

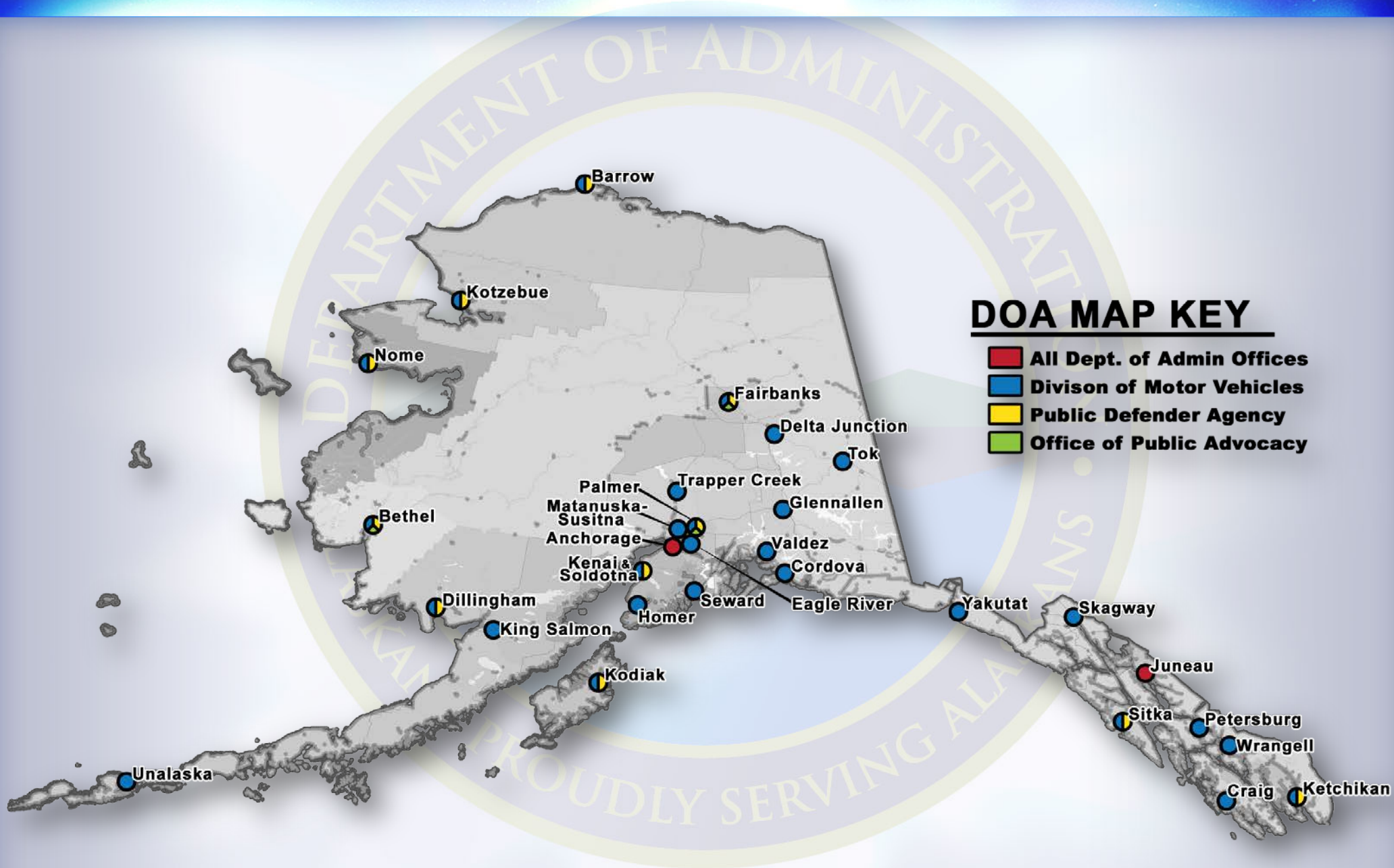
ALASKA DEPARTMENT OF ADMINISTRATION DEPARTMENT OVERVIEW



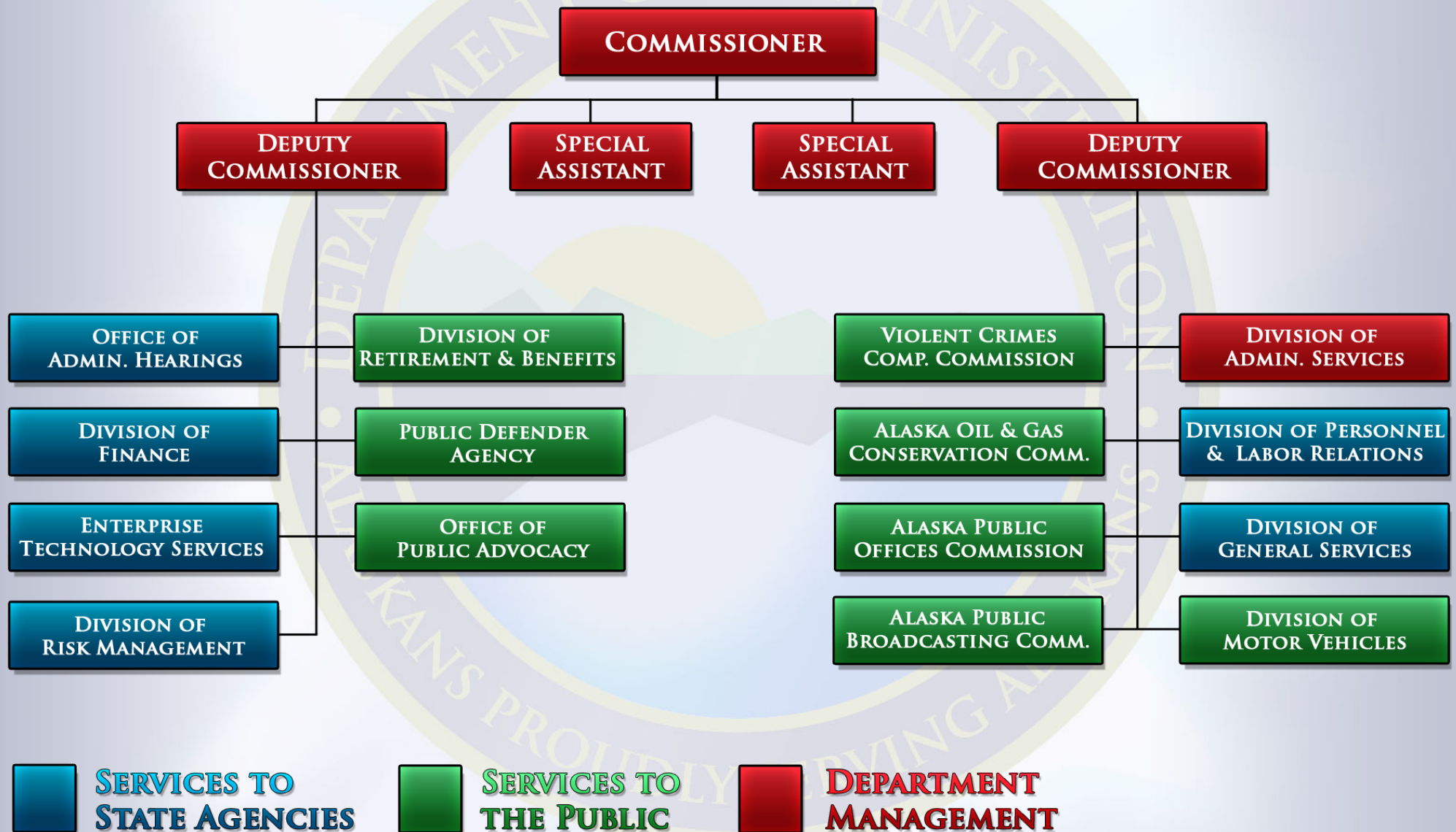
Presentation to
**House State
Affairs Committee**
January 22, 2013

