# House Finance Committee September 2013

Division of Senior & Disabilities Services

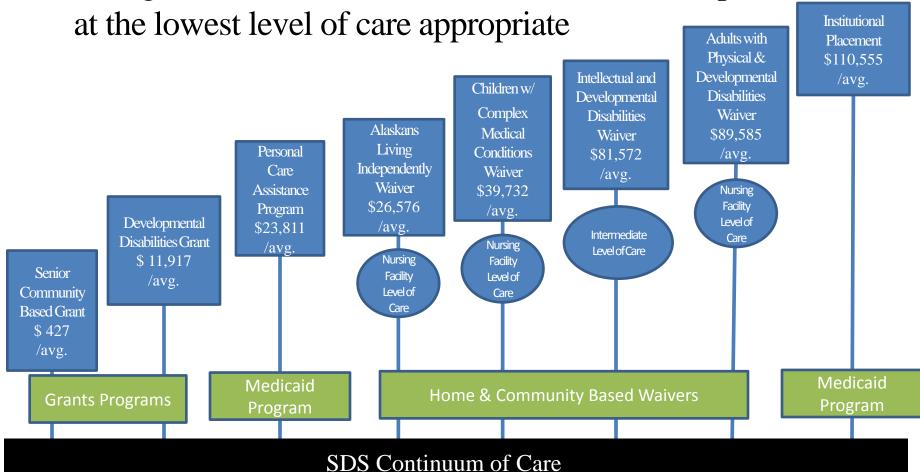
Duane Mayes
SDS Director

## **SDS** Mission

Senior & Disabilities Services promotes health, well being and safety for individuals with disabilities, seniors and vulnerable adults by facilitating access to quality services and supports that foster independence, personal choice and dignity.

# **Division Challenges**

Ensuring services are available as close to home as possible and



<sup>\*\*</sup>Grant recipients can also be eligible for PCA or waiver services.

<sup>\*\*</sup>The average costs are based on preliminary FY 2013 data. The final data will be available 7/1/2014 due to the Medicaid billing cycle.

# Populations Of Interest

### Medicaid Recipients

#### **Seniors**

Adults (21 + Years Old) With Physical & Developmental Disabilities

Children (22 Years Of Age Or Younger) With Complex Medical Conditions

Adults (21 + Years Old) With Physical Disabilities

Individuals With
Intellectual
& /Or
Developmental
Disabilities

#### Vulnerable Adults

18 + Years Old

&

Unable To Meet
Own Needs &/Or
Unable To Ask For
Assistance Because
Of Incapacity,
Mental Illness,
Mental Deficiency,
Physical Illness Or
Disability,
Advanced Age,
Chronic Use Of
Drugs, Chronic
Intoxication, Fraud,
Confinement, or
Disappearance

### Outside Stakeholders

Lawmakers

Family Members
Of Recipients

Service Providers

Community Members

Interdepartmental Partners

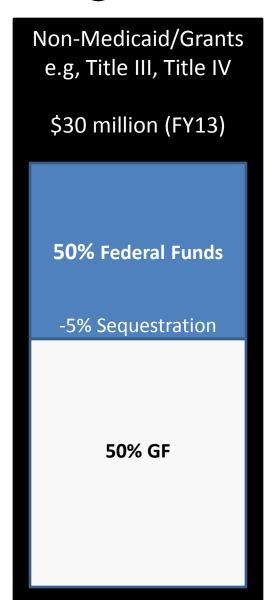
# SDS Budget Overview

Paid Medicaid Claims (Estimate)

\$477 million (FY13)

**50%** Federal Funds

50% GF



**Operating Costs** \$61 million (FY13) **4% Other Funds** 30% Federal Funds 66% GF

# SDS Core Services

Protection of Vulnerable Adults

Department of Health & Social Services Priority 3: Safe & Responsible Individuals, Families & Communities

