

## Grievance Procedures Relating to Juvenile Justice Services and Children's Services

### NOTICE OF PROPOSED CHANGES IN THE REGULATIONS OF THE DEPARTMENT OF HEALTH AND SOCIAL SERVICES

#### BRIEF DESCRIPTION

The Department of Health and Social Services proposes to revise the grievance procedures relating to juvenile justice services and children's services.

The Department of Health and Social Services proposes to adopt regulation changes in Title 7, Chapter 54 of the Alaska Administrative Code, dealing with grievance procedures, resolution, and appeals relating to actions or inaction by the Division of Juvenile Justice or the Office of Children's Services, including the following:

1. 7 AAC 54.205 – 7 AAC 54.240 are proposed to be repealed. The content is being revised and relocated to 7 AAC 54.245 – 7 AAC 54.260.
2. 7 AAC 54.245, Juvenile Justice Grievance Procedures, is a proposed new section that outlines the grievance procedures for persons challenging an action or inaction by the Division of Juvenile Justice.
3. 7 AAC 54.250, Resolution and Appeals of Juvenile Justice Grievances, is a proposed new section that describes the departments role and the rights of the person filing the grievance in working towards finding a resolution or filing an appeal.
4. 7 AAC 54.255, Children's Services Grievance Procedures, is a proposed new section that outlines the grievance procedures for persons challenging an action or inaction by the Office of Children's Services.
5. 7 AAC 54.260, Resolution and Appeals of Children's Services Grievances, is a proposed new section that describes the departments role and the rights of the person filing the grievance in working towards finding a resolution or filing an appeal.

You may comment on the proposed regulation changes, including the potential costs to private persons of complying with the proposed changes, by submitting written comments to Natalie Powers, Social Services Program Administrator, Office of Children's Services, P.O. Box 110630, Juneau, AK 99811-0630. Comments may also be submitted to her by e-mail at [natalie.powers@alaska.gov](mailto:natalie.powers@alaska.gov) or by facsimile at (907) 465-3397.

The comments must be received no later than 5:00 p.m. on March 11, 2013.

If you are a person with a disability who needs a special accommodation in order to participate in this process, please contact Natalie Powers at the address above or by phone at (907) 465-2104 no later than March 4, 2013 to ensure that any necessary accommodations can be provided.

For a copy of the proposed regulation changes, contact Natalie Powers at the address above or go to the Department of Health and Social Services public notice website at: <http://hss.state.ak.us/apps/publicnotice/regulations.aspx>

After the public comment period ends, the Department of Health and Social Services will either adopt these or other provisions dealing with the same subject, without further notice, or decide to take no action on them. The language of the final regulations may be different from that of the proposed regulations. YOU SHOULD COMMENT DURING THE TIME ALLOWED IF YOUR INTERESTS COULD BE AFFECTED.

WHAT DOES  
HB 140 DO?

SEE PAGE 2 

Statutory Authority: AS 47.05.010, AS 47.10.098, AS 47.14.010.

Statutes Being Implemented, Interpreted, or Made Specific: AS 47.05.010, AS 47.10.098, AS 47.14.010.

Fiscal Information: The proposed regulation changes are not expected to require an increased appropriation.

DATE: 2/1/2013

/s/William J. Streur, Commissioner  
Department of Health and Social Services

**ADDITIONAL REGULATIONS NOTICE INFORMATION**  
(AS 44.62.190(d))

1. Adopting agency: Department of Health and Social Services
2. General subject of regulation: Grievance Procedures for Juvenile Justice and Children's Services.
3. Citation of regulation: 7 AAC 54 **SEC. 2**
4. Reason for the proposed action:  
☐ compliance with federal law **(1)**  
☐ compliance with new or changed state statute  
☐ compliance with court order  
☒ development of program standards  
☐ other: (please list)
5. RDU/component affected: Division of Juvenile Justice and Office of Children's Services

6. Cost of implementation to the state agency and available funding (in thousands of dollars):

Initial Year FY 13 - \$0

Subsequent Years - \$0 **(3) (A), (B), (C)**

7. The name of the contact person for the regulations:

Natalie Powers, Social Services Program Administrator  
Office of Children's Services  
P.O. Box 110630  
Juneau, AK 99811-0630  
Email: natalie.powers@alaska.gov

8. The origin of the proposed action:

☒ staff of state agency  
☐ federal government  
☐ general public  
☐ petition for regulation change  
☒ other (please list) \_\_\_\_\_ Ombudsman \_\_\_\_\_

9. Date: 2/1/2013

Prepared by: Kurt West, Project Coordinator

**Attachments, History, Details**

**Attachments**

GrievanceProceduresPublicReviewDraft.pdf

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