

Q1 Which sector best describes your business?

1/2



ANSWER CHOICES	RESPONSES	
Finance/insurance/real estate	13.83%	35
Professional services	20.55%	52
Non-profit	7.11%	18
Alaska Native Corporation	1.98%	5
Engineering/architecture	7.11%	18
Construction/maintenance	8.70%	22
Wholesale/retail trade	5.14%	13
Transportation	5.14%	13
Tourism/hospitality	10.28%	26
Media/communication	4.35%	11
Health care	4.74%	12
Information technology	0.79%	2
Government/military	0.40%	1
Education/childcare	0.79%	2
Mining/oil production	1.19%	3
Mining/oil support services	2.37%	6
Manufacturing	1.19%	3
Utilities	0.40%	1
Social Services	0.00%	0
Fishing/seafood	0.00%	0
Arts	0.40%	1
Other	3.56%	9
TOTAL		253



Q2 How many people does your business currently employ?

ANSWER CHOICES	RESPONSES	
0	3.59%	9
1-5	32.27%	81
6-10	11.16%	28
11-20	12.75%	32
21-50	17.13%	43
51-99	7.97%	20
100+	15.14%	38
TOTAL		251

Q3 How many people does your business employ during the peak season?



ANSWER CHOICES	RESPONSES	
0	2.36%	6
1-5	27.95% 7	71
6-10	10.24% 2	26
11-20	10.24% 2	26
21-50	23.62% 6	60
51-99	7.87% 2	20
100+	17.72% 4	45
TOTAL	25	54

Q4 Have you experienced any disruption in business due to COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	92.86%	234
No	7.14%	18
TOTAL		252

Q5 If yes, please indicate how your business has been affected by COVID-19 (check all that apply).



ANSWER CHOICES	RESPONSES	
We have laid off staff	30.61%	75
We are closed until restrictions are lifted	13.06%	32
We continue to operate, though employees are working from home	60.82%	149
We are still operating but at a reduced scale	48.16%	118
Our sales/revenue have declined	63.67%	156
We are having to pay refunds to customers	11.84%	29
Other (please specify)	21.63%	53
Total Respondents: 245		

#	OTHER (PLEASE SPECIFY)	DATE
1	Increased workloads. Increased costs for doing daily business. Recruiting and hiring challenges for open positions requirng highly specialized staff.	4/22/2020 12:41 PM
2	I'm a commercial real estate broker. I was working on 3 hotels and they are all on hold. My retailers have quit expanding and the office market has slowed.	4/22/2020 5:20 AM
3	Uncertainty, confusion and conflicting guidance with regards to state and local mandates caused a delay in preparations for peak season.	4/21/2020 9:37 PM
4	we have ramped up services and hired additional staff for frontline and have admin staff working from home.	4/21/2020 7:49 PM
5	we have also canceled all events and have closed our gift store.	4/21/2020 5:22 PM
6	Suffered 95% drop of revenue from canceled clients projects for summer.	4/21/2020 4:48 PM
7	We have some positions working remotely. We have scaled back services, have several employees out for FFCRA reasons, have seen significant drop in business and revenue.	4/21/2020 4:41 PM
8	we have people home on pandemic pay	4/21/2020 4:27 PM
9	We haven't laid off staff. Layoff = severed employment. Instead, we have furloughed staff, meaning they are working either a reduced schedule or none at all but we have kept their health benefits active. We fully intend to bring them back as work requires, even if it is for a few hours only here and there.	4/21/2020 3:58 PM
10	Some project starts requiring field work are delayed.	4/21/2020 3:55 PM
11	significant change in business procedures.	4/21/2020 3:41 PM
12	Furloughing has been instituted	4/21/2020 1:46 PM
13	Potential loan losses on the horizon from the economic effects of the pandemic	4/21/2020 1:36 PM
14	We have been unable to procure new inventory for future sales opportunities due to the restrictions, which will cause an even greater negative impact when we are allowed to return to business as usual as we will be behind and not have anything to sell.	4/21/2020 12:54 PM
15	we are a critical infrastructure company, so still at work. non-essential staff working from home. freight volumes are keeping steady. watching customer base carefully for impacts of COVID-19	4/21/2020 12:35 PM
16	Many projects on hold due to travel restrictions and cruise industry shutdown. RFP's are being postponed reducing the new work available.	4/21/2020 11:50 AM
17	General work slow-down that will impact the contractors we tend to hire during field season. Trying to keep business flowing! Uncertainty about what health mandates may mean for travel and outdoor work.	4/21/2020 11:49 AM
18	Difficult to complete vital Federal projects.	4/21/2020 10:16 AM
19	We expect revenue to continue to take some hits as many of our clients are shuttered or severely impacted.	4/20/2020 10:13 AM
20	Our office staff is working from home, refunding and rescheduling travelers. Guides are doing volunteer work. Otherwise, we are shut down for our main business.	4/18/2020 4:58 PM
21	We are an essential business that provides shipping services.	4/17/2020 1:26 PM
22	Summer tourists are cancelling tours and bookings. We are refunding deposits on private parties.	4/17/2020 10:06 AM
23	Two instructors have begun Video streaming classes online.	4/17/2020 4:07 AM
24	Mandatory closure means that I have no way to repay loans are meet the deadline for paying operations	4/16/2020 8:01 PM
25	If the restrictions continue, we estimate we will have to start laying off staff in early May.	4/16/2020 11:44 AM
26	We lost 30% of bookings in March and have lost 100% of bookings in April and May.	4/16/2020 10:40 AM
27	Reduced prices in order to be in line with take out only service	4/16/2020 8:36 AM

