

# ALASKA DEPARTMENT OF ADMINISTRATION DEPARTMENT OVERVIEW

Presentation to  
House Finance  
Subcommittee  
February 16, 2016  
Director Amy Erickson  
Director Cheri Lowenstein



# **DIVISION OF MOTOR VEHICLES (DMV)**

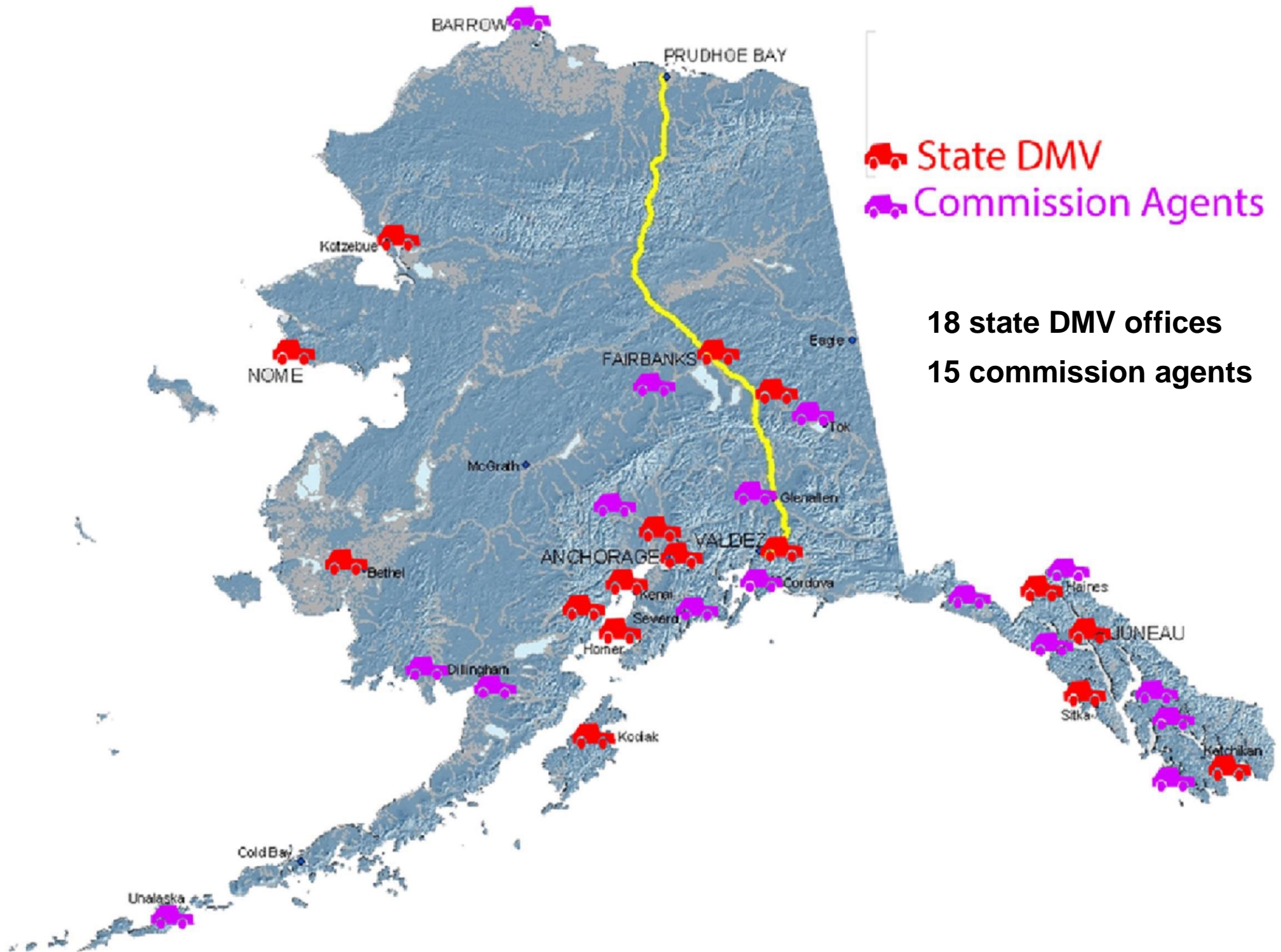


## ***MISSION STATEMENT***

**Create, record, and  
renew registration of  
vehicle ownership, and  
provide testing,  
issuance, and reporting  
of driver licenses.**

