

Reference to “A” Graded States

Georgia, Michigan, Minnesota, North Carolina, Ohio, and Utah

Introduction

During the Senate State Affairs Committee meeting on 2/13/24, a “digital survey” was referenced. Pasted here is the link to the announcement and the full report of the evaluation completed by the Center for Digital Government. Also included on this document is a summary of relevant practices by other states who received the top mark in this evaluation, an “A” grade. The links for each state are not an extensive list of IT practices, but only selected relevant planning, reporting, and EPMO practices.

- Announcement: <https://www.govtech.com/cdg/digital-states/digital-states-survey-2022-results-announced>
- Full Report: <https://www.govtech.com/digitalstates2022>

Georgia

Georgia Technology Authority (GTA) has an “Enterprise Portfolio Management Office” which deals with investment management, project oversight, agency consulting and service contracts, and IT portfolio reporting.

- IT Strategic Plan: <https://gta.georgia.gov/about-us/it-strategic-plan-2025>
- Annual State IT Report FY2023: <https://gta.georgia.gov/purpose>
- Policies, Standards, and Guidelines: <https://gta.georgia.gov/policies-and-programs/policies-standards-and-guidelines-psgs>
- EPMO: <https://gta.georgia.gov/policies-and-programs/enterprise-portfolio-management>

Michigan

Michigan is slightly differently organized in that they have a Department of Technology, Management, and Budget (DTMB). However, Michigan’s DTMB still has a “State Unified Information Technology Environment” (SUITE) which ensures consistent process usage, standardized portfolio management, investment management, and other industry best practices

- DTMB Strategic Plan: <https://www.michigan.gov/dtmb/policies/governance/strat-plan>
- Michigan IT Strategy: https://www.michigan.gov/dtmb/-/media/Project/Websites/dtmb/Law-and-Policies/Governance/Michigan_IT_Strategy_2021-2025.pdf?rev=cdfa024b218e46e398d2cb75897efc16
- SUITE: <https://www.michigan.gov/dtmb/services/suite>
- IT Policies, Standards, and Procedures: <https://www.michigan.gov/dtmb/policies/it-policies>

Minnesota

Minnesota IT Services has an “Office of Transformation and Strategy Delivery” which developed Minnesota’s Modernization Playbook. This playbook recognizes the importance of IT and project management to service delivery and incorporates this playbook framework into all business and project management processes.

- MNIT Strategic Plan: <https://mn.gov/mnit/about-mnit/strategic-plan/>
- Modernization Playbook: <https://mn.gov/modernization/>

North Carolina

North Carolina's Department of Information Technology has an Enterprise Project Management Office that operates with roles and responsibilities that are very similar to our proposed structure. The Quality Management System and the training and agency service agreement models are well built.

- NCDIT Strategic Plan: <https://it.nc.gov/about/ncdit-strategic-plan>
- EPMO (Project Approval and Oversight): <https://it.nc.gov/programs/project-approval-oversight>
- Annual Reports: <https://it.nc.gov/about/annual-report>
- IT Investment Dashboard: <https://it.nc.gov/resources/it-application-portfolio-management>
- IT Policies: <https://it.nc.gov/resources/state-it-policies>
- IT Procurement: <https://it.nc.gov/resources/statewide-it-procurement>

Ohio

Ohio houses their Office of Information Technology (OIT) within their Department of Administrative Services, similar to Alaska. Ohio OIT has a group focused on "Strategic Investment and Architecture" (SIA) which aligns investments and projects with strategic direction, helps to identify shared service opportunities, and more. In 2021, Ohio was recognized with an award for their efforts to develop an EPMO. The summary of this award is linked below.

- Ohio OIT homepage: <https://das.ohio.gov/about/office-of-information-technology>
- Ohio SIA homepage: <https://das.ohio.gov/technology-and-strategy/it-strategic-investment-and-architecture>
- EPMO Award: https://www.nascio.org/wp-content/uploads/2023/08/OH_State-CIO-Office-Special-Recognition.pdf

Utah

Utah has a Division of Technology Services (DTS) housed within their Department of Government Operations (DGO), similar to Alaska's structure. Utah's DTS seems well built and user-focused. DTS has a "Standards and Architecture" section which defines criteria for Enterprise Architecture. This is a step or multiple steps beyond the EPMO concept that we aim to institute in Alaska. Utah DTS does have a strategic plan, fiscal year IT plan (which lists all projects and their status), and an annual report.

- Utah DTS homepage: <https://dts.utah.gov/>
- Utah DTS Standards and Architecture: <https://dts.utah.gov/standards>
- Utah DTS Reports: <https://dts.utah.gov/about-dts/contact-dts/reports>
 - Strategic Plan: https://drive.google.com/file/d/124CkUL_RGxalxfw7iU321Hs4IQm5tXns/view
 - Fiscal Year IT Plan (and project reports): <https://lookerstudio.google.com/reporting/2a769cc4-39ff-4b1e-8450-70d253b61e05/page/hoeFC>
 - DTS Annual Report: https://dts.utah.gov/wp-content/uploads/20211028_DTSAnnualReport.pdf