UNIVERSAL SPACE STANDARDS Senate Labor & Commerce and State Affairs Joint Committee Meeting October 17, 2013

Presentation by:

Deputy Commissioner Curtis Thayer



WHAT WE'LL COVER IN THIS PRESENTATION

- 1. Overview of executive branch space
- 2. Universal Space Standards (USS)
- 3. Funding
- 4. Cost savings
- 5. Current implementations
- 6. Future plans
- 7. Tour Atwood & Linny Pacillo Parking Garage (LPPG) spaces with committee Any questions you may have – please ask at any time

Overview of Executive Branch Space



NUMBERS ON EXECUTIVE BRANCH SPACE

- The Department of Administration (DOA) manages 17 buildings (Public Building Fund (PBF) and Non-PBF) with 1,623,383 total sq. ft. at an annual cost of \$20,840,800.00.
- DOA also administers 255 leases representing 3,974,555 total sq. ft. at an annual cost of \$49,916,305.20.

* Multiple types of space including office, warehouse, parking lot, etc.

ROA (RGS - BEAL ESTATE PORTFOLIO

BUILDING	LOCATION	AGENCY	S.F.
Linny Pacillo Parking Garage & Office	Anchorage	Multiple	369,000
Robert B. Atwood Building	Anchorage	Multiple	338,000
State Office Building & Parking Structure	Juneau	Multiple /	287,850
Geological Materials Center Building	Anchorage	DNR	100,908
Fairbanks Regional Office Building	Fairbanks	Multiple	92,942
Palmer State Office Building	Palmer	Multiple	81,525
Dimond Courthouse Building	Juneau	LAW, Courts, DPS	77,000
Alaska Office Building	Juneau	H&SS	57,660
Douglas Island Building	Juneau	F&G, DOC	41,980
Court Plaza Building & Parking Structure	Juneau 🖊 🌫 🖊	Multiple	40,128
Alaska State Museum & Annex	Juneau 🔓 🦳	DEED	29,420
3rd Floor Capitol Building	Juneau	GOVZ	22,720
Community Building	Juneau	DCCED, H&SS	22,400
Public Safety Building	Juneau	DPS, H&SS, DOA	20,000
Nome State Office Building	Nome	Multiple	16,600
Governor's House	Juneau	O GOV SERVING	14,400
Archives & Records Building	Juneau	DEED	10,850
		TOTAL	1,623,383

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Universal Space Standards



WHAT WE USE TO HAVE ...

 Most of the larger buildings the state owns or leases were built with an "Open Office Concept", as you can see in these circa 1970's photos:









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RECENT HISTORY OF LEASE COSTS

The state has experienced a steady increase in private lease costs as a result of the following factors:

- Local utility increases
- Commercial real estate supply and demand
- Property insurance increases
- Local property tax and downtown business improvement assessment increases
- Increases in services contracts, i.e., janitorial, elevator

	Total Square Footage	Total Annual Lease Cost
FY 2001	1,039,180	\$21,626,898
FY 2013	1,443,173	\$36,756,321
Growth	403,993	\$15,129,423

	Р	rivate Lea	ase	Sta	te Lease	
0.11		. .			_	Cost per
City	Lease #	Dept.	Cost per sf	PBF Building	Dept.	sf
Juneau	2517	H&SS	\$2.86	SOB	Multiple	\$2.06
Anchorage	2637	DPS	\$3.75	Atwood	Multiple	\$1.56
Ũ				LPPG	Multiple	0.33
Nome	2299	HSS	\$3.00	NSOB	Multiple	*\$2.50
Fairbanks	2658	LAW	\$2.63	FROB	Multiple	\$2.39
				*rate includes leaseh	old amortization ove	r the firm term

*projected FY 15 rate.

NEW SPACE STANDARDS

- Lease cost savings = operating budget savings
- Enhanced collaboration between teams
- "Right to Light" access to natural light
- Equitable treatment of space needs for all employees – private offices reduced and moved
- Improved air quality, ventilation, heating and air conditioning
- Private conversation spaces phone booths
- Functional break rooms spacious cafés
- Ergonomic to enhance employee health and fitness

COMMUNICATION WITH STAKEHOLDERS

- December 2012 Governor's Office policy issued to agencies on new universal space standards
- Outreach and communications to agency leadership, administrative services directors, procurement staff and employees on new standards
- Planning and site visits with agency leadership and staff (<u>note</u>: we are meeting with agency leadership on all projects)
 - Douglas Island Building (Juneau)
 - Nome State Office Building (NSOB)
 - Atwood Building (Anchorage)
 - State Library, Archives and Museum (SLAM Juneau)
 - State Office Building (Juneau)
- Workshops for procurement and facilities staff
- Tours in redesigned spaces with employees, senior management, media, legislative and union leadership.