Commissioner Becky Hultberg
Director Cheri Lowenstein

SERVICE ACROSS ALASKA



ORGANIZATION CHART



STRATEGIC PLAN HIGHLIGHTS

Mission: The mission of the Department of Administration is to provide consistent and efficient support services for state agencies.

Vision: As employees of the Department of Administration, we will provide innovative, cost-effective and responsive service.

Department Goals:

Service Excellence: Provide excellent program delivery through clear communication and respectful and responsive actions.

Spending Growth Reduction: Reduce the rate of spending growth to sustainable levels.

Effective and Efficient Delivery of Services: Implement strategies to achieve operational efficiencies.

Employee Development and Support: Encourage employee growth and development by providing leadership, training and resources in an atmosphere that fosters mutual trust and respect.

Core Values:

Integrity: We will be honest, transparent, and ethical.

Service: We will provide excellent service.

Accountability: We will take responsibility for and ownership of the services we provide.

Balance: We will honor our commitments to our work and personal lives.

SPENDING GROWTH REDUCTION

DOA Expenditures - 5 Year Trend

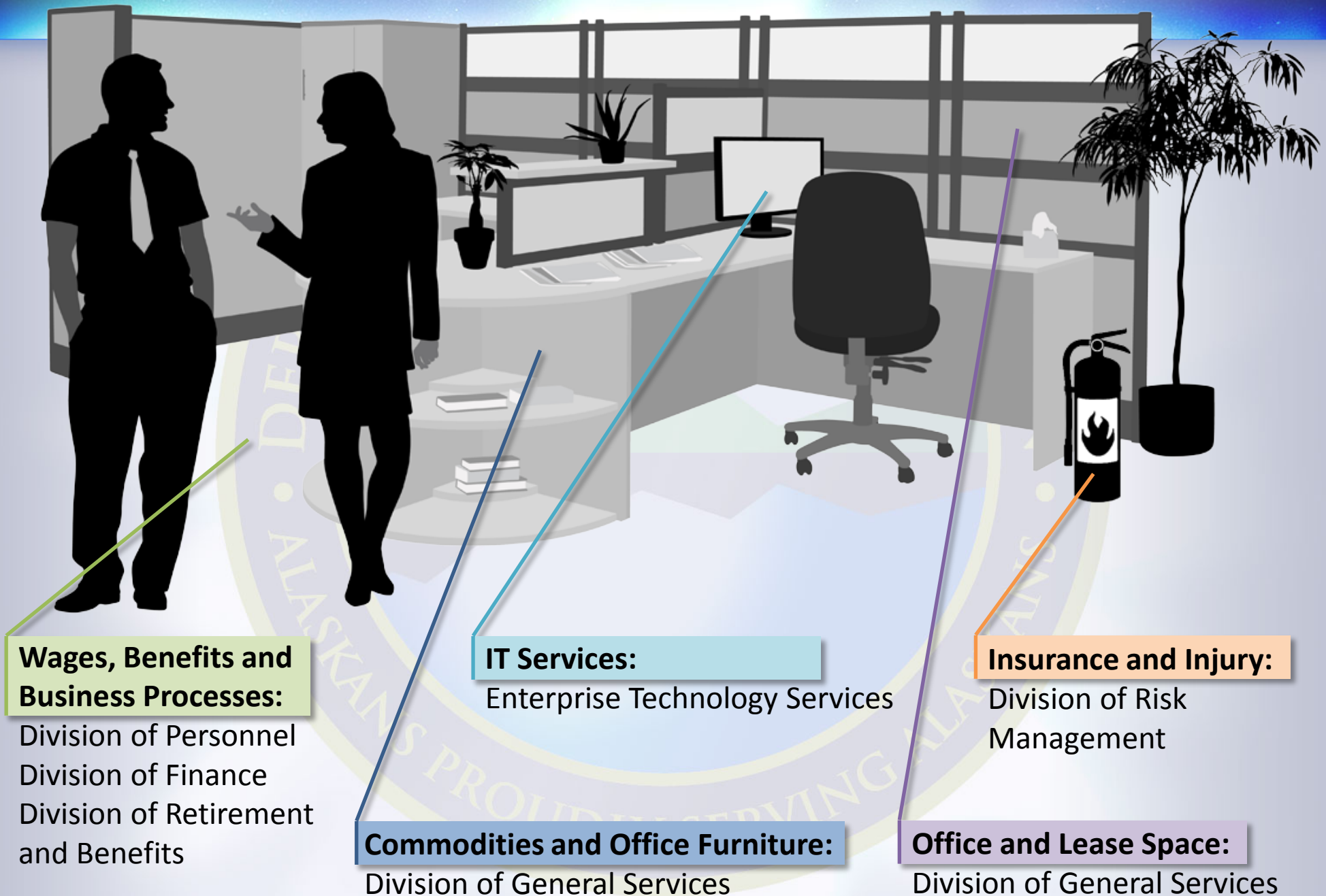
5 Year Average:
+4.12%



SERVICES TO THE PUBLIC

- Department of Motor Vehicles
 - Driver's License and ID card security
 - Knowledge-testing system replacement
- Office of Public Advocacy
 - Budget growth
 - CASA program
 - Public guardian program
- Public Defender Agency
 - Budget growth
 - Conflict cases

