

State of Alaska  
OFFICE OF MANAGEMENT AND BUDGET

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## Key Performance Indicators

### Department of Commerce, Community, and Economic Development

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#### Mission

*Promote a healthy economy, strong communities, and protect consumers in Alaska. Alaska Statute (AS) 44.33.020*

#### Key Performance Indicators

FY2026 Management Plan as of 01/28/2026 (in thousands)

Department of Commerce, Community, and Economic Development Totals	Funding					Positions		
	UGF Funds	DGF Funds	Other Funds	Federal Funds	Total Funds	Full Time	Part Time	Non Perm
	\$21,722.7	\$119,451.0	\$63,707.0	\$42,563.7	\$247,444.4	569	0	26

#### 1: Economic Growth

*Includes resources for Economic Development, Alaska Industrial Development and Export Authority, Alaska Seafood Marketing Institute.*

1: Economic Growth	Funding					Positions		
	UGF Funds	DGF Funds	Other Funds	Federal Funds	Total Funds	Full Time	Part Time	Non Perm
	\$5,579.7	\$15,339.2	\$21,440.3	\$13,260.5	\$55,619.7	120	0	2

- Target: Maintain first place ranking of Alaska Seafood among the most popular food brands on United States restaurant menus.
- Target: Issue \$60 million in new loans each year from the Alaska Industrial Development and Export Authority (AIDEA) Revolving Loan Fund.
- Target: Review and authorize marijuana license applications for qualified persons and entities.

#### 2: Sustainable Energy

*Includes resources for Alaska Industrial Development Export Authority, Alaska Energy Authority.*

2: Sustainable Energy	Funding					Positions		
	UGF Funds	DGF Funds	Other Funds	Federal Funds	Total Funds	Full Time	Part Time	Non Perm
	\$6,532.0	\$51,234.0	\$28,303.1	\$561.1	\$86,630.2	100	0	14

#### 3: Strong Communities

*Includes resources for Community & Regional Affairs, Payment in Lieu of Taxes, National Forest Receipts, Fisheries Taxes, Serve Alaska.*

3: Strong Communities	Funding					Positions		
	UGF Funds	DGF Funds	Other Funds	Federal Funds	Total Funds	Full Time	Part Time	Non Perm
	\$8,942.6	\$619.9	\$10,672.9	\$28,447.9	\$48,683.3	71	0	2

- Target: Reduce the number of communities (public entities) that are noncompliant with management sustainability indicators by five percent each year.
- Target: Increase the number of users trained on the Utility Management training courses.

#### 4: Consumer Protection

*Includes resources for Banking & Securities, Insurance Operations, Corporations, Business and Professional Licensing, Regulatory Commission of Alaska, Alcoholic Beverage Control Board.*

Funding					Positions		
UGF Funds	DGF Funds	Other Funds	Federal Funds	Total Funds	Full Time	Part Time	Non Perm
\$668.4	\$52,257.9	\$3,290.7	\$294.2	\$56,511.2	278	0	8

- Target: Manage licensure of Alaska businesses and professionals.
- Target: 75 percent of investigations and consumer complaint cases approved by the director are completed within one year.
- Target: 100 percent of tariff matters are reviewed and processed within statutory and regulatory timelines.

## Performance Detail

### Priority 1: Economic Growth

**Target #1:** Maintain first place ranking of Alaska Seafood among the most popular food brands on United States restaurant menus.