28	Endowment down significantly in value.	4/15/2020 10:30 PM
29	Travel has been restricted/rescheduled, which may impact timelines in the future	4/15/2020 2:12 PM
30	Temporary shutdown of project I was managing	4/15/2020 2:01 PM
31	forced to conduct account reviews via phone and via web conference remotely	4/15/2020 1:49 PM
32	some of our clients aren't paying their past due invoices, causing our business serious cash flow problems	4/15/2020 1:35 PM
33	No disruption, I have been helping clients apply for SBA loans. It's been busy!	4/15/2020 1:27 PM
34	A few projects that we had lined out got cancelled by the clients. Reduced revenue of about \$400K thus far.	4/15/2020 1:10 PM
35	Some of our Village Construction Projects are on a 'Hold'	4/15/2020 12:46 PM
36	We are an interior design and strategic planning firm. Many of our projects have been canceled or pushed to the future due to COVID-19	4/15/2020 12:15 PM
37	Projects delayed	4/15/2020 11:59 AM
38	We have furloughed staff with plans to start lay-offs.	4/15/2020 11:35 AM
39	We have tapped into the PPP Loan to help support employees for an additional two months. They will be laid off at the end of the 8-week period if we are unable to restore their positions, which were cut from our BP contract due to price of oil and COVID-19 response.	4/15/2020 9:08 AM
40	Completely out of work. No sales. Zero revenue. No cash flow.	4/14/2020 11:51 PM
41	frontline staff working in alternating teams - one week on / one week off (paid) for health control measures many staff working from home financial institutions - loan loss reserve set asides	4/14/2020 7:40 PM
42	Some employees can't work their full schedule due to child care issues.	4/14/2020 3:03 PM
43	We are still operating as we are part of the financial critical infrastructure. We have some employees working from home but the majority of us are still at the office. Our buildings have been closed to the public, however.	4/14/2020 2:21 PM
44	We are a surgical practice without the ability to operate. We are being stressed financially and don't know how much longer we can afford to stay open. I am praying that we receive the PPP loan quickly.	4/14/2020 1:21 PM
45	Many of our office and retail tenants are not paying rent. Some are not renewing their leases. Some say they are leaving Alaska.	4/14/2020 1:16 PM
46	Because of the mandate we are only able to see "emergent" patients which is not only killing our practice, but many others.	4/14/2020 1:05 PM
47	Tenants cannot pay monthly rent for our property division.	4/14/2020 12:44 PM
48	We have furloughed most of our staff and are waiting for business to resume. If the shutdown continues much longer, we can expect a worldwide "Great Shutdown Depression" that will take many years to recover from.	4/14/2020 11:52 AM
49	We are operating mostly as normal, but with staff teleworking. Our biggest challenge is planning for fieldwork throughout Alaska while accommodating current COVID-19 mandates.	4/14/2020 11:47 AM
50	We have some employees working from home. One location/office has been temporarily closed.	4/14/2020 11:38 AM
51	Rents are not coming in for spaces that we lease out.	4/14/2020 11:35 AM
52	The decline in activity on the north slope will have as big an impact on business as the tourism sector reductions. It's a one-two punch.	4/14/2020 11:31 AM
53	Furloughed and/or laid off 1/3 of staff. Healthcare is being decimated. The big wave of COVID patients have not been realized, yet we shut down healthcare going on for five weeks now in prep. INSANE.	4/14/2020 11:29 AM

Q6 Has your business experienced a decline in revenue due to COVID-19 in the last 30 days (compared to same period in 2019)?



