

February 21, 2017

Rep. Louise Stutes, Co-chair, House Transportation Committee Members House Transportation Committee State Capitol Room 406 Juneau, Alaska 99801

RE: H 132 (Wool): Transportation Network Companies

Dear Co-Chair Stutes and Members of the House Transportation Committee,

We are writing to support House Bill 132 (Wool), which would create a statewide regulatory framework for the operations of Transportation Network Companies (TNCs) in the State. Passage of House Bill 132 would create the opportunity for Lyft to operate in the State of Alaska.

Lyft is a San Francisco-based TNC that was founded in 2012. Our smartphone application facilitates convenient peer-to-peer ridesharing in more than 200 cities across the United States. Through our app, Lyft currently connects millions of safe, reliable and convenient rides every single week and has generated more than a billion dollars of increased economic activity since our launch. Lyft is eager to share the benefits of ridesharing in Alaska with its residents and visitors.

As of this year, thirty eight states across the country have passed comprehensive statewide legislation that regulates Lyft in a safe and robust manner. We hope that Alaska will join that effort and allow consumers to have the ability to choose Lyft. Thank you for your consideration of this measure and request your support for House Bill 132.

Sincerely,

Annabel R. Chang Director of Public Policy







## February 27, 2017

Representative Adam Wool, Vice Chair House Labor and Commerce Committee State Capitol, Room 412 Juneau AK, 99801

Re: House Bill 132 Transportation Network Companies - SUPPORT

Dear Representative Wool:

The American Insurance Association (AIA), National Association of Mutual Insurance Companies (NAMIC), and the Property Casualty Insurers Association of America (PCI) are writing in support of HB 132. We believe that HB 132 (like SB 14) aligns Alaska with the National Conference of Insurance Legislators (NCOIL) model legislation on transportation network companies (TNC).

The NCOIL model provides clarity on insurance issues and affords the most protection for consumers whenever a TNC operates in Alaska. In particular, we appreciate your efforts in ensuring that coverage for underinsured and uninsured is included, clarifying insurance disclosure, and removing language that could have led to confusing coverage interpretation.

If you need further assistance on the insurance aspects of HB 132 or have additional questions, feel free to contact anyone of us: Armand Feliciano, ACIC Vice President (PCI / 916-205-2519/ <a href="mainto:armand.feliciano@pciaa.net">armand.feliciano@pciaa.net</a>), Christian Rataj, Senior Director (NAMIC/ 303-907-0587/ <a href="mainto:crataj@namic.org">crataj@namic.org</a>), or Katherine Pettibone, Vice President (AIA/ 916-442-7617/ <a href="mainto:kpettibone@aiadc.org">kpettibone@aiadc.org</a>).



March 1, 2017

Representative Adam Wool
Representative Louise Stutes
House Transportation Committee Co-Chairs
Alaska House of Representatives
State Capitol, Rm 17
Juneau, AK 99801

Re: Support for House Bill 132, relating to transportation network companies and transportation network company drivers.

Dear Representative Wool and Representative Stutes:

The Alaska State Chamber of Commerce (Alaska Chamber) supports the current version of House Bill 132, an act relating to transportation network companies and transportation network company drivers.

The Alaska Chamber is a non-profit founded in 1952 working to promote a positive business environment in Alaska. The Chamber is the voice of small and large business representing hundreds of employers and local chambers across Alaska. Our member companies employ over 100,000 hardworking Alaskans.

There are many places in Alaska where adequate transportation services is lacking. Transportation network companies are an additional way to provide affordable transportation to Alaskans. Having these additional choices breeds competition that will benefit the users of these types of transportation and improve the quality of service. It will also provide economic opportunity to people who can use this avenue to garner additional income. Thirty-eight other states have already passed similar comprehensive legislation and now have transportation network companies providing their services to the citizens of those states.

The Alaska Chamber encourages the Senate Finance Committee to support House Bill 132 and pass the bill from committee.

Best regards,

Curtis W. Thayer President & CEO

lust W. Thoyen

#### To whom it may concern

My name is Ezra Stephens and I have been a 30 year resident of Juneau. I have been trying to figure out the right words to say about this ride sharing issue for over a week now.

