

## Anonymous Testimony

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"I only recently started to drive for Uber again because my boss closed her business. I used to drive full time a few years ago, and I just do it part time while looking for work. They did not give you "upfront pricing" back then. The upfront pricing model seems like a way for Uber to swindle drivers. They say that it is for transparency, but it makes you less money in the end. It is nice in the sense that it shows you what you will be paid ahead of time, but it is less than what you would have normally been paid in the past. Uber does not allow for drivers to opt-out of "Upfront Pricing." One would assume that you would be getting paid more, given inflation. Because of this, I will no longer accept rides from Anchorage to the Valley. Before, I was never paid less than \$65 to drive someone to Wasilla."

"When I first started driving in 2022, you could google the price that you would get paid out by Uber. It varied state-by-state, but Alaska would pay between \$1.12-1.18 per mile, and \$.18 per minute per ride. You could look up what you were paid out per trip in the app, but now it only shows an accumulative of all your rides in a week, so you could never know what you were getting paid."

"Initially, I would decline rides that didn't pay well, but that impacted my rating, which if it gets too low, they will kick you off the app. The wait and save option for customers undermines drivers who choose to opt out because it will automatically limit how many rides a driver is able to get, as there are a lot of customers who would prefer to wait a few extra minutes to pay less for a ride. It basically forces drivers to accept rides that pay less money so that they will in turn get more ride options while they are driving. All you can hope for is that somebody will tip you."

"I've also noticed that tips have decreased. I used to make 20-30%, now I make that much half the time. The costs for my car have not changed, maybe it's the overall economy? Maybe it's changes in Uber's platform? I don't know. I am at the mercy of Uber because I need the income while I look for another job. I do not want to file for unemployment, so I deal with it."