General Information

Board/Commission and seat you are seeking:
Chiropractic Examiners, Public Seat

Additional Boards/Commissions of interest:

Preference Order Board

2) Physical & Occupational Therapy Board

3) Dental Examiners

State Boards/Commissions on which you have served:
None

First Name	Middle Name	Last Name
Bradley		Heaston
██████████	████	████
██████████	██████	████
████████		█████████████
██████	███	████
Military Service		

Conflict of Interest

Full disclosure of personal financial data under AS 39.50.010 is required for certain boards and commissions. Are you willing to provide this information if required for the board or commission which you are applying?
Yes

Service in a public office is a public trust. The Ethics Act (AS 39.52.110) prohibits substantial and material conflicts of interest. Is it possible that you or any member of your family will benefit financially by decisions to be made by the board or commission for which you are applying? If you answer 'yes' to this question you MUST explain the potential financial benefit.
No

Please explain the potential financial benefit

Employment History

Employment work history including paid, unpaid, or voluntary.
PROFESSIONAL EXPERIENCE

Arctic Administrators   Anchorage, AK
Owner\vCIO   02/06-Present

Provide end to end management of all Managed Service Clients, aligning business needs with IT security support, services, back up and remediation.
Responsible for design, implementation, maintenance and configuration back up of LAN/WLAN at each site.
Responsible for HIPAA IT security and compliance overview including policies and procedures.
Design, implement, manage and support:
Security firewall policies and procedures
Backup Disaster Recover scheme and schedule for off-site secure back up
Anti-Virus, Anti-Malware and Anti-Spam
Microsoft Office365 accounts and licenses
Design and implement LAN and WLAN
Manage Service Level Agreements for helpdesk ticketing, remediation, reporting and delegation of tasks.
Provide all aspects of support for Windows Active Directory domain and workgroup servers, desktop and virtual server environments. Including printers, scanners BYOD and other peripherals.
Perform project management duties for IT projects including:

IT Infrastructure Budget forecasting
Security Risk Assessment
Manage client IT staff
Quarterly Business Technical Review
End-User Training
Desktop and Server Migration
On-premise Exchange Migrations to Office 365
Virtual Infrastructure Deployment
ESXi deployment and migration from Windows Hyper-V
Design and implement Service Desk.
Manage external service provider and software vendors

Matson Navigation	Anchorage, AK
Enterprise Site Support Manager	04/16-12/19

Manage 6 sites, including 4 active Marine ports to support the $150M Matson Alaska Trade Lane, supporting over 200 users and each sites infrastructure.

Implemented objectives and strategies to effectively support the end user's community.
Continually evaluate technologies to improve end users computing standards.
Execute and manage site level projects; set timelines, budgets and adhere to project management's best practices.
Maintain high levels of internal customer satisfaction with utmost respect and dedication.
Develop project plans and schedules, contingency plans and maintain procedural and system documentations.
Provided IT project support for the $3M Gate Modernization Project, saving 3 weeks of construction time.
Provide all aspects of support for Windows server, desktop and virtual server environments.

Arctic Slope Regional Corporation	Anchorage, AK
End-User Services, Manager	06/14-07/15

Managed Service Desk and Desktop Support staff in Anchorage and in Baltimore, MD.
Manage End User Services support team; providing full ticket lifecycle management to ensure user services are being managed within established SLAs.

Responsible for communication of all IT Service notifications and outages to over 4000 users.
Identify improvement opportunities and assists in development and implementation of technician standards.
Communicate and work with customers to set IT service expectations.

Participates in monthly subsidiary meetings to discuss customer feedback, ticket management, and upcoming projects.

Investigate and document Root Cause Analysis and recommend Root Cause Corrective Action plans.

Perform customer feedback\follow-up calls for EUS and individual technicians including other IT functional areas.

Anchorage Daily News	Anchorage, AK
IT Manager	09/10 -02/13

Managed the IT Department work Alaska's largest daily newspaper.

Lead a team of systems and desktop administrators with responsibilities to: Maintain, troubleshoot and repair desktop, server and network hardware, software and computer peripherals.
Ensure compliance of PCI DSS standards.

Design, installation and implementation of new systems and technologies. Administer, monitor and support Windows servers and operating systems; IIS and Exchange servers; and network switches, routers, hubs, firewalls, intrusion detection, filtering, gateways and other devices.

Perform management and supervisory tasks: Conduct regular performance appraisals and plan and implement development or performance improvement plans as appropriate.

Design and implement training and professional development plans for local site team members. Participate in conducting studies and make recommendations for the acquisition and implementation of new systems technologies to meet business objectives.

Assist with the tracking and collection of all data needed for IT operations, budgeting, payroll, security and compliance requirements. Help plan and coordinate projects and new system implementations in conjunction with desktop support.

Maintain policies, procedures and infrastructure documentation. Participate in site executive management strategic and operational planning.

Barrow Arctic Science Consortium   Barrow, AK
IT Services Manager   12/06-09/10

Managed the IT environment for the northernmost National Science Foundation reach facility.

Manage one third of the 1M Nation Science Foundation's (NSF) funded Barrow Global Climate Change Research Facility Cyber-Infrastructure grant for Science-User Technology
Design and implementation of network topology and new Network Operations Center
Manage University of Alaska Fairbanks (UAF) rotational support staff 6+ positions (Desktop Support, Server Support, and Network Services).
Provide IT project management for various universities and research organizations.
Manage daily IT SW/HW and operations of a multi-honed heterogeneous environment.
Manage, deploy, and monitor all technical asset's and resources.

Develop, manage and deliver performance objectives as identified in the Memorandum of Understanding (MOU) between BASC IT and UAF Office of Information Technology (OIT)

Barrow Arctic Science Consortium   Barrow, AK
IT Services End-User Manager   04/06-12/06

Managed the end-user facing hardware and support for visiting researchers.

Managed IT End-User support services to all staff and researchers.
Maintained 15 internal domain and email servers.
Deployed network shares and group policies throughout the domain.
Provided all levels of IT support to staff and visiting researchers.
Developed remote management of research field instrumentation.
Trained staff and visiting researchers.

Education, Training, Experience & Qualifications

List both formal and informal education and training experiences:
Management Concepts
Leadership for Project Managers
4Med
CHSP Certified HIPAA Security Professional

List any professional licenses, certifications, or registrations and dates obtained that may be used as qualifying criteria:
Microsoft
MCP Microsoft Certified Professional
MCSA Microsoft Certified Systems Administrator
MCSE Microsoft Certified Systems Engineer
EXIN
ITIL v3
ITIL Practitioner (exam pending)
CompTIA
A+
Network+
Security +
Global Knowledge
IT Project Management

List any community service, municipal government, and state positions held, and any awards received.
None

Conviction Record

Have you ever been convicted of a misdemeanor within the past <u>five</u> years or a felony within the past <u>ten</u> years?
No

Conviction Circumstances

Certification of Accuracy & Completeness

By submitting this online application, I swear the information I have entered on this form is true to the best of my knowledge. I understand that if I deliberately conceal or enter false information on the form my application may be rejected, I may be removed from the list of eligible candidates, or I may be removed from the position. I agree that the Office of the Governor may contact present or former employees or other persons who know me to obtain an additional information about my skills and abilities. I understand that the information on this application is public information and may be released through a legal request for such information.

Type "I certify"
"I certify"

Resume Addendum: