

Senator Lyman F. Hoffman

Senate Finance Committee - Co Chair

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Adak
Akiachak
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Chignik Lake Clark's Point Cold Bay Dillingham Dutch Harbor Eek

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Goodnews Bay
Ivanof Bay
Kasigluk
King Cove
King Salmon

Koliganek Konggiganak Kwethluk Kwigillingok Lower Kalskag Manokotak Mekoryuk

Kipnuk

Naknek Napakiak Napaskiak Nelson Lagoon New Stuyahok Newtok

Nightmute Nikolski Nunapitchak Oscarville Perryville Pilot Point Platinum Port Heiden Portage Creek

Quinhagak Saint George Island Sant Paul Island Sand Point Shemya Station South Naknek Togiak

Togiak
Toksook Bay
Tuluksak
Tuntutuliak
Tununak
Twin Hills
Ugashik
Unalaska

Unga Upper Kalskag May 10, 2010

Senator Kevin Meyer, Chairman Legislative Budget and Audit Committee 716 West 4th Avenue, Suite 410 Anchorage, Alaska 99501

Dear Mr. Chairman:

Please consider this letter as a formal request for the Legislative Budget and Audit Committee to perform an audit of the Department of Administration and the Enterprise Technology Services Section of the Department.

I believe the audit should address the following:

- 1. With respect to the current Core Telecommunications contract:
 - What was the total annual cost for these services at the time the contract was executed
 - > What was the expected cost of the contract at the time it was executed
 - ➤ What is the current total annual cost
 - ➤ If the current costs exceed the expected and/or actual costs at the time of execution, please explain why and how that occured
 - > Describe any changes in the scope of the contract since it was executed
 - > When will the current core telecommunications contract expire
 - Does the DOA plan to extend or renew the current contract, or issue a new RFP for those services
- 2. Has any additional work been "sole sourced" to the current contractor, or to any other telecommunications provider? (For example, there appears to be a substantial amount of money spent under the broad category of "Program Management and Consulting" which apparently is not covered in the vendor's contract. If this is correct, shouldn't a separate RFP be issued to cover these services?)
- 3. Has other telecommunications/data/technology work been sole sourced without a competitive bid?
- 4. As the Enterprise Technology Services Section has the responsibility to provide telecommunications services to the line agencies of State government, what new technologies is the Section providing to make State employees more productive in performing their daily tasks?
- 5. Describe proactive work to explore new technologies (like MPLS, Metro Ethernet and SIP trunking) which hold the promise of increasing State employee productivity and reducing long-term costs for all State agencies?

In closing, I want to clarify the rationale for my request. After a recent internal debate within the Department of Administration — and with other officials within the Parnell Administration — the Governor directed the DOA to issue a new RFP for wireless services. As a result of the Governor's action, the State of Alaska is currently saving 40% for the cost of those services over the prior State method of procuring those wireless services. I believe there may similar opportunites for the State to reduce its telecommunications costs by 1) allowing the private sector to bid on services that now appear to be executed via "sole source" contracts or 2) by simply not issuing an RFP for telecommunications services when such action should be taken. Clearly, that was the benefit of the wireless RFP. I hope that this audit will ultimately result in similar savings for other telecommunications services which the State purchases from the private sector.

Thank you for considering my request for this audit.

Sincerely,

Senator Lyman Hoffman

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