After reading the article in today's Juneau Empire I am deeply frustrated with the assemblies stance on this issue and after multiple drafts and rewrites I have decided not to go with a non-emotional stance on how the city assembly chooses look at this issue. I will just say this, I am for the ride sharing coming to this Juneau.

It will quickly become a vital part of our towns transportation needs and tax base. I think it would foolish and shortsighted not to allow ride sharing in to Juneau. This town is trying to find new ways to pay for it's self and this a perfect opportunity to put much needed money into the coffers and put dozens of people to work on a full and part time basis.

I know the cab companies are extremely resistant to this idea and will argue that it will put a dent into their business and possibly go as far as to say it will cost people jobs. As educated and free thinking people, I hope you see passed these in inaccurate notion of costing jobs and see this as an opportunity for our town to progress and move towards the future.

Thank you for your time.

Ezra Stephens

#### Dear Representative Wool,

My name is Cheri Zepp, and I'm a life long Alaska resident who has for many years relied on taxi/cabs to get to and from work, or to get a ride after having a few drinks and knew a taxi was my best option. I was in Vegas, and Seattle when I discovered Uber, and it was amazing! The cars were clean, the driver was polite and they were on time! It was also very inexpensive compared to a taxi. I was also able to see my driver on my smartphone, so I knew he/she were very close by. We could also communicate via text or call. It streamlined the process and you knew you had your ride. Unlike my experiences with the cabs here in Juneau where I waited for TWO hours after the dispatch told us a cab was coming, and we called back multiple times after the clock struck 1:00 am. We had no idea where our taxi was and it was frustrating because the friends who had us over were tired and ready for bed. This has happened multiple times.

Good luck getting a taxi/cab at the airport as they get taken up fast! If your bags are late getting off loaded you get not taxi/cab - they take off and don't come back because they are taking their fares and then heading off to other fares. We've had this issue as well. Now we just park at the airport, and that's expensive if you're gone too long.

I think of the opportunity for folks who might enjoy making extra money on the weekends using their own car to provide rides for others who may not be able to drive. This would be a good thing for the town of Juneau.

The taxi/cab company graciously provides free rides to Juneau residents on January 1 after drinking, so to help cut down on DWIs but they can't keep up and I did notice a few DWIs in the paper anyway. I myself would pay to get a ride home, rather then wait for a free taxi/cab ride that will take hours to get.

Many years ago, the cab/taxi companies were split up so I do recall the service being better, but it is my understanding they are owned by one company now. The tardiness and unclean taxi/cabs may be because of this monopoly, so I think a little competition would be great for Juneau and folks like myself who need to get home before 1:00 am.

I support HB 132, and I respectfully request you pass this bill out of your committee.

Cheri Zepp

Juneau, Alaska

I strongly support ride sharing companies in Alaska. Let the market dictate supply & demand.

-Paul Davis www.gallantadventures.com 1 (907)738-2855 I strongly support allowing ride share companies to operate in Alaska. It is important that we continue to grow as a state and this is an excellent way to do so.

Thank you, Emily Davis

PO Box 6186 Sitka, AK 99835 (907)738-1743 House Transportation Committee RE: House Bill 132 – Transportation Network Companies

Hello,

My name is Nicholas DeHart and I am a resident of Down Town Juneau. I am writing you today regarding HB 132. After reading HB 132 in its entirety I am favor of transportation network companies being allowed to do business in Alaska as the bill is written.

Although I cannot speak for the rest of the state, Juneau has a taxi problem. More than once I have had to wait over an hour to get a taxi from Down Town Juneau or Douglas. Twice in the last few months I have prearranged a pickup for a ride to the airport early in the morning only to be told 20 minutes past the prearranged pick up time that they would be on their way soon. I have heard comments and concerns about the taxi summer tourism season being negatively affected by ride sharing companies, although understandable, taxi companies (like all business) are on their own to make their business better and desirable to consumers. There are more taxis available in the summer than in the winter and the summer drivers prefer catering to tourists vs. locals. Additionally, the majority of the vehicles commissioned to be used are old and unsafe. It is hard to be sympathetic for the failing taxi system when they have not invested the funds or time to provide a good service. I believe competition is good for all business. It has become apparent to me that the taxi companies in Juneau are mishandling their monopoly of the current system.

