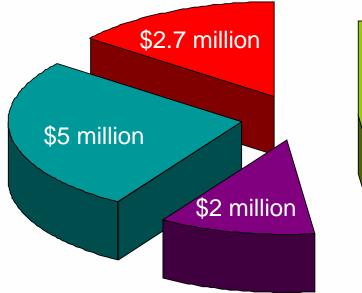
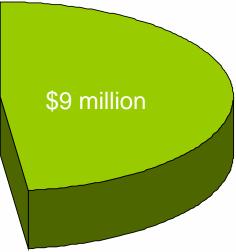


#### ALASKA TRAVEL INDUSTRY ASSOCIATION Report to the Legislature / January 26, 2011

### FY11 Budget Overview





- State Funding Core Budget
- Capital Grant
- Operating Grant
- Private Sector Funding Core Budget

# \$18.7 million



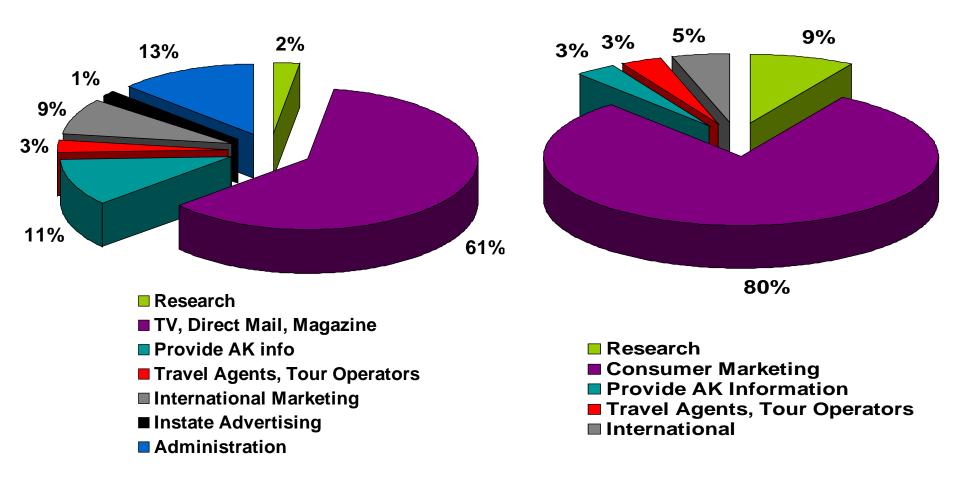
### **Budget Expenditures**

Core Marketing Budget:

Additional Marketing Budget:

\$11.7 million

\$7 million



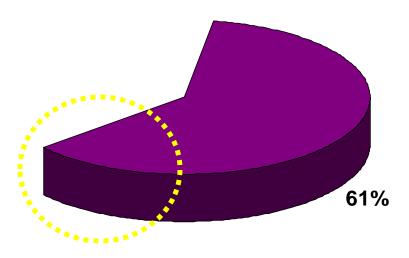
## **Consumer Marketing Expenditures**

Core Marketing Budget:

\$11.7 million

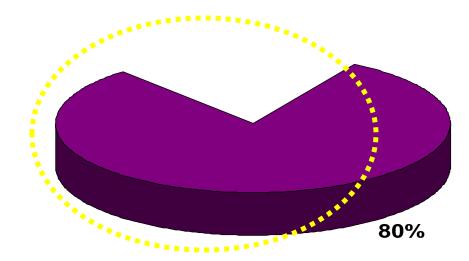
Additional Marketing Budget:

#### \$7 million



#### **\$1 million in TV**

\$3,624,000 direct response \$135,000 online advertising \$554,000 website promotion \$882,000 public relations



#### **\$5 million in TV**

\$550,000 direct response\$175,000 online advertising\$140,000 website promotion\$122,000 public relations

#### **Comprehensive Planning**

750 tourism businesses and 27 communities invest in Alaska's Marketing program Marketing Committee and Board of Directors have high-level marketing and research expertise

Implementation by professional marketing experts (contractors/staff) with DCCED oversight



## Science of ATIA Tourism Marketing

- Results from Conversion Study, conducted by national research firm
  - Assess influence of marketing efforts on consumers that provide contact information and receive additional trip planning information
    - 12% of respondents visit the year they respond

ALASKA TRAVEL INDUSTRY ASSOCIATION

• 27% of respondents visit by the 4<sup>th</sup> year



## Science of ATIA Tourism Marketing

- Results from Advertising Effectiveness Study, conducted by national research firm
  - Assess influence of marketing efforts on consumers that don't request additional travel information from the state