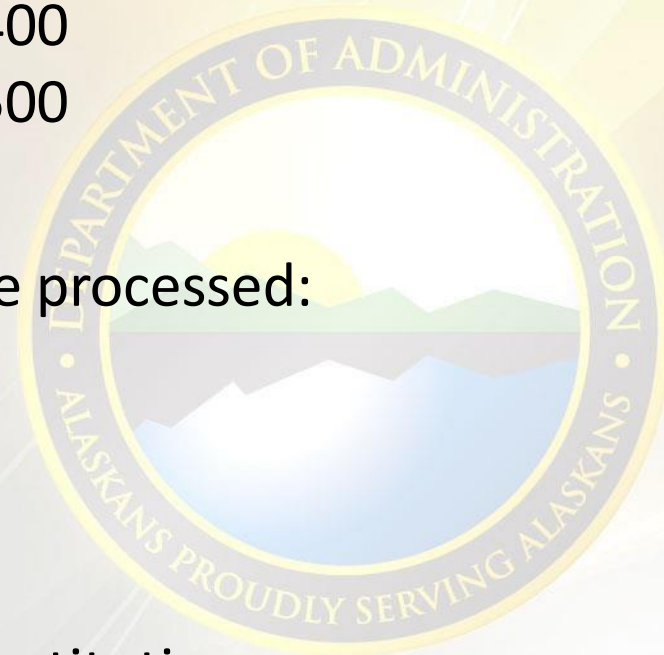






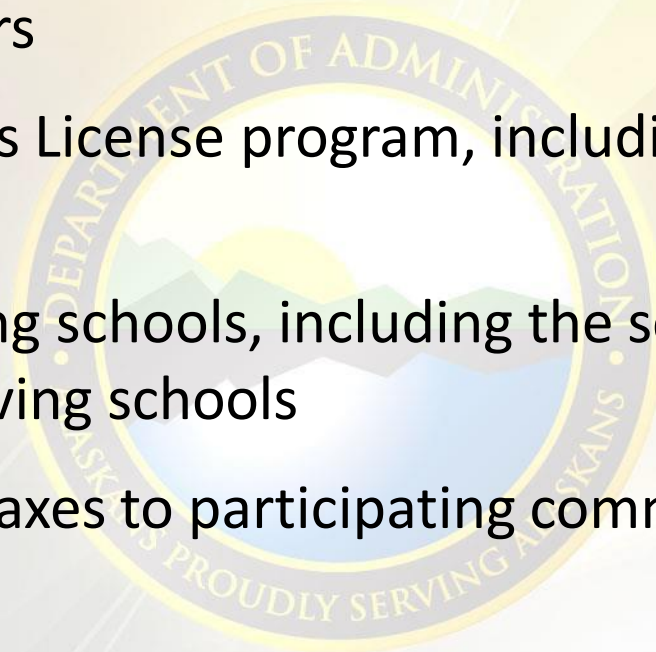
## BUDGET: DMV IS FUNDED BY GF/PROGRAM RECEIPTS

- In FY2015 DMV collected over \$75 million in fees, of which \$18,879,140 was distributed to 17 communities with a motor vehicle registration tax (MVRT).
- FY2017 Governor: \$16,882,400
- FY2016 Management Plan: \$18,282,400
- FY2015 Management Plan: \$17,994,500
- In FY2015 1,540,072 transactions were processed:
  - 66% in state-run DMVs
  - 10% online
  - 3% by commission agents
  - 14% from private contractors
  - 7% by dealerships and financial institutions



## WHAT WE DO

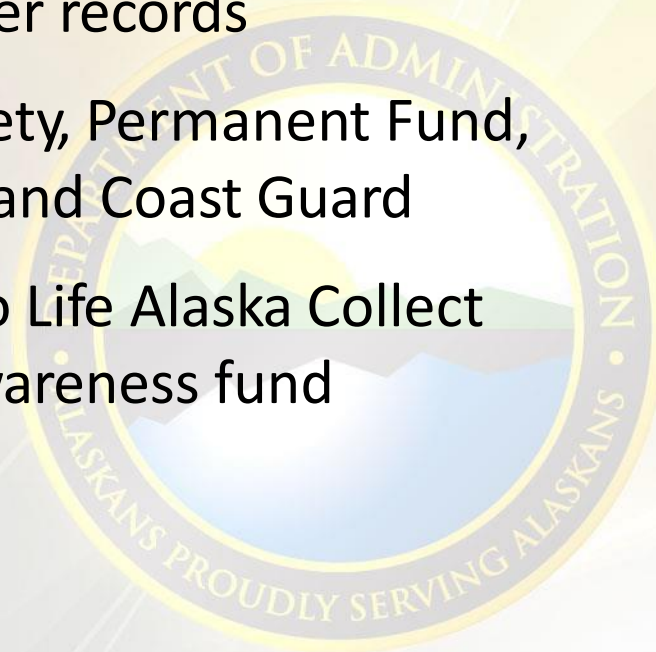
- Issue driver licenses and state ID cards, including remote area licenses for rural Alaskans with no access to DMV
- Issue titles and register motor vehicles
- License motor vehicle dealers
- Oversee private processing contractors
- Maintain Alaska's Commercial Driver's License program, including verification of HAZMAT processes
- Certify and oversee commercial driving schools, including the school bus driver program and defensive driving schools
- Collect and distribute motor vehicle taxes to participating communities





