## **Department Support Services**

department's mission.

Mission To provide quality administrative services in support of the

Page 456 in the DHSS FY2013 Budget Overview Book (BOB)

## **CORE SERVICES**

Page 456 in BOB

Commissioner's Office

**Public Affairs** 

**Administrative Support** Services

**Facilities Management Facilities Maintenance** 

NOTE: All DSS core services need update.

## **Effectiveness Measures**

The Timely Receipt of Federal Revenues (treasury receipts)

How well did we deliver the services – accuracy, compliance, timeliness.

**Accurate and Timely Accounting Transactions** 

## **Efficiency** Measures

In development, but for example: Cost savings per transaction if done accurately, timely, and in compliance --

In development, but for example: Cost to the state if not done timely.