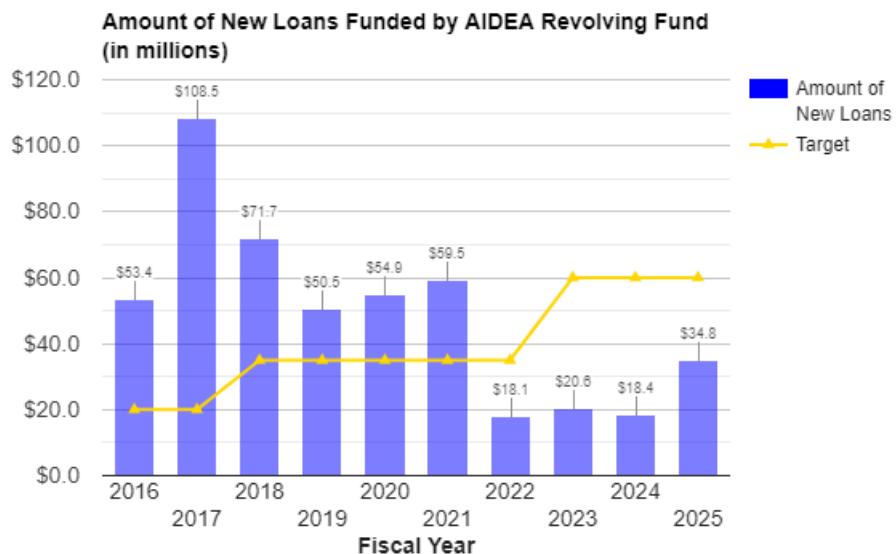


*Methodology: Dataessentials Research.*

**Analysis of results and challenges:** Alaska Seafood maintained strong brand recognition as the #1 protein brand on U.S. restaurant menus. According to Technomic in 2024, 74 percent of consumers reported being more likely to order seafood if the Alaska Seafood logo is on the menu, and seafood from Alaska is more appealing to consumers than any other origin. This consumer research is conducted every other year and will be updated in 2026.

Target Last Modified: 12/04/2025

**Target #2:** Issue \$60 million in new loans each year from the Alaska Industrial Development and Export Authority (AIDEA) Revolving Loan Fund.

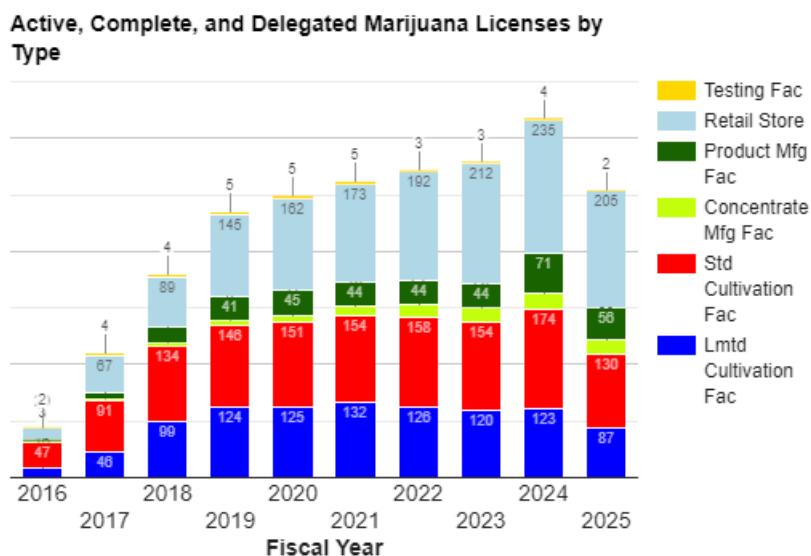


*Methodology: Data is compiled from AIDEA's Loan management and reporting system.*

**Analysis of results and challenges:** The current high-interest rate environment, combined with clients seeking ways to finance new construction, has led to an increase in loans. Historically, construction in Alaska has been costly; however, rising material and labor costs have made AIDEA essential for the success of projects. In FY2025, AIDEA funded over \$34.8 million in new loans. This included the construction of a new hotel in downtown Anchorage, as well as various new construction and real estate projects across the state. This highlights a notable growth in loans for the loan participation program over the past several years. Usage of the AIDEA Loan Participation Program by the State's commercial lenders has decreased due to several factors, including increased interest rates, reduced borrowing power, a smaller pool of qualified borrowers, and market uncertainty. Instead, lenders have submitted larger loans, \$10 million or more, rather than amounts less than a million. In FY2025, despite issuing fewer loans, AIDEA's loan participation programs have increased in dollars year over year. It is expected this trend will continue in FY2026.

