State of Alaska Department of Administration

Access to DMV Services in Rural Alaska
Presentation to House Administration Finance Subcommittee
DMV Division Operations Manager, Lauren Whiteside
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Communities with DMV Services Available (No Extra Charge)

DMV Offices	DMV Commissioned Agents
Anchorage DMV	Anderson
Bethel DMV	Barrow
Delta Junction DMV	Cordova
Eagle River DMV	Craig
Fairbanks DMV	Dillingham
Haines DMV	Glennallen
Homer DMV	King Salmon
Juneau DMV	Petersburg
Ketchikan DMV	Seward
Kodiak DMV	Skagway
Kotzebue DMV	Susitna Valley/Trapper Creek/Talkeetna
Palmer DMV	Unalaska
Sitka DMV	Wrangell
Soldotna DMV	Yakutat
Tok DMV	Nome
Valdez DMV	



Communities with DMV Business Partners (Extra Charge)

DMV Business Partners	
UMV DMV Express Fairbanks	
UMV DMV Express North Pole	
UMV DMV Express Abbott	
UMV DMV Express Soldotna	
UMV DMV Express Wasilla	
Auto Tags & Titles (Anchorage)	
Homer Tags & Titles	
AK Express (Soldotna)	
Express Title & Tag (North Pole)	
Swift Tag & Title LLC (Delta Junction)	
Anchorage Title & Reg	
Juneau Motor Vehicles Express	
Turbo Tags & Titles (Fairbanks)	
Dimond Tags & Titles LLC	
Eagle River Driving School	
KPDI (Kenai)	
Ilisagvik College (Barrow)	
AK Daniel Tags & Titles (Anchorage)	



Communities with NO Access to DMV Services – DMV Rural Travel Program

Travel Commitments of Community

- Identifying, verifying and document gathering and vetting of all potential customers; working hand in hand with DMV
- Securing a facility with an internet connection to process REAL ID transactions
- Storing any Division material or equipment that is sent in advance in a temperature-controlled environment that is secure

<u>Financial Commitments of Community</u>

- Round trip airline reservations including luggage costs for DMV Employees
 - Including large suitcase holding camera, processing station, etc.
- Hotel/lodging accommodations for DMV Employees
- Transportation expenses, including, but not limited to rental cars, airport parking, and taxi fares
- Food for DMV employees or per diem of traveling employees

*The DMV does not have a designated travel budget for this purpose, nor does it have dedicated travel personnel. To facilitate rural travel, employees must be temporarily reassigned from public service stations, which can impact service availability & wait times at those locations.