- Administration of Personal Care Assistance Program
  - Department of Health & Social Services Priority I: Health & Wellness Across the Lifespan
- Provide Nursing Facility Transition Assistance

Department of Health & Social Services Priority I: Health & Wellness Across the Lifespan

- Administration of Home & Community Based Services
  - Department of Health & Social Services Priority I: Health & Wellness Across the Lifespan
    - Alaskans Living Independently
    - Adults with Physical & Developmental Disabilities
    - Intellectual & Developmental Disabilities
    - Children with Complex Medical Conditions

## **SDS Core Services**

Provide Grants & Support for Providers

Department of Health & Social Services Priority I: Health & Wellness Across the Lifespan

- Senior Grants
- Developmental Disabilities
- Traumatic Brain Injury
- Rural Residential Supported Living
- Certification, Monitoring & Oversight of Qualified HCBS Providers

Department of Health & Social Services Priority 3: Safe & Responsible Individuals, Families & Communities

 Investigation of Critical Incidents & Complaints Related to HCBS Delivery

Department of Health & Social Services Priority 3: Safe & Responsible Individuals, Families & Communities

# **SDS Core Services**

• Nursing Home Authorization

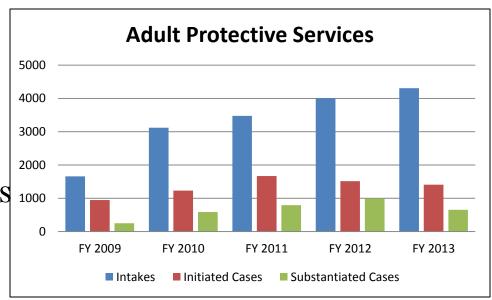
# Sequestration Impacts To Date

	Pre-Sequestration Federal Allocation	Sequestration Federal FY 2013	Final Federal FY 2013 Federal Allocation	Impact To Program							
SDS Administration											
Elder Services Case Management	\$ 1,004,605	\$ -	\$ 1,004,605	No change due to funding being awarded in Federal FY 2012.							
Senior Community Based Grants											
Nutrition Services Incentive	\$ 372,122	\$ (17,885)	\$ 354,237	No projected deficits.							
Senior Medicare Patrol	\$ 267,514	\$ (13,375)	\$ 254,139	Grant costs reduced to funding level.							
Title III: Supported Services	\$ 1,823,319	\$ (87,336)	\$ 1,735,983	Senior & Disabilities Services admin reallocated.							
Title III: Congregate Meals	\$ 2,181,871	\$ (104,510)	\$ 2,077,361	Senior & Disabilities Services admin reallocated.							
Title III: Home Delivered Meals	\$ 1,077,497	\$ (51,612)	\$ 1,025,885	Senior & Disabilities Services admin reallocated.							
Title III: Preventive Health	\$ 104,722	\$ (5,629)	\$ 99,093	Senior & Disabilities Services admin reallocated.							
Title III: National Family Caregiver	\$ 763,390	\$ (36,566)	\$ 726,824	Senior & Disabilities Services admin reallocated.							
Title VII: Elder Abuse Prevention	\$ 25,125	\$ (1,499)	\$ 23,626	Grant costs reduced to funding level.							
Title VII: Ombudsman	\$ 83,616	\$ (4,111)	\$ 79,505	Senior & Disabilities Services admin reallocated.							
State Health Insurance Assistance Program	\$ 209,336	\$ (9,165)	\$ 200,171	SHIP admin costs reduced to funding level.							
	Governor's C	ouncil on Disabilities & Sp	ecial Education								
Integrated Employment Initiative	\$ 370,667	\$ (7,786)	\$ 362,881	Grant costs reduced to funding level.							
State Developmental Disabilities Council	\$ 478,787	\$ (27,234)	\$ 451,553	Grant costs reduced to funding level.							
Totals	\$ 8,762,571	\$ (366,708)	\$ 7,581,429								

