

General Information

Board/Commission and seat you are seeking:
Pharmacy Board, pharmacist seat

Additional Boards/Commissions of interest:

Preference Order Board

2) Pharmacy Board

State Boards/Commissions on which you have served:
none

First Name
Richard

Middle Name
Alexander

Last Name
Holt

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Conflict of Interest

Full disclosure of personal financial data under AS 39.50.010 is required for certain boards and commissions. Are you willing to provide this information if required for the board or commission which you are applying?
No

Service in a public office is a public trust. The Ethics Act (AS 39.52.110) prohibits substantial and material conflicts of interest. Is it possible that you or any member of your family will benefit financially by decisions to be made by the board or commission for which you are applying? If you answer 'yes' to this question you MUST explain the potential financial benefit.
No

Please explain the potential financial benefit

Employment History

Employment work history including paid, unpaid, or voluntary.

7/2014 - present: Walmart: Market Health & Wellness Director for Alaska, Wasilla, AK

6/2011 - 7/2014: Walmart: Pharmacy Manager, Ketchikan, AK

4/2008 - 6/2011: Rite Aid: Pharmacy District Manager, Syracuse, NY

5/2010 - 2/2012: Board of Directors: Bishop's House Estate, Syracuse, NY

12/2007 - 4/2008: Rite Aid: Pharmacist, Pharmacy Manager

Education, Training, Experience & Qualifications

List both formal and informal education and training experiences:

2011: Master of Business Administration, Northeastern University, Boston, MA

2000: Doctor of Pharmacy, Albany College of Pharmacy, Albany, NY

1999: Bachelor of Science, Pharmacy, Albany College of Pharmacy, Albany, NY

List any professional licenses, certifications, or registrations and dates obtained that may be used as qualifying criteria:

Alaska licensed pharmacist #2008

Florida licensed pharmacist #43354

New York licensed pharmacist #047331

American Pharmacist Association immunization certified and trainer

List any community service, municipal government, and state positions held, and any awards received.
no recent community service or government positions.

Conviction Record

Have you ever been convicted of a misdemeanor within the past five years or a felony within the past ten years?
No

Conviction Circumstances

Certification of Accuracy & Completeness

By submitting this online application, I swear the information I have entered on this form is true to the best of my knowledge. I understand that if I deliberately conceal or enter false information on the form my application may be rejected, I may be removed from the list of eligible candidates, or I may be removed from the position. I agree that the Office of the Governor may contact present or former employees or other persons who know me to obtain an additional information about my skills and abilities. I understand that the information on this application is public information and may be released through a legal request for such information.

Type "I certify"
"I certify"

Resume Addendum:

[Redacted]

[Redacted]

[Redacted]

Richard A. Holt

EDUCATION

- 2009 - 2011 **Northeastern University**, Boston, MA
Master of Business Administration
Dual Specialization: Finance and International Management
- 1999 - 2000 **Albany College of Pharmacy**, Albany, NY
Doctor of Pharmacy
- 1994 - 1999 **Albany College of Pharmacy**, Albany, NY
Bachelor of Science, Pharmacy

PROFESSIONAL EXPERIENCE

- 7/2014 - Present **Market Health & Wellness Director**, Walmart
- Ensure best patient experiences.
 - Ensure compliance with applicable state and federal laws and company policies to ensure the safety and well being of patients
 - Develop and implement service standards.
 - Develop and implement strategies to attract and maintain a highly skilled and engaged workforce.
 - Drive financial performance.
 - Provide direction for Health and Wellness Operations in Alaska.
 - Evaluate Standard Operating Procedures to ensure they are being executed to maintain patient safety in filling prescriptions.
- 6/2011 - 7/2014 **Pharmacy Manager**, Walmart
- Led the pharmacy toward corporate goals and objectives including > 30% in-store orders, > 90% patient expectations being met, > 90% input re-routing, increased Dept 38 and 40 sales, increased script growth and partial fill < 0.5%.
 - Ensured compliance with corporate policies and procedures in addition to state and federal regulations.