SERVICES TO STATE AGENCIES



WAGES

- Personal services line has increased by an average of **5.45% a year since 2006**.
- Personal services increases:
 - Negotiated COLA
 - plus**
 - Negotiated (and statutory) merit increase and pay increments
 - plus**
 - Increase in employer-paid health insurance premium

WAGES

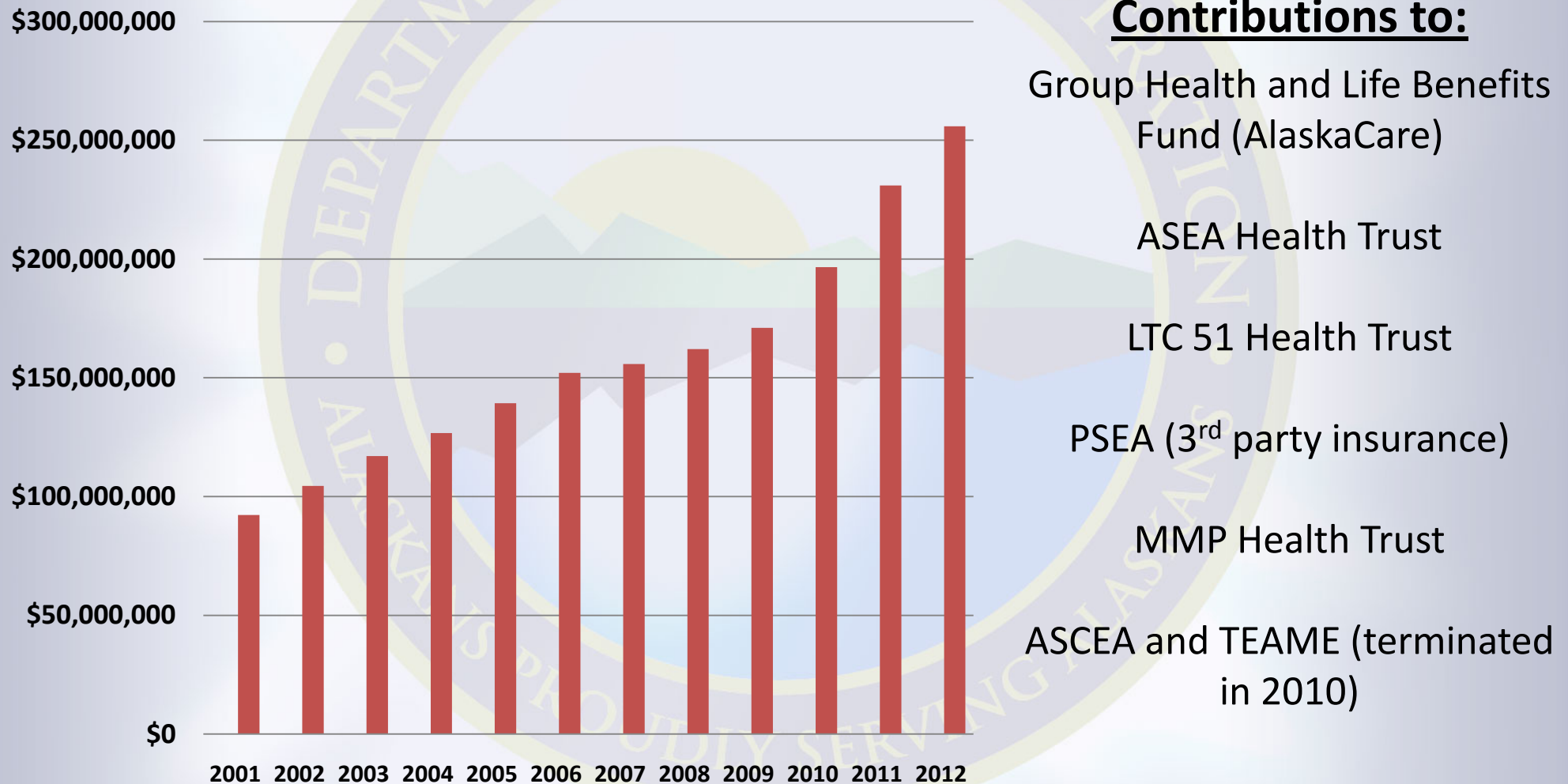
- Negotiating agreements with GGU and SU this year – our two largest bargaining units
- Classification system replacement: procured a consulting contract to review the state's current classification and pay plans and make recommendations on potential changes to those systems

Position count and bargaining unit

General Government (ASEA)	8,231
Supervisory (APEA)	2,219
Confidential (CEA)	192
Labors, Trades & Crafts (LTC)	1,675
Correctional Officers (ACOA)	777
Public Safety Officers (PSEA)	487
Marine Engineers (MEBA)	99
Masters, Mates & Pilots (MMP)	97
Inlandboatmen's Union (IBU)	654
AK Vocational Technical Teachers (AVTECTA)	39
Mt. Edgecumbe Teachers (TEAME)	29
Excluded	4
Exempt and Partially Exempt	1,355

