

Millennial Benefit Preferences Study





Benefit Preferences of College-educated Millennials Summary of Findings

- 85% OF RESPONDENTS WOULD ACCEPT A JOB OFFER WHEN STUDENT LOAN REPAYMENT IS INCLUDED
- RESPONDENTS INDICATED A WILLINGNESS TO STAY AT A JOB AT LEAST 36% LONGER (1.3 ADDITIONAL YEARS) WHEN AN EMPLOYER OFFERS STUDENT LOAN REPAYMENT
- THE AVERAGE RESPONDENT PREFERS STUDENT LOAN REPAYMENT NEARLY 2X MORE THAN 401(K) CONTRIBUTION, 2X MORE THAN HEALTH INSURANCE, 7X MORE THAN FOOD, 11X MORE THAN GYM MEMBERSHIP AND 12X MORE THAN ENHANCEMENTS TO THE WORKPLACE ENVIRONMENT
- 27% OF RESPONDENTS PREFER STUDENT LOAN REPAYMENT 18X MORE THAN 401(K) AND 23X MORE THAN HEALTH INSURANCE CONTRIBUTIONS; THESE INDIVIDUALS ARE MORE LIKELY TO BE FEMALE AND MINORITY ETHNICITIES



73% of respondents are currently unsatisfied with at least one benefit/perk provided by their employer

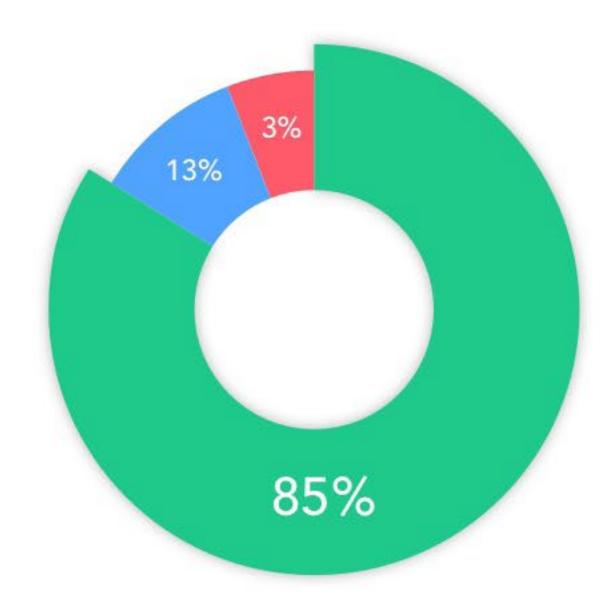


DOES YOUR COMPANY CURRENTLY OFFER ANY BENEFITS OR PERKS THAT YOU DON'T VALUE? IF SO, WHAT?

YES • NO



85% of respondents would accept a job offer when student loan repayment is included