ANSWER CHOICES	RESPONSES	
Yes	80.56%	203
No	19.44%	49
TOTAL		252



Q7 Please estimate the decrease.

ANSWER CHOICES	RESPONSES	
0	16.19%	40
<10%	6.48%	16
10-20%	15.38%	38
21-30%	15.38%	38
31-40%	8.10%	20
41-50%	8.10%	20
51-60%	7.29%	18
61-70%	4.05%	10
71-80%	4.05%	10
81-90%	5.26%	13
91-100%	9.72%	24
TOTAL		247

Q8 How much do you project your revenues will change in the first half of 2020 compared to 2019?



ANSWER CHOICES	RESPONSES	
Increase significantly	1.59%	4
Increase	4.76%	12
No change	9.13%	23
Decrease	38.89% 9	98
Decrease significantly	45.63% 11	15
TOTAL	25	52

Q9 Is your revenue outlook for 2020 more pessimistic, less pessimistic, or about the same as it was two weeks ago?



ANSWER CHOICES	RESPONSES	
More pessimistic	56.52% 14	43
About the same	31.23%	79
Less pessimistic	12.25%	31
Not applicable	0.00%	0
TOTAL	25	53

Q10 Have you made any employment reductions due to COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	45.45%	115
No	54.55%	138
TOTAL		253

Q11 Do you expect to make employment cuts in the future due to COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	26.59%	67
No	32.54%	82
Don't know	40.87%	103
TOTAL		252



Q12 Has your supply chain been disrupted?

ANSWER CHOICES	RESPONSES	
Yes	36.36%	92
No	42.29%	107
Not applicable	21.34%	54
TOTAL		253

Q13 Are the supply chain disruptions you are experiencing today more severe, less severe, or about the same as they were two weeks ago?



ANSWER CHOICES	RESPONSES	
More severe	14.23%	36
About the same	32.41%	82
Less severe	3.16%	8
Not applicable	50.20%	127
TOTAL		253

Q14 Have you experienced disruptions from vendors and service providers?



ANSWER CHOICES	RESPONSES	
Yes	54.55% 138	}
No	28.46% 72)
Not applicable	17.00% 43	}
TOTAL	253	3

Q15 Are the vendor and service disruptions you are experiencing today more severe, less severe, or about the same as they were two weeks ago?



ANSWER CHOICES	RESPONSES	
More severe	23.32%	59
About the same	36.36%	92
Less severe	2.37%	6
Not applicable	37.94%	96
TOTAL		253

Q16 Is your business at risk of closing permanently because of impact caused by COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	15.75% 4	40
No	61.81% 15	57
Don't know	22.44% 5	57
TOTAL	25	54

Q17 Is the risk today of your business closing permanently greater than it was 10 days ago?



ANSWER CHOICES	RESPONSES	
Yes	26.59%	67
No	56.75%	143
Don't know	16.67%	42
TOTAL		252

Q18 Briefly describe the steps you are taking to mitigate the impact of COVID-19 on your business.

