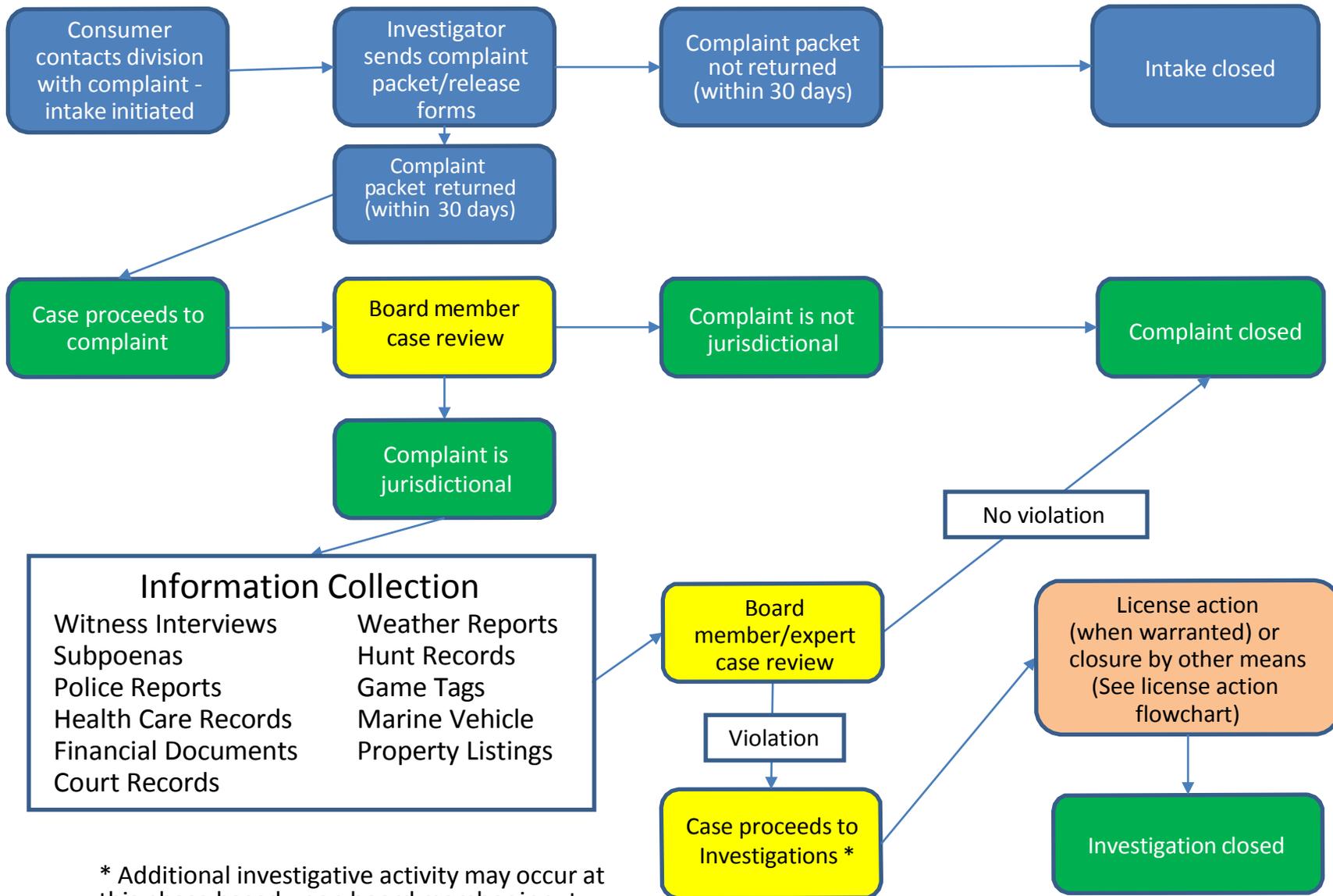


Division of Corporations, Business, and Professional Licensing

Complaint and Investigation Flowchart



* Additional investigative activity may occur at this phase based upon board member input.