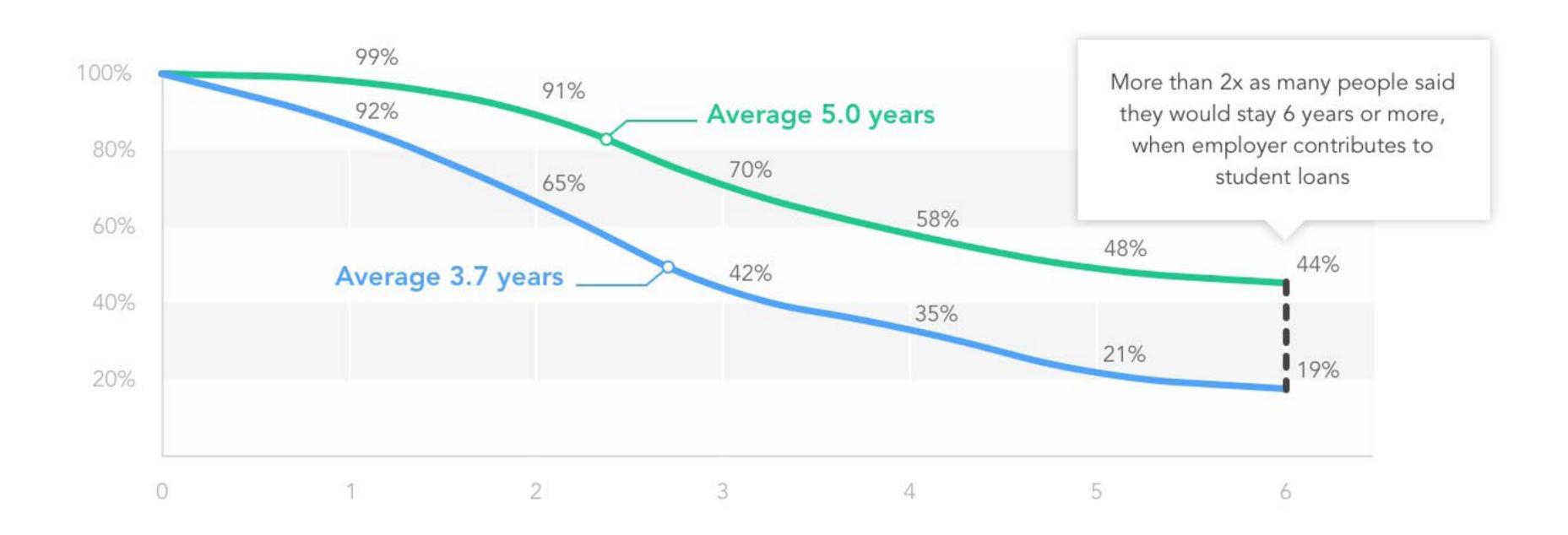


IF YOU RECEIVED JOB OFFERS FROM TWO EMPLOYERS WITH IDENTICAL SALARY, BENEFITS, AND PERKS,
BUT EMPLOYER #1 ALSO OFFERED TO CONTRIBUTE TO THE REPAYMENT OF YOUR STUDENT LOANS,
WOULD YOU ACCEPT THE JOB OFFER FROM EMPLOYER #1?

YESNOIT DEPENDS



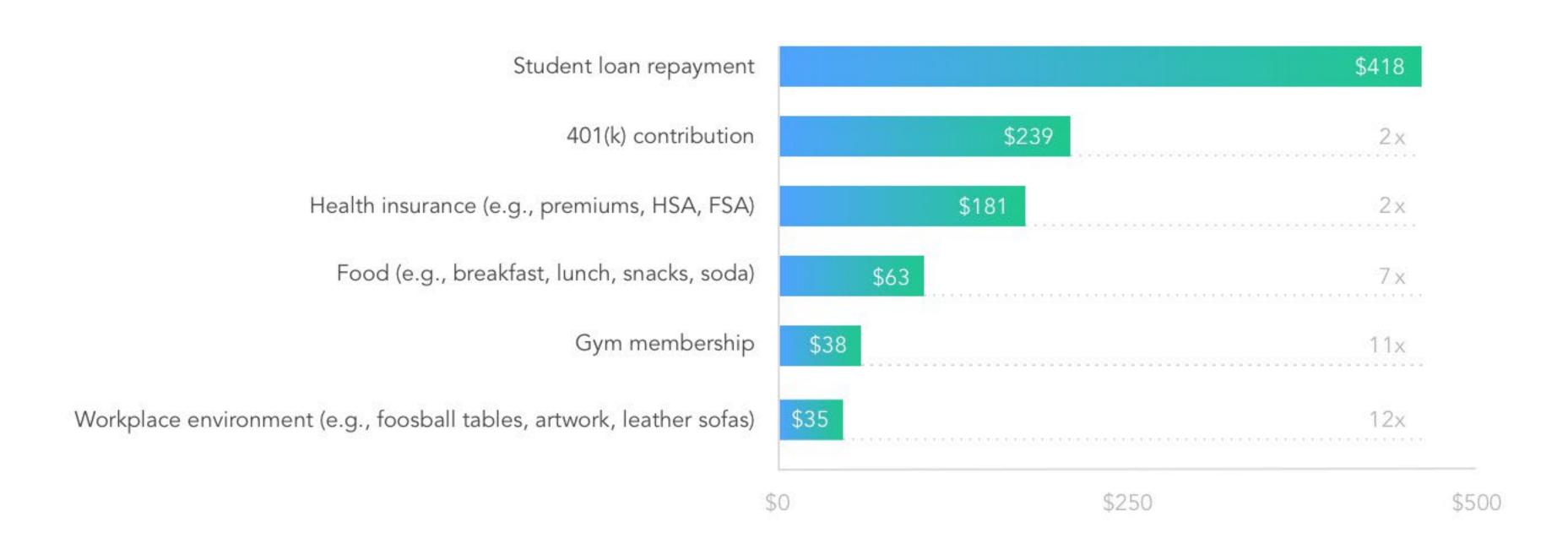
Respondents indicated a willingness to stay at a job at least 36% longer (1.3 additional years) when an employer offers student loan repayment



IF AN EMPLOYER PROVIDED YOU WITH COMPETITIVE SALARY, BENEFITS, AND PERKS,
 ABOUT HOW LONG WOULD YOU EXPECT TO STAY WITH THIS EMPLOYER?