Answered: 183 Skipped: 71

#	DESDONGES	DATE
#	RESPONSES PPP and SBA Loan pending approval.	DATE 4/22/2020 9:25 PM
2	Applied for the PPP loan, trying new ideas to steward and thank donors, looking at new revenue generation opportunities	4/22/2020 9:25 PM
3	Working from home, social distancing and sanitizing improvement, also directed marketing however business is very dependent on interface with other small business as customers	4/22/2020 2:20 PM
4	SBA PPP Loan approved. Working through all possible funding sources. Training staff for work at home. Working with national partners to ensure we have access to system resources and training for staff. Conducting local and national environmental scans. Scenario planning with board and leadership. Staying informed.	4/22/2020 12:41 PM
5	Taking care of customers and holding on for dear life	4/22/2020 12:02 PM
6	More work from home and social distancing and extra cleaning	4/22/2020 9:34 AM
7	Implementing PPE requirements so we can provide protection to our clients and employees moving forward. Laying off employees to reduce negative cash outlays. Revising business plan and budget to realize lower demand for services moving forward.	4/22/2020 9:02 AM
8	Active outreach to all clients personally and expanding video conferencing opportunities with each	4/22/2020 7:34 AM
9	Constant communication with staff working at home and with clients.	4/22/2020 6:02 AM
10	I ask clients to look 18 to 24 months down the road as many projects take that long to complete. They need to be ready when the market is really open again	4/22/2020 5:20 AM
11	We have applied for, and been approved for, a PPP loan through the SBA.	4/21/2020 10:16 PM
12	Applied for federal funding relief, increased digital marketing efforts, lots of prayer	4/21/2020 9:37 PM
13	Trying my best not to catch it!	4/21/2020 5:44 PM
14	masks gloves health questionnaire utilization	4/21/2020 5:43 PM
15	reduction of staff and reducing hours worked to 32 for remaining staff. Also reduced our hours of operations to 6 per day, canceled all education, events, f&b sales, programs, closed the gift store, reduced our admission process, don't plan to hire summer seasonal staff at this time. Cutting as many expenses as we can. Processing a tremendous amount of refunds and cancellations for May through October 2020. Really need an update on the EIDL loan form someone. We received email confirmation but nothing else to date.	4/21/2020 5:22 PM
16	Reduce costs, use safety measures to prohibit infection of staff	4/21/2020 4:48 PM
17	Applied for Paycheck Protection Plan Ioan	4/21/2020 4:41 PM
18	patient care areas closed; telemedicine more broadly utilized. OR's closed. using only what we need to in order to deliver safe care efficiently. closing lower demand services.	4/21/2020 4:27 PM
19	distancing	4/21/2020 4:25 PM
20	Protective measures for employees primarily. Processes remain the same.	4/21/2020 4:23 PM
21	All Capital projects on Hold.	4/21/2020 4:08 PM
22	working online the best I can, thats really all I can do	4/21/2020 4:02 PM
23	We are putting our efforts into marketing - we know we need to alert clients and potential clients that we are still here, that we can do quite a bit remotely, and that we can strategically help them prepare for what is likely to come.	4/21/2020 3:58 PM
24	Employees working from home, reduced work weeks, taking on COVID-19 related work.	4/21/2020 3:55 PM
25	employee isolation. no clients in office. business done by phone and email	4/21/2020 3:41 PM
26	Revised budgeting.	4/21/2020 3:40 PM
27	We applied for the PPP and got it.	4/21/2020 3:35 PM

28	Office closed to public and all staff working from home.	4/21/2020 3:31 PM
29	Decreasing staff hours by 15%, have received PPP loan to hopefully keep staff intact until we know more about Alaska travel industry. Current 'target' date for travel to resume is July 1, but expect it to shift again.	4/21/2020 3:11 PM
30	Asking Clients to front or pre-load three to four months of income	4/21/2020 2:21 PM
31	Cutting and reducing all expenses. Leveraging credit and taking a snapshot of what is available and how long the company can wait it out until the economy positively changes	4/21/2020 2:21 PM
32	Technical staff working from home, Letting clients know we are open for business and being identified as a critical business for clients.	4/21/2020 1:54 PM
33	Applied for PPP and using revolving furloughs to mitigate	4/21/2020 1:46 PM
34	Full-scale, organization wide response to the pandemic.	4/21/2020 1:36 PM
35	PPP Loans, reduction in staff, hospitality/hotel open partial summer season, selling excess equipment	4/21/2020 1:12 PM
36	Following all CDC, WHO, National and State Guidelines for social distancing and increased health safety and hygiene measures.	4/21/2020 12:54 PM
37	Applying to all aid, loans, unemployment, etc.	4/21/2020 12:54 PM
38	We are taking goodwill B2B actions (providing free advertising) to customers to help keep them in front of clients and stakeholders in this tough economic climate. It is the right thing to do and could pay dividends post-COVID-19.	4/21/2020 12:53 PM
39	masks issued to staff. chairs removed in confrence rooms to support physical distancing. sneeze guards put in place at customer service counter. additional janitorial contractors hired to sanitize workplce. Employee education ongoing on COVID-19 risks and best practices	4/21/2020 12:35 PM
40	Reduced work hours and curtailed expenses	4/21/2020 12:25 PM
41	Reducing salaries, delaying non-essential projects	4/21/2020 12:24 PM
42	Furloughing some staff	4/21/2020 12:22 PM
43	Use of technology mainly the Zoom platform	4/21/2020 12:19 PM
44	Obtained a PPP Loan. Looking for new business.	4/21/2020 12:18 PM
45	Using deferral options with SBA, and hoping to generate enough in sales to cover utilities and small workforce.	4/21/2020 12:15 PM
46	Cut labor cost, Applied for PPP loan, Do more community services	4/21/2020 12:14 PM
47	Preservation of cash, recasting budgets across the company, eliminating discretionary costs.	4/21/2020 12:04 PM
48	Cut staff,cut advertising,cut as many expenses as we could,,reduced utilities use,not paying utilities to save cash,got mortgage and rent reductions,improved e commerce	4/21/2020 11:52 AM
49	we are hoping for a second round of PPP, our application was submitted 4/6, the first day our bank acceped them. Otherwise we will adjust staffing for the work availabler	4/21/2020 11:50 AM
50	Applied for and expect to receive PPP loan. Carefully reviewing FY21 budget and reducing some expenditures. Prioritizing retaining staff at 100% pay if possible. Prioritizing continuing business flow and hiring contractors to extent possible.	4/21/2020 11:49 AM
51	Work with your partners be willing to help where help is needed be the solution not the problem	4/21/2020 11:24 AM
52	Due to the decline in income there are fewer people willing to make any financial decisions. Take me off the list as I will not participate in any further survey's.	4/21/2020 11:24 AM
53	work from home. expanded cleaning at work	4/21/2020 11:20 AM
54	With cutting off tourism this summer, we insure a ton of small to medium sized seasonal business-we are know we are in for a dismal year.	4/21/2020 11:06 AM
55	doing food to go two days a week	4/21/2020 11:05 AM