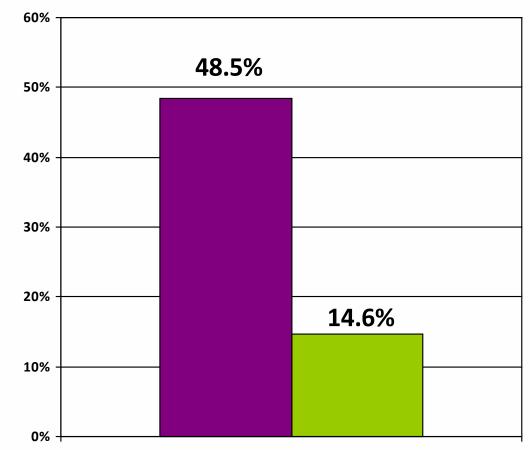
## Advertising Effectiveness Study

- Consumers were asked unprompted what travel ads they remembered seeing in the past 6 months
  - New TV spots moved Alaska from #10 in October to #6 in January
  - Alaska ranked ahead of brands such as California, Orlando, Jamaica and the Bahamas



## Advertising Effectiveness Study

- New TV spots greatly increased awareness of Alaska
- Intent to visit
   Alaska increased
   34% after viewing
   the ads



Television

■ 2011 Jan ■ 2010 Oct

## Advertising Effectiveness Study

- Awareness is important, but so is perception
  - 79% of respondents had a positive opinion of Alaska's advertising
- Ads did a good job of communicating:
  - Breathtaking scenery, wildlife in its natural habitat, illustrated state's variety of activities, positioned Alaska as an appealing destination

## **Consumer Marketing**

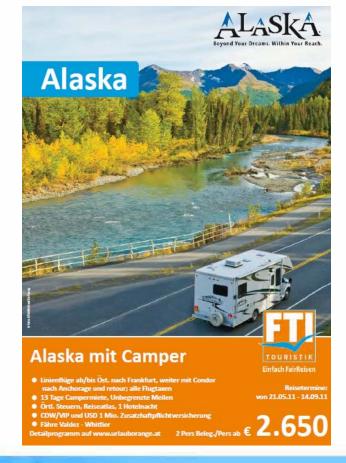
- Television Ads
- Direct Mail campaign
- Pay-per-click online campaigns
- Magazine ads
- Vacation Planners
- TravelAlaska.com







- Top 3 producing markets:
  - United Kingdom
  - Australia
  - German Speaking Europe
- Partner with tour operators to increase awareness of Alaska and drive sales



## Alaska Trade Show

- Educated travel agents on the lure of Alaska, highlighting communities and activities
- Focused on key gateway cities with direct flights to Alaska
  - Seattle, Denver, Chicago
  - New York, Philadelphia



Captured state's stunning imagery for use in marketing materials...and we put Alaskans to work







(Magazine Readership = More than 7 million)

#### Paula's Dream Vacation...

The best trips I've ever taken in my life began with a recommendation from one of my friends or family. Well, y'all are my magazine family, so I just gotta tell you about my dream vacation to Alaska. I know you would absolutely love it! Listen, I know what you're thinking: Alaska's like a wild frontier. I thought the same thing—y'all know I'm not some outdoors survival expert—but I had an absolutely fabulous time and got around with no trouble at all. We ate the best food. From the fresh fish to the multitude of berries, it all just tasted delicious and it was good for us, too! We saw the most unbelievable natural sights and stunning wildlife everywhere we turned. The air was so pure, and the weather was perfect. (It stayed between 40 and 60 degrees. That ain't the Caribbean, but it's not Siberia either!)While we were up there, we saw a tourism slogan set up like an Alaskan vanity license plate. It read, "B4UDIE". And that's exactly what Alaska is all about. It's one of those lifetime trips, a place to check off your personal "bucket list." You've just gotta go and try something you never thought you would. I promise you won't regret it. —*Paula* 

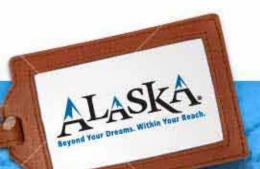
and all plants



(CBS Early Show viewership = 2.56 million)



#### **New Television Commercials**



#### Measurement

- Alaska Visitor Statistics Program (AVSP), administered by DCCED
  - Number of visitors to Alaska
  - How much visitors spend instate
  - What communities visitors travel to instate



#### Measurement

 In November, results from Travel Intentions Research, conducted by a national research firm, projected for Summer 2011:

# 4.3% increase = 77,000 visitors = \$72 million instate spending



# Thank you for your support of Alaska tourism!