College - educated Millennials prefer student loan repayment 2-12x more than other perks and benefits

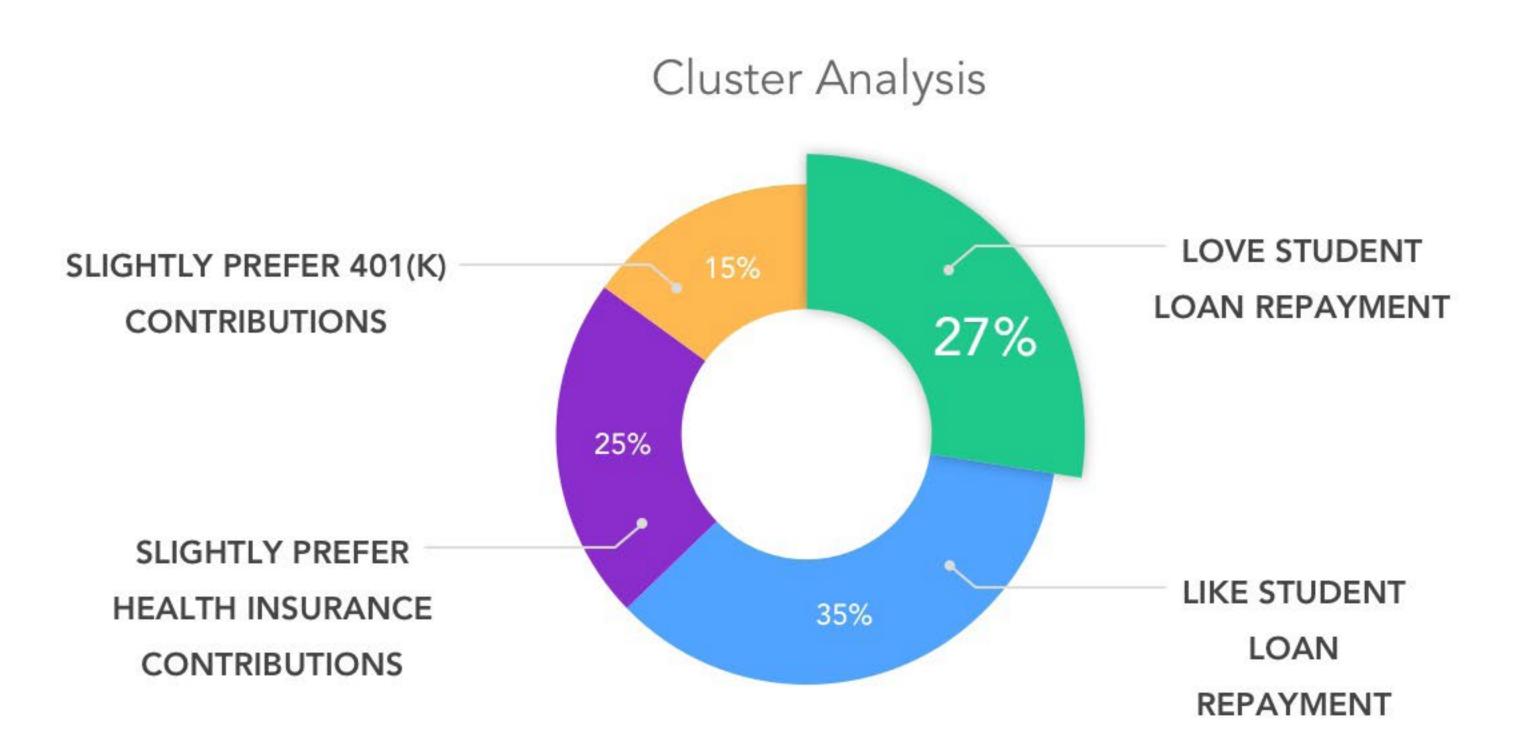


IF YOUR EMPLOYER WERE WILLING TO CONTRIBUTE \$1000 TOWARD ANY OR ALL OF THE FOLLOWING BENEFITS, HOW WOULD YOU PREFER THE MONEY BE DISTRIBUTED?