Target Last Modified: 12/04/2025

**Target #3: Review and authorize marijuana license applications for qualified persons and entities.**



*Methodology: Data from the Marijuana Licensing Database, shows applications received by AMCO for the six license types through June 30, 2023. License types are further broken down by status. Applications that have been initiated by applicants but not yet submitted are not included.*

**Active, Complete, and Delegated Marijuana Licenses by Type**

Fiscal Year	Lmtd Cultivation Fac	Std Cultivation Fac	Concentrate Mfg Fac	Product Mfg Fac	Retail Store	Testing Fac
FY 2025	87 -29.27%	130 -25.29%	28 -3.45%	56 -21.13%	205 -12.77%	2 -50.00%
FY 2024	123 +2.50%	174 +12.99%	29 +11.54%	71 +61.36%	235 +10.85%	4 +33.33%
FY 2023	120 -4.76%	154 -2.53%	26 +23.81%	44 0%	212 +10.42%	3 0%
FY 2022	126 -4.55%	158 +2.60%	21 +31.25%	44 0%	192 +10.98%	3 -40.00%
FY 2021	132 +5.60%	154 +1.99%	16 +45.45%	44 -2.22%	173 +6.79%	5 0%
FY 2020	125 +0.81%	151 +3.42%	11 +22.22%	45 +9.76%	162 +11.72%	5 0%
FY 2019	124 +25.25%	146 +8.96%	9 +50.00%	41 +51.85%	145 +62.92%	5 +25.00%
FY 2018	99 +115.22%	134 +47.25%	6 +200.00%	27 +170.00%	89 +32.84%	4 0%
FY 2017	46 +187.50%	91 +93.62%	2 0%	10 +233.33%	67 +235.00%	4 +100.00%
FY 2016	16	47	2	3	20	2

**Analysis of results and challenges:** Under 3 AAC 306, there are six possible marijuana establishment licenses. Due to the complexity of marijuana statutes and regulations, application reviews are a lengthy process. Although AMCO is in an ongoing transition into the new licensing system, AK-ACCIS, marijuana applications were still submitted and processed through the previous licensing database in FY2025. The database allows applicants to progress through various application statuses including new, initiated, under review, incomplete, complete, delegated, and active, as well as void, rescinded, tabled, and denied.

In FY2025, AMCO continued to process a healthy amount of new, transfer, and renewal applications, product approvals, operating change requests, etc.. Although a high percentage of marijuana licensees renewed their licenses, AMCO recognizes a decided decrease in cultivation license renewals. Cultivation licensees specifically identify the high marijuana excise tax rate as the reason they do not renew their licenses.

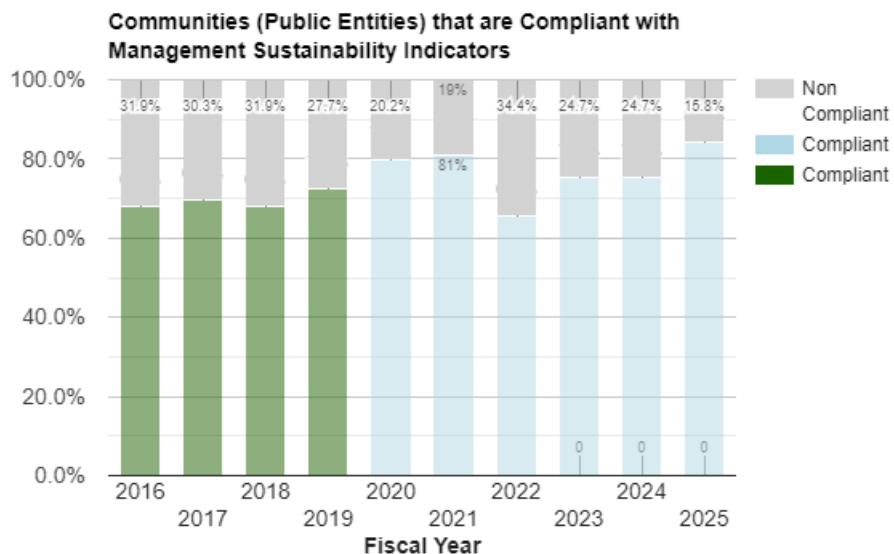
**Related links:**

- <https://www.commerce.alaska.gov/web/Portals/9/pub/MCB/MarijuanaApplication/MarijuanaFlowChart.pdf>

Target Last Modified: 12/03/2025

**Priority 2: Sustainable Energy****Priority 3: Strong Communities**

**Target #1:** Reduce the number of communities (public entities) that are noncompliant with management sustainability indicators by five percent each year.