QUESTIONS ABOUT NEW SPACE STANDARDS

- Noise/privacy of space and conversations?
 - Communicate respectfully like you do now, use private booths for personal phone calls and use headphones when needed
- What about confidential information?
 - All employees in area share confidentiality, offices considered and provided for special cases clean desk policy
- Can I configure my workstation?
 - There are several options available for agencies to pick from
- Are there restrictions on personalizing my space?
 - No, subject to your agencies approval
- Losing my private office?
 - We want to create a more collaborative work environment and provide equality among employees

Funding



FUNDING

- Departmental operating funds
- Cost amortization within the monthly lease payment
- Savings realized in the reduction of leased space
- State line of credit at 3% over a 10 year term
- Major building renovation capital funding
- Federal funds (if applicable)

Cost Savings



EVALUATION OF AN EXISTING SPACE

- Potential impact of USS is reviewed through a rigorous analysis and managed on a case-by-case basis.
- DOA works with affected agencies on a fiscal analysis that looks for a return on investment of adopting the USS. Analysis includes:
 - Mission of agency
 - Public interface
 - Employee needs
 - Parking
 - Current lease terms (rate, etc.)
- If there is no return on investment, status quo or partial implementation will be determined

USS RETURN ON INVESTMENT

- DOA/DGS estimates a 10 year overall savings of \$50 million and a 20 year savings in excess of \$125 million with the implementation of USS.
- Example from "USS Return on Investment with CPI" sheet:

BUILDING	DEPT	PCN'S	NEW / CURRENT LEASE RATE	CURRENT USF	UNIVERSAL USF (160 usf per PCN)	UNIVERSAL non office usf	TOTAL UNIVERSAL USF	SAVINGS USF	CURRENT / PROJ ANNUAL RENT	UNIVERSAL ANNUAL RENT	ANNUAL SAVINGS RENT - YEAR 1	GENERAL FUND 10 YR LEASE SAVINGS	GENERAL FUND 20 YR LEASE SAVINGS	CAPITAL FIXTURES & CONSTRUCTION 1x cost @ \$80psf	TOTAL 10 YR SAVINGS (lease - capital)	TOTAL 20 YR SAVINGS (lease - capital)	Lease Expires	Status
Lease #2498C Lease #2468					5,920 800	300			\$231,360 \$142,067	\$142,080 \$19,272				\$473,600 \$88,000	\$455,187 \$1,189,444	\$1,468,519 \$2,583,170		Under Evaluation Under Evaluation
Lease #2401	DEC	211	3.20	45,050	33,760	1,700	35,460	9,590	\$1,729,920	\$727,639	\$1,002,281	\$10,426,807	\$21,802,734	\$2,836,800	\$7,590,007	\$18,965,934		Under Evaluation
FRONTIE R Lease #2505 & #2506	H&SS	528	3.75	125,626	84,480	2,000	86,480	39,146	\$5,653,170	\$3,891,600	\$1,761,570	\$18,325,753	\$38,319,643	\$6,918,400	\$11,407,353	\$31,401,243	6/30/19	Revisit evaluation 6/30/17
TOTAL		781		184,135	124,960	4000	128,960	55,175	\$7,756,517	\$4,780,591	\$2,975,926	\$30,958,791	\$64,735,666	\$10,316,800	\$20,641,991	\$54,418,866		

COST SAVINGS - OFFICE EFFICIENCIES

- Heating, cooling and ventilation is more efficient with fewer private offices and walls impeding air flow
- Reduction in personal appliances by providing common amenities in café rooms
 - Elimination of microwaves, refrigerators, George Foreman grills, etc. from individual workspaces will save the state from significant electrical consumption and potential liability costs
 - Elimination of most personal printers, fax machines and scanners and adoption of Multi-Functional Devices (MFD) will save money on equipment, service contracts, ink, toner and repair costs across the enterprise

EVERYTHING ADDS UP...