AVERAGE SPEND PREFERRED



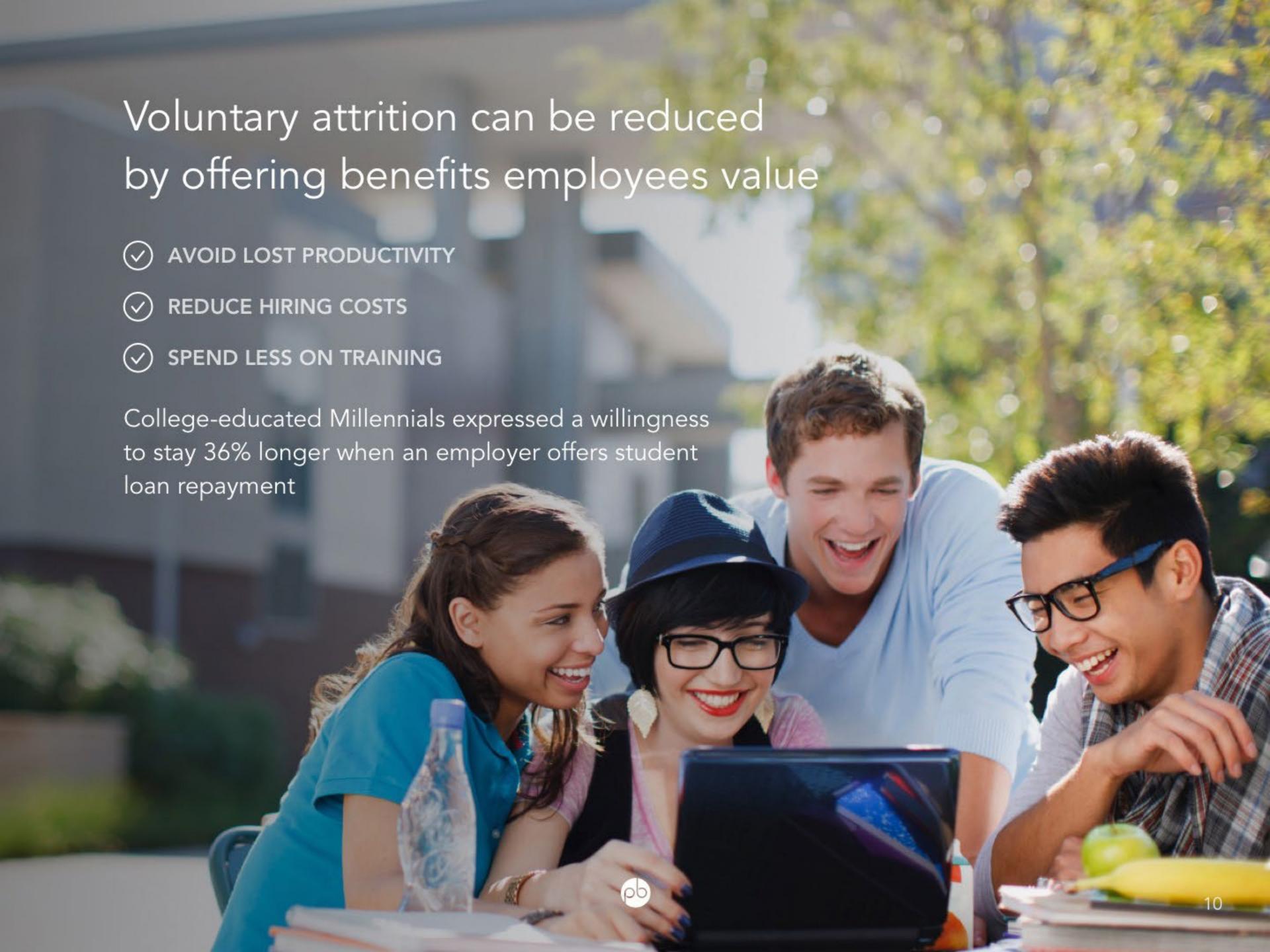
27% of respondents prefer student loan repayment 18x more than 401(k) and 23x more than health insurance contributions; these individuals are more likely to be female and minority ethnicities

