



PROGRAM FOR PUBLIC CONSULTATION

SCHOOL OF PUBLIC POLICY, UNIVERSITY OF MARYLAND

NET NEUTRALITY SURVEY - QUESTIONNAIRE -

Fielded by: Nielsen Scarborough
Sample size: 1,077 registered voters

Fielding Dates: Dec 6 – 8, 2017
Margin of Error: +/- 3%

Q1-Q12: Withheld for future release

A proposal we would like you to consider calls for changing the regulations for Internet Service Providers. The proposal is to reverse a set of existing regulations known as 'net neutrality.'

Here is the current situation. Internet Service Providers (or ISPs) are companies like Verizon or Comcast that give customers' access to the internet. Under the current regulations, ISPs are required to:

- provide customers access to all websites on the internet.
- provide equal access to all websites without giving any websites faster or slower download speeds.

ISPs are not allowed to:

- charge websites to provide faster download speed for those who visit their website
- charge customers, who use the internet, an extra fee to visit specific websites

The proposal is to remove these regulations. However, ISPs would be required to disclose any variation in download speeds or blocking any websites.

Here are arguments for and against the proposal:

Q13: These rules restricting ISPs are unnecessarily heavy-handed and stifle innovation. There is little evidence that restrictive rules are required, but there is evidence that they are holding back the development of the internet in the United States, which is lagging behind other developed countries'. Companies with websites do not have access to the cutting-edge download speeds that could upgrade the quality of their services. It is time to free up ISPs to bring internet service in the US to a whole new level. If ISPs can do this, they can also provide lower cost internet service for other consumers and provide internet service to more areas. As long as ISPs are required to disclose any variation in download speeds or website blocking, the market will make sure that the ISPs do not overreach.

How convincing do you find this argument?

	Very convincing	Somewhat convincing	Total convincing	Somewhat unconvincing	Very unconvincing	Total unconvincing	Refused / Don't know
National	16.8%	31.1%	47.9%	22.0%	29.0%	51.0%	1.1%
GOP	20.1%	38.6%	58.7%	22.7%	17.0%	39.7%	1.7%
Dem.	15.6%	19.3%	34.9%	24.2%	40.2%	64.4%	0.8%
Indep.	12.2%	44.3%	56.5%	14.6%	28.2%	42.8%	0.7%

Q14: This proposal is basically giving ISPs a license to steal from consumers. Even though they do not create websites themselves they could charge their consumers for access without any of it going to the websites. The ISPs would become like cable companies charging ever-higher fees for access. This would drive up costs for consumers and make it harder for websites to get the necessary traffic to be profitable. While the big website companies could pay to provide faster download speeds, it would give them a leg up, driving their smaller competitors out of business. ISPs could block access to websites for any reason they choose—for political reasons or to block any criticism of their service. Many ISP's provide content, and they could block access to their competitors. All of this would undermine innovation on the internet and hamper economic growth while enriching the ISPs.

How convincing do you find this argument?

	Very convincing	Somewhat convincing	Total convincing	Somewhat unconvincing	Very unconvincing	Total unconvincing	Refused / Don't know
National	45.5%	29.9%	75.4%	11.1%	11.9%	23.0%	1.6%
GOP	39.2%	32.6%	71.8%	14.8%	10.6%	25.4%	2.8%
Dem.	53.9%	23.9%	77.8%	7.9%	13.4%	21.3%	0.9%
Indep.	38.6%	39.0%	77.6%	10.4%	11.4%	21.8%	0.7%

Q15: So, in conclusion, do you favor or oppose the proposal to give Internet Service Providers the freedom to:

- provide websites the option to give their visitors the ability to download material at a higher speed, for a fee, while providing a slower download speed for other websites
- block access to certain websites
- charge their customers an extra fee to gain access to certain websites

Provided these practices are disclosed to customers.

	Favor	Oppose	Refused/Don't know
National	15.5%	82.9%	1.6%
GOP	21.0%	75.4%	3.6%
Dem.	11.0%	88.5%	0.5%
Indep.	14.0%	85.9%	0.1%

Q16-Q19: Withheld for future release