

State of Alaska Department of Administration

Division of Motor Vehicles: REAL ID Implementation
Presentation to House Administration Finance Subcommittee
Jenna Wamsganz, DMV Deputy Director
February 4, 2020



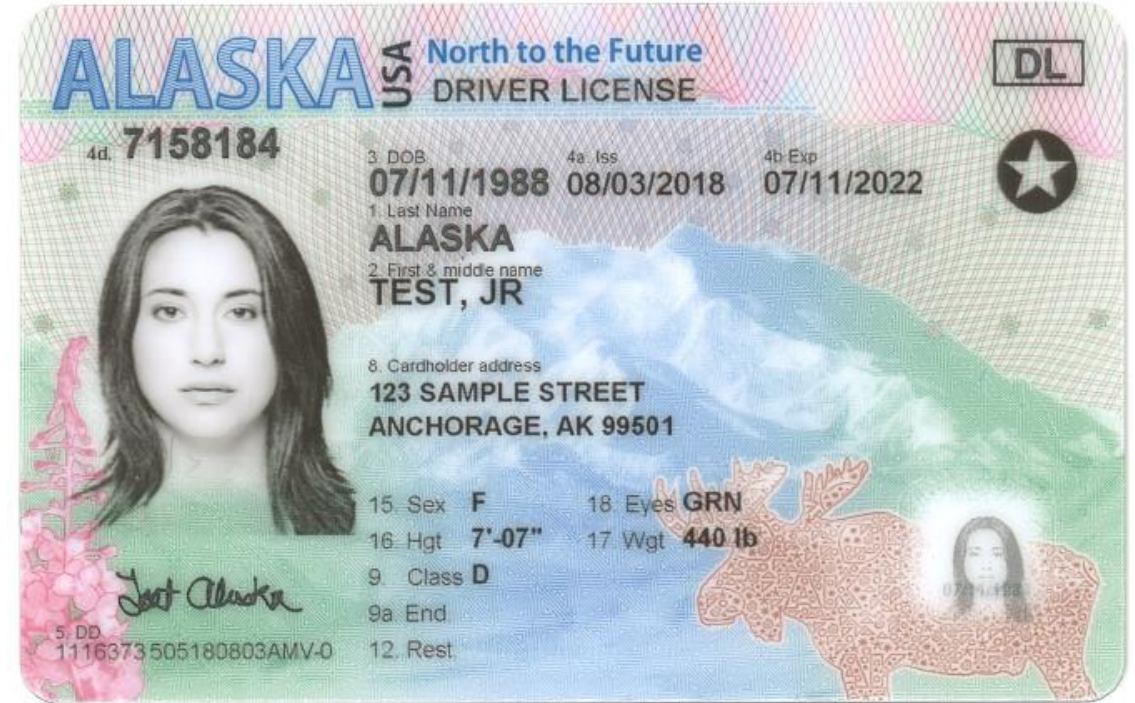
REAL ID: Agenda

- REAL ID Overview
- Acceptable Forms of Identification for TSA
- Alaska REAL ID Statistics
- Wait Times and Customer Satisfaction
- REAL ID Outreach Efforts
- Rural Alaska Initiatives



REAL ID: Overview

- Establishes Minimum Security Requirements
- Enacted by U.S. Congress in 2005 as a response to 9/11 Terrorist Attacks
- Residents need to provide documentation in person to prove:
 - Identity and Lawful Status
 - Social Security Number
 - Principal Residency
- REAL ID Timeline
 - Passed REAL ID Legislation in 2017
 - Achieved DHS Compliance in 2019
 - Enforcement Date October 1, 2020



Acceptable Forms of Identification for TSA



- Passport
- Passport Card
- Tribal ID
- Military ID
- Real ID
- Indian and Northern Affairs Canada card
- Transportation worker identification credential (TWIC)



- U.S. Merchant Mariner credential
- DHS trusted traveler card
- Permanent resident card
- Border crossing card
- DHS-designated enhanced driver's license



