

Performance Details

Department of Law - Civil Division

- [Return to Departments](#)
- [Department of Law website](#)

Mission

The mission of the Civil Division is to protect the human, financial and natural resources of the state.

Core Services

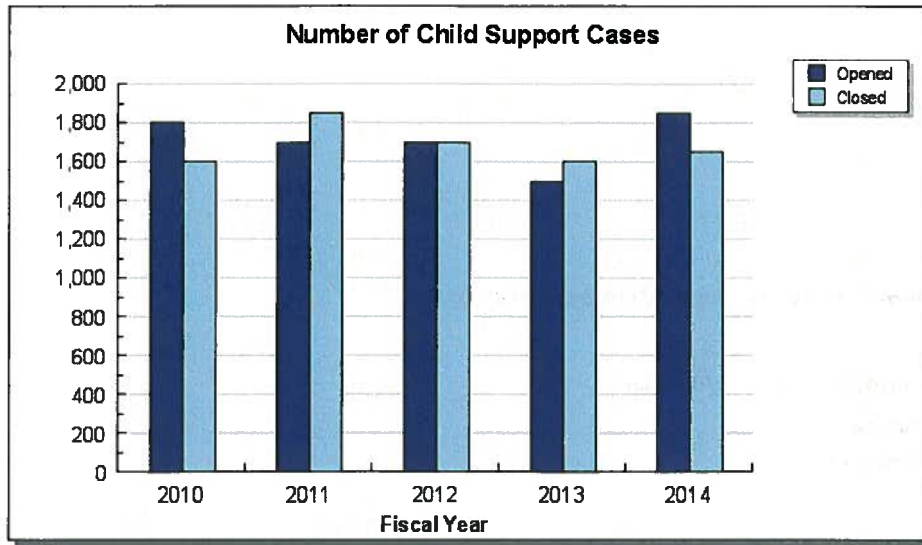
- Protecting the Safety and Physical and Financial Well-being of Alaskans
- Economic Opportunity and Resource Development
- Protecting the Fiscal Integrity of the State of Alaska
- Promoting Good Governance

Mission Results >>>	Core Services
A: Protecting Alaskans Details > <ul style="list-style-type: none"> • TARGET #1: Close child support cases. • TARGET #2: Successfully represent public interest before the Regulatory Commission of Alaska (RCA). • TARGET #3: Fully collect available restitution. 	A1: Protecting the Safety and Physical and Financial Well-being of Alaskans Details > <ul style="list-style-type: none"> • TARGET #1: Increase effective consumer protection enforcement through successful resolution of consumer complaints, enforcement actions and consumer education.
Mission Results >>>	Core Services
B: Economic Opportunity and Resource Development Details >	B1: Economic Opportunity and Resource Development Details >
Mission Results >>>	Core Services
C: Maximize Tax and Royalty Claims Details > <ul style="list-style-type: none"> • TARGET #1: Collect what is due to the State of Alaska. 	C1: Protecting the Fiscal Integrity of the State of Alaska Details > <ul style="list-style-type: none"> • TARGET #1: Collect tax and royalty obligations. C2: Promoting Good Governance Details > <ul style="list-style-type: none"> • TARGET #1: Provide training to client agencies.

Performance Detail

A: Result - Protecting Alaskans

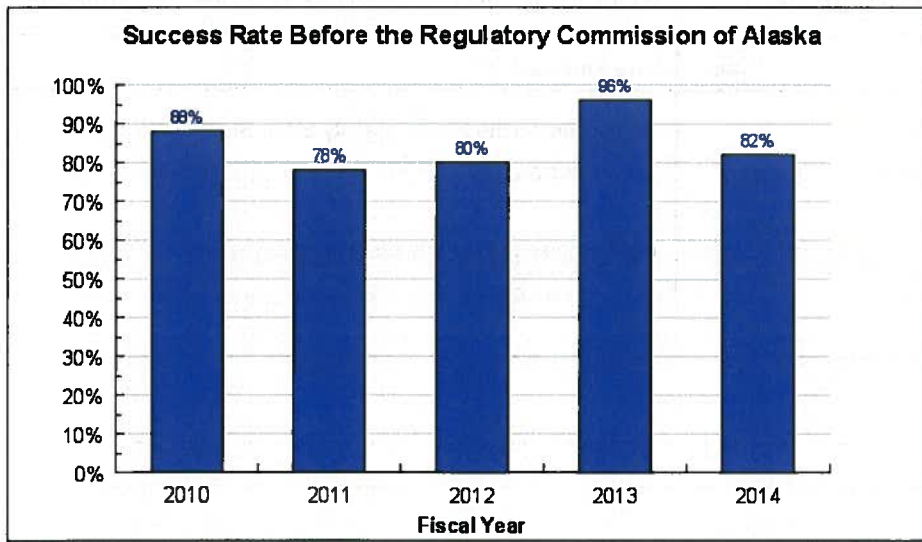
Target #1: Close child support cases.



