



THE STATE  
of **ALASKA**  
GOVERNOR MIKE DUNLEAVY

Department of Health  
and Social Services

OFFICE OF THE COMMISSIONER

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May 2, 2022

The Honorable Roger Holland  
Chairman, Senate Judiciary  
Alaska State Senate  
Alaska State Capitol Room 115  
Juneau, AK 99801

Dear Senator Holland:

This letter presents further information and requested data to the Senate Judiciary members regarding how the Mobile Crisis Teams are currently working in Fairbanks, Alaska as discussed during the Wednesday, April 27, 2022 hearing on SB 124 Mental Health Facilities & Meds.

The following has been provided curtesy of the Crisis Now Fairbanks Mobile Crisis Team (MCT).

December 2021

**Total MCT calls: 40**

**Calls Diverted from Law Enforcement to MCT: 32**

**Unique individuals served: 23**

**Average time from call initiated to MCT arrival on scene: 25 minutes 39 seconds**

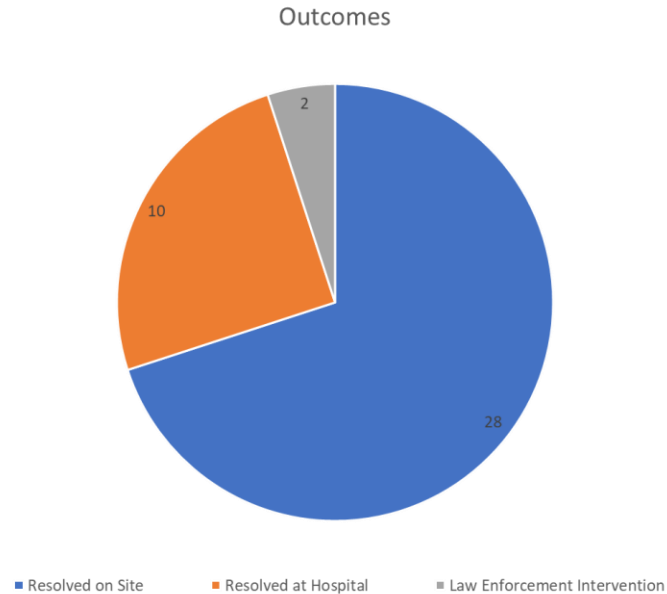
**MCT average time on scene: 46 minutes 14 seconds**

**Calls by response level:**

- *Level 1:* 3 Law Enforcement response required with MCT accompanying or staging.
- *Level 2:* 5 MCT Lead with law enforcement staging near the scene.
- *Level 3:* 10 Law enforcement will not respond until requested by MCT.
- *Level 4:* 16 MCT without law enforcement on standby.
- *Level 5:* 6 MCT clinician responds to a secure facility with or without Peer Support Specialist

**Outcome of Call (Some data from 01/06/2022 presentation)**

- |  |                           |
|--|---------------------------|
| · <i>Resolved on Scene:</i> 29           | Percent of MCT Calls: 70% |
| · <i>Resolved at Other Facility:</i> 10  | Percent of MCT Calls: 25% |
| · <i>Law Enforcement Intervention:</i> 1 | Percent of MCT Calls: 5%  |



**Follow up referrals made to other services by the MCT:**

- *Mental health services:* 4
- *Housing services:* 2
- *Employment:* 1
- *Substance use / recovery services:* 10
- *Public assistance:* 3

1<sup>st</sup> Quarter: January – March 2022

**Total MCT calls: 153**

**Calls Diverted from Law Enforcement to MCT: 132**

**Total Contacts: 170**

**Unique individuals served: 87**

**Average time from call initiated to MCT arrival on scene: 27 minutes 56 seconds**

**MCT average time on scene: 39 minutes 57 seconds**

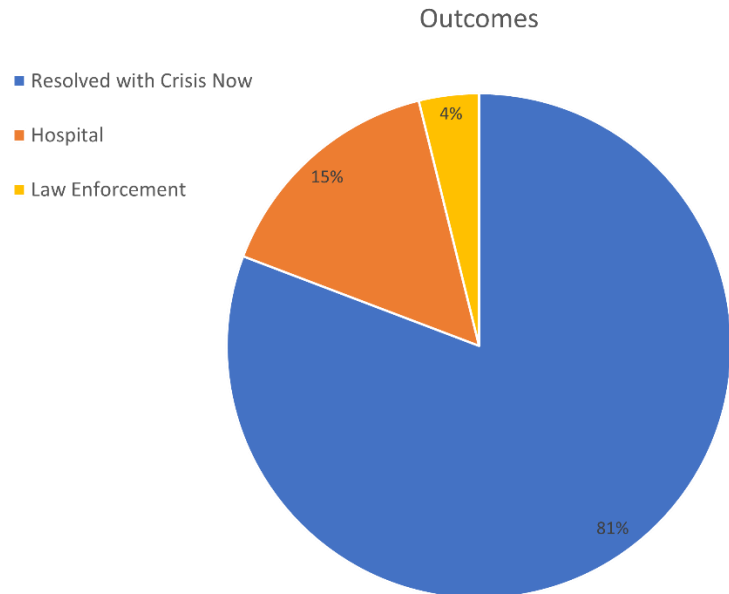
**Calls by response level:**

- *Level 1:* 10      Law Enforcement response required with MCT accompanying or staging.

- *Level 2:* 11 MCT Lead with law enforcement staging near the scene.
- *Level 3:* 33 Law enforcement will not respond until requested by MCT.
- *Level 4:* 70 MCT without law enforcement on standby.
- *Level 5:* 29 MCT clinician responds to a secure facility with or without Peer Support Specialist

### Outcomes of Call

- *Resolved with Crisis Now model:* 81%  
Including 4 patients  
transported to 23 hour  
stabilization center
- *Resolved at Hospital:* 15%
- *Law Enforcement:* 4%



### Follow up interactions made by the MCT: 62

#### Referrals made: 149

- *Mental health services:* 53%
- *Housing services:* 9%
- *Substance use / recovery services:* 23%

#### Referrals resulting in successful engagement: 38%

### From Last Quarter:

- Unique Individuals served increased by 36%
- Mental health referrals increased by 100%
- Successful engagement in mental health services increased by 50%
- Decrease in referrals to substance use and recovery services (due to decreased availability of resources and providers not accepting Medicaid)

Thank you for the opportunity for the department to provide this information.

Sincerely,

Heather Carpenter  
Health Care Policy Advisor

CC: The Honorable Mike Shower, Alaska State Senate  
The Honorable Shelley Hughes, Alaska State Senate  
The Honorable Robert Myers, Alaska State Senate  
The Honorable Jesse Kiehl, Alaska State Senate  
Mr. Al Wall, Deputy Commissioner, DHSS  
Ms. Gennifer Moreau-Johnson, Division of Behavioral Health, DHSS  
Mr. Vasilios Gialopsos, Legislative Director, Office of Governor Mike Dunleavy