56	Finding new ways to generate income. Rethinking and redefining our business model.	4/21/2020 11:04 AM
57	Reducing operating expenses.	4/21/2020 11:01 AM
58	Employees working from home; rescheduling events; closing offices to the public; conducting meetings via teleconference and video conference; potentially drawing from reserve account	4/21/2020 10:56 AM
59	1. Active remote marketing; 2. contacting government officials; 3. PPP loan application; 4. Analyzing data to approach new referral sources; 5. Directly contacing patients and encouraging them to attend their study; 6. Direct contact with referral sources to let them know we are open; 7. Increasing telemedicine consults with patients.	4/21/2020 10:51 AM
60	managing our spend on nonessential services	4/21/2020 10:48 AM
61	Proper social distancing.	4/21/2020 10:47 AM
62	I selected tourism and hospitality because there is no restaurant category. Hopefully I picked the right one.	4/21/2020 10:45 AM
63	Working from home. Lots of phone video and email work.	4/21/2020 10:42 AM
64	Working remotely, office use minimal.	4/21/2020 10:34 AM
65	Need to open all retailwe will manage social distancing. Also need to spread out Commerical property taxes over 2020!	4/21/2020 10:27 AM
66	Alter methods of work, keep moral high by keeping work on-going as much as possible, communications daily among corporation and all staff	4/21/2020 10:16 AM
67	All staff are either working from home or set up and able to WFH. Offices are essentially locked down.	4/21/2020 10:14 AM
68	Deferring approximately rent on 10% of tenants around the lower 48 and Alaska.	4/21/2020 10:05 AM
69	reduce labor costs and cross-training of remaining staff for multiple position coverage	4/21/2020 10:03 AM
70	Daily huddles to assess customer impacts. Adjusting business processes where applicable and appropriate.	4/21/2020 9:59 AM
71	Applied and received the PPP. Leaving several jobs open rather than filling them at this time. Trying to sublet part of our office. Working on/executing retention strategies to keep our talented staff with us. Hiring more freelancers for one-time projects (rather than hire FT staff). Putting off a much larger new business effort until we feel businesses are ready to hear from firms like ours. Working with clients to encourage them to plan for the end of this isolation time to be ready to be back in business and selling to new and current customers.	4/20/2020 10:13 AM
72	Use of PPE, use of COVID plan/ assessment, delay of work till clearance order is given.	4/20/2020 8:30 AM
73	Implementing creative business ideas that make very little cash, but hopefully will help. Applied for EIDL and PPP. No luck yet.	4/18/2020 4:58 PM
74	Using reserve funds	4/18/2020 11:06 AM
75	We've tried to apply for SBA funding but did not find a local bank that would accept our application before the funding ran out.	4/17/2020 2:48 PM
76	Have applied for multiple loans/grants and haven't received any updates on any of them. Now I understand the PPP is out of funding. Very frustrating	4/17/2020 2:02 PM
77	We are in a strong financial position and have hired two new engineers. We also received the PPP loan to cover the slight decrease in revenue as our clients have slowed or suspended projects.	4/17/2020 10:16 AM
78	Redesigning our services to include food boxes, take out, delivery. Keeping on as much staff as possible, but funds are diminishing very quickly as we are operating at a loss.	4/17/2020 10:06 AM
79	Applied for and received the PPP loan. Employee's wearing PPE.	4/17/2020 9:15 AM
80	All 'employees' are independent contractors that teach out of our studio. Two instructors have moved classes online to varying degrees of success. Most of our business occurs on Saturday. Downtown parking shortages and farmers market destroy are summer clientele so this is typically our best time. Not this year.	4/17/2020 4:07 AM