A major plus for the ride sharing companies is that they are being tracked, customers can pay online and know who their driver is before being picked up; this equals safer rides and transactions. A free market can elevate some businesses and sink others. There is no reason the taxi services could not upgrade their businesses in the same way. By not letting transportation network companies do business in Juneau, and all of Alaska, a disservice is being done not only to the residents but to the taxi companies themselves. Holding the taxi companies hands and saying no to new things is no way to do business or regulate an industry.

The legislature has the very hard and often not rewarding job of managing budgets, laws, and regulations. In this current low revenue environment, it is imperative that Alaska as a whole be open to new businesses and industries. I believe that the community of Juneau could support both the taxi services and transportation network companies. Please let consumers decide what works best for them and move HB 132 out of committee.

Thank you for your time and your service to Alaska.

Nicholas DeHart Juneau Resident Hello Rep. Wool,

Thank you so much for reaching out for input about ride-sharing. I am completely in support of it. Not only is it super convenient (can you imagine not having to run out to start your car at - 35?!), but it also seems like ride-sharing could only have a positive impact on the environment.

Thanks for asking!

Rachel Reilly 99709

I fully support HB 132, and am so happy to hear that you are a driving force behind this legislation. I will do my best to testify on behalf of this bill. And if there is anything else I can do to drum up support please let me know. It's long past time for action on this.

Thanks and take care, Evan Eads



February 23, 2017

Representative Sam Kito State of Alaska State Capitol Room 403 Juneau, AK 99801

### Dear Representative Kito:

Our company has numerous properties throughout the state and we are writing this letter to ask you to support Senate Bill 14, the *Let's Ride Alaska Act*, which will provide alternative transportation options in Alaska for residents and travelers.

We are very supportive of Senate Bill 14 as it will provide a quick, cashless transportation option for our guests and a more affordable option which will help our hotel property to be more competitive. Our hotels do not have shuttle service which negatively affects our reservations when people choose to stay at hotels where transportation is included. At times, the wait for a taxi is extremely long and quite expensive which again affects the decisions travelers make when booking a hotel with or without transportation.

Transportation Network Companies such as Uber are widely used in major hotel chains such as Starwood, Hilton and Intercontinental Hotel Group with benefits from each chain's loyalty program. Uber is also bringing technology to cities with their parterships with Zomato (restaurant guide) and Citymapper (trip planning app) which helps travelers get the information they need while on the road. Alaska's small businesses would be frequented with these kinds of partnerships which brings increased exposure turning into more revenue for our local business owners.

Our hotel chain is supporting Senate Bill 14 and we hope that the legislature will also support it to bring a more affordable transportation option for Alaska's travers while providing for jobs and additional income for residents.

Sincerely,

#### Carol Fraser

Regional Director of Sales and Marketing

ANCHORAGE | KENAI | SOLDOTNA | JUNEAU | HAINES | SITKA

## **Tally Teal**

From: Crystal Koeneman

Sent: Wednesday, March 15, 2017 3:39 PM

To: Tally Teal

**Subject:** FW: Please vote for Lyft

Follow Up Flag: Follow up Flag Status: Flagged

From: Kerry Crocker [mailto:kerrykcrocker@hotmail.com]

**Sent:** Wednesday, March 15, 2017 3:08 PM **To:** Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>

**Subject:** Please vote for Lyft

Dear Representative Sam Kito,

Please vote yes for ride sharing in Alaska!!!

Sincerely, Kerry Crocker 535 Kennedy St Juneau, AK 99801

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March 17, 2017

Representative Sam Kito House Labor & Commerce Committee Chair Alaska House of Representatives State Capitol, Rm 403 Juneau, AK 99801

Re: Support for House Bill 132, relating to transportation network companies and transportation network company drivers.

Dear Representative Kito:

The Alaska State Chamber of Commerce (Alaska Chamber) supports the current version of House Bill 132, an act relating to transportation network companies and transportation network company drivers.

