

# Online Social Security Card Replacement

- Each year 15,000 Alaskan residents need a replacement social security card.
  - 13,400 residents travel to one of 3 SSA field offices (1,180 to Juneau; 8,898 to Anchorage; 3,318 to Fairbanks) and 1,600 use mail (sending original documents).
- Many residents travel long distances and incur high costs for flights, ferry trips, hotels etc. to visit a field office when they could order a card online.
- Alaska is the only State in the country that has not enabled online card replacement for its residents.
- Alaska could also enable name changes to be completed online.
- In 2019, Alaska was actually one of the first States to enable online card renewal until a legal concern was raised in 2021 and stopped participation
- There is no cost to implementation, and it could be operational in 4-6 weeks after enactment.
- Either HB213 and HB180 would give the State the authority needed to resume participation saving its residents significant time and money.



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