

# Pamela M. (Burton) Steffes OD, MBA, FAAO

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## EDUCATION

<b>Doctor of Optometry</b> - May 1998 <b>Optometry Internships</b> - 1997-98 <i>The Children's Eye Doctors</i> Strabismus, genetic disorders, physical and mental disabilities and vision therapy. <i>Pacific University Clinics</i> Primary care, disease, contact lenses, pediatrics, vision therapy. Exams with translators. <i>Teplick Laser Centers</i> Pre- and post-operative care of cataract, glaucoma, LASIK & corneal transplant surgeries.	Pacific University- Forest Grove, OR 97116 Redmond, WA Forest Grove, OR Beaverton, OR
<b>Master of Business Administration</b> - Dec. 2012	Washington State University- Pullman, WA 99164
<b>Bachelor of Science in Chemistry</b> - April 1994 John F. Reed Honors Scholar	Fort Lewis College- Durango, CO 81301
<b>High School Diploma</b> - May 1990	Sitka High School- Sitka, AK 99835

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## PROFESSIONAL EXPERIENCE

<b>OPTOMETRIST, EYE CLINIC MANAGER</b> - SEARHC Mt. Edgecumbe Hospital <b>Sitka, AK (907) 966-2411</b> <ul style="list-style-type: none"><li>Primary Eye Care for patients at Mt. Edgecumbe Hospital and in Southeast Alaska villages. Provide Urgent Care, ER and Inpatient eye consults when requested. Implemented refractive surgery referrals and contact lens services, previously unavailable.</li><li>Administrative manager of the department responsible for budget management, reporting departmental activities, patient flow and satisfaction, ensure compliance with regulatory agencies and hospital policies. Manage the optical dispensary. Supervise and evaluate all staff.</li><li>Developed and implemented plans to expand region-wide eye care services at SEARHC, increasing optometrists from 1 to 4, increasing eye lanes from 1 to 6, increasing staff from 2 to 7.5 and increasing village trips from 4/year to 20+/year. Standardized staff training and career ladder job descriptions, encouraging all staff to progress through the AOA Certified Paraoptometric Program.</li><li>Active member of the diabetes management team.</li></ul>	July 1999 to present
<b>OPTOMETRIST, CHIEF OF OPTOMETRY DEPT.</b> - San Carlos IHS Hospital <b>San Carlos, AZ (520) 475-2371</b> <ul style="list-style-type: none"><li>Primary eye care provider for 12,000 patients, including 1,100 diabetics at both the San Carlos and the Bylas clinics. Responsible for treating all eye patients, including physician and ER referrals. When indicated patients were referred to the area hospital in Phoenix for ophthalmology evaluation.</li><li>Began the process of implementing both an optometry student program and contact lens services, previously unavailable. Developed and implemented plans to remodel the eye clinic for improved patient flow and efficiency.</li><li>Completed the annual and quarterly reports and prepared the annual program plan and budget. Supervised the optometric technician/receptionist. Active member of the diabetes management team.</li></ul>	Sept 1998 to June 1999
<b>TEMPORARY DUTY OPTOMETRIST</b> - North Slope Borough Eye Clinic <b>Barrow, AK (907) 852-0270</b> <ul style="list-style-type: none"><li>Provided eye exams for patients, including eyeglass and contact lens prescriptions. When indicated, ophthalmology referrals were made.</li></ul>	August 1998

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## OPTOMETRY LICENSE

**State of Alaska** - Number: OPTT184  
May use and prescribe pharmaceutical agents

## PROFESSIONAL AFFILIATIONS

Fellow, American Academy of Optometry: current Maintenance of Fellowship through 2020  
American Optometric Association, Member  
Armed Forces Optometric Society, Member  
Diplomate, American Board of Optometry  
Medical Optometry Diplomate, American College of Medical Optometrists

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## PROFESSIONAL SERVICE

Alaska State Board of Examiners in Optometry	appointed March 1, 2016
Eye Care missions: Nicaragua, Tanzania, Romania, Indonesia and 4 others	Oct. 2013 (most recent)
Indian Health Service Optometry Professional Advisory Committee, Tribal Hire Rep.	May 2009 - Dec. 2015
Clinical Adjunct Assistant Professor for Southern California College of Optometry	June 2007- present
Indian Health Service National Diabetes Eye Care Committee	July 2006 - March 2016
Ethel Lund Village Health Occupations Program job shadowing each spring	Spring 1999 - present

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## COMMUNITY INVOLVEMENT

Greater Sitka Legacy Fund Advisory Board	April 2014 - present
Shee Atiká, Inc., Director (Serving as Chairman; effective May 2018) (Serving as Vice-Chairman; June 2009 – May 2018)	June 2007 - present
Rotary International Member, Sitka Club (Serving as Sitka Club President; July 2008-09) (Rotary Leadership Academy Graduate; May 2013) (Charter member of Rotary eClub of District 5010, May 2014)	Dec. 2004 - present

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## AWARDS

2009-2016	Optometric Recognition Continuing Award from the American Optometric Association for receiving 50 hours of continuing optometric education over the past year.
May 2008	Indian Health Service Caplan Award for distinguished exemplary service and programmatic contributions to the Public Health Service Optometry Program.
Nov. 2005	Certificate of Appreciation for excellent leadership and managerial accomplishments to improve eye care services at SEARHC.

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## PERSONAL

Family	My husband Scott and I have two children. Our daughter Haylee is 20 and our daughter Delainey is 16.
Interests	I love to travel with my family – especially to Disney parks, love to garden with my daughters during the spring and summer, and am continuing to help my daughters make their regalia.