

BACKLOG – MEDICAL LICENSING

We have issued 330 new applications since the beginning of the fiscal year. We would normally receive that many in an entire year.

When an application is complete, we were able to issue that license in two months. The longest amount of time was six months when they were not submitted complete.

Only about 5% of applications that are submitted are considered complete.

There are currently 290 applications in process.

Some of the small changes that we were able to make like accepting verifications electronically, has improved processing times.

In 2015 it was taking six months to process complete applications.

Telemedicine is the most significant cause of the increase in applications.