*Methodology: Data from Community and Regional Affairs internal portal of Community Database On-line. Change in entities monitored beginning in FY2020.*

**Analysis of results and challenges:** Public services are critical to the health and long-term viability of communities. A local government's ability to provide adequate and sustainable public services can be accurately predicted by examining essential management indicators. DCRA gathers public entity data used by staff to conduct service assessments necessary to understand the existing level of governance and to provide any assistance necessary to them. In FY2009, the division began measuring compliance of a set number of entities using a standardized set of indicators. These indicators and compliance standards are:

1. Workers' Compensation policy - If an entity has an active policy or not.
2. Municipal elections - If the required election was properly held and certified.
3. Liens - If liens or judgments are filed against the entity.
4. Fuel Loans - If an entity borrowed loans for purchase of fuel and is current on its payment; and
5. Financial Documents (budgets, audits/certified financial statements) - if an entity has completed and filed these documents.

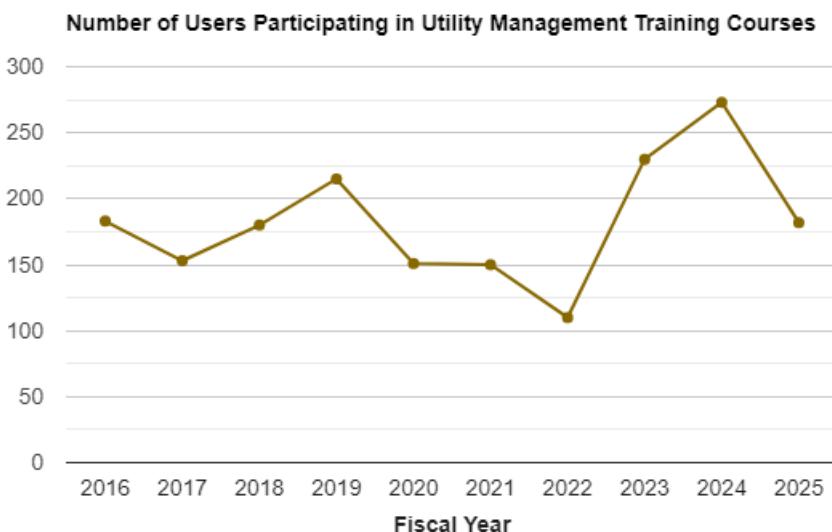
As noted in FY2021, the indicators measured decreased from seven to five. The compliance rate of the 352 entities for the five indicators for FY2025 is 84.2% This is an increase of 8.9% from FY2023. This is the highest rate of compliance we have seen for a decade.

In FY2025, the indicator with the highest rate of noncompliance was the number of liens filed, with 7.4% of entities failing to meet the requirement. Meanwhile, financial document compliance has shown steady improvement since FY2022. In FY2025, the non-compliance rate decreased by 8.3% from last year. This metric indicates whether a community is filing their budgets and audits in a timely manner, which can affect their Community Assistance Payments (CAP). The consistent decline in noncompliance shows how important the CAP program is for local communities, and that they are working to ensure all the necessary documents are appropriately filed for consistent payment.

Of the 55 non-compliant entities, two entities were noncompliant in three different metrics; eight were noncompliant in two metrics; and the remaining 45 were noncompliant in just one metric.

Target Last Modified: 12/02/2025

**Target #2:** Increase the number of users trained on the Utility Management training courses.



*Methodology: Data from Rural Utility Business Advisor (RUBA) Grant Annual Accountability Report.*

