

DRAFT----Customer Action Plan

DRAFT - Energy Disruption Customer Action Plan

CONDITION	MEANING	Customer Action (Natural Gas Usage)	Customer Action (Electric Usage)
Green	Systems Good	Normal activity Use energy wisely – Be conservation-minded Your utilities can provide tips on saving energy	Normal activity Use energy wisely – Be conservation-minded Your utilities can provide tips on saving energy
Yellow	Caution	Set thermostat to 65 degree in living areas, and 40 in the garage Lower water heater setting to "warm" or "vacation" Minimize usage of natural gas range, and clothes dryer Do not use natural gas fire places, decorative heaters or grills. Do not use natural gas hot tubs	Postpone doing laundry or dishes Turn off unnecessary lights and electronics Turn off unnecessary space heating, especially in unused rooms Avoid using head bolt heaters Avoid using hot tubs
Red	Emergency	Set thermostat at 60 degrees in living areas (55 if away) Turn water heater gas valve to "pilot". Do not use natural gas fireplaces, decorative heaters or gas grills	If heating with electricity, close off unused rooms and lower heat registers to minimum setting; Consolidate household activities into as few rooms as possible Use the microwave for cooking