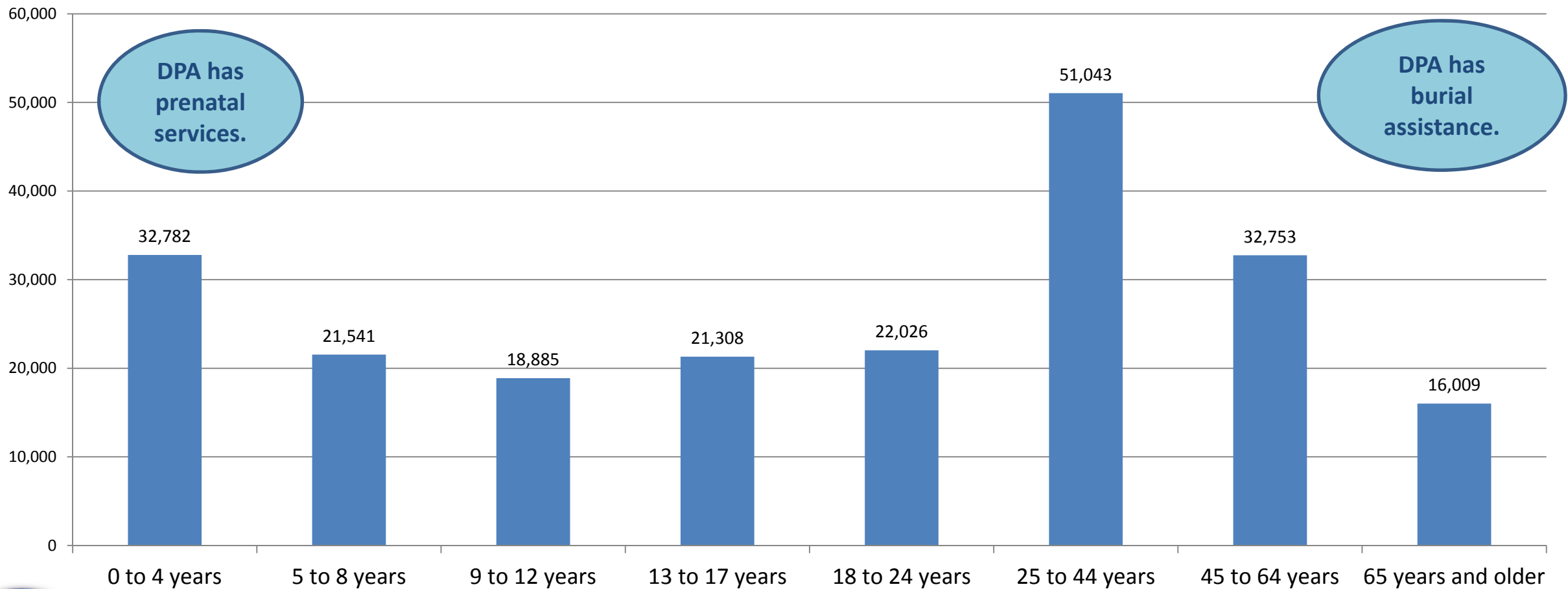
Child Care Benefits	\$(500.0) UGF	Reduce Child Care Benefits
Public Assistance Field Services	\$(100.0) FED	Reduce Authority for Travel Restriction Efficiencies