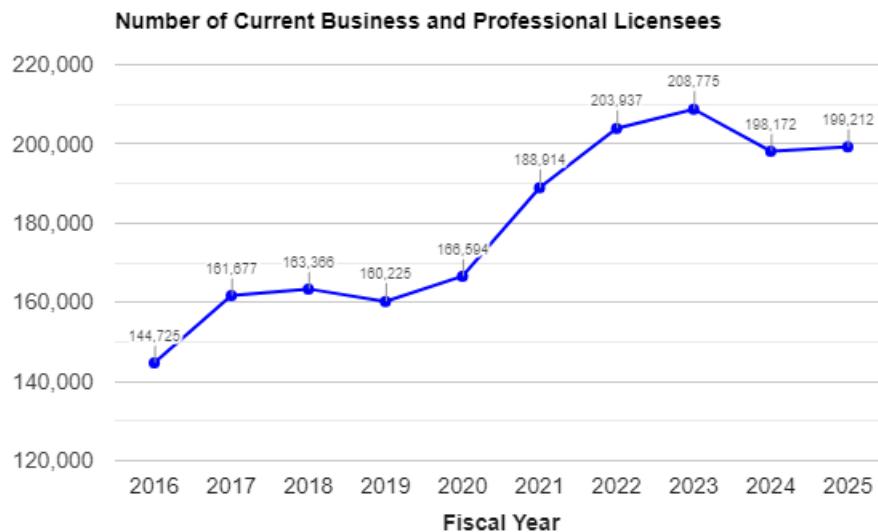
**Analysis of results and challenges:** Eight 32-hour utility management courses were developed to build local capacity for operations and maintenance of local infrastructure. All eight courses have developed curriculum for teaching in-person, and seven also have curriculum developed for teaching online. These courses are often presented in conjunction with regional health corporations and other regional entities.

In FY2025, three courses were taught online and seven courses were taught in person, reaching a total of 130 completing participants. Four QuickBooks classes were also taught both online and in person, reaching a total of 52 completing participants. A total of 182 participants completed courses in FY2025. These numbers return the program to pre-pandemic attendance numbers.

Target Last Modified: 12/02/2025

## Priority 4: Consumer Protection

**Target #1: Manage licensure of Alaska businesses and professionals.**



*Methodology: DCCED, CBPL, CBP Portal.*

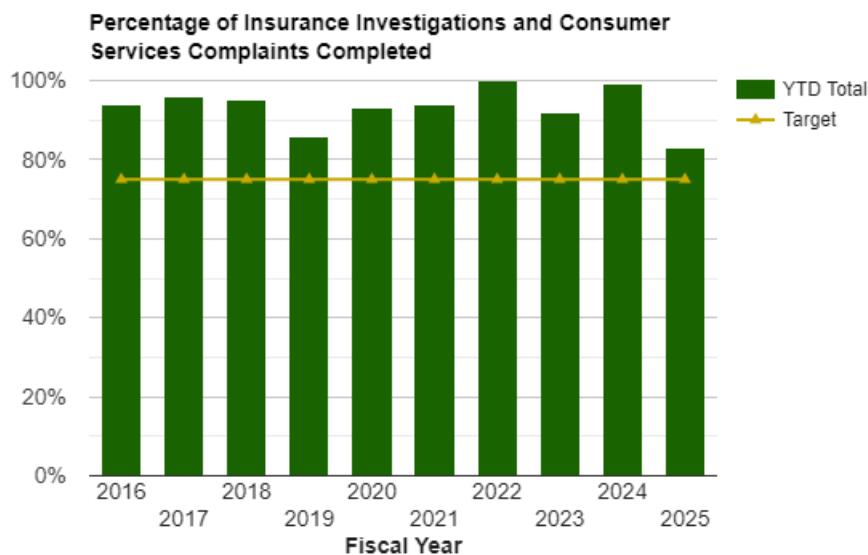
### Number of Current Business and Professional Licensees

Fiscal Year	YTD
FY 2025	199,212 +0.52%
FY 2024	198,172 -5.08%
FY 2023	208,775 +2.37%
FY 2022	203,937 +7.95%
FY 2021	188,914 +13.40%
FY 2020	166,594 +3.98%
FY 2019	160,225 -1.92%
FY 2018	163,366 +1.04%
FY 2017	161,677 +11.71%
FY 2016	144,725 +0.85%

**Analysis of results and challenges:** Alaska benefits by increasing the number of companies and availability of competent, qualified practitioners doing business in the state. A variety of contributing factors can often cause the number of licensees to fluctuate, such as changes in competency requirements, fees, demand for the profession, economic climate, etc. Eight programs have experienced greater than 50% increase in licenses since FY2019: Athletic Trainers, Behavior Analysts, Dieticians, Guardians and Conservators, Marital and Family Therapy, Nursing, Nutritionists, and Professional Counselors.