BENEFITS

State of Alaska Contributions to Active Employee Health Plans

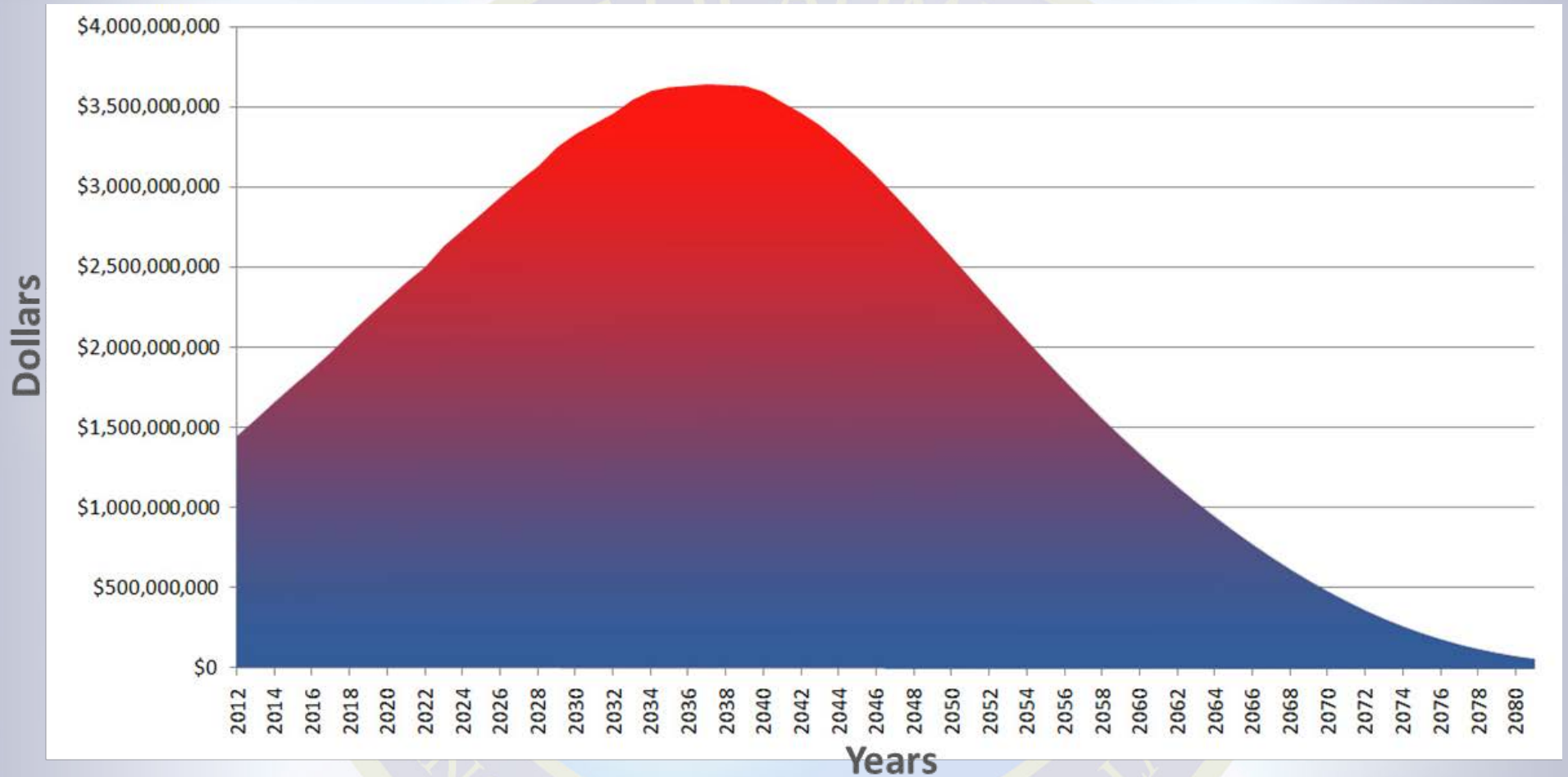


ACTIVE EMPLOYEE HEALTH CARE

Strategies to reduce the rate of cost growth:

- Implementation of an employee wellness program
- Improved consumerism and appropriate utilization of services by our members
- Plan design changes to support the above
- Contracting strategies
- Procurement of third-party administrator

BENEFITS: PERS/TRS



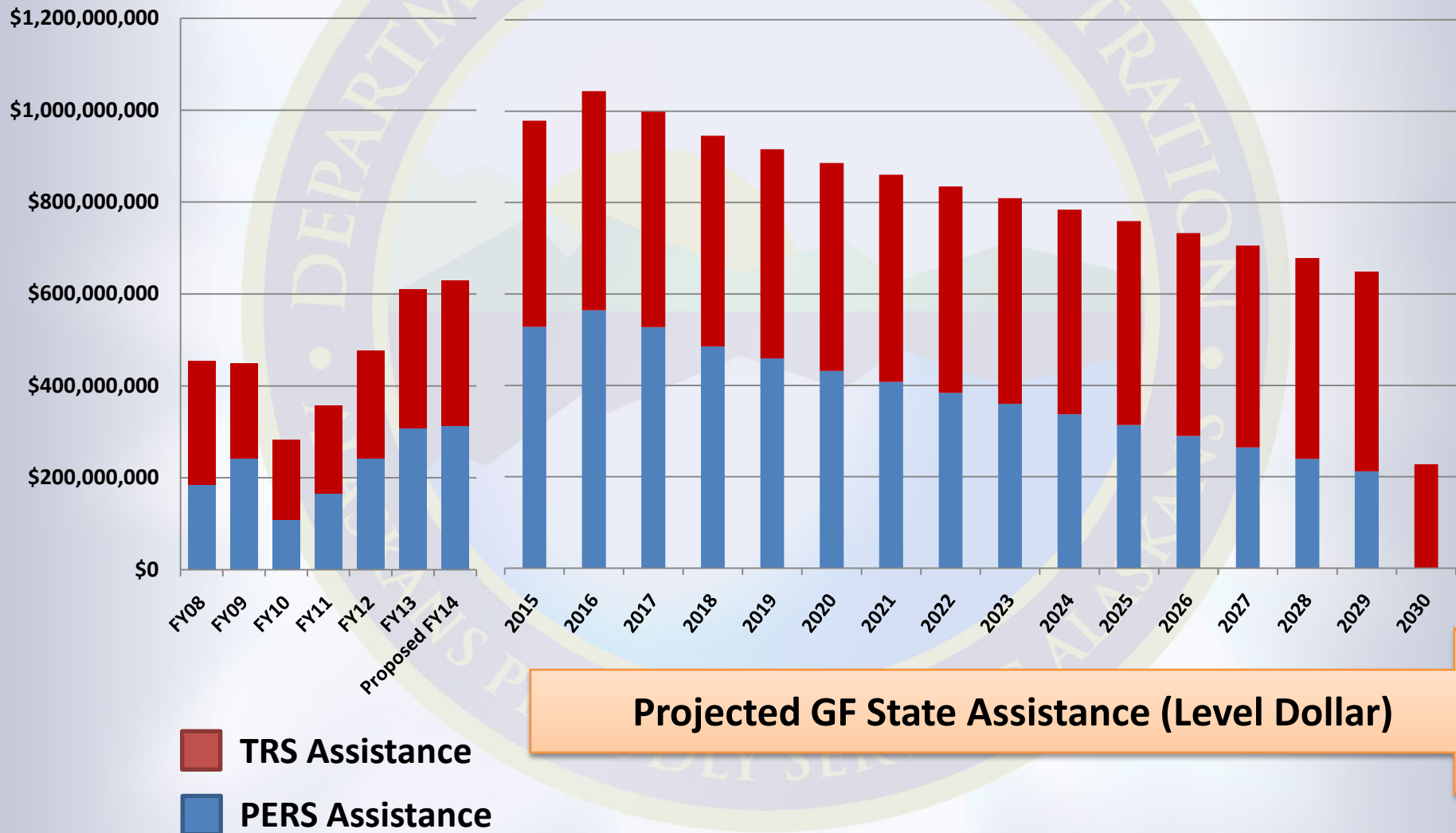
Pay **\$140 billion** in benefits payments over next 70 years