81	SBL To mitigate this crisis	4/16/2020 8:01 PM
82	Office people work from home. People going out wear face masks and rubber gloves. We try to reduce trips outside of our building.	4/16/2020 1:51 PM
33	Strategic planning, adjusting goals, expanding customer base	4/16/2020 1:05 PM
34	none	4/16/2020 12:09 PM
85	We have received stimulus. We are working hard to understand and build a plan around the changes to our economy and culture and hope to be prepared to hit the ground running when we get through this disruptive state.	4/16/2020 12:05 PM
36	Looking for opportunities to provide solutions for customers that reduce their future risk to virus exposure in the workplace.	4/16/2020 11:58 AM
37	Facilitating Curb Side Real Estate Closings	4/16/2020 11:45 AM
88	Everything we possibly can. We believe the Hunker Down and Stay Home orders need to end. Those orders were originally advertised as a way to get hospitals up to speed, not to continue until the virus was completely gone.	4/16/2020 11:44 AM
89	Rescheduling work, considering laying off less skilled workers	4/16/2020 11:33 AM
90	Working closely with our clients to ensure thier construction projects proceed. The 14 day quarentine is having negative affects on rurual projects.	4/16/2020 11:30 AM
91	trying to offer discounts to keep revenue coming in; working with customers to reduce their costs and subsequently reduce our scope; scaling back employee's hours	4/16/2020 11:10 AM
92	We are applying for every loan that is available, engaging in a lot of training and marketing, and considering ways to monetize some aspects of our business in a virtual environment. However, the SBA's decision to violate its promise of a \$10,000 grant in connection with the EIDL loan - reducing it to \$1,000 - will have severe consequences. And having loans will not replace lost revenue, nor will it be likely possible to repay loans when there is no revenue to be had.	4/16/2020 10:40 AM
93	take out and curbside only. increase advertising. increase specials offered. increase incentives offered.	4/16/2020 10:14 AM
94	looking for opportnities in light of the COVID-19 virus	4/16/2020 9:10 AM
95	apply for grants, PPP, and change menu	4/16/2020 8:36 AM
96	Applied for EIDL through SBA, asking members for donations, researching other grant options.	4/16/2020 8:20 AM
97	Reduced operating expenses. Repurposing of grant dollars to COVID-18 relief, repurposing staff, pause in acceptance of new applications, direct support to key partners.	4/15/2020 10:30 PM
98	Keeping upwind of everybody we meet.	4/15/2020 9:45 PM
99	Reduced staff, cut all expenses possible, reduced future orders of inventory, negotiating with vendors, landlords and utility companies for late payments, PPP, created online options for doing business with us	4/15/2020 8:36 PM
100	Cut my pay (owner). Renegotiating lease with building owner.	4/15/2020 5:22 PM
101	try to not pay bills. sing IOU to employee saraly. close for half time operation	4/15/2020 4:50 PM
102	I have time to read and study to improve my capabilities.	4/15/2020 4:24 PM
103	laying off staff; reducing hours; pay cuts; applied for PPP	4/15/2020 3:20 PM
L04	Applied for PPP to help out, very hard	4/15/2020 2:56 PM
105	Pursuing federal loans, and reducing work for employees, and making modifications to planned exploration programs.	4/15/2020 2:34 PM
106	continue to attempt to serve clients without showing houses	4/15/2020 2:32 PM
107	Doesn't really have an impact on my business	4/15/2020 2:25 PM