Number of Child Support Cases

Fiscal Year	Opened	Closed
FY 2014	1,850	1,650
FY 2013	1,500	1,600
FY 2012	1,700	1,700
FY 2011	1,700	1,850
FY 2010	1,800	1,600

Target #2: Successfully represent public interest before the Regulatory Commission of Alaska (RCA).



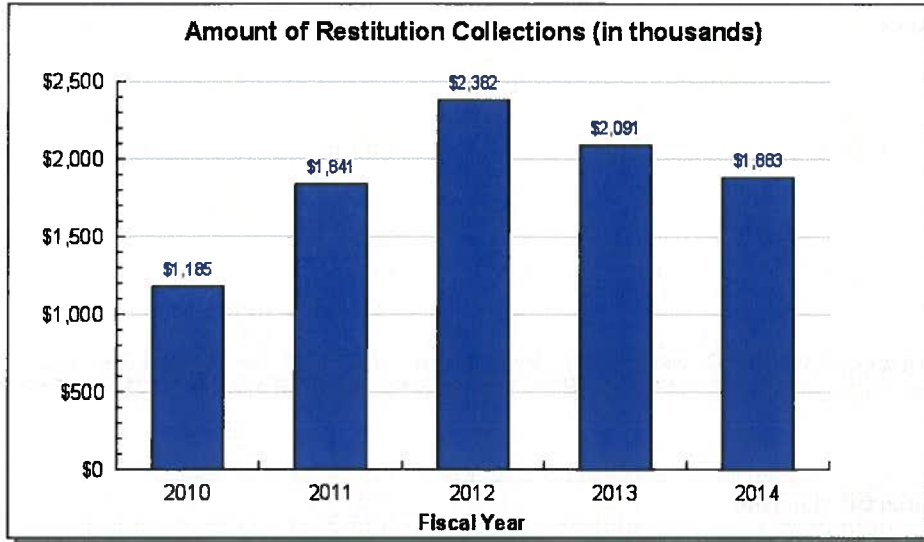
Success Rate Before the Regulatory Commission of Alaska

Fiscal Year	YTD Total
FY 2014	82%
FY 2013	96%
FY 2012	80%
FY 2011	78%
FY 2010	88%

Analysis of results and challenges: In FY2014, the approximate value to ratepayers of readily quantifiable instances of rate case advocacy

by the Public Advocate was \$4.4 million.

Target #3: Fully collect available restitution.



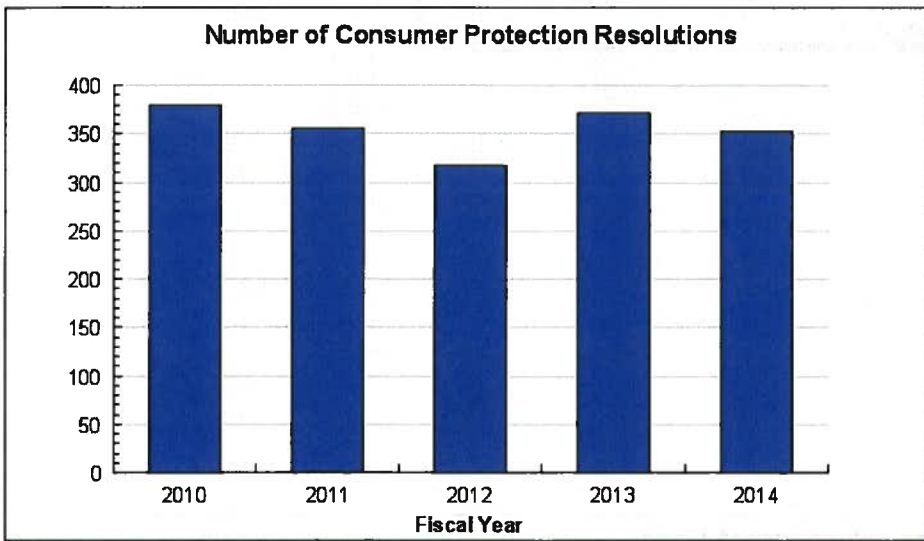
Amount of Restitution Collections (in thousands)

Fiscal Year	YTD Total
FY 2014	\$1,883
FY 2013	\$2,091
FY 2012	\$2,382
FY 2011	\$1,841
FY 2010	\$1,185

Analysis of results and challenges: In FY2014, the amount (\$1.883 million) of total restitution collected decreased by 10% compared to the amount collected in FY2013. Generally, collections are tied to the amount of the permanent fund dividend (PFD) because the Collections Unit's primary collection tool is garnishment of the PFD. Although PFD garnishments increased by 11%, voluntary payments dropped by nearly 25%, resulting in an overall decrease of 10% (FY2014 PFD was \$900; FY2013 PFD was \$878; FY2012 PFD was \$1,174; FY2011 PFD was \$1,281; FY2010 PFD was \$1,305).

A1: Core Service - Protecting the Safety and Physical and Financial Well-being of Alaskans

Target #1: Increase effective consumer protection enforcement through successful resolution of consumer complaints, enforcement actions and consumer education.