Current PERS/TRS account balance: **\$16.8 billion**

Unfunded Liability: approx **\$11.9 billion**

BENEFITS: PERS/TRS

PERS/TRS GF State Assistance (SB125)



RETIREE "PLAN B"

Plan Feature	Current DB Retiree Health Plan	Proposal for "Plan B" DB Retiree Health Plan
Deductible (single/family)	\$150 / \$450	\$150 / \$300 (1)
In-Network Coinsurance(2)	80%	80% (trending to 90% in 5 yrs)
Out-of-Network Coinsurance	80%	60% (in 5 yrs trending to 70% participating; 40% out-of-network)
In-Network Maximum Out-of-Pocket (single/family, excl. deductible)	\$800 / \$2,400	\$700 / \$1,400 (1)
Out-of-Network Maximum Out-of-Pocket (single/family, excl. deductible)	\$800 / \$2,400	\$1,400 / \$2,800 (1)
Rx Copays (brand/generic/mail-order brand/mail-order generic)	\$8 / \$4 / \$0 / \$0	Copays eliminated
Rx Deductible	N/A	\$100/ \$200 (1)
Rx In-Network Maximum Out-of-Pocket (single/family, excl. deductible)	N/A	\$300/ \$600 (1)
Rx Out-of-Network Maximum Out-of-Pocket (single/family, excl. deductible)	N/A	\$600/ \$1,200 (1)
Emergency Room Copay (waived if emergent tx required)	N/A	\$100
Lifetime Maximum	\$2,000,000 with =>	\$5,000 annual restore feature Unlimited
Wellness / Preventive Care	None, other than as provided by Medicare	<--- Many services recommended by the US Preventive Services Task Force covered free of charge, as adopted by the Plan Administrator (e.g. annual physicals, including well-woman and well-man exams, colorectal screening every 10 years starting at age 50). ---->
Wellness / Preventive Medications	None	Generic prescription drugs classified as preventive by US Preventive Services Task Force, such as generic statin drugs used to manage cholesterol levels, covered at 100% by the plan, as determined by the Plan Administrator.
Maximum Wellness / Preventive Benefit	N/A	\$2,000 / member / year
Travel	Covered in in the USA for emergency, when treatment is not available locally, for 2nd surgical opinions and where cost of surgery in another location, plus travel, does exceed local cost of surgery; not available for diagnostic testing	<--- Enhanced to provide travel benefit through concierge coordinator within the case management function such that travel costs are potentially covered for the patient and possibly family members for a wide range of services, including diagnostic and non-surgical, so long as the Administrator determines that non-local services will be provided by high-quality providers/facilities and that the net cost to the plan after travel reimbursement is lower than could otherwise be expected locally, including potential non-local follow-up care ---->
Coordination of Benefits (COB) with Medicare	Traditional(3)	Exclusion(4)
Covered Dependents	Spouse/domestic partner, child to age 19 unless full-time student, then age 23	Spouse/domestic partner, child to age 26
Mental Health Coinsurance without Certification	50%	<----- N/A, covered same as above ----->
Chemical Dependency Benefit Maximum	\$12,715	<----- N/A, covered same as above ----->
two consecutive years lifetime	\$25,430	<----- N/A, covered same as above ----->
Voluntary indemnity benefits: critical illness and hospital	N/A	90% of premium paid by plan trending to 25% after yr 5
Evidence-based Complementary and Alternative Medicine	N/A	Covered
Health Club Discounts	N/A	Provided

(1) - Plan B Proposal deductible, coinsurance maximums, ER copays and wellness benefit annual maximum amounts are increased at the rate of underlying claims trend

(2) - all coinsurances shown are the plan-paid portion of allowed charges after deductible

(3) - Traditional COB pays lesser of plan benefit without regard to Medicare and remaining allowed charge after Medicare

(4) - Exclusion COB applies plan benefit formula to remaining allowed charge after Medicare

RETIREE “PLAN B” TOOLKIT

Alaska Plan B Toolkit

Savings Opportunities

S1.
Trend out-of-pocket
Significant OPEB savings

S2.
Network Steerage
*80% In 60% Out =>
90-70-40% over 5-year transition*

S3.
Separate Rx

- \$100 deductible
- \$300 coinsurance limit

S4.
“VBIS”*

- Hospital Indemnity
- Critical Illness

S5.
Enhanced Delivery

- Travel Benefit
- Telemedicine
- Technology

Participation Attractors – ER copay waived if emergency, unlimited lifetime max plus:

A1.
Free Wellness
Incentives to 50% of premium under ACA (includes vaccines)

