

# Growing the Pie:

## Investments that strengthen Alaska's infrastructure

March 11, 2014 / Lunch & Learn



# Today's Presenters

## Dave Arnott

General Manager -  
*Fairbanks Princess Riverside Lodge*  
Princess Lodges



## Matt Divens

Director -  
*Fleet, Facilities & Interior Operations*  
HAP Alaska Yukon



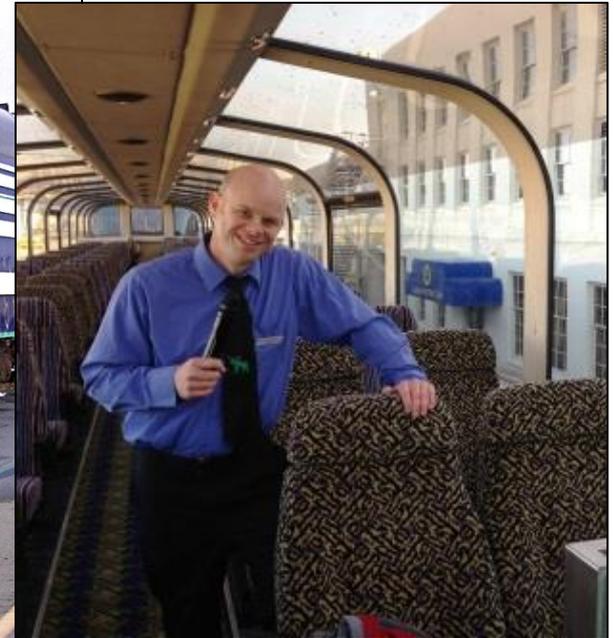
# What is HAP Alaska Yukon?

- transportation, tours and lodging for Princess and Holland America cruise line guests



# Passenger impact beyond the port

- strengthening Alaska's infrastructure



# Typical travel patterns



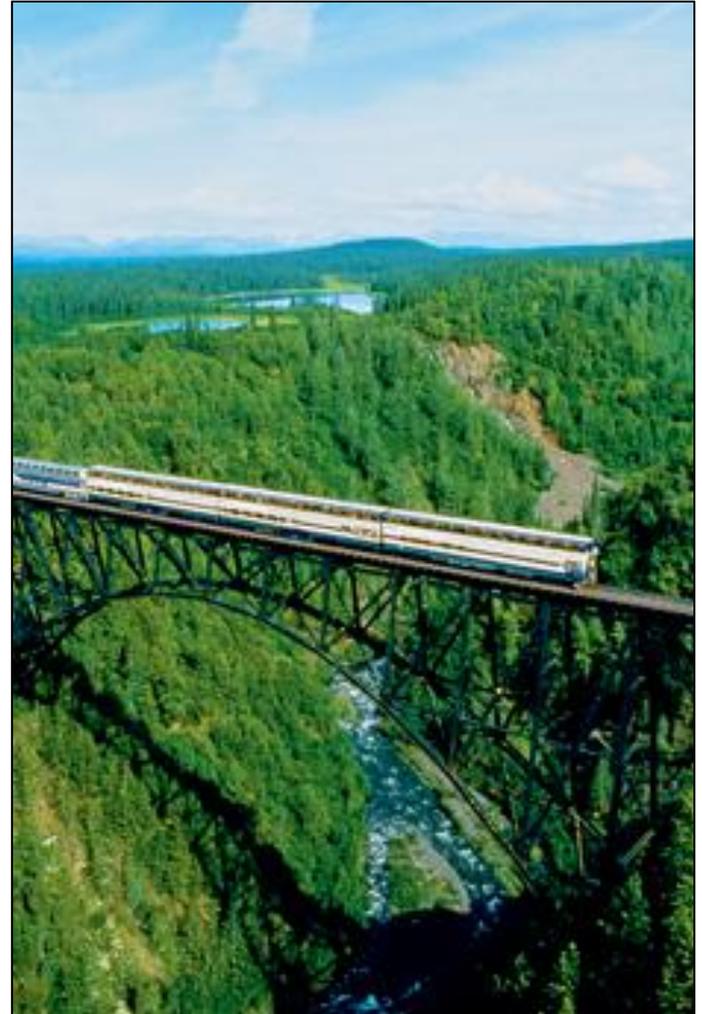
# 2014: Changes in tour flow

## Yukon:

flights between Dawson  
City and Fairbanks

## Railbelt:

passenger train  
adjustments





# More time at destination

- later departure from Anchorage
- motorcoaches between Fairbanks/Denali
- more time on the ground in Fairbanks
- earlier arrivals into Denali



# More time at destination: Fairbanks

Dawson City itinerary changes allow

- earlier arrival in Fairbanks
- depart Fairbanks later



# 2014: Changes in tour flow

Denali:

3-night stays popular with guests

Skagway:

2-night stays



# Healy Shop – \$550,000 investment

- expanded parking lot and fencing
- upgraded electrical, lights
- remodeled facilities
- fuel pump, dump station



# Skagway Shop - \$500,000 upgrade

- expanded work bays
- remodeled pump/dump/wash station
- in-floor lift



# Hotel Division

Princess Lodges:

1,613 guest rooms

Holland/Westmark:

1,779 rooms





# Fairbanks Princess Riverside Lodge

- high cost of energy
- other hotels
- Winter refurbishment



# Denali Area Investments

Holland America Line purchased  
the McKinley Chalets

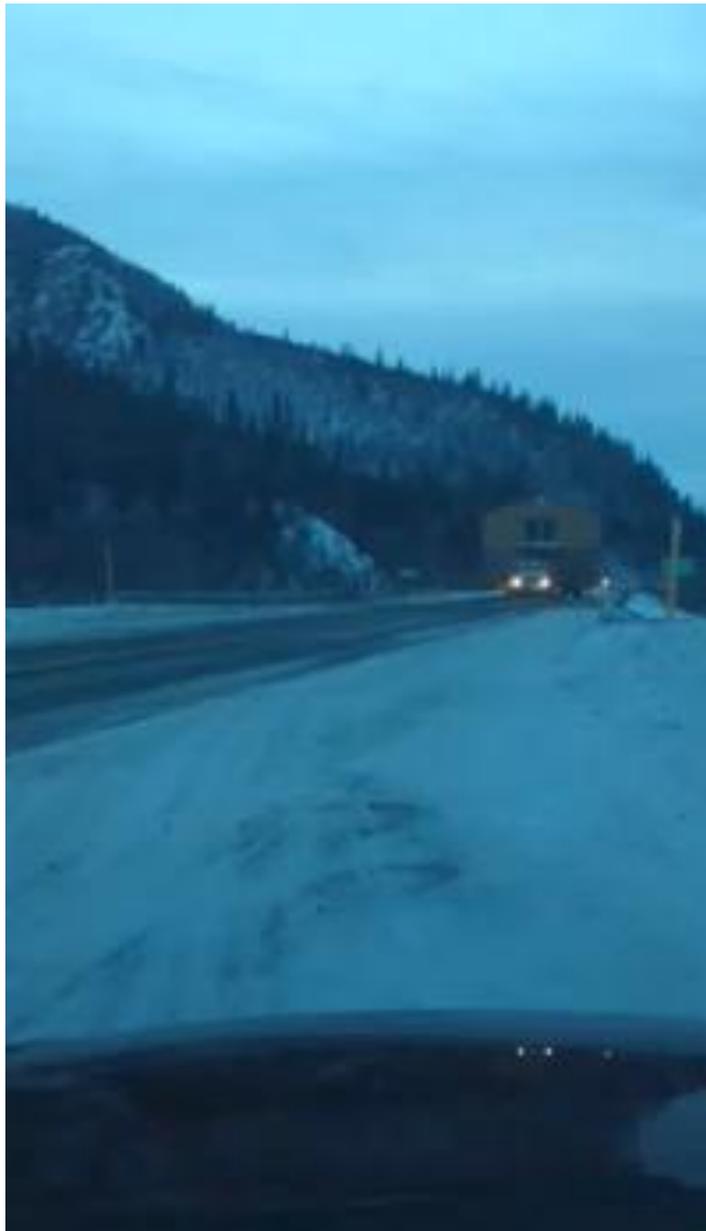


# Denali Area Investments



# Denali Area Investments





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# Skagway Investments

Skagway Westmark built in early 1950s

- refurbishing guest rooms
- remodeling lobby and front desk
- improving employee housing



# Skagway Investments

- floors, walls and window coverings
- guest room enhancements

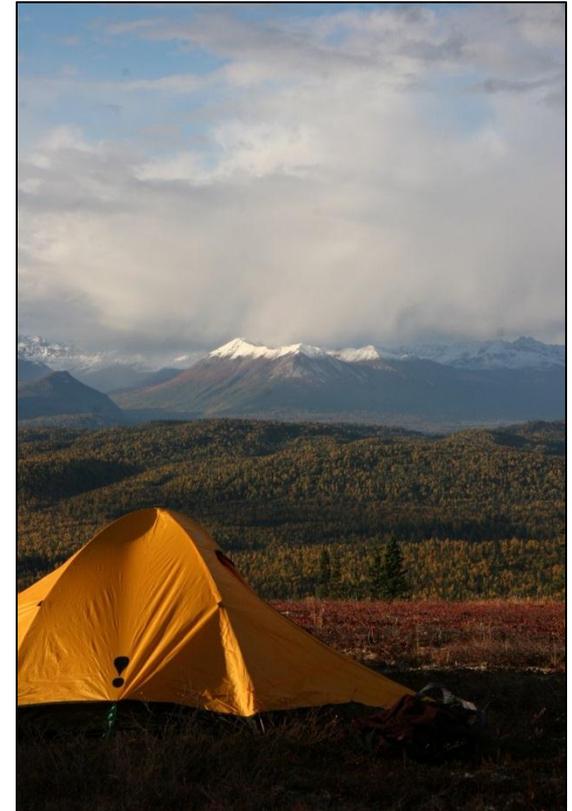


# South Denali Visitor Center



# South Denali Visitor Center

- offers RV sites and walk-in camp sites
- 3.5 mile road to the top for views
- an interpretive trail
- 5 miles of hiking



# Community Involvement



# Community Involvement



# Community Involvement