109	Monitoring buisiness activity more closely, on a weekly scale vs monthly.	4/15/2020 2:12 PM
110	Washing my hands more and disinfecting surfaces with bleach	4/15/2020 2:08 PM
111	We shutdown a large field project, we are planning to perform maintenance and upgrade projects at the site during the suspension period.	4/15/2020 2:01 PM
112	Minmizing cash flow and retaining more projects inhouse.	4/15/2020 1:54 PM
113	Stay home towork and avoid any business trael.	4/15/2020 1:50 PM
114	social distancing, limiting access to our office from the general public, using more clorox wipes	4/15/2020 1:49 PM
115	Working normal hours - not within 6 feet of anyone	4/15/2020 1:48 PM
116	Meetings only via Zoom, no client site visits	4/15/2020 1:27 PM
117	Medcial Screening for all remote employees and really just scambling tying to replace lost revenue with differant projects.	4/15/2020 1:10 PM
118	We are making sure our employees are safe and healthy.	4/15/2020 12:46 PM
119	Staying in contact with customers by phone	4/15/2020 12:35 PM
120	We're doing take out and delivery	4/15/2020 12:20 PM
121	We are finding new ways to work remotely, but a lot of our work includes gathering of stakeholders and clients to gather input and process information. We are looking for new ways to host large group meetings.	4/15/2020 12:15 PM
122	COVID 19 Personnel and Management Plan is in place	4/15/2020 12:10 PM
123	Business Development.	4/15/2020 12:06 PM
124	Staff working from home; concerned about future when current work runs out	4/15/2020 12:00 PM
125	Work from home, reduce staff, talking to clients daily, training the new personnel to be ready	4/15/2020 11:59 AM
126	Turning virtual as much as possible.	4/15/2020 11:35 AM
127	Offering take out and pickup services for guests, cutting labor significantly, implementing strict cleaning/hygiene procedures, offering discounted deals	4/15/2020 10:58 AM
128	reduce empolyees reduce lights and heat reduce salaries ect,	4/15/2020 9:59 AM
129	working from home; use of technology	4/15/2020 9:43 AM
130	Keeping lines of communication open	4/15/2020 9:23 AM
131	Working closely with operators to retain a footprint in their operations, no matter how small, so that we can be there when things start to recover.	4/15/2020 9:08 AM
132	Planning for a gradual reopening of business and adjusting the dates of our revenue generating events.	4/15/2020 7:53 AM
133	Applied for unemployment, SBA loan / EIDL grants. I'm at the point now of selling my personal property on Craigslist to generate any income that I can. I applied for unemployment insurance nearly a month ago. I've been denied and haven't received a dime even though I'm eligible to collect. An entire month with zero income after losing three separate jobs at same time as well as losing a side business is absolutely devastating. There's nothing I can do now but hope and wait for some form of government assistance. I can no longer afford rent or expenses. I'm going to have to move by May after all my savings is exhausted. Paying rent and normal bills with zero income is demoralizing. I've gone from working middle class to near poverty within Two months time.	4/14/2020 11:51 PM
134	alternating frontline teams - masks - social distancing protocols - installed protective barriers - ongoing education	4/14/2020 7:40 PM
135	I took my therapy practice from 2/3 in office and 1/3 telemedicine to 100% telemedicine	4/14/2020 6:11 PM
136	reduced staff and operating hours, reduced spending, increase on revenue collections	4/14/2020 5:24 PM
137	All of travel businesses are crash down.I am not sure when Covid-19 is over.I do not know what	4/14/2020 4:32 PM