## WHAT WE DO

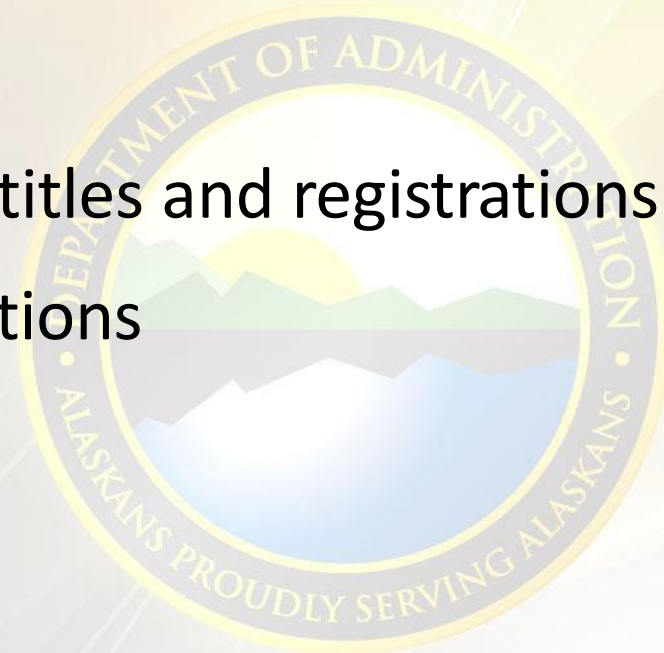
- Enforce DUI laws pertaining to driver licenses, interlock devices, and insurance requirements
- Enforce court-ordered Alcohol Safety Action Programs and Child Support suspensions
- Maintain and retain confidential driver records
- Work with sister agencies: Public Safety, Permanent Fund, Child Support, Labor, Elections, DOT, and Coast Guard
- Provide donor registration updates to Life Alaska Collect donations for the Anatomical Gift Awareness fund
- Process voter registration
- Issue traction permits for DOT



## DMV SERVICE PROVIDERS

DMV maintains and retains confidential vehicle records and participate in national safety and security-related / fraud prevention programs

- 148 employees
- 10 DMV private contractors
- 21 Dealerships who process titles and registrations
- 24 Driving schools in 37 locations
- 447 Motor vehicle dealers





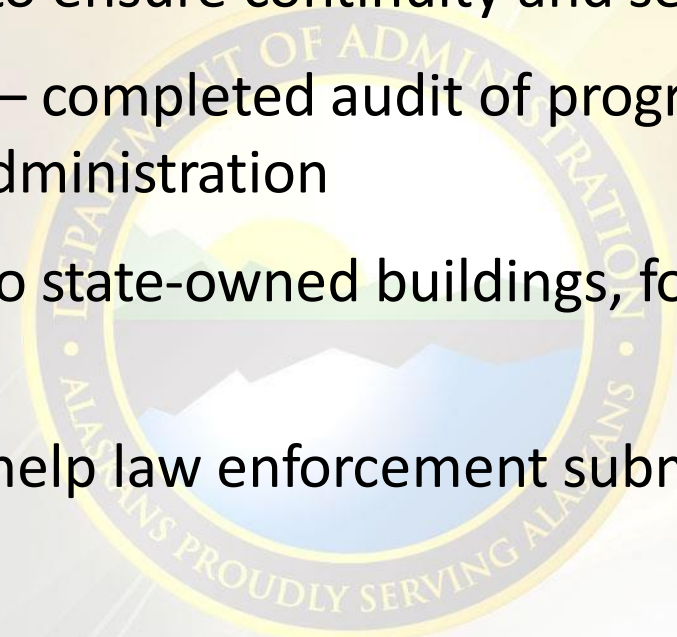
## 2015 STATISTICS

- Issued 142,839 class D licenses
- Issued 8,716 CDLs
- 972,642 registered vehicles
- 69,811 registered boats
- 930 administrative hearings
- 3,081 notice & order revocations
  - 61% (1,854) who were first time offenders



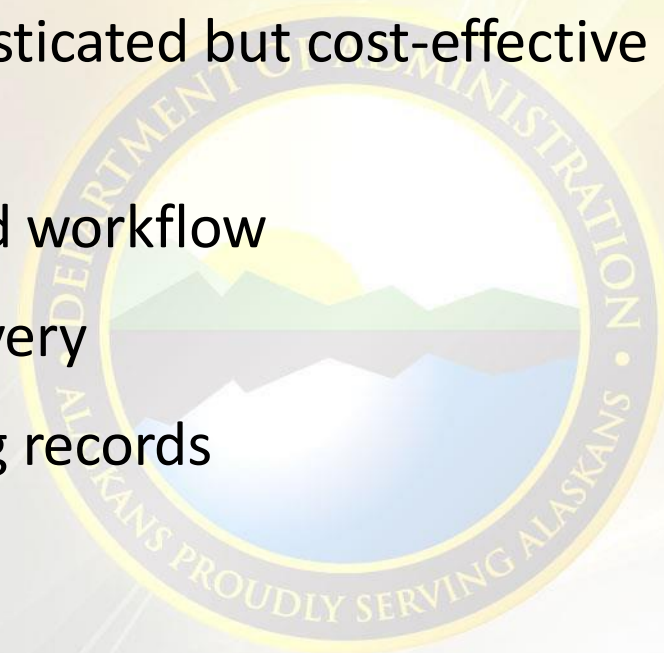
## ACCOMPLISHMENTS

- Increased online services: registration, license and ID renewal, address changes, ordering plates, and more
- Issued new licenses to combat fraud and counterfeit
- Reduced printing and mailing by going electronic
- Installed Disaster and Recovery site to ensure continuity and security
- Expanded CDL testing to Anchorage – completed audit of program from Federal Motor Carrier Safety Administration
- Relocated Nome and Palmer DMVs to state-owned buildings, for a savings of \$15,000
- Developed crash data repository to help law enforcement submit reports electronically



## DMV OF THE FUTURE

- Replace mainframe to transform DMV into modern, cost-effective agency – will result in cost savings and improved service delivery
- Create a “My DMV” portal similar to “MyAlaska” with DMV information merged with organ donor, voter registration, PFD, Fish and Game licenses, etc. for one-stop shopping
- Deliver services statewide on sophisticated but cost-effective kiosks in public places
- Get more forms online for improved workflow
- Increase public-private service delivery
- Provide real time and online driving records





## CHALLENGES:

- Ever-changing federal requirements
- Serving rural Alaska for CDL and school bus testing and other services



## CHALLENGES – REAL ID

- REAL ID covers all 50 states, 5 territories and Washington, D.C.
  - Establishes minimum requirements for secure issuance and production of state-issued driver licenses and IDs

### REAL ID does:

**Require proof and verification of identity and lawful status.**

**Require special card design features (digital photo, signature, card number).**

**Require safeguards for issuance and production of licenses.**

### REAL ID does not:

**Create a national ID card, federal database or access to DMV data.**

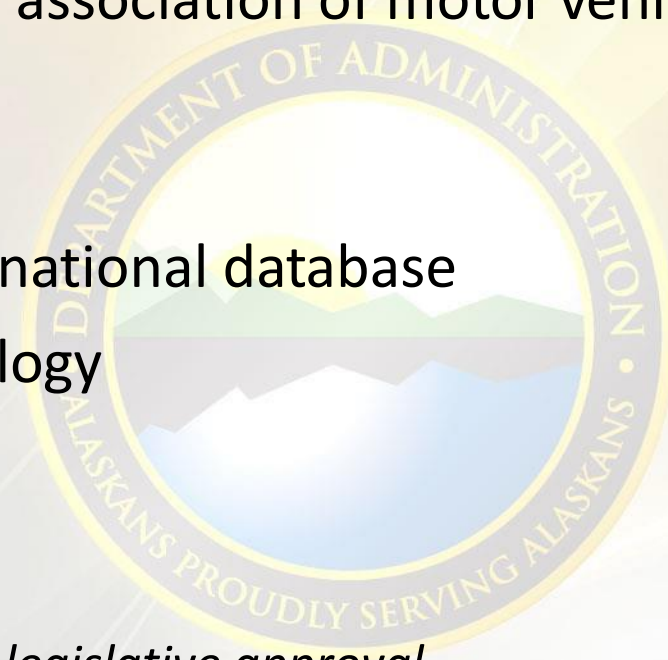
**Authorize DHS to regulate issuance of driver licenses and ID cards by states.**

**Prevent states from issuing non-compliant driver licenses or ID cards.**

- Alaska has been granted an extension until October 2016.
- **If not compliant by January 18, 2018, Alaskans must show alternative form of ID to enter federal facilities and TSA for domestic air travel.**

## CHALLENGES – REAL ID

- **October 2020, every air traveler will need a REAL ID-compliant ID**
- What needs to change to meet full compliance:
  - Repeal AS 44.99.040 prohibiting funds be spent
  - Integrate database systems with association of motor vehicle administrators (AAMVA)
  - Change license design
  - Verify birth certificates through national database
  - Implement “photo first” technology
- Total Cost: ~\$1.1 million



*\*Note: Can implement a 2-tiered system with legislative approval*