Anchorage Atwood appliance survey found:

Allowed in workspace:

Restricted from workspace:

Fan	345	Medium Dorm Refrigerator	78
Personal Lamp	223	Microwaves	67
Coffee Maker	155	Small Cube Refrigerator	55
Radio	107	Full Size Refrigerator	13
Space Heaters (by approval)	81	UV Light	10
Air Purifier	61	Toasters	3
Humidifier	22	George Foreman Grill	2
Crock Pot (in break room only)	7		
Holiday Lights	7		

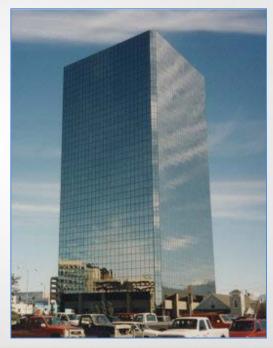
This survey did not account for power strips, UPS, and extension cords observed under desks. Many appeared to be overloaded, adding to electrical costs and liability.

Current Implementations



EXAMPLE - ATWOOD 4TH FLOOR

- Replaced 30+ year old outdated systems furniture, worn carpet and paint.
- The new space provided four conference rooms, two storage rooms, two
- employee telephone booths, and a spacious café.
- Employees enjoy new access to natural light and the fully equipped café.



Project Start date	May 2013	Completed	September 2013		
Workstations Before	97 2 - private offices 95 - stations 1 - mainframe printer room 1 - small break room 1 - copy / print room 1 - large training room 1 - small training room	After	97 – Stations 1 – Café 2 – phone rooms 1 – mainframe printer room 1 – small conference room 1 – large conference room 2 – storage rooms 3 – small meeting rooms		
Special area allowances	Mainframe printer room				
Private offices: Before	2	After	0		
Appliance count: Before	75	After	8 in cafe		
Project funding source	Primarily federal funds				

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BEFORE/AFTER - ATWOOD 4TH FLOOR







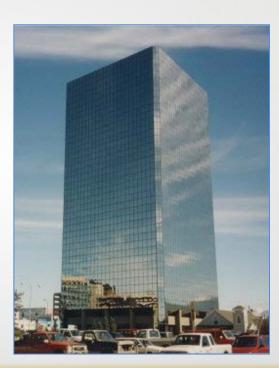
Before New Standards

After New Standards



EXAMPLE - ATWOOD 18TH FLOOR

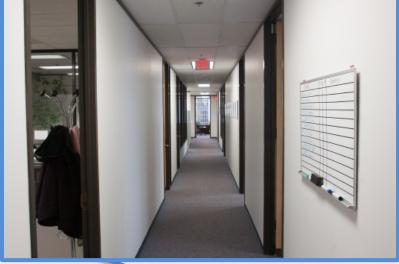
- Consolidated from a private lease and three floors to single floor in Atwood
- The new space provided two conference rooms, one file room, centralized mail room,
 - and employee telephone booths
- Employees enjoy new access to natural light



Project Start date	May 2013	Completed	September 2013	
Workstations Before	47 19 private offices 23 – stations 2 – large conference rooms 1 – secured file room 1 – secured entry 1 – large, break, copy, file room	After	52 8 – private offices 43 – stations 1 – Café 2 – phone rooms 1 – small conference room 1 – large conference room 1 – secured entry 1 – secured file room 1 – mail room 1 – storage rooms	
Special area	Secure entry; forensic file room;			
allowances	ge	neral office file	room	
Private offices: Before	15	After	5	
Appliance count: Before	37	After	0	
Project funding source	Agency funds			

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BEFORE/AFTER – ATWOOD 18TH FLOOR





Before New Standards

After New Standards

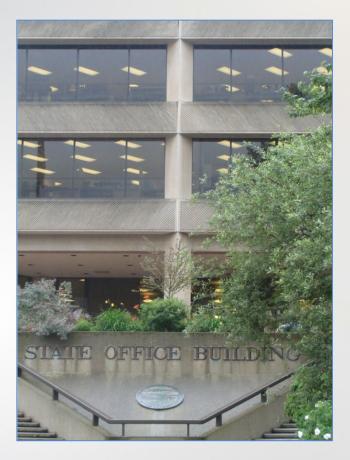




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EXAMPLE - JUNEAU SOB 7TH FLOOR