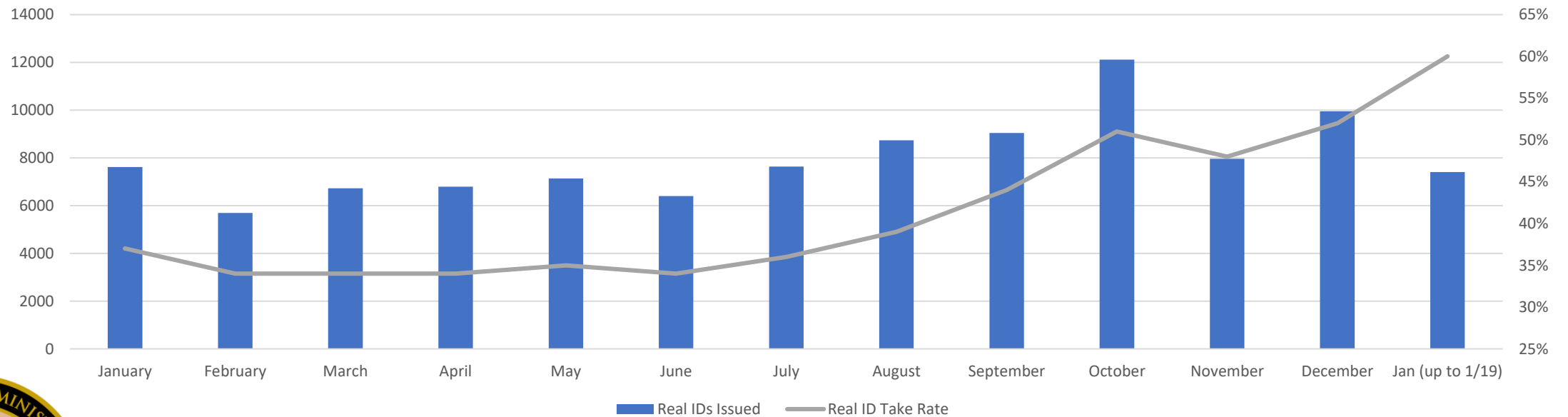
- HSPD-12 PIV card
- Foreign government-issued passport
- Canadian provincial driver's license
- U.S. Citizen and Immigration Services Employment Authorization Card



REAL ID: Statistics

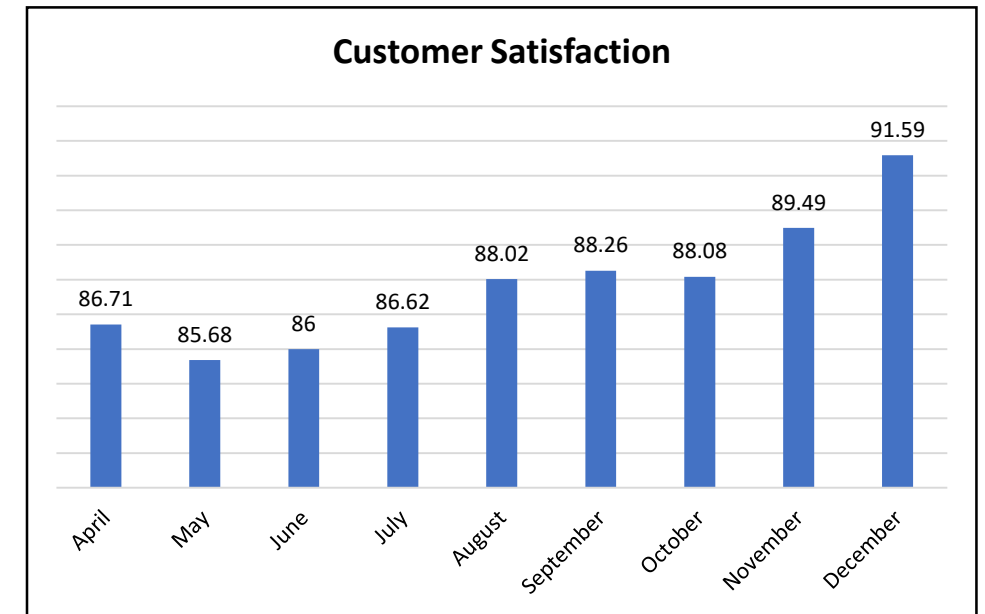
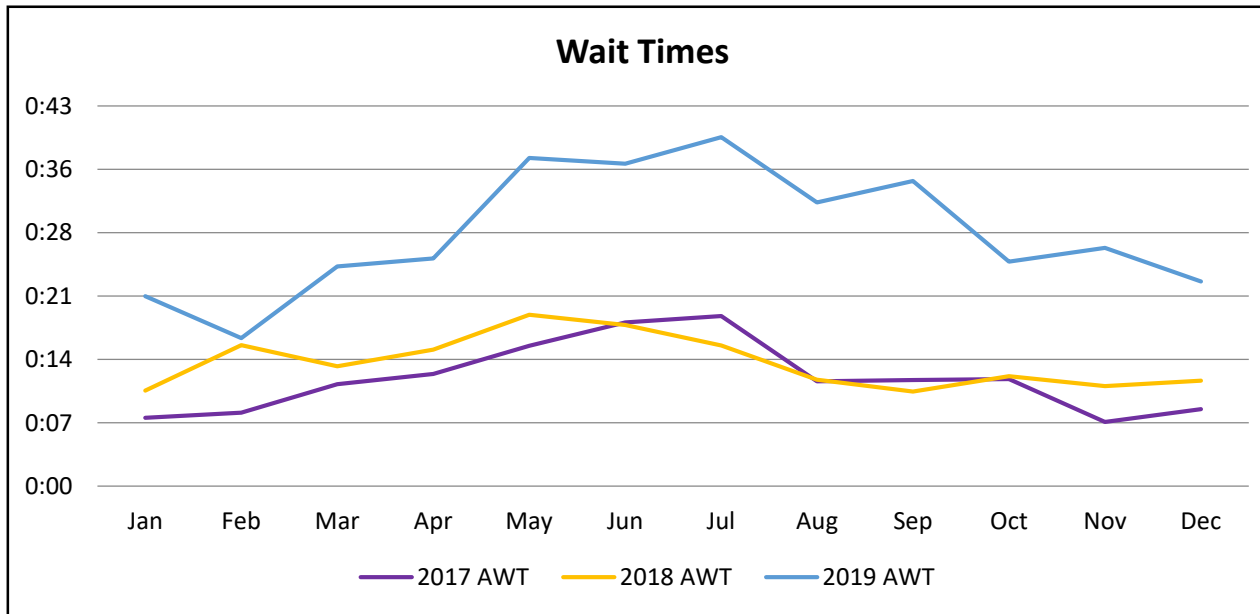
- 107K REAL IDs Issued as of 1/29/20
- Over Half of Alaska has an Alternative Federally Compliant ID
 - Estimated 350K Alaskans Have Passports
 - Estimated 65K Alaskans Have Military IDs

