



November 22, 2013

Dear Alaska AirCare Members:

It is with deep regret that we must inform you that your Airlift Northwest AirCare membership will not be renewed after the current term expires. Although Airlift Northwest's AirCare membership program had been granted an exemption from regulation by the Alaska Division of Insurance, we have recently been informed that the exemption will no longer apply to Airlift Northwest. We are allowed to honor existing memberships, but are not allowed to renew memberships after expiration of the current term and we may not enroll any new members.

It has been a pleasure to offer you the AirCare membership program and we truly appreciate all the support you have provided us over the years. Although we are not able to continue our AirCare membership program, Airlift Northwest will continue to provide service to the Southeast Alaska communities.

Airlift Northwest is proud to provide life-saving air medical transportation to you, your family and community. We conduct air medical transports for all medically necessary flights, whether you or your family member experience a life threatening illness or injury, or if your need is to be transported to the closest appropriate healthcare facility that can provide the care you need. We view patients, safety, clinical excellence, experience and education as our primary responsibilities and we are dedicated to providing safe, efficient air medical transport and quality in-flight medical care.

Our flight crew consists of two nurses trained in advanced cardiac life support, advanced trauma life support, pediatric advanced life support, trauma nursing care, neonatal resuscitation, critical care nursing, emergency nursing and flight nursing. This level of expertise is unique in the air medical industry and comparable to that found in a hospital intensive care unit.

If you have any further questions or if we can be of any assistance, please feel free to contact us at 1-888-835-1599 Monday – Friday from 8:00AM until 5:00PM.

If you have questions regarding the State of Alaska's decision, you can call the Division of Insurance at 907-269-7900.

From all of us at Airlift Northwest, thank you for your continued support, we truly appreciate all of you.

Sincerely,

A handwritten signature in black ink that reads "Chris Martin".

Chris Martin
Executive Director