## Adult Protective Services

### Unit Overview

- 25 Employees
  - 4,307 Intakes
  - 1,405 Cases Initiates
  - 616 Substantiated Cases



### *New In FY 2013*

- Elder Services Case Management Program (Federal Grant)
- Silver Alert Legislation Signed

#### In The Future

Larger Vulnerable Adult Population

### Intellectual & Developmental Disabilities Waiver

### Unit Overview

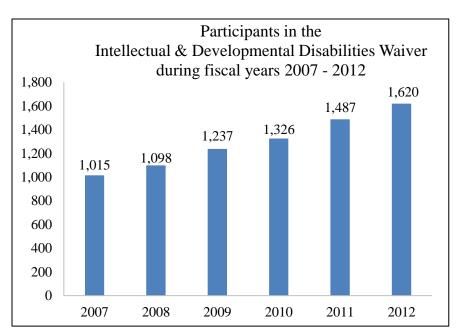
- 18 Employees
  - 1,620 Recipients

### *New In FY 2013*

- Regulation Updates
- Developmental Disabilities Registration and Review Counts Decreasing
  - 652 Individuals as of 6/30/2012

### In The Future

Increasing Recipient Counts



### Nursing Facility Level of Care Waiver Unit

### Unit Overview

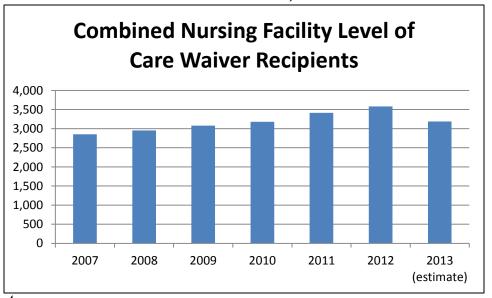
- 37 Employees
  - 3,187 Recipients (Alaskans Living Independently, Adults with Physical and Developmental Disabilities, Children with Complex Medical Conditions Waivers)

### *New In FY 2013*

Regulation Updates

### In The Future

Increasing Recipient Count

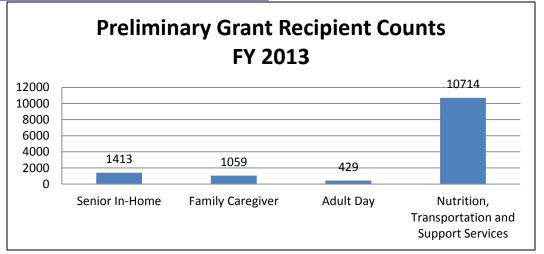


## **Grant Services**

#### Unit Overview

- 7 Employees
  - Includes Medicare Information Office
  - 36,209 individuals served FY 2013

#### *New In FY 2013*



- Traumatic/Acquired Brain Injury Case Management
- Adult Day Services Program Developed In Mat-Su Valley

- Fastest growing senior population in the USA
- Services targeted to individuals at greatest risk of institutional placement
  - Alzheimer's Disease and Related Disorders Rural, Minority, Poverty, Frail
- Needs assistance with one or more Activities of Daily Living or Independent Activities of Daily Living
- Aging and Disability Resource Center Screening and Pilot Project
- Alzheimer's Disease and Related Disorders Education and Training Program
- Senior Falls Prevention

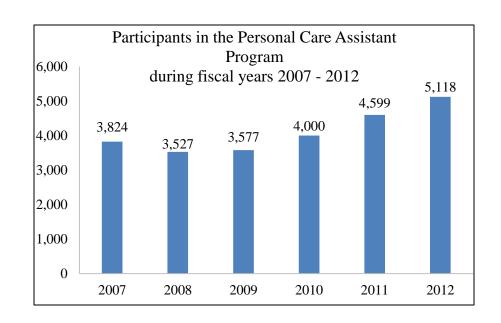
## Personal Care Assistance Unit

#### Unit Overview

- 26 Employees
  - 5,118 Recipients

#### *New In FY 2013*

- Automated Service Plan Development
- Improved and Increased Collaboration Surrounding Personal Care Assistance Medicaid Fraud Investigations