The Alaska Chamber is a non-profit founded in 1952 working to promote a positive business environment in Alaska. The Chamber is the voice of small and large business representing hundreds of employers and local chambers across Alaska. Our member companies employ over 100,000 hardworking Alaskans.

There are many places in Alaska where adequate transportation services is lacking. Transportation network companies are just another way to provide affordable transportation to Alaskans. Having additional choices breeds competition that will benefit the users of these types of transportation and improve the quality of service. It will also provide economic opportunity to people who can use this avenue to garner additional income. Thirty-eight other states have already passed similar comprehensive legislation and now have transportation network companies providing their services to the citizens of those states.

The Alaska Chamber would also like to see consistency in the laws and regulations governing transportation network companies and the drivers. It may be impossible to operate if having to comply with differing rules in every political subdivision of the state. In the major population centers in Alaska there are multiple political subdivisions and if drivers had to comply with different rules as they cross through the different jurisdictions I fear it would prove to be too onerous on them to operate.

The Alaska Chamber encourages you to support HB 132 and pass the bill from your committee.

Best regards,

Curtis W. Thayer President & CEO

# Cc:

Representative Adam Wool
Representative Andy Josephson
Representative Louise Stutes
Representative Chris Birch
Representative Gary Knopp
Representative Colleen Sullivan-Leonard

### **Tally Teal**

From: Crystal Koeneman

Sent:Friday, March 17, 2017 12:29 PMTo:House Labor and CommerceSubject:FW: Transportation options

Follow Up Flag: Follow up Flag Status: Flagged

----Original Message-----

From: Susanf7 [mailto:susanf7@gci.net] Sent: Thursday, March 16, 2017 7:12 PM

To: Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>

**Subject: Transportation options** 

Please vote to allow the people of Alaska to have a choice in transportation - I have lived in Alaska for 34 years and think it's time - in Eagle River we don't have taxi's and the bus routes are being cut. I understand we have 2 new Ferries coming online. If the state can spend \$\$ on them then please allow options for those of us who want to spend our own \$\$ on Uber or Lift. Thank you.

Susan Fischetti Eagle River AK

Sent from my iPhone

## **Tally Teal**

From: Crystal Koeneman

Sent:Friday, March 17, 2017 10:14 AMTo:House Labor and CommerceSubject:FW: HB 132, The Uber Bill

Follow Up Flag: Follow up Flag Status: Flagged

----Original Message-----

From: Nordicmatt [mailto:nordicmatt@gmail.com]

Sent: Friday, March 17, 2017 7:04 AM

To: Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>

Subject: HB 132, The Uber Bill

Hey Sam, Hope all is well.

Just want to make a comment on the Uber bill.

I use Uber on a regular basis when I am travelling in the states. It works well. With the appropriate oversight, I think it can work well in Alaska also.

Thanks, Later, Matt Pauli 
 From:
 Mark Riederer

 To:
 Tally Teal

 Subject:
 Cabs and Uber

**Date:** Friday, March 17, 2017 3:41:21 PM

#### Hello,

I am writing to express my support for Uber in Alaska.

I am not a frequent cab user, but the last three cab experiences this last year in Juneau have been awful service. Service at the airport is horrible. Feb 11, I almost missed my flight because my cab went in the ditch on his way to take me to the airport. I had to make last minute alternative plans. Returning to Juneau March 3, I arrived to find one cab leaving and 4 separate parties waiting for a cab. I called 586-1111 and called for a cab. When one showed up and called my name, I told them all these people were here before me. Long story short it took me an hour to get a ride. A person going to Douglas had to ride out to 16 mile in my cab, because it "was a Friday night" and they were too busy to send another cab to the airport. Juneau deserves better service than we have.

Thank you, Mark Riederer

Sent from my iPhone

To: <u>House Labor and Commerce</u>

**Subject:** FW: H132 Support

**Date:** Friday, March 17, 2017 3:43:28 PM

----Original Message----

From: Michaela [mailto:herlifecoach@gmail.com]

Sent: Friday, March 17, 2017 3:43 PM

To: Rep. Sam Kito < Rep. Sam. Kito. III @ akleg.gov>

Subject: H132 Support

Representative Kito,

My name is Michaela Teater. I live in Anchorage, Alaska. I am writing you in support of bill H132.