A2.
Free Look
2-year window to try Plan B without lock in

A3.
Savings Illustrations
tied to pre-authorizations & EOBs

A4.
“VBIS”*

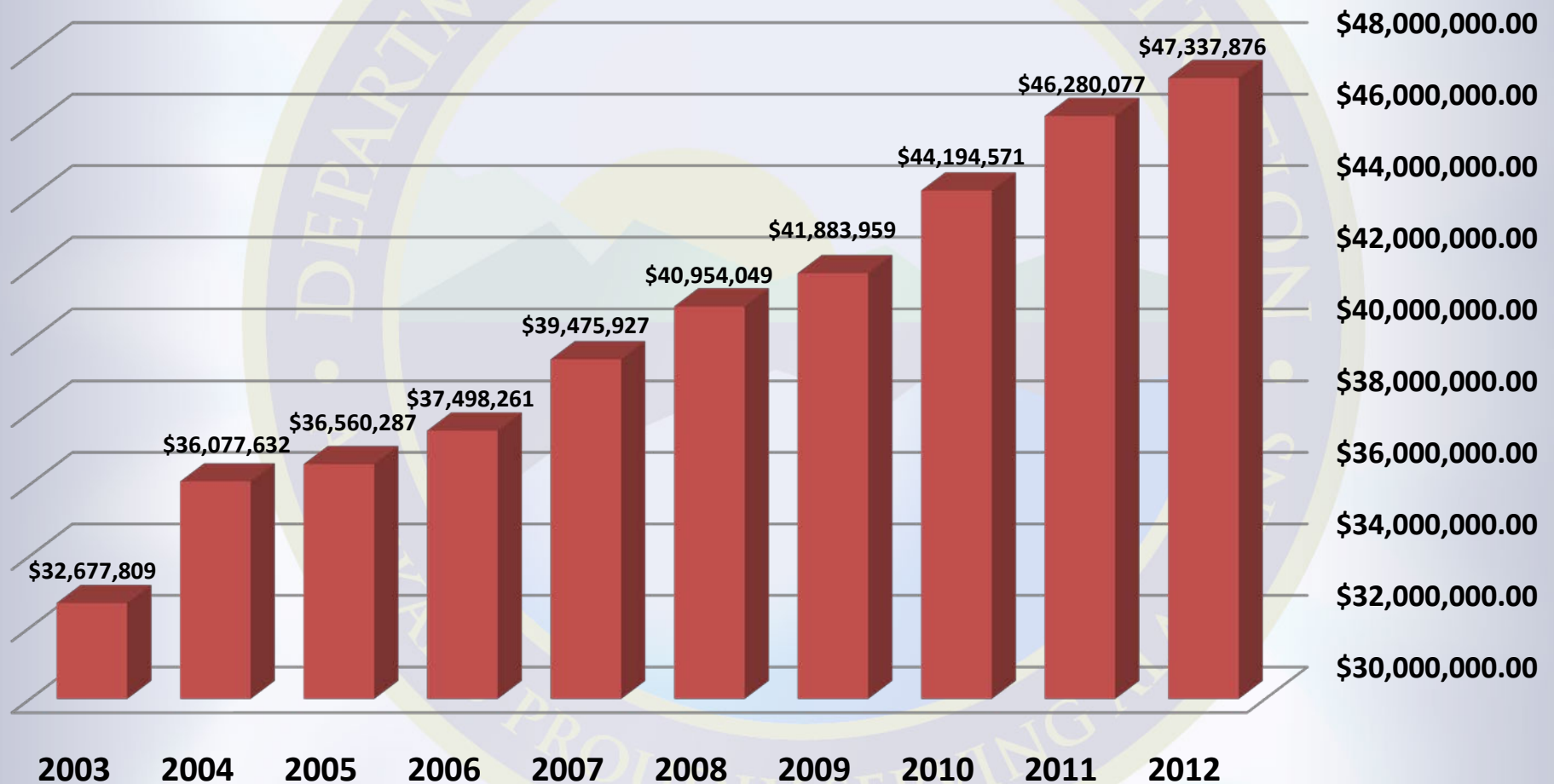
- 90% plan-paid
- Grade to 25% over 5 years

A5.
Evidence-Based CAM & Health Club Discounts
Complementary and Alternative Medicine

* VBIS is a Buck Consulting term for Indemnity Insurance

SPACE COSTS

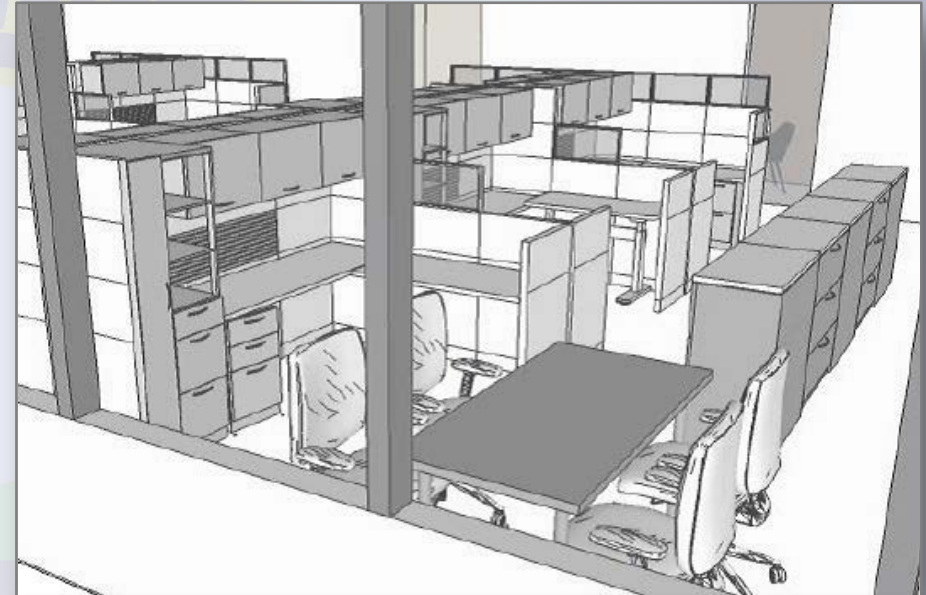
Lease Costs (FY2003 to FY2012)



NEW UNIVERSAL SPACE STANDARDS

Why change a space?

- Save the state over \$125 million the next 20 years in reduced lease costs.
- New space will be better for teamwork and collaboration among “neighborhoods”
- Better airflow with fewer walls
- Natural light for everyone with private offices toward core of building
- Shared printers, scanners and copiers reduce the cost of individual units
- Employees can go from one office to another and have the same working experience
- Clean desk policy addresses need for document privacy in agencies



Neighborhood with team work area and storage



PURCHASING

The Division of General Services (DGS) awards multi-department contracts for use by all Executive Branch agencies and various political subdivisions of the state.

The total savings realized by DGS for FY12 is \$46,691,337, with \$36,191,752 being saved by state agencies and the remaining \$10,499,585 being saved by political subdivisions of the state.

The state saved on:

- Software - \$11,991,321
- PCs, Printers, and Peripherals (WSCA) - \$7,123,705
- Industrial Supplies and Equipment (WSCA) - \$4,368,075
- Marine Diesel Fuel - \$3,835,929
- Fuels: Heating, Diesel, Unleaded, Jet A, Aviation - \$2,517,028
- System Furniture Add-On - \$2,475,082

BUSINESS PROCESSES



Integrated Resource Information System

IRIS PROJECT TIMELINE:



ENVISION PHASE:

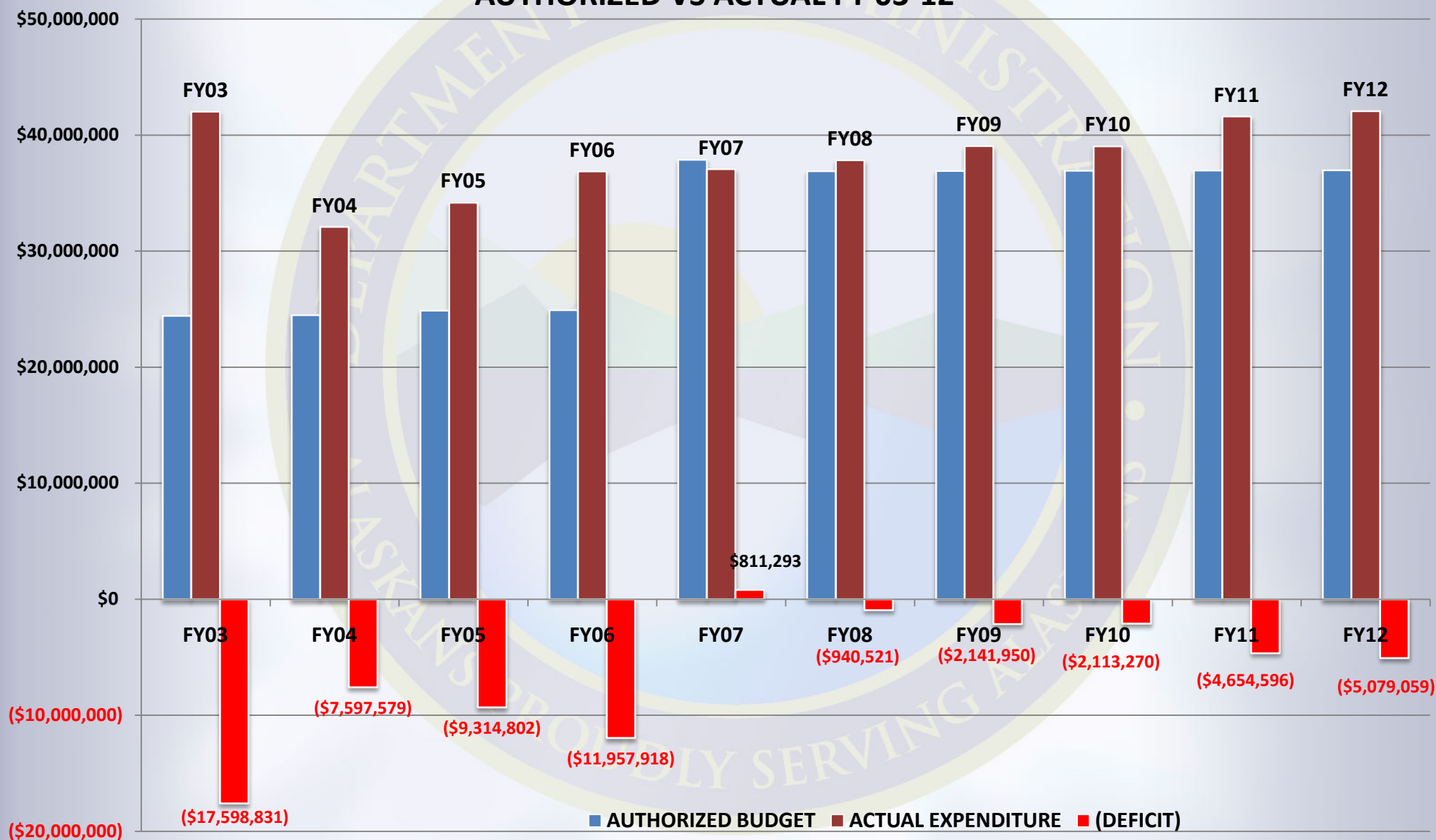


Enterprise Technology Services Priorities

- Bandwidth
- Security: Department Gap Analysis
- Mobile Device Strategy & Support
- Continuity of Operations (COOP)
- Identity Management: myAlaska V3
- Experienced-based rate-setting and rate-setting alignment with budget process

INSURANCE AND INJURY: RISK MGMT.

AUTHORIZED VS ACTUAL FY 03-12



The background of the slide features a large, faint, circular seal of the Department of Administration, State of Alaska. The seal contains the text "DEPARTMENT OF ADMINISTRATION" at the top and "ALASKANS PROUDLY SERVING ALASKANS" at the bottom, with a central emblem depicting a mountain range and a sun.

Thank you!

Visit www.DOA.alaska.gov

for more information about our department.

Questions?

