Division of Public Assistance FY2026 Budget Overview

Senate Finance Subcommittee

Heidi Hedberg, Commissioner

Deb Etheridge, Director of Public Assistance

Jacqelli Ziegenfuss, Administrative Operations Manager



Public Assistance Statewide Profile FY2024

Mission: To promote self-sufficiency and provide for basic living expenses to Alaskans in need

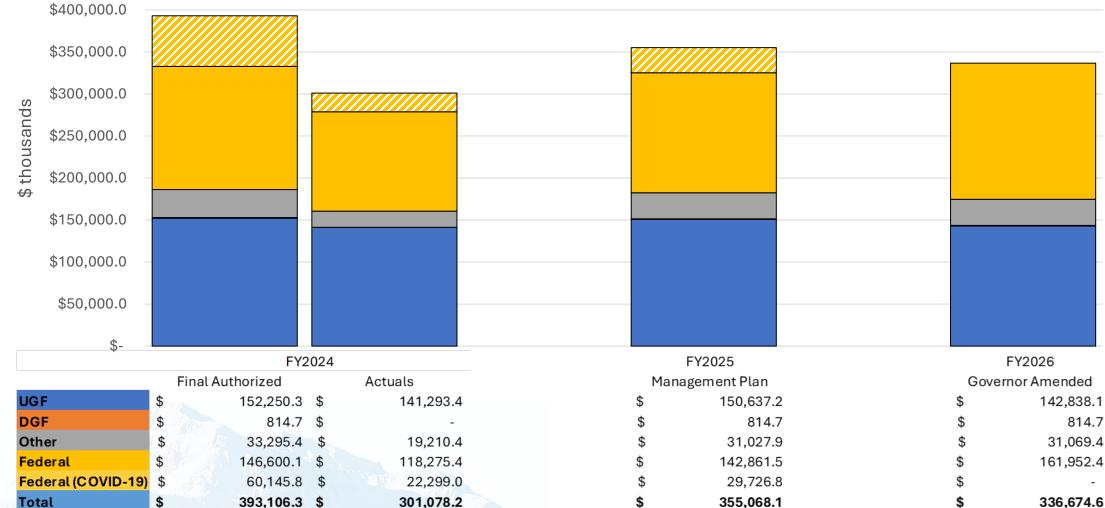
Program	Average Monthly Recipients (Individuals)
Adult Public Assistance	13,817
Alaska Temporary Assistance	3,307
Child Care Assistance	1,996
General Relief Assistance	25
Heating Assistance	6,153
Interim Assistance	63
Medicaid	242,636
Senior Benefits	10,663
Supplemental Nutrition Assistance	65,778
Women, Infants, and Children	14,528
Total	358,966

Division of Public Assistance Budget

* Including Senior Benefits Payment Program

Operating Budget (FY2024-FY2026)

\$thousands



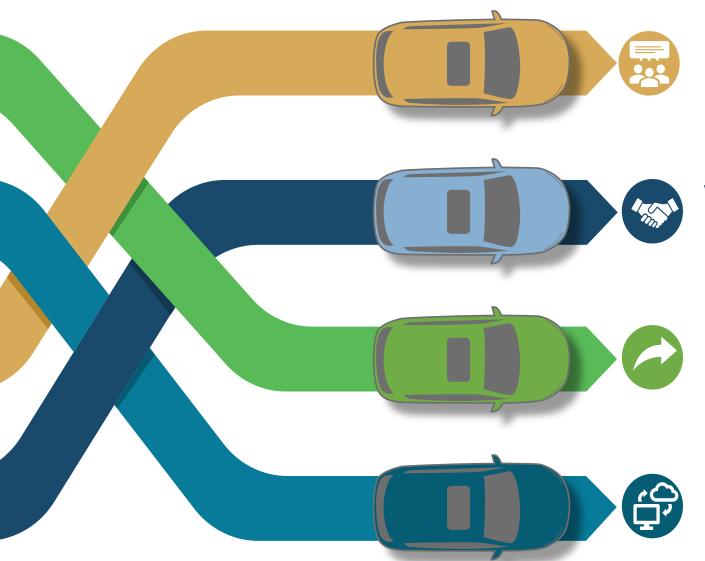
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Division of Public Assistance

FY2026 Budget Changes

Reverse one-time funding for child care and food security	(\$9,000.0)
Reverse multi-year funding for Medicaid eligibility redeterminations	(\$8,632.2)
Reverse multi-year funding for addressing SNAP backlog	(\$8,829.2)
Child care tax credits, SB189 fiscal note	\$6,092.2
Federal Receipts for Heating Assistance Program	\$5,000.0
Extend Senior Benefits	\$470.8
Federal Receipts for Child Care Benefit Block Grant	\$1,200.0
Federal Receipts to enhance access and quality childcare in Alaska	\$14,000.0
Maintain the Virtual Contact Center	\$8,200.0
Add 15 full-time Eligibility Technician positions	\$1,629.8

Drivers of Improvement



Client Engagement

Client Portal | Simplified applications | Online forms | Text messaging for SNAP & Medicaid

Workforce Enhancements

Business process redesign Technology Communications/Surveys

Policies Streamlined

Improved SNAP timeliness Interview compliance Elderly Simplified Application Project Certification

IT Improvements

Modernization Roadmap



Division of Public Assistance: IT Modernization

Enhance Client Engagement

✓ Text messaging
✓ Secure document upload
eForms & multi-program application
Client portal

Operational Efficiency

✓ Automated ex-parte process
✓ Automated email search process
Data integrations between platforms
Automated asset verification
Return mail solution

Integrated Eligibility Enrollment System

Migrate non-MAGI categories off mainframe Migrate SNAP off mainframe Migrate TANF & Cash Programs off mainframe

Family Nutrition

✓WIC Spirit

Child Care

✓ AK Child Care Information System

ARIES Maintenance & Operations

✓ Shifted to secure, cloud-based system





Department of Health: FY2023 Audit Report



FY2023 Audit Corrective Action Report

- Nine findings
 - Two disagree with the finding
 - Five anticipate resolution by end of FY2025
 - Two anticipate resolution by end of FY2026

Category 1: Division of Public Assistance Federal Program Findings

Category 2: Finance and Management Services Financial Findings

Department of Health: FY2023 Audit Report



Category 1: Division of Public Assistance Federal Program Findings

Programs with Findings

- Pandemic Electronic Benefit Transfer Food Benefits Program (PEBT)
 - Benefit payment process and timeframes Disagree
- Supplemental Nutrition Assistance (SNAP)
 - Recertification timelines Agree
 - Daily reconciliations Agree
 - Benefit reporting Disagree
- Temporary Assistance for Needy Families Program (TANF) Agree
 - Inadequate supporting documentation
 - Benefit reporting
- Low Income Home Energy Assistance Program (LIHEAP) Agree
 - Benefit reporting
 - Eligibility errors

Department of Health: FY2023 Audit Report



Category 2: Finance and Management Services Financial Findings

Shortfalls

- Ten potential revenue shortfalls partially corrected
 - Addressing each shortfall with:
 - Billing adjustments and reconciliations for federal awards and reimbursable service agreements
 - Ongoing financial oversight and process improvements

Questions?

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