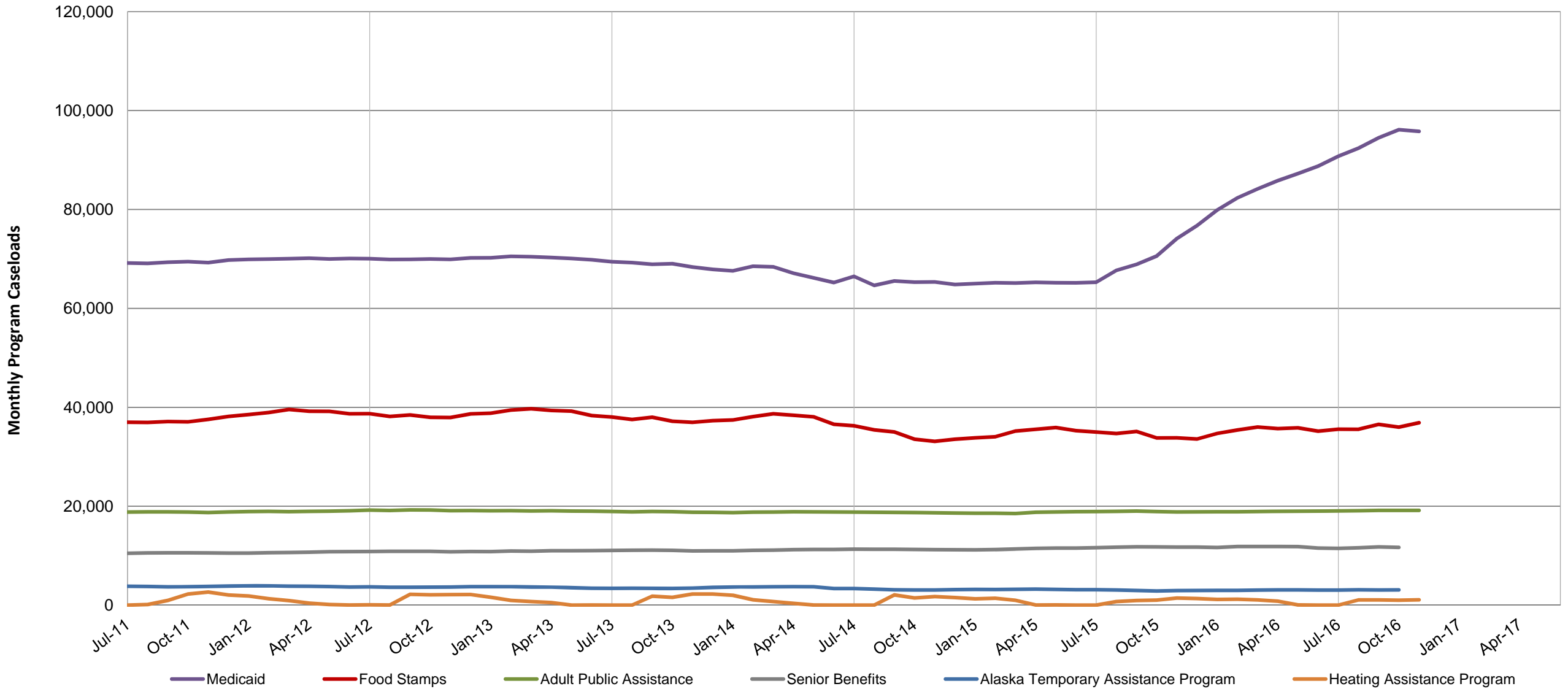


# Who Public Assistance Serves

Division Unduplicated Individuals Served  
SFY2016



# Caseloads



# Program Integrity

- The Fraud Control Unit's combined total dollar value of cost avoidance, fraud claims established, and direct savings from imposed disqualification periods for all SFY 2016 investigations totaled over \$5.5 million.
- The Claims Unit was able to collect over \$1.1 million of incorrect payments for all programs.
- We have increases in the number of Fair Hearing requests disputing agency caused overpayments, and the number of claims to be processed is taxing our claims unit staff.



# Looking Forward

- Implementing a Virtual Contact Center (VCC) and electronic document management system.
- Implementing Business Process Redesign in field service offices.
- Further reduce travel costs associated with training.
- Women, Infants and Children has begun the implementation phase of a federal mandate requiring a transition to electronic benefits issuance (EBT).
- Developing a plan to diminish the backlog in a methodical way with the influx of applications and renewals.
- Eligibility information system development and update.



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QUESTIONS?

Thank You