- 30+ year old outdated systems furniture, carpet and paint
- BEFORE there were 12 windows only available to 4 staff, AFTER all 24 windows available to all 31 staff members
- Improved front desk customer service area is more inviting



Project Start date	June 2013	End date	August 2013		
Workstations Before	28 5 Private Offices 23 Cubicles 1 Lg Conf Room 1 small break room	After	31 1 Private Offices 30 Cubicles 1 Lg Conf Room 1 Sm Conf Room 1 small break room		
Special area allowances	Private phone booth, neighborhood meeting areas				
Private offices: Before	5	Afte	r 1		
Appliance count: Before	4	Afte	r O		
Project funding source	Agency funds				

BEFORE/AFTER - JUNEAU SOB 7TH FLOOR





Before New Standards

After New Standards









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Future Plans



FUTURE PLANS FOR IMPLEMENTATION

Near Term

- Atwood Building
- Douglas Island Building
- Nome State Office Building
- State Library, Archives and Museum SLAM (under construction)
- Juneau State Office Building (7th and 8th floors)

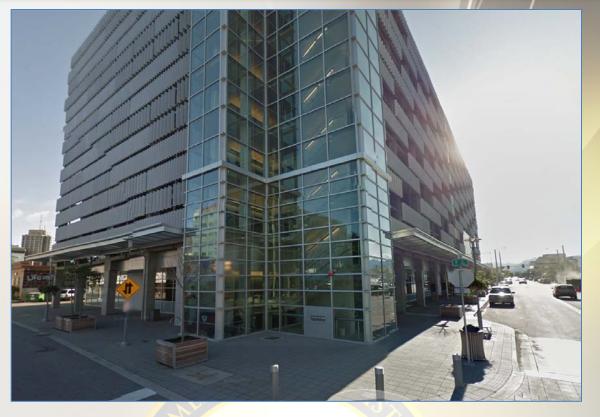
Long Term

- Other PBF buildings and state owned office buildings
- Facilities with expiring leases
 - State leases range from 5 to 20 years with an average of 10 years
- Building remodels
- Agency needs

The general timeline for USS implementation is in excess of 10 years.

LPPG UPDATE

- Collocate high traffic customer service agencies into one location:
 - Div. of Motor Vehicles (DMV)
 - Permanent Fund Dividend (PFD)
 - Child Support Services Division (CSSD)
- Provide shared customer waiting area for PFD and CSSD
- Ease of customers and clients parked in the LPPG to conduct business in LPPG
- Provide shared resource rooms for PFD and CSSD. Employee restrooms and café
- Reduce traffic and use of elevators in Atwood "office" spaces



Project Start date	May 2013	End date	May 2014
SQ FT		15,458	
Cost/SQ FT		\$1.56	
Office Annual Cost		\$289,782	
Parking Annual Cost		\$49,693	
Workstations		67	

NOME SOB UPDATE





ScheduleJanuary 2014construction startsApril 2015construction complete

Number of Agencies Before and After

Before - 6 After - 8 (2 new agencies to be added)

Project Budge		\$11,623,145
Budget Requi	red:	Fully funded
Amenities:	296 sf 2	afé st floor conference room nd floor conference room ADA public restroom

POUGLAS ISLAND BUILDING UPDATE



Schedule	July 2013	Final funding (2 of 2)
		appropriated
	April 2014	construction starts
	August 2015	construction complete

Number of Agencies Before and After

Before - 2 After - 3 (1 new agency to be added)



Project Budget:	\$18,200,000 F ADM
Budget Require	d: Fully funded
Amenities:	(2) Cafés (3) Conference rooms Negotiated increased parking

GEOLOGIC MATERIALS CENTER UPDATE



Existing Sam's Club (above)

New GMC architectural rendering (below)



Square Footage: 100,908

Schedule: July 2013 July 2013 November 2013 July 2014 Final funding (2 of 2) appropriated Building purchased Construction starts Occupancy Project Budget:

\$24,500,000

Budget Required: Fully funded

ARRITIONAL INFORMATION ONLINE

"Space Standards" page on www.doa.alaska.gov/dgs



Thank you. Start of Tour