Target Last Modified: 12/02/2025

**Target #2:** 75 percent of investigations and consumer complaint cases approved by the director are completed within one year.



**Analysis of results and challenges:** In FY2025 the Investigations section initiated 44 cases and closed 34 cases (including cases from prior years) for a closure rate of 75%. Since FY2015 the section has closed 93% of its cases. In FY2025 Consumer Services opened 312 complaint cases and closed 288 cases for a closure rate of 92%. Consumer Services also processed 45 external healthcare reviews with a 100% closure rate.

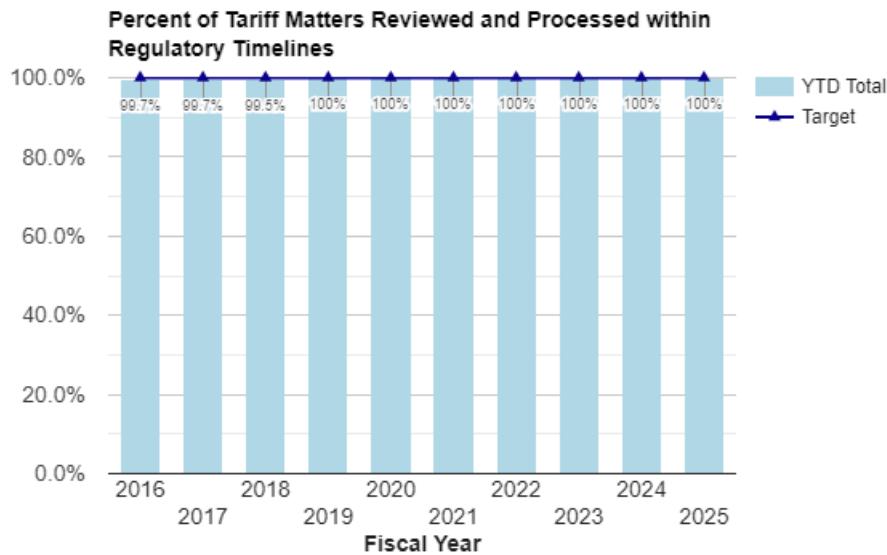
In FY2025, Consumer Services and the Investigations section successfully pursued consumer protection cases. The efforts resulted in Consumer Services recovering through the complaint filing process \$706,016.22 for Alaskan consumers. The Consumer Services and Investigative section consider the investigation of producer misrepresentation and healthcare fraud a priority because of the potential harm this type of fraud represents for Alaska consumers.

The Investigations section in FY2025 successfully pursued cases for criminal prosecution and administrative actions, resulting in four convictions in Alaska District Court, the submission to the Department of Law of six cases for prosecution, the rescission of \$47,703,941 in claims and 103 ineligible members toward ACA marketplace regulatory activities, the filing of one producer license revocation action, \$486,097 in fines collected/recovered funds and 16 warning letters to subjects of investigations.

The Consumer Services section actively monitors consumer complaints for problematic market conduct trends. In FY2025 Consumer Services responded to more than 1,400 consumer inquiries, complaints, and external healthcare reviews.

Target Last Modified: 12/03/2025

**Target #3:** 100 percent of tariff matters are reviewed and processed within statutory and regulatory timelines.



Methodology: STAR database report "Annual Report-Disposition of Tariff Filings (v02).

**Analysis of results and challenges:** The Regulatory Commission of Alaska (RCA) reviews tariff filings for each regulated utility and pipeline carrier. A utility's tariff governs both the utility and its customers and includes a utility's rules, rates, and charges.. If review of a tariff filing is not completed within the established timeline, the requested change in rules, rates, or procedure automatically goes into effect by force of law. In FY2025, 262 tariff filings that required RCA review were processed. All of the FY2025 tariff filings were reviewed within the statutory and regulatory timelines.

Target Last Modified: 12/02/2025

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