I feel strongly about increasing job opportunity in Alaska. I am a professional life coach and part of what I do with my clients is help them find better, more fulfilling work in here. We are in desperate need to create jobs in Alaska and I know that ridesharing has done that in over 300 cities around the country. Companies, such as Lyft, have created incredible opportunities for supplemental, flexible income and Alaskans deserve that option.

Also, living in Alaska, I enjoy going downtown with friends and visiting all of our exciting and unique restaurants and bars. On a regular basis I see and experience the struggle to get a safe, affordable, and reliable ride home from downtown. Ride sharing options will provide a much needed service to our community and allow people the freedom to get a safe ride whenever they need one.

Thank you for taking the time to read this and consider my thoughts and feelings. I urge you to support bill H132 and allow more transportation options to come to our great state.

Regards,

Michaela Teater Anchorage, Alaska 907-299-6980

To: House Labor and Commerce
Subject: FW: Ride Sharing in Fairbanks
Date: Monday, March 20, 2017 10:04:40 AM

----Original Message----

From: Jerry Lee Sadler [mailto:jerrylsadler@gmail.com]

Sent: Saturday, March 18, 2017 12:01 AM

To: Rep. Sam Kito < Rep. Sam. Kito. III @akleg.gov>

Subject: Ride Sharing in Fairbanks

Hello Sam,

Just wanted to send my support for ride sharing legislation in Alaska, I would also like to share a quick experience. Many of my other experiences have duplicated this but since this one occurred tonight it is most relevant.

I have just returned from a work trip in Las Vegas where we lived by the Uber/Lyft apps during our visit. The ease, response, and functionality are amazing. I was on one occasion able to guide a driver by text to a location away from the convention center and hectic cab lines, take a ride to a camera store way off the strip, shop for a new camera for 30 minutes, drop a pin and get a freshly washed and vacuumed Uber from right around the corner in under 1 minute. Clean cars, new cars, and motivated individuals was all I encountered during my stay in Las Vegas.

Fairbanks, Alaska on a Friday night at the International Airport there is not many cabs at the airport due to high demand by the bars. As my sister waited for the bags I luckily got to the back of the cab line in time to grab the very last cab. With a broken passenger door handle I asked him to pull forward to the very first arrivals door. Kept telling me to get in with a broken a door. Finally got in and rode the 25 feet he demanded me to ride because he could not get please go to that first door that says arrival.

On my way back to get bags I found a older couple that are my parents good friends and life long Alaskans. They stood looking for a cab and because I know how it goes they would be they for who knows how long I told them we can share a ride. Once we loaded most of all the luggage ourselves and got the doors open we crammed into the old early 2000s suburban since there was no help getting the rear seats down. Dents, smoky smell, duck tape on the seats, flashing service advisories on the dash, duck tape holding the lights and headliner up and together, broken stereo, arguing dispatchers giving out all sorts of private numbers from other responders, and after 40 years of living in Fairbanks not a clue how to get around.

Once we dropped off our friends at their home we were off to Chera Ridge where he then asked how steep the driveway was. After I said it was not steep he replied good because I don't have 4WD. You are a cab driver in a SUV in Fairbanks and you don't have 4WD!? Haha these people are jokes. I asked him well dang don't you think you would get that fixed. "O ya the other guy left it in 4WD for a full day and broke it!" Haha ya I think that's the point I kept to myself.

Funny part was right after that I heard a advertisement on the radio talking about Uber. I asked him if he's ever heard of it trying not to act like I had heard of it. He abruptly said why! And I mentioned the radio ad. He laughed and said hahaha we ran them right out of town. And o how I can't wait to run him out of town I thought to myself.

After some terrible native jokes related to alcohol abuse, we rolled up to my home from this wonderful tour and unloaded all my luggage and I realized I had no small change and asked if he could break a \$100.

O ya nope definitely can't do that one he says fumbling in his wallet.

Ok could I please pay by card? O ya nope that's been broken.