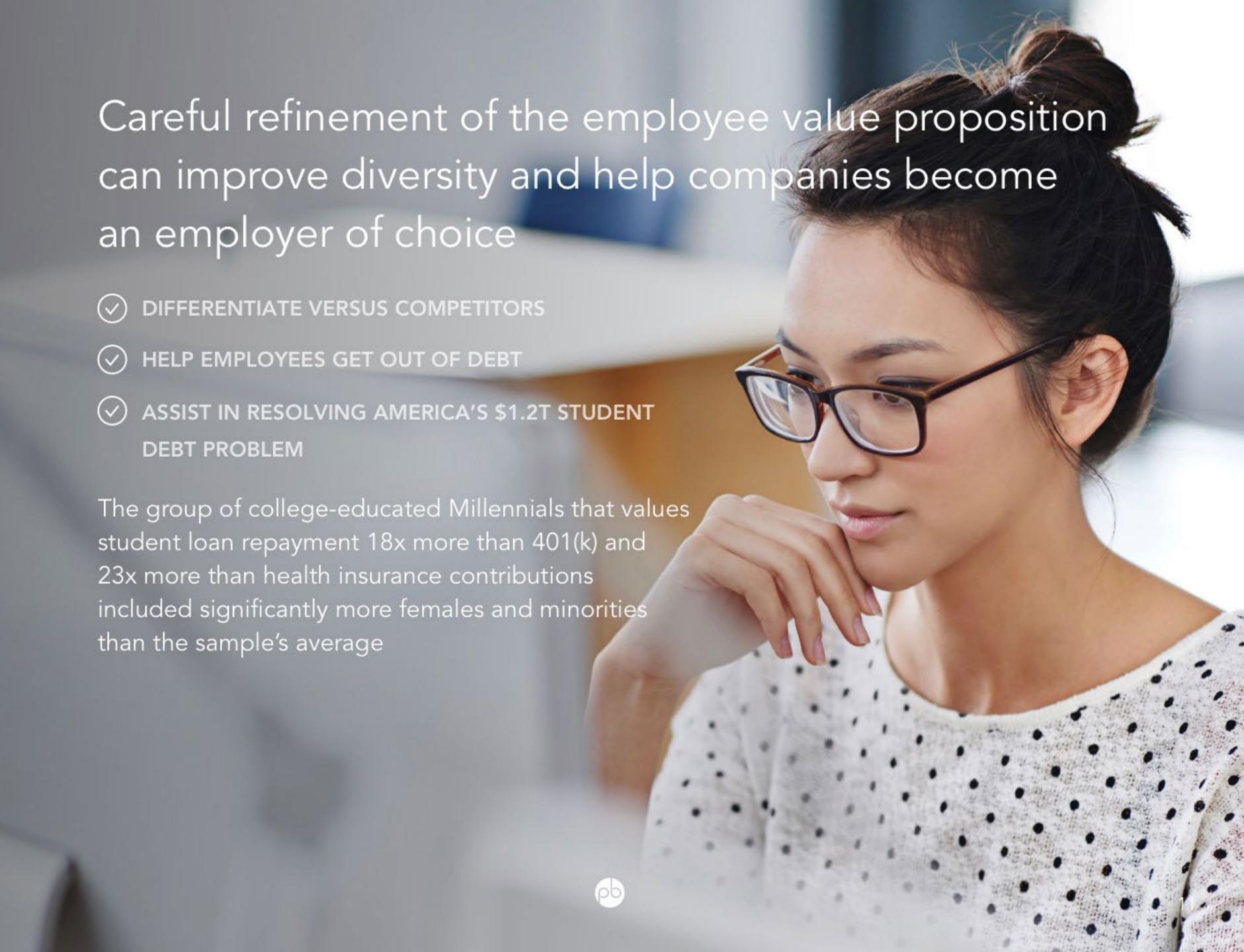




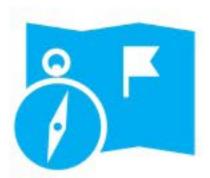








Offer Student Loan Assistance, the #1 employee benefit for college-educated talent



Get started with Student Loan Resources

The tools your employees need to tackle their student debt

- Curated advice and insights
- Free and paid counseling options
- Refinancing marketplace



Maximize your impact with Student Loan Repayment

Simple administration for companysponsored loan contributions

- Benchmarking, plan design, and analysis
- Enrollment, loan verification, and support
- Payment management and reporting

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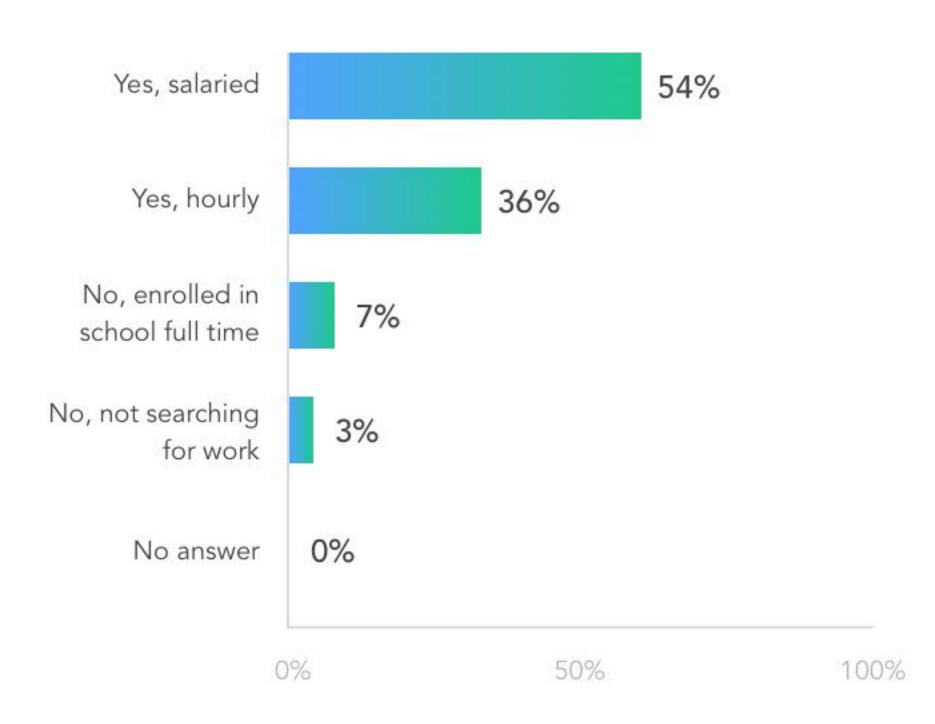
Methodology