ALASKA PUBLIC OFFICES COMMISSION (APOC) OVERVIEW



Electronic Filing Issue
Mission
Core Services

House State Affairs
Committee

January 22, 2013

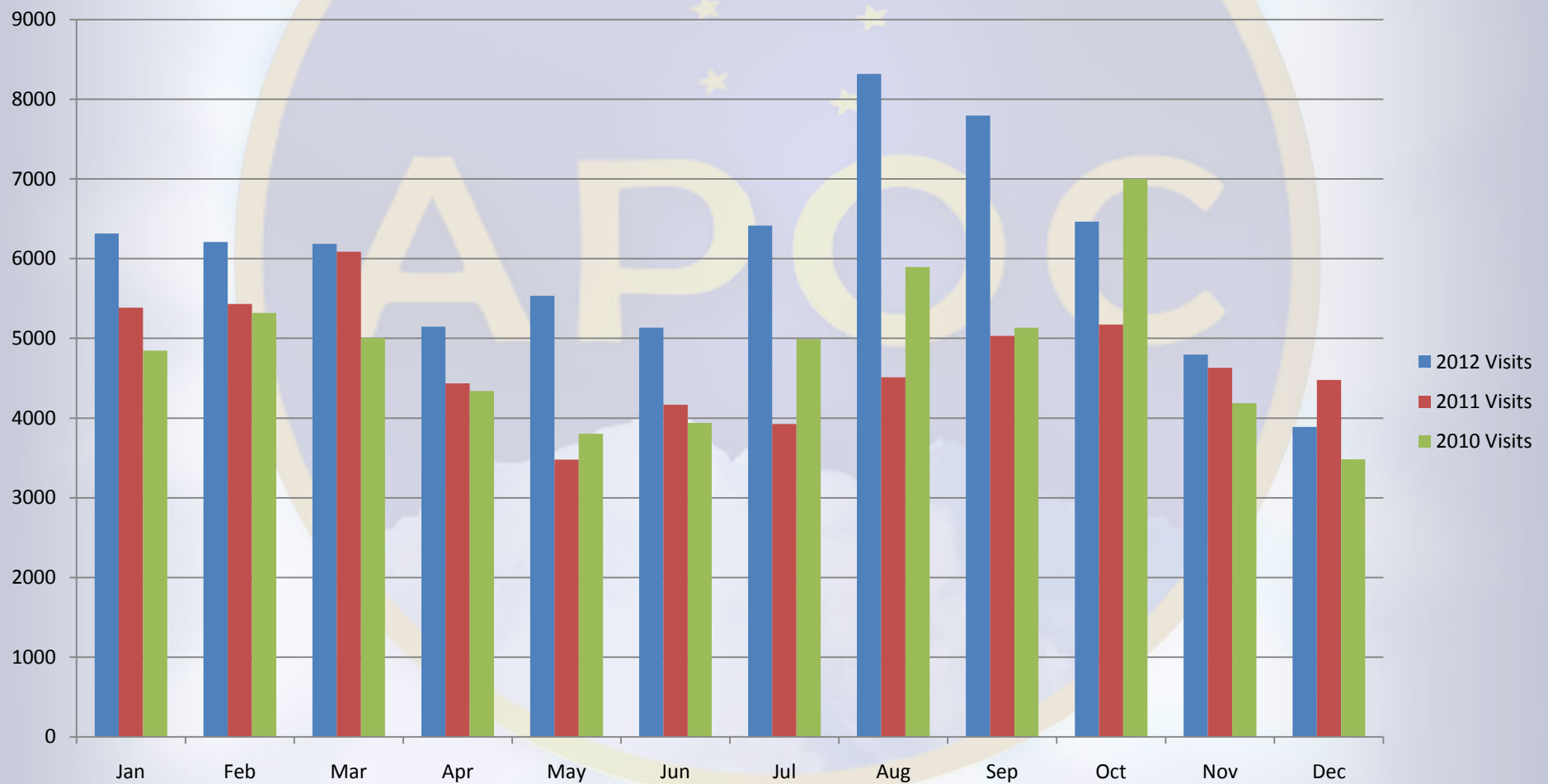
Exec. Director Paul Dauphinais

NOT LETTING GO



DISCLOSE INFORMATION

VISITS TO APOC WEBSITE BY MONTH 2010 – 2012



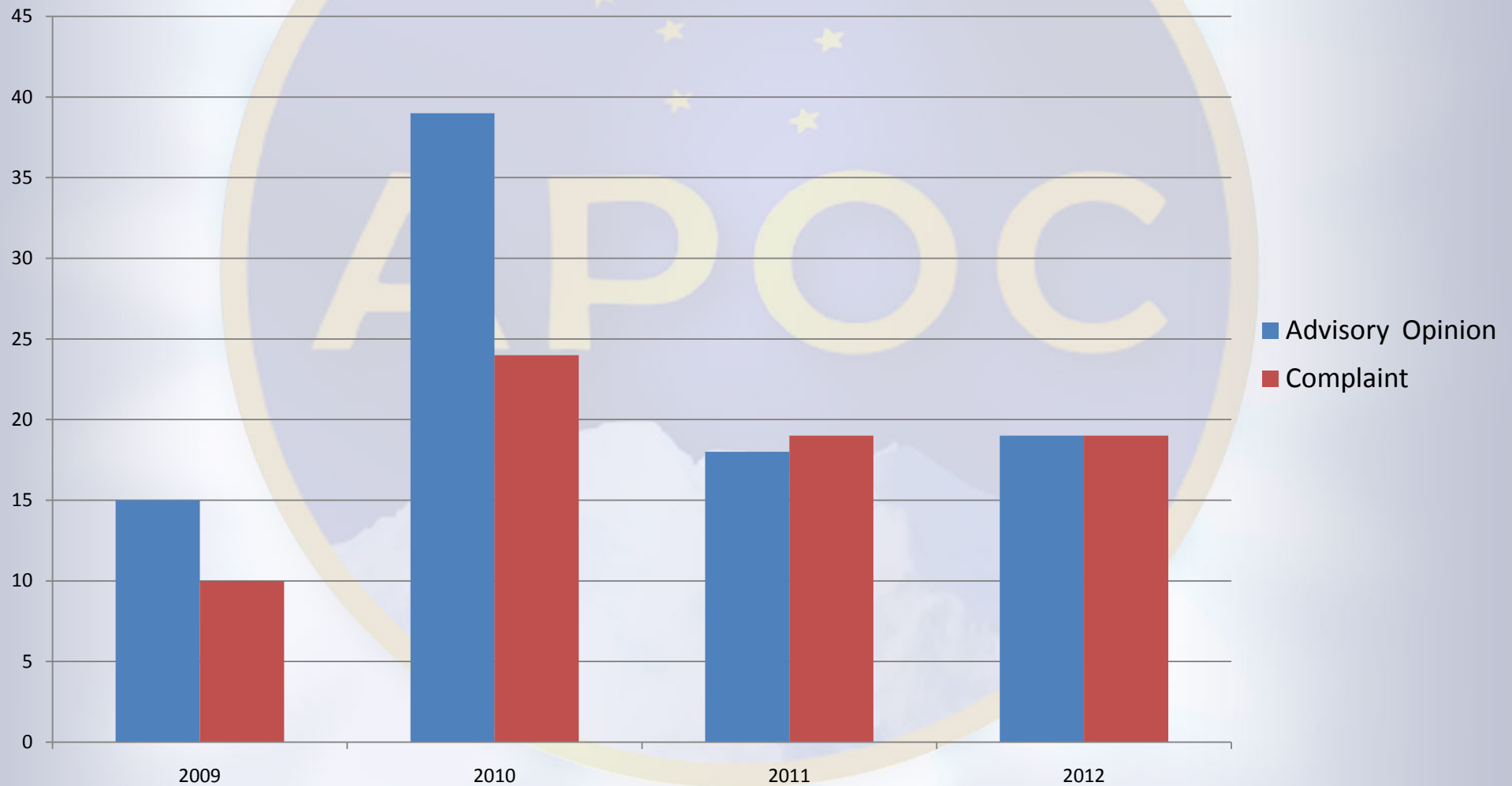
INTERPRET LAWS AND ASSIST FILERS

TRAINING AND OUTREACH 2012

	Training	Outreach
Number of Attendees	492	332
Locations	Fairbanks (3/8) Anchorage (25/376) Juneau (10/82) Wasilla (1/18) Lake & Pen (1/8)	Fairbanks (4/130) Anchorage (4/93) Juneau (1/19) Wasilla (2/32) Homer (1/28) Soldotna (1/11) North Pole (1/7) Eagle River (1/12)

INTERPRET LAWS AND ASSIST FILERS

ADVISORY OPINION AND COMPLAINT ACTIVITY BY YEAR, 2009 - 2012



ADMINISTER LAWS

CIVIL PENALTIES ASSESSED, 2011 - 2012

	2011 ★			2012		
	Total #		# Referred to AG	Total #		#Referred to AG
	Penalties	Value		Penalties	Value	
Lobbying	167	\$6,340	0	109	\$4,090	0
Financial Disclosure	51	\$6,094	4	111	\$30,818	24
Candidate Disclosure	26	\$2,585	1	16	\$6,855	1
Group Disclosure	20	\$2,987	0	27	\$6,988	0

EXAMINE AND COMPARE REPORTS

Type of Financial

Disclosure Report

	Total #	# Audited	% Audited
Legislative	88	88	100%
Candidate	94	90	96%
Judicial	135	79	59%
Executive Branch	267	136	51%
Board/Commission	337	164	49%
Local Municipal Gov't	658	28	4%
Total	1579	585	37%
Candidate Disclosure	643	223	35%



Thank you!

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Questions?