Haha you guys are fricken jokes! Ok let me go in and find change.

After going through two cars and two wallets I made up enough coins and ones to send our death machine back down the road.

Please please keep on moving this forward. These companies are gonna take another 20 years to ever innovate. They need to be wiped out and the people of Alaska, the people that AK heavily rely on need speedy and warm service.

Thank You for your work, Jerry Lee Sadler

To: <u>House Labor and Commerce</u>

Subject: FW: HB132

**Date:** Monday, March 20, 2017 10:04:56 AM

----Original Message-----

From: Tommie Baker [mailto:texastroll@hotmail.com]

Sent: Friday, March 17, 2017 11:51 PM

To: Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>; Rep. Adam Wool <Rep.Adam.Wool@akleg.gov>

Subject: HB132

I am unable to call in today, and I know I'm not one of your constituents, but as members of the Labor & Commerce committee, please allow me to voice my support, and ask your support, for HB132, TRANSPORTATION NETWORK COMPANIES.

Having done extensive travel over the past few months, my wife and I had the opportunity to use Uber multiple times. Compared to using cabs, which we usually do, the use of Uber's was refreshing.

It was comforting to know who the driver would be, the vehicle make/model, almost immediately after booking the pick up.

Please help put a stop to Alaska being the last state to allow this service. Please voice your and my support for the bill.

I have asked Rep. LeDoux to voice her support as well.

Sent from my iPhone TOMMIE BAKER

Sent from my iPhone

To: <u>House Labor and Commerce</u>

Subject: FW: HB132

**Date:** Tuesday, March 21, 2017 2:41:39 PM

Attachments: <u>image001.jpg</u>

**From:** Sally Johnson [mailto:nelchinasal@yahoo.com]

**Sent:** Tuesday, March 21, 2017 11:01 AM

To: Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>

Subject:

I am writing to you today to urge your support of House Bill 132. Alaska is falling behind the times when it comes to transportation options. We should have the ability to use ride-sharing services.

Ride-sharing companies like Uber and Lyft are a great way to provide good-paying, flexible jobs to Alaskans. They allow drivers to control their own schedule and use their own car to provide safe, affordable transportation. Many areas that allow these types of services have seen drunk driving incidents decrease.

These services are available across the U.S. and even in third-world African countries—they should be available in Alaska.

Please, pass HB 132 and give Alaskans the ability to decide which transportation service best meet our needs.

To: <u>House Labor and Commerce</u>

Subject: FW: Lyft bill

**Date:** Tuesday, March 21, 2017 2:37:30 PM

Attachments: <u>image001.jpg</u>

From: Hunter Lee [mailto:Leeh9410@live.com]

**Sent:** Tuesday, March 21, 2017 1:20 PM

To: Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>

Subject: RE: Lyft bill

Dear Representative Sam Kito,

Cab companies here don't take care of the vehicles they use. Bad upholstery, bad manners, bad reliability. Would be great to get another service to use such as Lyft or Uber. It is NEEDED here. Can't put enough emphasis on need too.

Sincerely, Hunter Lee Lemon Creek Rd Juneau, AK 99801

To: <u>House Labor and Commerce</u>

Subject: FW: HB132

**Date:** Tuesday, March 21, 2017 9:55:36 AM

Attachments: <u>image001.jpg</u>

**From:** Bonnie Oaksmith III [mailto:saoaksmith@reagan.com]

**Sent:** Tuesday, March 21, 2017 1:59 AM

To: Rep. Sam Kito <Rep.Sam.Kito.III@akleg.gov>

Subject:

I am writing to you today to urge your support of House Bill 132. Alaska is falling behind the times when it comes to transportation options. We should have the ability to use ride-sharing services.

Ride-sharing companies like Uber and Lyft are a great way to provide good-paying, flexible jobs to Alaskans. They allow drivers to control their own schedule and use their own car to provide safe, affordable transportation. Many areas that allow these types of services have seen drunk driving incidents decrease.

These services are available across the U.S. and even in third-world African countries—they should be available in Alaska.

Please, pass HB 132 and give Alaskans the ability to decide which transportation service best meet our needs.