Number of Consumer Protection Resolutions

Fiscal Year	Complaint resolutions
FY 2014	352
FY 2013	371
FY 2012	317
FY 2011	355
FY 2010	380

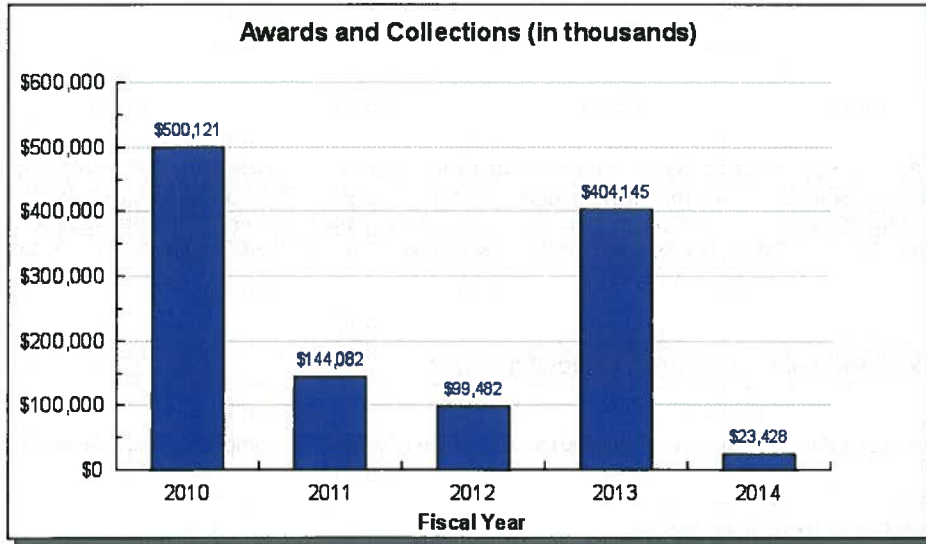
Analysis of results and challenges: While it appears the Civil Division resolved fewer complaints in F2014 than the prior fiscal year, this result is attributable primarily to receiving fewer complaints in FY2014 than FY2013. The complaint resolution rate for FY2013 and FY2014 are about the same.

B: Result - Economic Opportunity and Resource Development

B1: Core Service - Economic Opportunity and Resource Development

C: Result - Maximize Tax and Royalty Claims

Target #1: Collect what is due to the State of Alaska.

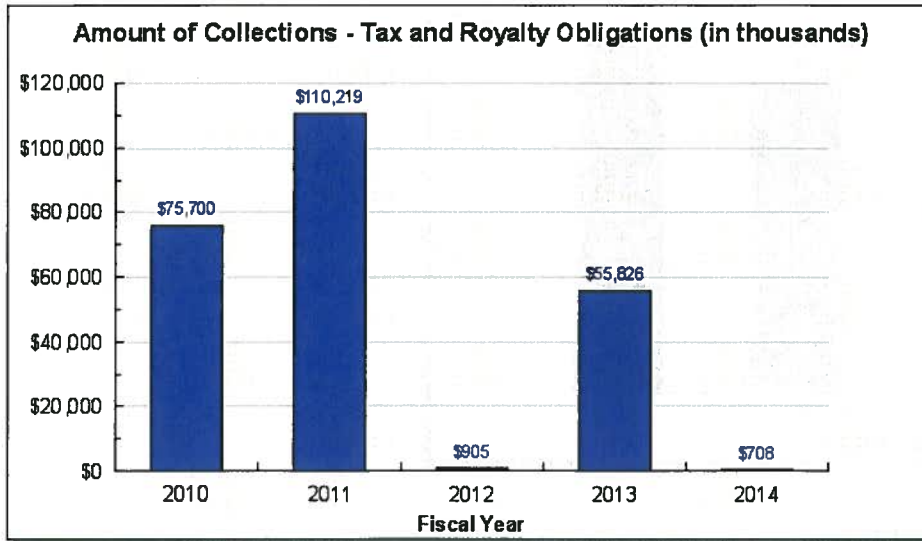


Awards and Collections (in thousands)

Fiscal Year	YTD Total
FY 2014	23,428
FY 2013	\$404,145
FY 2012	\$99,482
FY 2011	\$144,082
FY 2010	\$500,121

C1: Core Service - Protecting the Fiscal Integrity of the State of Alaska

Target #1: Collect tax and royalty obligations.



Amount of Collections - Tax and Royalty Obligations (in thousands)

Fiscal Year	YTD Total
FY 2014	708
FY 2013	\$55,826
FY 2012	\$905
FY 2011	\$110,219
FY 2010	\$75,700

C2: Core Service - Promoting Good Governance

Target #1: Provide training to client agencies.



Number of Trainings Provided to Client Agencies

Fiscal Year	Quarter 1
FY 2014	91
FY 2013	81
FY 2012	68
FY 2011	51

Analysis of results and challenges: Included in FY2014 are 16 regional trainings for law enforcement and district attorneys provided by the Criminal Division.

Current as of December 3, 2014

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