- Terminating Services For Recipients Who Have Fraudulently Misrepresented Their Level of Need
- Increasing Recipient Counts
- Personal Care Assistance Pilot Project To Better Track Service Provision

## Policy & Program Development Unit

### Unit Overview

- 4 Employees
  - Waiver Regulations Updated

### *New In FY 2013*

- Regulation Updates Effective 7/1/2013
- Traumatic and Acquired Brain Injury Registry

### In The Future

 Streamline Senior & Disabilities Services To Provider Communication Methods

## Provider Certification & Compliance Unit

### Unit Overview

- 10 Employees
  - 419 Previously Certified Providers
  - 143 Initial Certifications

### *New In FY 2013*

• Regulation Updates Effective 7/1/2013

- Increase On-Site Reviews
- Growing Demand For Service Providers

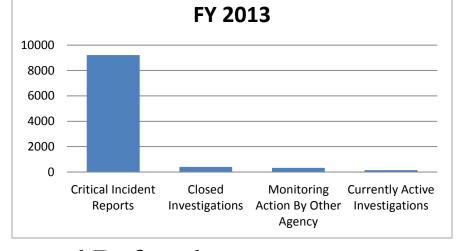
# **Quality Assurance Unit**

### Unit Overview

- 11 Employees
  - 9,216 Critical Incident Reports Received

### *New In FY 2013*

- Regulation Updates
   Effective 7/1/2013
- Increased Recipient Record Oversight



Larger Number of Interdepartmental Referrals

- Increased Investigations
- Continued Interdepartmental Cooperation

# Research & Analysis

### Unit Overview

- 5 Employees
  - 1,982 Requests Completed
  - 477 Reports Created

### *New In FY 2013*

Regulation Updates

- Database System Updates
- Automated Service Plan Development Support

# Operations & Training Unit

### Unit Overview

- 6 Employees
  - New Regulation Training Offered To Employees and Providers Throughout The Year
  - Care Coordination Services For The Most Difficult To Serve Recipients

### *New In FY 2013*

Regulation Updates Effective 7/1/2013

### In The Future

 Leverage New Technologies For Distance Education Opportunities For Providers

# Administrative Support

### Unit Overview

- 7 Employees
  - Senior & Disabilities Services Does Not Anticipate Any Funding Shortfalls For Current Fiscal Year
  - Several New Grants Awarded to Senior & Disabilities Services

### *New In FY 2013*

• Regulation Updates Effective 7/1/2013

### In The Future

Performance Based Accountability

# Measuring Performance

Department Of Health & Social Services
Priority 1: Health & Wellness Across The Lifespan

Effectiveness	Efficiency	Effectiveness	Efficiency
1.2.2.1a: Number of months Long Term Services & Supports Recipients are able to remain in their home before institutional placement.	1.2.2.1b: Average cost of Long Term Services & Supports per recipient.	1.2.3.1a: Percent of Alaskans who are receiving community-based Long Term Services & Supports.	1.2.3.1b: Average cost for waiver eligible Alaskans who are living in ICFMR or Nursing Home vs. those who are living independently.

# Measuring Performance

# Department Of Health & Social Services Priority 3: Safe & Responsible Individuals, Families & Communities

Effectiveness	Efficiency	Effectiveness	Efficiency	Effectiveness	Efficiency
3.1.1.1a: Percent of individuals receiving employment related services from the department who achieve employment.	3.1.1.1b: Cost of supported employment services per successful participant.	3.2.2.1a: Percent of Alaskan adults with substantiated reports of abuse or neglect.	3.2.2.1b: Average time to initiate an investigation.  3.2.2.1c: Percent of safety assessments concluded within required timeframes.	3.2.3.1a: Percent of facilities licensed by the department that are free from reports of harm.	3.2.3.1c: Percent of time that enforcement action is taken within required timeframes.

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SDS Director