

Heather Crivello, RN, BSN

Surgical Services Supervisor — Providence Kodiak Island Medical Center (PKIMC), Kodiak, Alaska

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Professional Summary

Experienced perioperative nurse leader with over a decade of service at PKIMC. Sole leadership presence in the Operating Room for six years, consistently fulfilling all manager-level duties for perioperative services. Skilled in accreditation readiness, multidisciplinary team leadership, staff development, and quality improvement. Dedicated to advancing patient safety, regulatory compliance, and professional growth across the surgical continuum.

Licensure & Certifications

- Registered Nurse (RN) — Alaska, Unencumbered, License #NURR37043
- CNOR — Exam scheduled December 22, 2025
- Basic Life Support (BLS), American Heart Association — Current
- Advanced Cardiac Life Support (ACLS), American Heart Association — Current
- Pediatric Advanced Life Support (PALS), American Heart Association — Current

Professional Experience

Surgical Services Supervisor — Providence Kodiak Island Medical Center, Kodiak, AK | Feb 2019 – Present

- Only leadership presence in the OR, performing all manager-level responsibilities for Operating Room, Endoscopy, and SPD.
- Covered back-up manager duties for Lab, Radiology, and Specialty Clinic.
- Led surgical services through 4 Joint Commission surveys, 2 Providence Core Surveys, and 2 QRO surveys.
- Directed multidisciplinary emergency drills (fire, PPH, airway, MH, evacuation).
- Facilitated Root Cause Analyses (RCAs) as an active working member.
- Organized a two-day clinical skills fair on point-of-use cleaning for 175 caregivers, incorporating teach-back competency validation.
- Provided direct coaching as a Caring Reliably coach, trained to support resilience and reliability for caregivers and providers.
- Served as Acting Administrator on Call (AOC) coverage in 2025.

Lead Perioperative RN / Sterile Processing Coordinator — Providence Kodiak Island Medical Center, Kodiak, AK | 2017 – 2019

- Functioned as lead perioperative RN while managing SPD operations concurrently.
- Precepted and mentored 6 new OR nurses, plus instructed an RN through Periop 101 (CNOR-recognized).
- Served as UAA BSN preceptor in the OR for 2 graduating nurses.
- Coordinated scheduling, compliance, and readiness for OR and SPD.

Perioperative RN — Providence Kodiak Island Medical Center, Kodiak, AK | May 2013 – 2017

- Circulating and scrub nurse for general surgery and visiting specialties.
- Supported onboarding, skills validation, and readiness drills for staff.
- Collaborated with surgeons, anesthesia, and SPD to deliver safe perioperative care.

Leadership & Committee Engagement

- Chair — Surgery Anesthesia Committee
- Chair — Patient Experience Committee
- Member — Surgical Site Infection (SSI) Focus Committee
- Member — Perioperative Analytics Committee
- Member — Narcotic Diversion Committee
- Voting Member — DAISY Awards Committee (PKIMC)

Education

Bachelor of Science in Nursing (BSN) — Southern New Hampshire University

Completed October 2025

Continuing Education & Training

Annual Competencies (2025):

- Airway Emergencies
- TEAM — Techniques for Effective Aggression Management (Essentials & Advanced)
- RN Moderate Sedation

Simulation Training:

- Postpartum Hemorrhage (PPH) — Providence Simulation
- Shoulder Dystocia — Providence Simulation

Emergency Preparedness:

- Incident Command — Training & Certification
- FEMA — Self-guided Emergency Management Training (in progress)

Leadership Development:

- Providence Leadership Academy — Participant (Target Completion 2026)
- Providence 'Rise' Platform — Self-guided leadership coursework

Quality Improvement & Projects

- Community project: 'Bridging the Gap: Enhancing Surgical Access and Outcomes Through Telehealth in Rural Alaska.'
- Point-of-Use Cleaning Initiative — developed and implemented compliance program across hospital units.

Education & Professional Development Contributions

- Organized and delivered perioperative education and simulation training across surgical and inpatient staff.
- Led two-day clinical skills fair with competency validation for 175 caregivers.
- Mentored new OR staff, CNOR candidates, and BSN students in perioperative rotations.
- Facilitated interdisciplinary training across surgical, anesthesia, and inpatient departments.

Professional Memberships

- Association of periOperative Registered Nurses (AORN) — Active Member

Skills & Competencies

- Perioperative leadership & staff mentorship
- Regulatory readiness — Joint Commission, CMS, Providence Core, QRO
- Quality improvement & patient safety
- Policy development & compliance
- Education & simulation facilitation
- Multidisciplinary collaboration & stakeholder engagement
- Crisis management & emergency preparedness
- Data-informed decision-making & performance analysis

References are available upon request.