Real IDs Issued & Take Rate



REAL ID: Wait Times and Customer Satisfaction

- Wait Times Have Increased in 2019
 - DMV is Launching Dedicated REAL ID Lines in 2020
 - DMV Implemented a New Queuing System to Expand Customer Appointments



REAL ID: Outreach Efforts

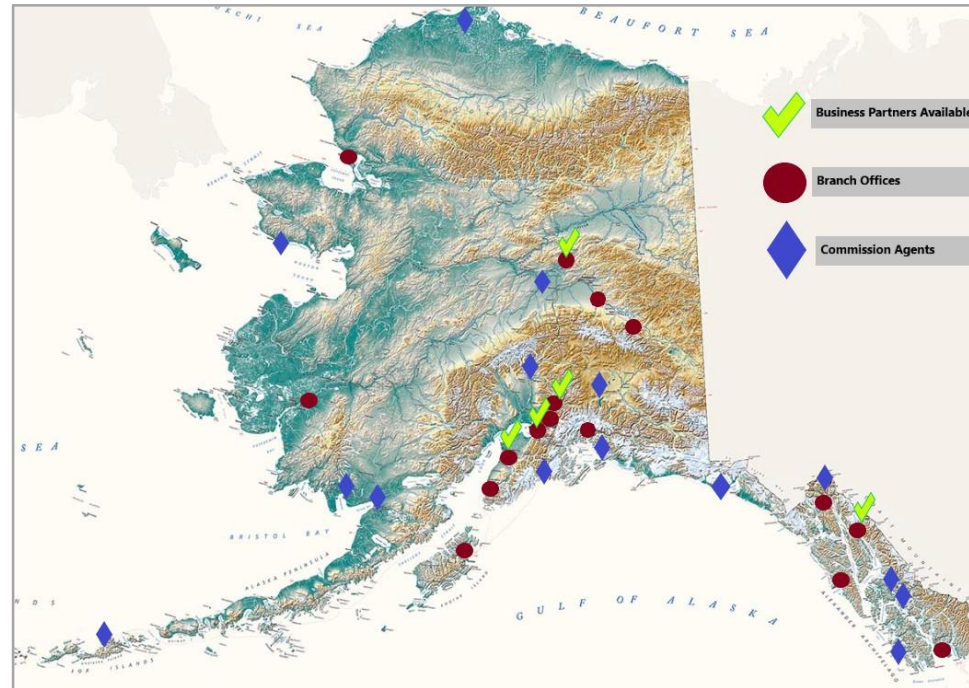
- Rural Alaska Education
- Airport Partnerships
- Press Releases
- Social Media Presence



REAL ID: Rural Outreach

Rural DMV Locations

Bethel	Nome
Cordova	Petersburg
Craig	Sitka
Dillingham	Skagway
Haines	Unalaska
Ketchikan	Utqiagvik
King Salmon	Wrangell
Kodiak	Yakutat
Kotzebue	



Rural Passport Acceptance Locations

Aniak	Kotzebue
Bethel	Nome
Cordova	Petersburg
Dillingham	Sandpoint
Haines	Sitka
Hyder	Skagway
Ketchikan	Thorne Bay
King Cove	Unalakleet
Klawock	Unalaska
Kodiak	Wrangell



REAL ID: Rural Communities Pilot

- Received Inquiries from approximately 20 Communities Representing Over 30K Alaskans as of 1/24
- DMV Does Not Know How Many Rural Alaskans Do Not Have Another Acceptable Form of ID
- Trip to New Stuyahok, near Dillingham: DMV issued 83 REAL IDs
 - However, significant technical issues due to federal requirements imposed for the specifications of the digital resolution of the photo
- Planning 3 More Pilot Trips
 - Wainwright
 - Fort Yukon
 - Bristol Bay Region



Department of Administration

Championing improvement in the State's performance and results.



For more information, please contact Kelly Hanke at kelly.hanke@alaska.gov