- Actively evaluated and controlled inventory levels through warehouse purchases and decreased McKesson purchases.
- Evaluated pharmacy dispensing incidents and initiate steps to prevent future recurrence.
- Communicated company agenda and initiatives to pharmacy associates.
- Maintained an environment focused on customer service with customer experience score of 9.0%.

5/2010 - 2/2012 **Board of Directors;** Bishop's House Estates, Syracuse, NY.

4/2008 - 6/2011 **Pharmacy District Manager,** Rite Aid Inc.

- Led 24 retail pharmacies toward corporate goals and objectives; covered an additional 28 pharmacies for several months while that district did not have a permanent District Manager.
- Conducted regular store visits to ensure compliance with corporate policies and procedures in addition to state and federal regulations.
- Controlled district inventory levels and ended up 2.33% below plan.
- Evaluated pharmacy dispensing incidents and initiate steps to prevent future recurrence.
- Communicated company agenda and initiatives to pharmacy associates.
- Significantly increased customer satisfaction in FY 2011 over FY 2010 by 6% and decreased customer complaints by 38.28% over same time period.
- Focused on talent management and associate development.

12/2007 - 4/2008 **Floating Pharmacist, Pharmacy Manager,** Rite Aid Inc.

- Initiated an antibiotic callback program.
- Participated in the Rite Aid Drug Quiz show as a member on the panel of judges.
- Trained staff to increase pharmacy efficiencies.
- Filled prescriptions pursuant to all state and federal regulations.
- Trained other pharmacy staff on NexGen computer operations.
- Communicated regular expectations to staff concerning customer service and corporate goals.

7/2005 - 12/2007 **Staff Pharmacist, Pharmacy Manager,** Kinney Drugs Inc.

- Executed appropriate control of inventory and payroll.
- Worked with patients to increase the understanding of Medicare Part D.
- Managed pharmacy to achieve corporate goals and objectives.
- Taught pharmacy staff to operate more efficiently.

- Created a pharmacy newsletter for my customers regarding current pharmacy related events.

PUBLICATIONS

- 2002 A Study of Russian Phytomedicine and Commonly used Herbal Remedies.
J of Herbal Pharmacotherapy. 2002, 2(4): 31-48.
- 1998 Development of an Immunoassay for Monitoring the Levels of
Ciprofloxacin in Patient Samples. J Immunoassay. 1998 Nov; 19(4):
227-38.

SPECIALIZED TRAINING

- Pharmacy Partners in Diabetes Care (PPDC) – Sponsored by LifeScan and Rite Aid, Milpitas, California
- Preceptor for the Advanced Pharmacy Practice Experience (APPE) students from the Albany College of Pharmacy.
- Adjunct Faculty

PRESENTATIONS

- Emerging Talent. Rite Aid; Buffalo, NY August 28, 2010.
- Breakout Session Presenter, First Annual CNY Women's Health Fair and Symposium, Onondaga Community College, Syracuse, NY. Sponsored by Congressman Jim Walsh.
- Development of an Immunoassay for Monitoring the Levels of Ciprofloxacin in Patient Samples. West Virginia School of Pharmacy / The Merck Company Foundation.
- Switching from Cyclosporine to Tacrolimus in Renal Transplant Patients. University Hospital, Syracuse, NY & Albany College of Pharmacy, Albany, NY.
- Vitamin D Therapies in the Treatment of Hyperparathyroidism in Hemodialysis Patients, Albany College of Pharmacy, Albany, NY.

AWARDS / RECOGNITION

- 2012 *Pharmacist Excellence in Patient Care Award; Market 295 - Walmart*
- 2012 *Most Improved Pharmacy for 2012; Market 295 - Walmart*
- 2006 *Outstanding Pharmacy Execution Award, Store #37; Kinney Drugs Inc.*
- 2004 *Customer Satisfaction Award; Rite Aid Inc.*
- 2000 *Pfizer US Pharmaceuticals: Outstanding Leader Award*
- 2000 *5-year membership to Pharmacist Society State of New York (PSSNY)*