- FIRST PHASE: FOCUS GROUP INTERVIEWS
 - 1:1 interviews regarding perceptions of benefits and perks
- SECOND PHASE: SURVEY TESTING
 - Self-administered, online survey delivered via email to 62 testers, completed Jul 5–8, 2015
 - Survey data analyzed and questions refined
- THIRD PHASE: QUANTITATIVE RESEARCH AND ANALYSIS
 - Self-administered, online survey, open from July 26 August 9, 2015
 - Distribution included: Email, Handouts, Craigslist, Amazon Mechanical Turk, Facebook, Reddit,
 Twitter, LinkedIn
 - 717 total respondents
 - 229 disqualified based on Age ("20 years old, or younger," "35 years old, or older," no response);
 study intended to focus on Millennial generation
 - 26 disqualified based on Education ("High school diploma, or less", no response); study intended to focus on individuals with at least some college education
 - 62 disqualified based on Incompletion (no response to final required question)
 - 400 qualified and complete responses (n=400 for all charts in this presentation)



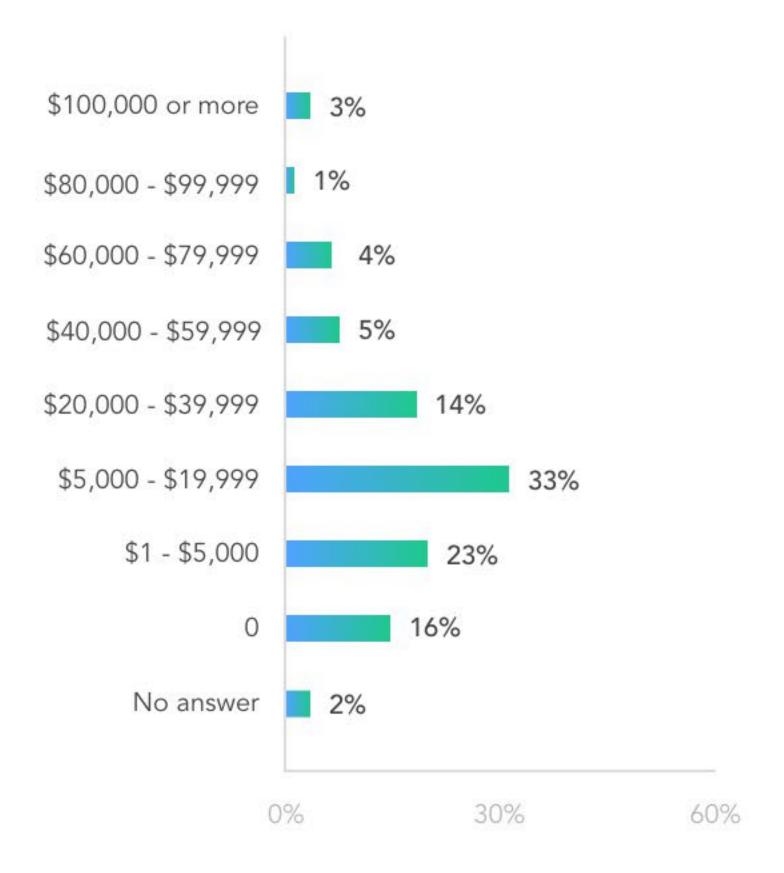
Gender 50% 50% MALE FEMALE

Employment Status





Student Loan Balance

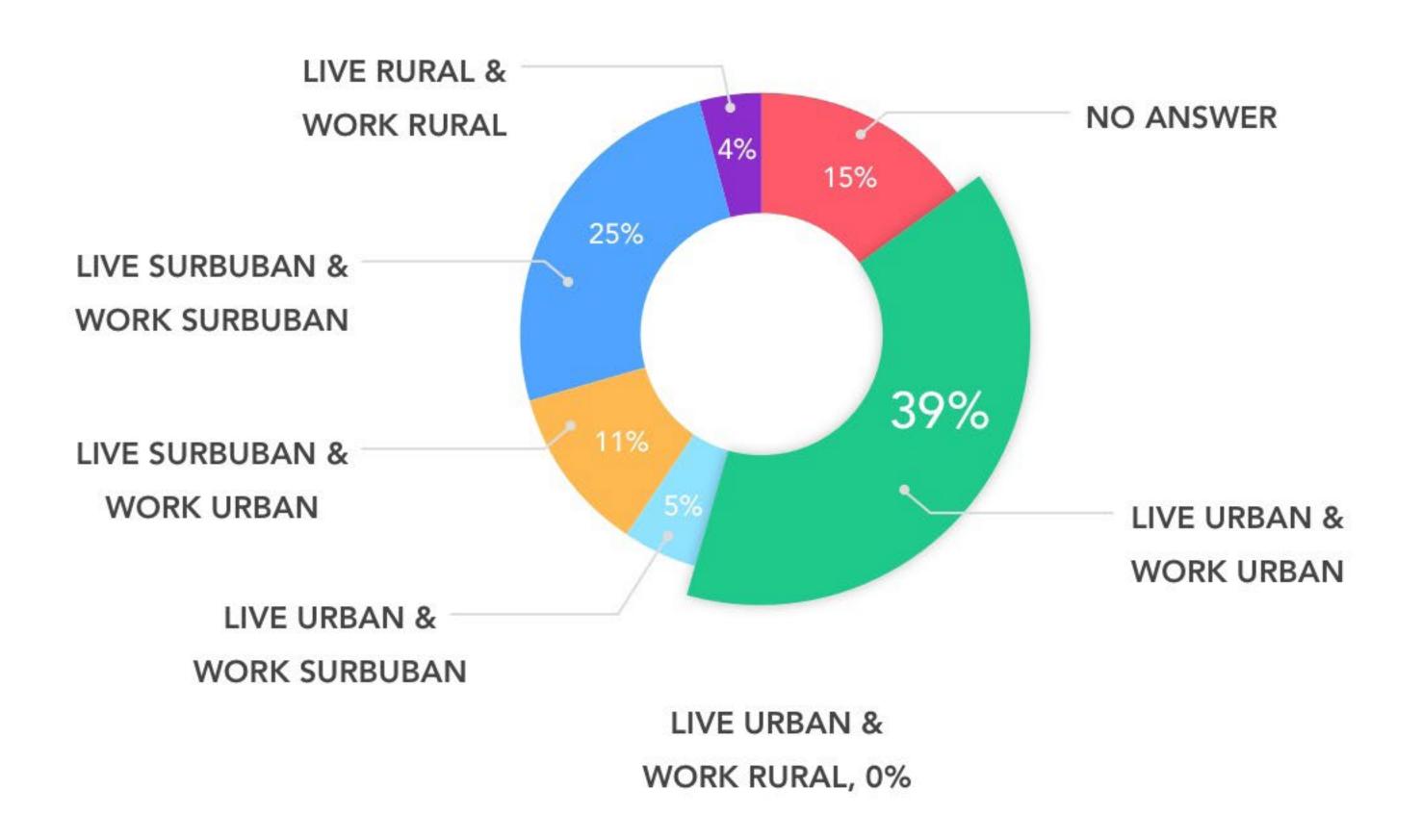


Household Income

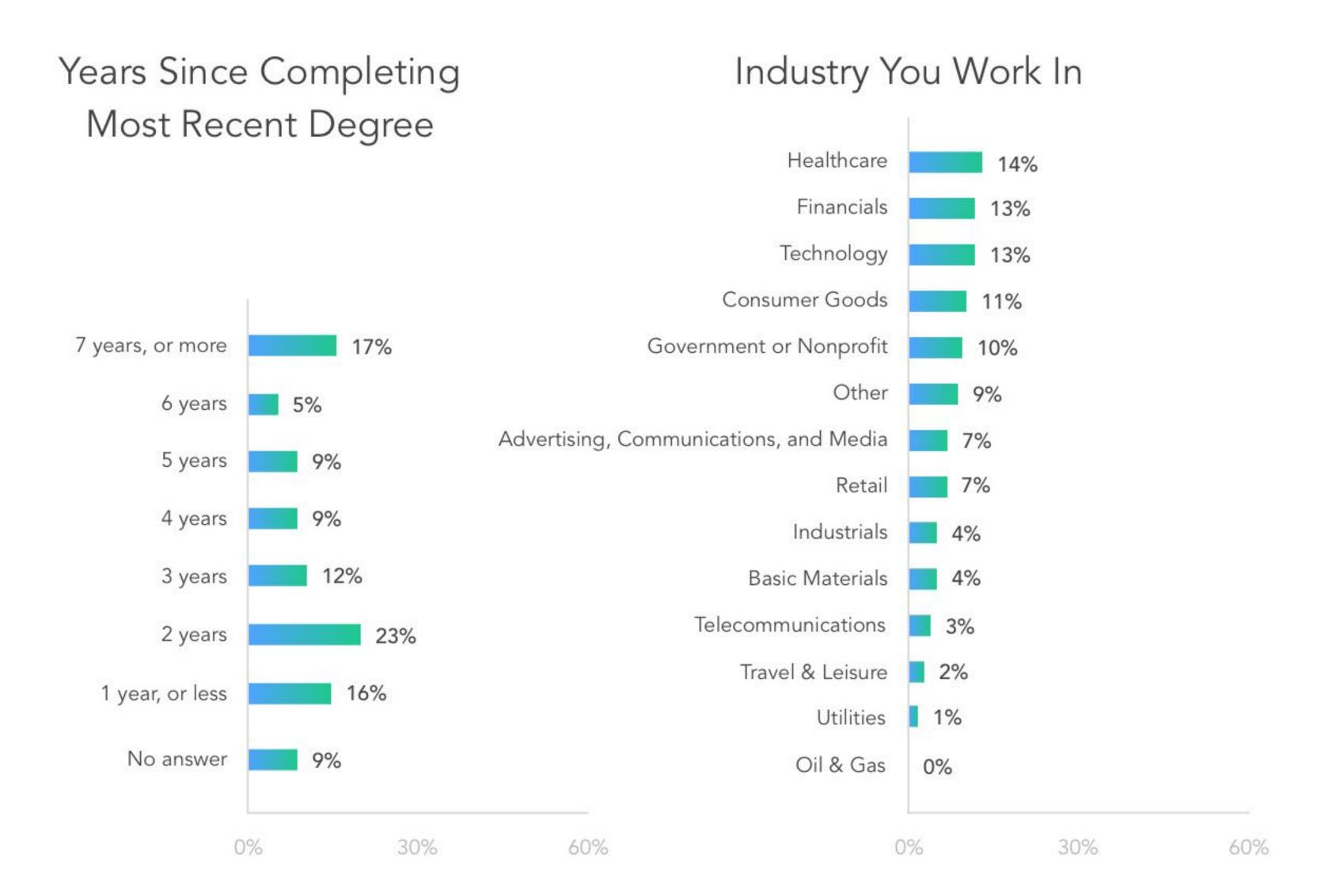




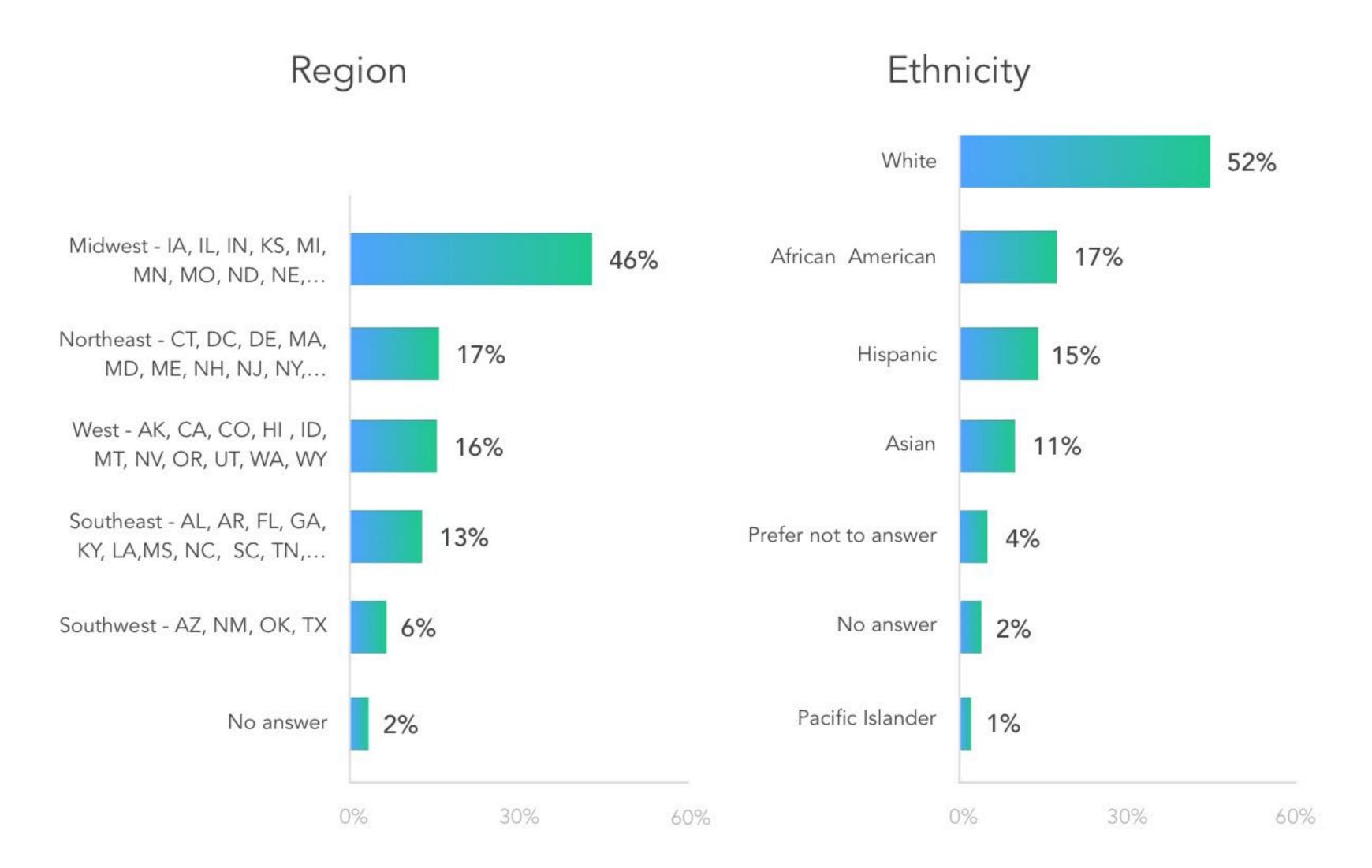
Home and Workplace















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