

All Uber ridesharing and livery partners must go through a rigorous background check that leads the industry. The three-step screening we've developed across the United States, which includes county, federal and multi-state checks, has set a new standard. These checks go back 7 years, the maximum allowable by California law. We apply this comprehensive and new industry standard consistently across all Uber products, including uberX.

Screening for safe drivers is just the beginning of our safety efforts. Our process includes prospective and regular checks of drivers' motor vehicle records to ensure ongoing safe driving. Unlike the taxi industry, our background checking process and standards are consistent across the United States and often more rigorous than what is required to become a taxi driver.

### **What exactly is involved in Uber's background checks?**

#### **All drivers are screened against:**

- County courthouse records going back 7 years for every county of residence
- Federal courthouse records going back 7 years
- Multi-State Criminal Database going back 7 years
- National Sex Offender Registry screen
- Social Security Trace (lifetime)
- Motor Vehicle Records (historical and ongoing)

#### **Criteria for drivers to pass through Uber's screening, going back seven years:**

- No DUI or other drug related driving violations or severe infractions
- No Hit and Runs
- No fatal accidents
- No history of reckless driving
- No violent crimes
- No sexual offenses
- No gun related violations
- No resisting/evading arrest
- No driving without insurance or suspended license charge in the past 3 years

#### **The bottom line**

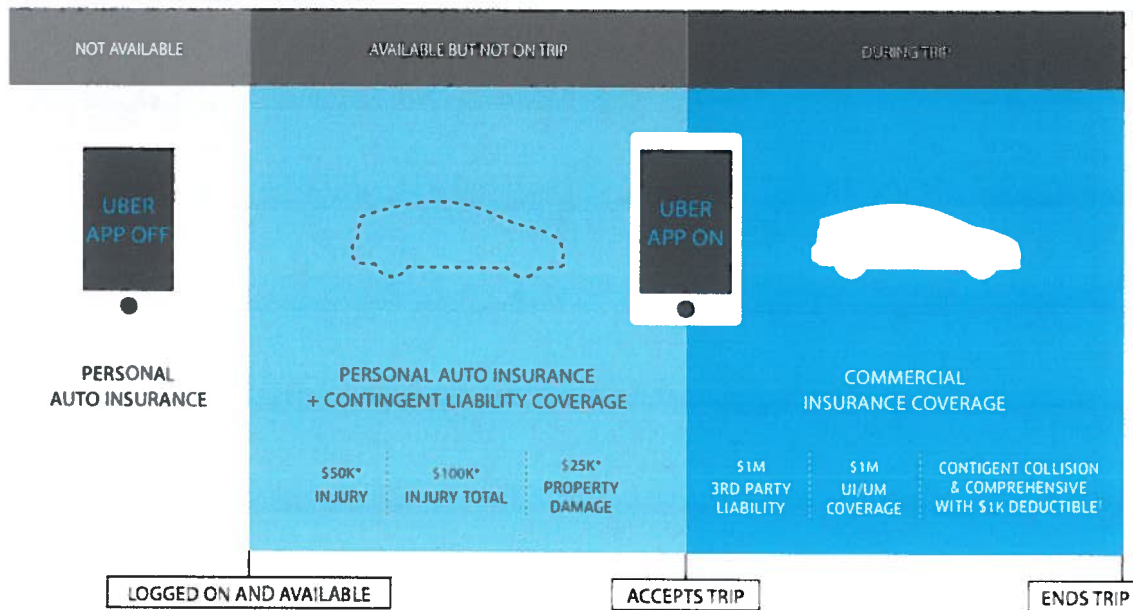
Uber works hard to ensure that we are connecting riders with the safest rides on the road. We are currently undergoing an audit by former Mayor of New York City Rudolph W. Giuliani and his security team at Giuliani Partners, who will review Uber's driver background check process and related systems. The result will be a checkup on existing processes and a series of recommendations for potential improvement – which Mayor Giuliani will work with us to implement – as we continue to build and scale strong, industry-leading safety systems. Mayor Giuliani's review will be rigorous and span months, and we are confident he will bring his renowned toughness to this review.

Since Uber started offering a ridesharing option in the U.S. more than a year ago, our commitment has been to provide riders with the best possible user experience – one they weren't getting from a taxi. In that time, we have revolutionized how people move around their cities with access to the lowest cost, most reliable, safest ground transportation out there. Our uberX offering is almost 50% cheaper than taxis in some cities and has seen massive growth as a result.

Safety is and always has been our top priority. First, we make sure all ridesharing drivers undergo background checks that are among the most stringent in the industry. Second, all ridesharing transportation partners are covered by best-in-class commercial insurance coverage in the event of an accident.

From the time a driver accepts a trip request through our app until the completion of the ride, our partners have \$1 million of coverage for driver liability. We were also the first ridesharing request service to include \$1 million of coverage for uninsured/underinsured motorists, meaning that passengers and drivers are also covered for injuries when another party is at fault and lacks sufficient insurance. This \$1 million coverage from trip acceptance to drop-off is consistent across cities and is expressly primary to a driver's personal auto insurance. We have also added contingent comprehensive and collision insurance during trips, up to \$50,000/incident with a \$1,000 deductible.

## uberX Ridesharing Insurance Coverage



\*PROVIDES BACK-UP COVERAGE WHEN/IF DRIVER'S PERSONAL AUTO INSURANCE DECLINES CLAIM  
 \*PROVIDES COVERAGE IF DRIVER'S PERSONAL AUTO INSURANCE INCLUDES COLLISION COVERAGE: UP TO \$50K MAXIMUM (UPDATED 7/14/2014)

Effective March 2014, Uber now provides contingent coverage for a driver's liability at the highest requirement of any state in the U.S: \$50,000/individual/incident for bodily injury, \$100,000 total/incident for bodily injury and \$25,000/incident for property damage.

Uber is taking this step to eliminate any ambiguity while the insurance industry and state governments update policies and regulations for the new world of ridesharing transportation. We are proud to be the standard bearer on this issue as we believe that this clarity is in the public's best interest.

Over time, we fully expect that the personal insurance industry will develop additional products for ridesharing drivers. But with this new coverage today, insurance companies and legislative bodies have the time to be thoughtful in how to embrace the innovation of ridesharing in cities across the country.

We look forward to working with them and with other stakeholders to make sure safety always comes first in the cities and communities we serve.