	is the best on next step	
.38	Applying for a line of credit, applying for EIDL	4/14/2020 4:32 PM
139	Anchorage needs to get people back to work very soon. Much of the Covid has been politicized and there are large holes in the data. Restrictions need to be systematically lifted so our economy can move on.	4/14/2020 4:19 PM
140	Applied for PPP	4/14/2020 3:03 PM
141	Modeling financial impact based on 5/10/20% reduction in revenue and identifying non essential expenses that can be reduced and/or eliminated.	4/14/2020 2:53 PM
142	Working from home & learning to engage clients and employees remotely.	4/14/2020 2:43 PM
143	Cutting costs to bare essentials, increased training for staff on how to stay safe, working with the muni to open other parts of our business as safely as possible.	4/14/2020 2:30 PM
144	We are doing curbside signings. https://www.ktva.com/story/41959617/title-company-helps- keep-real-estate-market-going-with-curbside-closing#.XoTspLi_uCs.email	4/14/2020 2:21 PM
145	Refinancing home	4/14/2020 2:05 PM
146	We have furloughed 85% of our staff. We are doing telehealth visits to keep our patients connected and ensuring their healthcare isnt disrupted. However telehealth, in some cases, doesn't replace a face to face visit.	4/14/2020 1:21 PM
147	I applied for Disaster Relief Program but they have not sent any money yet.	4/14/2020 1:16 PM
148	We are keepiong everyone home and heealthy. We are also working with our customers on long range plans and keeping the focus on the next 3-5 years rather than this summer.	4/14/2020 1:14 PM
149	Interest rates are low, so we are working on refinancing various real estate holdings; increased recruitment efforts for open positions; looking at pushing more operational activities on-line, increased security, re-programming under-employed staff to other critical jobs, ramping up internal communication including "water cooler" news; outreach to partners to identify common goals, efficiencies	4/14/2020 1:09 PM
150	use of technology has increased and curbside pickup of products	4/14/2020 1:05 PM
151	keeping payroll tight	4/14/2020 12:55 PM
152	It is a constant juggling act	4/14/2020 12:32 PM
153	Fully work from home until we can assure the safety of our people in an office environment	4/14/2020 12:27 PM
154	The way we conduct business is virtual as much as possible (screening homes virtually with clients, conducting offer presentations virtually, etc.). Our employees are all working from home.	4/14/2020 12:23 PM
155	Providing PPE for staff members, allowing people to work remotely, creating a leave bank for staff in need, maximizing new revenue opportunities, cutting/delaying expenses as much as possible	4/14/2020 12:22 PM
156	Locking Doors with info for customers to call for parts, rentals, service or sales.	4/14/2020 12:05 PM
157	Trying to apply for the PPP loan but no local lenders are accepting new applications for new customers	4/14/2020 12:03 PM
158	Applying for EIDL and PPP loans	4/14/2020 11:59 AM
L59	Operating cost reductions and debt deferrals.	4/14/2020 11:52 AM
L60	Working to bid new projects and actively communicate with all employees.	4/14/2020 11:49 AM
L61	Ignore AH Berkowitz	4/14/2020 11:48 AM
162	We are coaching our REALTORS and have protocols in place to help them maintain some form of productivity. People need homes to move into and there are homes that need to be sold. Some of our people are feeling VERY anxious because of this disruption to the point of abjet fear. This HUNKER down order was necessary, but is now becoming dangerous for the the entirety of the population. It seems like a dangerous move to shut down the economy.	4/14/2020 11:47 AM

.000395% of us are sick and .000114% of us have died (usually with many other				
complications). Common sense has to prevail soon.				

163	We applied for the PPP from the Cares Act to keep employees, we are advising employees about CDC safety measures related to Covid-19 and providing masks, wipes etc as we can obtain.	4/14/2020 11:47 AM
164	We have filed the required COVID-19 Remote Site Management Plan with the State of Alaska, and are working with our clients, employees and communities where our projects are located to develop project-specific plans to accommodate travel to remote communities.	4/14/2020 11:47 AM
165	FFCRA, EIDL, PPP	4/14/2020 11:46 AM
166	Buyers coming to Anchorage are being slowed down. If they can't move here, I can't have income. I will spend less on business supplies and advertising and consuming local products	4/14/2020 11:45 AM
167	Really not much we can do until the country opens up for business.	4/14/2020 11:40 AM
168	Drinking a Beer!	4/14/2020 11:39 AM
169	Communicating telephonically and electronically versus face to face and when face to face, using proper gear to eliminate the risk of exposure or transmission.	4/14/2020 11:38 AM
170	Started telemedicine, employee safety precautions like mask wearing and social distancing	4/14/2020 11:38 AM
171	Encouraging Staff to take time off. Trying to avoid Furlough's. Cutting costs as much as possible.	4/14/2020 11:37 AM
172	We have cut down to bare minimum staffing but we are losing money every day	4/14/2020 11:35 AM
173	We are selling on our web site, but the Hunker Down order has prohibited us from being open.	4/14/2020 11:34 AM
174	No effects on my business, other than reduced travel	4/14/2020 11:33 AM
175	Got a new job until this finishes. Then will go back to it.	4/14/2020 11:32 AM
176	Remote work, CARES Act funds, daily active management.	4/14/2020 11:31 AM
177	Trying to get the SOA and municipality to rethink their response to COVID as the response is not measured, does not take into account a unique approach for rural and urban AK and once hunker down is lifted, we will still face a spike. INSANE	4/14/2020 11:29 AM
178	Nothing to do to mitigate	4/14/2020 11:29 AM
179	We applied for the PPP and the EIDL. We are trying to sell our Girl Scout Cookies to businesses to donate to the Foodbank, etc.	4/14/2020 11:27 AM
180	Working from home and limiting any contact with public /walk-ins	4/14/2020 11:24 AM
181	Looking at stimulus funding and other stop gap measures	4/14/2020 11:23 AM
182	Reducing spending to increase crash reserves, planning on additional reductions to hold onto staff as long as possible such as discontinuing 401K matches, no 2020 raises, and no bonuses	4/14/2020 11:22 AM
183	Expense reduction	4/14/2020 11:20 AM